CREDIT SUISSE GROUP AG
Form 6-K
November 03, 2016
UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

Form 6-K

REPORT OF FOREIGN PRIVATE ISSUER PURSUANT TO RULE 13a-16 OR 15d-16 UNDER THE SECURITIES EXCHANGE ACT OF 1934

November 3, 2016 Commission File Number 001-15244 CREDIT SUISSE GROUP AG (Translation of registrant's name into English) Paradeplatz 8, CH 8001 Zurich, Switzerland (Address of principal executive office)

Commission File Number 001-33434
CREDIT SUISSE AG
(Translation of registrant's name into English)
Paradeplatz 8, CH 8001 Zurich, Switzerland
(Address of principal executive office)

Indicate by check mark whether the registrant files or will file annual reports under cover of Form 20-F or Form 40-F.

Form 20-F Form 40-F

Indicate by check mark if the registrant is submitting the Form 6-K in paper as permitted by Regulation S-T Rule 101(b)(1):

Note: Regulation S-T Rule 101(b)(1) only permits the submission in paper of a Form 6-K if submitted solely to provide an attached annual report to security holders.

Indicate by check mark if the registrant is submitting the Form 6-K in paper as permitted by Regulation S-T Rule 101(b)(7):

Note: Regulation S-T Rule 101(b)(7) only permits the submission in paper of a Form 6-K if submitted to furnish a report or other document that the registrant foreign private issuer must furnish and make public under the laws of the jurisdiction in which the registrant is incorporated, domiciled or legally organized (the registrant's "home country"), or under the rules of the home country exchange on which the registrant's securities are traded, as long as the report or other document is not a press release, is not required to be and has not been distributed to the registrant's security holders, and, if discussing a material event, has already been the subject of a Form 6-K submission or other Commission filing on EDGAR.

This report includes the media release and the slides for the presentation to investors in connection with the 3Q16
results.

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November 3, 2016

Media Release

Credit Suisse announces profitable 3Q16

- Group reported PTI of CHF 222 million, up 12% compared to 2Q16
- Group adjusted* PTI of CHF 327 million, up 13% compared to 2Q16
- Combined reported PTI of CHF 1,155 million (adjusted* CHF 847 million) for APAC, SUB and IWM
- Adjusted* non-compensation expenses down 12% at constant FX rates compared to 3Q15; as of November 3, 2016, headcount¹ reduced by 5,400 of the 6,000 targeted for FY16
- Net income attributable to shareholders of CHF 41 million

Wealth Management NNA of CHF 30.9 billion for 9M16 in challenging markets

- Wealth Management NNA of CHF 9.2 billion for 3Q16
- Cumulative Wealth Management NNA for 9M16 of CHF 30.9 billion, up 40% compared to 9M15
- \bullet 9M16 Wealth Management AuM of CHF 725 billion, up 9% compared to 9M15 IBCM and GM profitable
- Strong revenue contribution in IBCM with outperformance in debt and equity underwriting
- Positive momentum in GM from core Credit franchise

Strengthening of capital position and leverage ratio

- Look-through CET1 ratio of 12%, up 180 bp compared to 3Q15; includes a gain on the sale of real estate of CHF 346 million and litigation provisions of CHF 357 million
- Look-through CET1 leverage ratio of 3.4%, up 60 bp compared to 3O15
- SRU reduced leverage exposure by USD 29 billion and RWA by USD 3 billion compared to 2Q16, contributing to Group's improved capital position and look-through CET1 leverage ratio

Tidjane Thiam, Chief Executive Officer of Credit Suisse, stated: "In 3Q16, we remained focused on implementing our strategy with discipline. The hard work of our teams across our divisions has allowed us to confirm the positive trends that were visible in our 2Q16 results.

We have remained focused on reducing our cost base, with our total adjusted* operating cost base at constant FX rates decreasing by 2% compared to 3Q15. At constant FX rates, adjusted* non-compensation expenses decreased 12%, reflecting our restructuring efforts beyond straight headcount reductions. In parallel, as of November 3, 2016, our headcount¹ was reduced by 5,400. We estimate that the annualized equivalent of the net adjusted cost savings achieved in 9M16 is CHF 1.5 billion²: we are on track to beat our end-2016 target.

APAC, SUB and IWM were all profitable with combined adjusted* PTI of CHF 847 million and generated CHF 9.2 billion of Wealth Management NNA. Cumulative Wealth Management NNA of CHF 30.9 billion in 9M16 were up 40% compared to 9M15. Our IBCM division achieved a 16% increase in USD net revenues in 3Q16 compared to 3Q15 and our Global IBCM franchise achieved a 22% increase in 3Q16 revenues year on year. In our restructured GM division, RWA are down 16% and revenues are down 14% compared to 3Q15. Thanks to our focus on costs, GM was profitable for the second consecutive quarter with particular strength in Global Credit Products. We continued to make progress in the SRU, reducing leverage exposure by USD 78 billion and RWA by USD 20 billion compared to 3Q15. Over the same period, SRU costs have decreased by USD 310 million or 47%.

In APAC, net revenues for the division totaled CHF 917 million in 3Q16, representing an increase against both 2Q16 and 3Q15. Wealth Management produced record net revenues of CHF 346 million. NNA were strong at CHF 4.6 billion, and we reached record AuM of CHF 169 billion, driven by increased momentum with UHNWI and entrepreneur clients. Our integrated coverage model in these segments is continuing to gain traction as we deliver bespoke financing, underwriting and advisory services to this target client base.

SUB delivered solid adjusted* PTI of CHF 431 million in 3Q16. In Wealth Management, we recorded outflows of CHF 0.5 billion and CHF 0.4 billion as we exited a number of EAM relationships and in relation to ongoing regularization measures, respectively, resulting in NNA of CHF 0.2 billion. Compared to 2Q16, we generated stable NII, offset by seasonally lower transaction volumes.

IWM continued to attract strong NNA in Wealth Management, which totaled CHF 4.4 billion in 3Q16. Our 2016 growth initiatives, including the launch of the Strategic Client Partners unit with a dedicated coverage team, have allowed us to create further value for our UHNWI clients. In 3Q16, strong NII reflected higher loan volumes and higher margins, offsetting seasonally weaker transaction volumes that remained adversely affected in a challenging market environment.

In IBCM, we generated USD 55 million of adjusted* PTI in 3Q16. Overall, IBCM net revenues were up 16% from 3Q15, with Equity and Debt Underwriting up 40% and 13%, respectively, contributing to our top 5 position³ across key products. In Advisory, we continued to leverage the strength of our global franchise, with a number of marquee transactions exceeding USD 10 billion⁴ announced during 3Q16.

GM delivered adjusted* PTI of USD 150 million, a result achieved by a combination of our focus on cost reduction and the strong performance in Credit compared to 3Q15. Global Credit Products delivered its best third quarter performance since 2013 as our teams stayed close to clients across high yield and investment grade markets. This was offset by a weaker contribution from our equities businesses, particularly in equity derivatives and equities trading in Europe. In the US, our Equities franchise held up well and we maintained our strong positions with our core clients across Cash and Prime Services. We continue to make progress in creating operating leverage in GM and expect to approach our end-2018 cost target of USD 5.4 billion by end-2016.

Compared to 3Q15, the SRU delivered further reductions in leverage exposure of USD 78 billion and in RWA of USD 20 billion. Over the same period, SRU adjusted* costs have decreased by USD 310 million or 47%. The progress in the SRU is central to the restructuring of the Group as it contributes to generating the resources we need to invest in APAC, IWM, SUB and IBCM, where we expect to produce higher returns.

We further strengthened our capital position with a CET1 ratio of 12% on a look-through basis as of end-3Q16, including the impact of litigation provisions of CHF 357 million.

During 3Q16, we continued to make progress in implementing our strategy. We have reduced costs significantly and continued to grow profitably in our chosen markets, with cumulative NNA across Wealth Management up 40% year on year. Disciplined capital management, organic capital generation and the disposal of assets and businesses announced in March 2016 have allowed us to continue to invest in higher return areas.

Looking ahead, we expect market activity to continue to be influenced by geopolitical and macro-economic uncertainty over the next several quarters and the outlook to remain challenging.

We still have a long way to go in our journey but we are fully mobilized to deliver in challenging market conditions on our key commitments to reduce cost, strengthen our capital base and drive profitable business growth."

Information for media

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The complete 3Q16 Financial Report and Results Presentation Slides are available for download from 07:00 CET today at: https://www.credit-suisse.com/results.

Presentation of 3Q16 results - Thursday November 3, 2016

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Event	Analyst Call	Media telephone conference
Time	08:15 Zurich	10:15 Zurich
	07:15 London	09:15 London
	03:15 New York	05:15 New York
Language	The presentation will be held in English.	The presentation will be held in English.
		Simultaneous interpreting in German will be
		available.
Access via	+41 44 580 40 01 (Switzerland)	+41 44 580 40 01 (Switzerland)
Telephone	+44 1452 565 510 (Europe)	+44 1452 565 510 (Europe)
	+1 866 389 9771 (US)	+1 866 389 9771 (US)
	Reference: Credit Suisse Group quarterly	Reference: Credit Suisse Group quarterly results
	results	
		Please dial in 10 minutes before the start
	Please dial in 10 minutes before the start	of the presentation.
	of the presentation.	
Playback	Replay available approximately one hour	Replay available approximately two hours
	after the event:	after the event:
	+41 44 580 34 56 (Switzerland)	+41 44 580 34 56 (Switzerland)
	+44 1452 550 000 (Europe)	+44 1452 550 000 (Europe)
	+1 866 247 4222 (US)	+1 866 247 4222 (US)
	Conference ID: 95668961#	Conference ID English: 95703020#
		Conference ID German: 95710327#

The results of Credit Suisse Group comprise the results of our six reporting segments, including the Strategic Resolution Unit, and the Corporate Center. Core results exclude revenues and expenses from our Strategic Resolution Unit.

As we move ahead with the implementation of our strategy, it is important to measure the progress achieved by our underlying business performance in a consistent manner. To achieve this, we will focus our analyses on adjusted results.

Adjusted results referred to in this release are non-GAAP financial measures that exclude goodwill impairment and certain other revenues and expenses included in our reported results. Management believes that adjusted results provide a useful presentation of our operating results for the purposes of assessing our Group and divisional performance consistently over time, on a basis that excludes items that management does not consider representative of our underlying performance. We will report quarterly on the same adjusted* basis for the Group, Core and divisional results until end-2018 to allow investors to monitor our progress in implementing our strategy, given the material restructuring charges we are likely to incur and other items which are not reflective of our underlying performance but are to be borne in the interim period. Tables in the appendix of this Media Release provide the detailed reconciliation between reported and adjusted results for the Group, Core businesses and the individual divisions.

Asia Pacific (APAC)

APAC achieved **profitable growth** in 3Q16 with an adjusted* PTI of CHF 175 million and generated an **adjusted* return on regulatory capital of 13**%⁵. Net revenues totaled CHF 917 million, up 4% compared to 3Q15, demonstrating the strength of the Wealth Management franchise and the effectiveness of the integrated approach to serving clients. Compared to 2Q16, APAC reported higher restructuring expenses, principally in the Investment Bank. Wealth Management reported record **AuM of CHF 169 billion** at end-3Q16. Continued collaboration activity across the division contributed to **NNA of CHF 4.6 billion, representing an annualized growth rate of 12**%. Adjusted* net margin decreased 2 basis points compared to 3Q15, with growth in net interest income and transactional revenues offset by higher operating expenses and provision for credit losses. The increase in provision for credit losses relates to a small number of share-based loans in Hong Kong.

The Investment Bank delivered a strong performance in the business with UHNWI and entrepreneur clients. In 9M16, the **APAC IBCM franchise ranked #1 in terms of share of wallet in Asia Pacific ex-Japan among international banks**⁶. Fixed Income revenues increased 51% compared to 3Q15, mainly reflecting higher financing activities with UHNWI and entrepreneur clients. Equity sales and trading revenues were stable compared to 2Q16 and were lower compared to 3Q15 due to lower trading volumes.

International Wealth Management (IWM)

IWM delivered a **robust performance** in challenging markets with an **adjusted* PTI of CHF 241 million** and **continued NNA momentum** across businesses and regions. Adjusted* total operating expenses remained stable compared to 3Q15, with disciplined cost control being offset by further investments in growth and higher compliance and regulatory costs.

Wealth Management reported higher revenues compared to 3Q15, with **strong NII** reflecting the cumulative benefit from loan growth and higher margins. **Recurring revenues remained broadly stable** over the last three quarters while transactional revenues were adversely affected by a challenging market environment. The hiring of senior and experienced RMs continued in 3Q16, with the number of new hires offset by managed reductions and attrition. **Strong NNA of CHF 4.4 billion–representing an annualized growth rate of 6%** - reflected inflows from emerging markets and Europe. AuM of CHF 311.4 billion increased 9% compared to 3Q15.

In Asset Management, adjusted* PTI increased significantly from 3Q15, driven by lower operating expenses. Higher investment-related gains and broadly stable management fees were offset by lower investment and partnership income, mainly from single manager hedge funds, compared to 3Q15. NNA of CHF 5 billion include strong contributions from emerging markets and fixed income products. Swiss Universal Bank (SUB)

SUB delivered **adjusted* PTI of CHF 431 million**, reflecting higher revenues from NII, partially offset by subdued transaction volumes across the franchise due to lower levels of client activity. Compared to 3Q15, **adjusted* total operating costs declined 7%** despite continuous investments in regulatory, compliance and digitalization initiatives in Wealth Management. SUB continued to focus on growing the *Bank for Entrepreneurs*.

In Wealth Management, **mandates penetration was 29%** at end-3Q16, an increase of 5% compared to 3Q15 driven by *Credit Suisse Invest*. **AuM remained strong** at CHF 244.5 billion. SUB recorded NNA of CHF 0.2 billion, including outflows from selected EAM exits and regularization. Wealth Management realized a gain on the sale of real estate of CHF 346 million (excl. from adjusted* PTI) in 3Q16.

Corporate & Institutional Banking achieved a strong result and maintained its leading market share in terms of announced M&A transactions⁷ and DCM⁸ deals despite challenging market conditions.

Credit Suisse (Schweiz) AG is on track to commence operations in November 2016. The planned partial (20-30%) initial public offering is scheduled to take place by end-2017, market conditions permitting⁹.

Investment Banking & Capital Markets (IBCM)

IBCM continued to execute its strategy as evidenced by **strong share of wallet gains**¹⁰ across all key products in 9M16 compared to 2015.

IBCM delivered an **adjusted* PTI of USD 55 million**. Compared to 3Q15, net revenues of USD 479 million were up 16%, reflecting an increase in debt and equity underwriting revenues, partially offset by lower advisory revenues. Adjusted* total operating costs increased compared to 3Q15, driven by higher variable compensation expenses. The **strength and connectivity of the global IBCM franchise** is also reflected in the global advisory and underwriting revenues¹¹ of USD 945 million, which increased 22% compared to 3Q15 and outperformed the industry-wide fee pool, which rose by 4%. Credit Suisse achieved global top 5 positions³ across its key products in 9M16.

RWA totaled USD 18.6 billion and were 21% higher than in 3Q15, primarily reflecting the increase in IBCM's share in the Corporate Bank.

Global Markets (GM)

GM had a **profitable 3Q16** with adjusted* PTI of USD 150 million. Compared to 3Q15, performance was driven by **continued strength in Credit products, improved emerging markets revenues, notably in Latin America, and our ability to sustain our market share during restructuring¹². This was offset by a weaker contribution from Equities, in part as a result of the reduced allocation of capital to the business compared to 3Q15. In the US, our Equities franchise held up well and we maintained our strong positions with our core clients across Cash and Prime Services. In Europe, the performance in Equities was weaker, driven by lower client activity and less favorable trading conditions. Additionally, our equity derivatives business was impacted by a low volatility and low volume environment, resulting in weaker revenues compared to 3Q15.**

GM saw **positive client momentum** and maintained market share in several businesses as the division further optimized its cost- and capital-efficient business model. GM continues to invest in its chosen products and geographies to further strengthen its market position.

As a result of GMAR, GM achieved **further operating efficiency gains** across the division with adjusted* total operating costs down 15% compared to 2Q16. GM continues to make progress in creating operating leverage and **expects to approach its end-2018 cost target of USD 5.4 billion by end-2016**.

RWA remained broadly stable compared to end-2Q16 and GM continues to operate below the end-2016 RWA ceiling of USD 60 billion.

Strategic Resolution Unit (SRU)

The **SRU** continued to make substantial progress in reducing leverage exposure and **RWA**, which decreased by USD 29 billion and USD 3 billion, respectively, compared to 2Q16, as a result of a broad range of transactions in 3Q16. These included various disposals, such as the sale of a number of corporate loan portfolios and the sale of Credit Suisse Park View BDC, Inc. as well as the continued progress of credit derivative trade exits and the execution of a large number of transactions aimed at reducing derivative exposures.

Adjusted* pre-tax loss improved by USD 230 million compared to 2Q16. Lower revenue losses in 3Q16 were driven by a recovery in the credit markets from 1H16, partially offset by losses on life insurance and a credit provision on ship finance portfolios. On a reported basis, the SRU recorded a pre-tax loss of USD 874 million, which included litigation provisions.

Adjusted* total operating costs decreased by USD 310 million compared to 3Q15, driven by the exit from the US Private Banking onshore business and a reduced footprint in legacy investment banking businesses. SRU has continued to make significant progress since the strategy was announced in October 2015. Compared to 3Q15, RWA and leverage exposure decreased by USD 20 billion and USD 78 billion, respectively.

Footnotes

- * Adjusted results are non-GAAP financial measures. For a reconciliation of the adjusted results to the most directly comparable US GAAP measures, see the Appendix of this media release for reconciliations of adjustment items.
- ¹ Headcount includes permanent full-time equivalent employees, contractors, consultants and other contingent workers. Includes departed and notified headcount.
- ² Cost savings comparing 9M16 adjusted operating expenses at constant FX rates to 75% of full year 2015 cost base of CHF 21.2 billion.
- ³ Source: Dealogic for the period ending September 30, 2016.
- ⁴ Source: Dealogic as of September 30, 2016.
- ⁵ Regulatory capital reflects the worst of 10% of RWA and 3.5% of leverage exposure. Return on regulatory capital is based on (adjusted) returns after tax assuming a tax rate of 30% for all periods and capital allocated based on the worst of 10% of average RWA and 3.5% of average leverage exposure. For Global Markets and Investment Banking & Capital Markets, return on regulatory capital is based on US dollar denominated numbers.
- ⁶ Source: Dealogic as of October 2016.
- ⁷ Source: Thomson Securities, SDC Platinum, Credit Suisse.
- ⁸ Source: International Financial Review.
- ⁹ Any such IPO would involve the sale of a minority stake and would be subject to, among other things, all necessary approvals and would be intended to generate / raise additional capital for Credit Suisse AG or Credit Suisse (Schweiz) AG.
- ¹⁰ Source: Dealogic for the period ending September 30, 2016; includes Americas and EMEA only.
- ¹¹ Gross global revenues from advisory, debt and equity underwriting generated across all divisions before cross-divisional revenue sharing agreements.
- ¹² Source: Thomson Reuters, Dealogic, The Banker, Investment Banking Awards 2016 and GlobalCapital. Abbreviations

Asia Pacific – APAC; Asset under Management – AuM; basis point – bp; Debt Capital Markets – DCM; Global Markets – GM; EAM – External Asset Managers; General & Administrative – G&A; Global Markets Accelerated Restructuring – GMAR; International Wealth Management – IWM; Investment Banking & Capital Markets – IBCM; Net New Assets – NNA; Net Interest Income – NII; Pre-tax income – PTI; Relationship Managers – RMs; Risk weighted assets – RWA; Strategic Resolution Unit – SRU; Swiss Universal Bank – SUB; M&A – Mergers and Acquisitions; ECM – Equity Capital Markets; DCM – Debt Capital Markets

Important information

This Media Release contains select information from the full 3Q16 Financial Report and 3Q16 Results Presentation Slides that Credit Suisse believes is of particular interest to media professionals. The complete 3Q16 Financial Report and 3Q16 Results Presentation Slides, which have been distributed simultaneously, contain more comprehensive information about our results and operations for the reporting quarter, as well as important information about our reporting methodology and some of the terms used in these documents. The complete 3Q16 Financial Report and Results Presentation Slides are not incorporated by reference into this Media Release.

Information referenced in this Media Release, whether via website links or otherwise, is not incorporated into this Media Release.

"Adjusted operating expenses at constant FX rates" and "adjusted non-compensation operating expenses at constant FX rates" include adjustments as made in all our disclosures for restructuring expenses, major litigation expenses and a goodwill impairment taken in 4Q15 as well as adjustments for FX, applying the following main currency exchange rates for 1Q15: USD/CHF 0.9465, EUR/CHF 1.0482, GBP/CHF 1.4296, 2Q15: USD/CHF 0.9383, EUR/CHF 1.0418, GBP/CHF 1.4497, 3Q15: USD/CHF 0.9684, EUR/CHF 1.0787, GBP/CHF 1.4891, 1Q16: USD/CHF 0.9928, EUR/CHF 1.0941, GBP/CHF 1.4060, 2Q16: USD/CHF 0.9756, EUR/CHF 1.0956, GBP/CHF 1.3845, 3Q16: USD/CHF 0.9728, EUR/CHF 1.0882, GBP/CHF 1.2764. These currency exchange rates are unweighted, i.e. a straight line average of monthly rates. We apply this calculation consistently for the periods under review. Adjusted non-compensation expenses are adjusted operating expenses excluding compensation and benefits. To calculate adjusted non-compensation expenses at constant FX rates, we subtract compensation and benefits (adjusted at constant FX rates in the manner described above) from adjusted operating expenses at constant FX rates.

We may not achieve all of the expected benefits of our strategic initiatives. Factors beyond our control, including but not limited to the market and economic conditions, changes in laws, rules or regulations and other challenges discussed in our public filings, could limit our ability to achieve some or all of the expected benefits of these initiatives.

Mandates penetration means advisory and discretionary mandates in private banking businesses as a percentage of the related AuM, excluding those from the external asset manager business.

When we refer to Wealth Management focused divisions throughout this Media Release, we mean APAC, IWM and SUB. References to the "Wealth Management" businesses in APAC, IWM and SUB refer to those divisions' Private Banking businesses.

When we refer to operating divisions throughout this Media Release, we mean SUB, IWM, APAC, IBCM and GM. Investors and others should note that we announce material information (including quarterly earnings releases and financial reports) to the investing public using press releases, SEC and Swiss ad hoc filings, our website and public conference calls and webcasts. We intend to also use our Twitter account @creditsuisse

(https://twitter.com/creditsuisse) to excerpt key messages from our public disclosures, including earnings releases. We may retweet such messages through certain of our regional Twitter accounts, including @csschweiz (https://twitter.com/csschweiz) and @csapac (https://twitter.com/csapac). Investors and others should take care to

consider such abbreviated messages in the context of the disclosures from which they are excerpted. The information we post on these Twitter accounts is not a part of this Media Release.

In various tables, use of "-" indicates not meaningful or not applicable.

Appendix

Adjusted results are non-GAAP financial measures that exclude goodwill impairment and certain other revenues and expenses included in our reported results. Management believes that adjusted results provide a useful presentation of our operating results for purposes of assessing our Group and divisional performance over time, on a basis that excludes items that management does not consider representative of our underlying performance. Provided below is a reconciliation of our adjusted results to the most directly comparable US GAAP measures. Key metrics

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			/ 1 C	01	1		/ 1 C			
	2016		n / end of		change		n / end of	_		
C - 1'4 C - ' C	3Q16	2Q16	3Q15	QoQ	YoY	9M16	9M15	YoY		
Credit Suisse Group res			5 005	6	(10)	15 140	10.507	(22)		
Net revenues	5,396	5,108	5,985	6	(10)	15,142	19,587	(23)		
Provision for credit		(20)	110		(50)	177	101	(7)		
losses	55	(28)	110	_	(50)	177	191	(7)		
Total operating	<i>5</i> 110	4.027	5.000	4	2	15.000	15 277	(2)		
expenses	5,119	4,937	5,023	4	2	15,028	15,377	(2)		
Income/(loss) before	222	100	0.50	10	(7.4)	((3)	4.010			
taxes	222	199	852	12	(74)	(63)	4,019	_	-	
Net income/(loss)										
attributable to		4=0		(= 6)	(O.F.)	(0.1)	• 004			
shareholders	41	170	779	(76)	(95)	(91)	2,884	_	-	
Assets under manageme	ent and net	new asset	s (CHF m	illion)						
Assets under										
management			1,285.8	3.0	(2.4)	1,255.2	1,285.8	(2.4)		
Net new assets	11.9	12.1	16.2	(1.7)	(26.5)	34.5	44.8	(23.0)		
Basel III regulatory cap										
CET1 ratio (%)	14.1	14.2	14.0	_	_	- 14.1	14.0	-	-	
Look-through CET1										
ratio (%)	12.0	11.8	10.2	_	-	- 12.0	10.2	_	-	
Look-through CET1										
leverage ratio (%)	3.4	3.3	2.8	_	-	- 3.4	2.8	-	-	
Look-through tier 1										
leverage ratio (%)	4.6	4.4	3.9	_	· <u>-</u>	4.6	3.9	_	-	
Credit Suisse and Core	Results									
			re Results		_	Resolution				redit Suisse
in / end of	3Q16	2Q16	3Q15	3Q	16 2	2Q16	3Q15	3Q16	2Q16	3Q15
Statements of operation		llion)								
Net revenues	5,561	5,471	6,073	(16	65)	(363)	(88)	5,396	5,108	5,985
Provision for credit										
losses	50	9	89		5	(37)	21	55	(28)	110
Compensation and										
benefits	2,540	2,572	2,202	1	34	162	305	2,674	2,734	2,507
General and										
administrative										
expenses	1,464	1,530	1,781	5	14	230	319	1,978	1,760	2,100
Commission										
expenses	309	331	374		13	21	42	322	352	416
Restructuring										
expenses	124	71	-	_	21	20	_	145	91	_
Total other operating										
expenses	1,897	1,932	2,155	5	48	271	361	2,445	2,203	2,516

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Total operating									
expenses	4,437	4,504	4,357	682	433	666	5,119	4,937	5,023
Income/(loss)									
before taxes	1,074	958	1,627	(852)	(759)	(775)	222	199	852
Statement of operation	s metrics (9	%)							
Return on regulatory									
capital	10.4	9.4	15.1	_			- 1.8	1.6	6.5
Balance sheet statistics	(CHF mill	ion)							
Total assets	729,130	723,106	752,205	77,581	98,058	106,215	806,711	821,164	858,420
Risk-weighted									
assets 1	217,194	214,974	211,111	53,268	56,481	73,511	270,462	271,455	284,622
Leverage exposure 1	833,736	822,743	853,134	115,008	143,805	191,735	948,744	966,548	1,044,869
1									
Disclosed on a look-th	rough basis								
A-1	-								

Credit Suisse and Core Results

Credit Suisse and Core	resures				9	Strategic			
		(Core Res	sults		ion Unit	Cr	edit Sui	sse
in / end of		9M		M15	9M16	9M15	9M1		
Statements of operation	s (CHF n		10)1	,110	J11110	711110	J1111	0 710	
Net revenues	5 (0111 11	16,2	11 18.	950 ((1,069)	637	15,14	2 19,5	587
Provision for credit los	sses	-		154	83	37	17		91
Compensation and bene		7,3		488	506	909	7,89		397
General and administrat		,,e	· ,	.00	200	, , ,	,,0>	0 0,0	
expenses		4,5	50 4.	867	1,036	899	5,58	6 5.7	766
Commission expenses		1,0	-	092	50	122		,	214
Restructuring expenses			71	_	120	-	- 49		_
Total other operating ex	nenses	5,9		959	1,206	1,021	7,13		980
Total operating expens	_	13,3		447	1,712	1,930			
Income/(loss) before ta		2,8			(2,864)	(1,330)	(63)19
Statement of operations			01 0,	((2,001)	(1,000)	(02	·, ·,	,1,
Return on regulatory car).1 1	16.2	_	_	- (0.2	2)	9.8
Reconciliation of adjust			,. <u>1</u>	10.2	•		(0.2	-)	7.0
reconcination of adjust	ea resure	3		Strat	tegic Res	colution			
		Core 1	Results	Strat	legie Res	Unit		Credit	Suisse
in	3Q16		3Q15	3016	2016	3Q15	3Q16		3Q15
Reconciliation of adjust	-			-	2Q10	3Q13	3Q10	2010	3Q13
Net revenues		5,471		(165)	(363)	(88)	5.396	5,108	5,985
Fair value on own	0,001	0,.,1	0,070	(100)	(000)	(00)	2,250	0,100	0,500
debt	_		- (623)				. <u> </u>	_	(623)
Real estate gains	(346)	0	0	0	0	0	(346)	0	0
Adjusted net	(5.10)	Ü	Ů	O		Ü	(5.10)	Ů	Ü
revenues	5,215	5,471	5.450	(165)	(363)	(88)	5,050	5,108	5,362
Provision for credit	0,210	-,	2,120	(200)	(000)	(00)	2,020	2,200	-,
losses	50	9	89	5	(37)	21	55	(28)	110
Total operating			0,5		(01)			(=0)	110
expenses	4,437	4,504	4,357	682	433	666	5,119	4,937	5,023
Restructuring	, -)	,				,	<i>y.</i> -	- /
expenses	(124)	(71)	_	- (21)	(20)	_	(145)	(91)	_
Major litigation	()	(, -)		()	(==)		()	()	
provisions	12	0	(177)	(318)	0	(26)	(306)	0	(203)
Adjusted total			()	(/		(-)	()		()
operating expenses	4,325	4,433	4,180	343	413	640	4,668	4,846	4,820
Income/(loss) before)-	,	,				,	,	,
taxes	1,074	958	1,627	(852)	(759)	(775)	222	199	852
Total adjustments	(234)	71	(446)	339		26	105	91	(420)
Adjusted	(== -)		(110)						()
income/(loss) before									
taxes	840	1.029	1,181	(513)	(739)	(749)	327	290	432
Adjusted return on		, .	, -	(/	()				
regulatory capital (%)	8.1	10.1	11.0				2.7	2.4	3.3
8()					S	Strategic			
		C	Core Res	sults		ion Unit	Cre	edit Suis	sse
in		9M		M15	9M16	9M15	9M1		
Reconciliation of adjust	ed result							, <u>.</u>	
Net revenues		16,2			(1,069)	637	15,14	2 19,5	87
			_3,	'	· , /		·- y= •	,•	

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Fair value on own debt	_	(995)	_	_	_	(995)
Real estate gains	(346)	(23)	0	0	(346)	(23)
Gains on business sales ¹	52	0	4	0	56	0
Adjusted net revenues	15,917	17,932	(1,065)	637	14,852	18,569
Provision for credit losses	94	154	83	37	177	191
Total operating expenses	13,316	13,447	1,712	1,930	15,028	15,377
Restructuring expenses	(371)	, _	(100)	_	(491)	_
Major litigation provisions	12	(221)	(318)	(36)	(306)	(257)
Adjusted total operating		, ,	,	,		, ,
expenses	12,957	13,226	1,274	1,894	14,231	15,120
Income/(loss) before taxes	2,801	5,349	(2,864)	(1,330)	(63)	4,019
Total adjustments	65	(797)	442	36	507	(761)
Adjusted income/(loss) before		,				, ,
taxes	2,866	4,552	(2,422)	(1,294)	444	3,258
Adjusted return on regulatory	,	,	· / /			,
capital (%)	9.3	13.8	_		1.2	8.0
1						

Reflects a reclassification of CHF 52 million from cumulative translation adjustments to other revenues in the Corporate Center in connection with the sale of Credit Suisse (Gibraltar) Limited in 9M16.

A-2

Swiss Universal Bank									
		in/	end of	% с	hange	in / en	d of % c	hange	
	3Q16	2Q16			_		9M15	_	
Results (CHF million)									
Net revenues of which Private	1,667	1,337	1,364	25	22	4,360	4,226	3	
Banking of which Corporate	1,160	840	857	38	35	2,846	2,733	4	
& Institutional	507	407	507	2	0	1.514	1 402	1	
Banking Provision for credit	507	497	507	2	0	1,514	1,493	1	
	20	0	20	222	(22)	45	05	(52)	
losses Total appreting	30	9	39	233	(23)	45	95	(53)	
Total operating	879	875	925	0	(5)	2 672	2 820	(5)	
expenses Income before taxes	758	453	400	67	(5) 90	2,672 1,643	2,820 1,311	(5) 25	
of which Private	130	455	400	07	90	1,043	1,311	23	
Banking	544	251	204	117	167	1,000	710	41	
of which Corporate	344	231	204	11/	107	1,000	710	41	
& Institutional									
Banking	214	202	196	6	9	643	601	7	
Metrics (%)	217	202	170	U		043	001	,	
Return on regulatory									
capital	24.7	14.9	13.4	_	. <u> </u>	18.0	14.3	_	
Cost/income ratio	52.7	65.4	67.8	_			66.7	_	
Private Banking	02.,	00	07.0			01.5	00.7		
Assets under									
management (CHF									
billion)	244.5	241.4	237.1	1.3	3.1	244.5	237.1	3.1	
Net new assets (CHF									
billion)	0.2	0.9	3.1	_	_	1.8	6.1	_	
Gross margin									
(annualized) (bp)	191	140	141	_	. <u> </u>	158	145	_	
Net margin									
(annualized) (bp)	89	42	34	_	. <u> </u>	55	38	_	
Corporate & Institution	al Bankir	ng							
Assets under									
management (CHF									
billion)	284.6	280.9	263.1	1.3	8.2	284.6	263.1	8.2	
Net new assets (CHF									
billion)	(1.2)	0.7	1.9	_	· -	1.8	6.4	_	
Reconciliation of adjus	ted result	S							
						orate &			
			_			_		Universa	
in	3Q16	2Q16	3Q15	3Q16	2Q16	3Q15	3Q16	2Q16	3Q15
Adjusted results (CHF			a				<u>.</u>		
Net revenues	1,160	840	857	507	497			1,337	
Real estate gains	(346)	0	0	0	0	0	(346)	0	0
Adjusted net	011	0.40	0.5-	=^=	40-	=0=	1 222	1 22=	1 2
revenues	814	840	857	507	497	507	1,321	1,337	1,364
Provision for credit	10	-	1 4	15	^	25	20	Δ	20
losses	13	7	14	17	2	25	30	9	39

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Total operating									
expenses	603	582	639	276	293	286	879	875	925
Restructuring									
expenses	(16)	(3)	_	(3)	(1)	_	(19)	(4)	
Adjusted total									
operating expenses	587	579	639	273	292	286	860	871	925
Income before taxes	544	251	204	214	202	196	758	453	400
Total adjustments	(330)	3	0	3	1	0	(327)	4	0
Adjusted income									
before taxes	214	254	204	217	203	196	431	457	400
Adjusted return on									
regulatory capital (%)	_	_	_	-		_	14.0	15.0	13.4
					Corp	orate &			
					Instit	tutional		Sw	iss
		Priva	te Bank	cing	В	Banking	Unive	rsal Ba	ınk
in		9M1	6 9N	<i>A</i> 15	9M16	9M15	9M16	9M	15
Adjusted results (CHF r	million)								
Net revenues		2,84	6 2,	733	1,514	1,493	4,360	4,2	26
Real estate gains		(340	5) ((23)	0	0	(346)	(2	23)
Adjusted net revenues		2,50	0 2,	710	1,514	1,493	4,014	4,2	203
Provision for credit los	sses	2	29	35	16	60	45		95
Total operating expens	ses	1,81	7 1,	988	855	832	2,672	2,8	20
Restructuring expense	es	(54	4)	_	(9)	_	- (63)		_
Adjusted total operation	ng								
expenses		1,76	53 1,	988	846	832	2,609	2,8	20
Income before taxes		1,00	00	710	643	601	1,643	1,3	11
Total adjustments		(292	2) ((23)	9	0	(283)	(2	23)
Adjusted income before	re taxes	70	8	687	652	601	1,360	1,2	88
Adjusted return on regu	latory								
capital (%)			_	_	_	_	- 14.9	14	4.1
A-3									

International Wealth Management

	-							9	%
		in /	end of	% (change	in ,	end of	chang	e
	3Q16	2Q16	3Q15	QoQ	YoY	9M16	9M15	Yo	
Results (CHF million)									
Net revenues of which Private	1,081	1,145	1,093	(6)	(1)	3,399	3,379		1
Banking of which Asset	789	811	785	(3)	1	2,453	2,416		2
Management	292	334	308	(13)	(5)	946	963	(2	2)
Provision for credit				(-)	(-)				,
losses	0	16	11	(100)	(100)	14	12	1	7
Total operating									
expenses	836	884	885	(5)	(6)	2,595	2,620	(1	.)
Income before taxes	245	245	197	0	24	790	747		6
of which Private									
Banking of which Asset	196	184	156	7	26	613	600		2
Management	49	61	41	(20)	20	177	147	2	0
Metrics (%)									
Return on regulatory									
capital	20.5	20.6	17.0	_	- –	22.2	21.7		_
Cost/income ratio	77.3	77.2	81.0	_		76.3	77.5		_
Private Banking									
Assets under									
management (CHF		• • • •							_
billion)	311.4	298.6	286.5	4.3	8.7	311.4	286.5	8.	7
Net new assets (CHF						4 7 0			
billion)	4.4	5.4	1.7	_	_	15.2	1.2		_
Gross margin	104	110	106			111	106		
(annualized) (bp)	104	110	106	_		111	106		_
Net margin	26	25	21			28	26		
(annualized) (bp) Asset Management	20	23	21	_		- 20	20		_
Assets under									
management (CHF									
billion)	324.3	314 9	314.6	3.0	3.1	324.3	314.6	3.	1
Net new assets (CHF	327.3	317.7	314.0	5.0	3.1	327.3	314.0	3.	1
billion)	5.0	3.5	5.6	_		10.0	22.9		_
Reconciliation of adjust			5.0			10.0	22.7		
reconcination of adjus	ica resuri	3					Intern	ational	Wealth
	P	rivate B	anking	Asse	t Manag	gement	111101111		gement
in	3Q16		3Q15		2Q16	-	3Q16		3Q15
Adjusted results (CHF)	~								
Net revenues	789	811	785	292	334	308	1,081	1,145	1,093
Provision for credit								,	-
losses	0	16	11	0	0	0	0	16	11
Total operating									
expenses	593	611	618	243	273	267	836	884	885
Restructuring									
expenses	(13)	(13)	_	(2)	(2)	_	(15)	(15)	

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Major litigation									
provisions	19	0	(50)	0	0	0	19	0	(50)
Adjusted total									
operating expenses	599	598	568	241	271	267	840	869	835
Income before taxes	196	184	156	49	61	41	245	245	197
Total adjustments	(6)	13	50	2	2	0	(4)	15	50
Adjusted income									
before taxes	190	197	206	51	63	41	241	260	247
Adjusted return on									
regulatory capital (%)	_	_	-			_	20.1	21.9	21.3
							In	ternatio	nal
			Pı	ivate		Asset		Wea	ılth
			Baı	nking	Mana	igement	Ma	anagem	ent
in		9M1	16 9	M15	9M16	9M15	9M1	6 9N	115
Adjusted results (CHF n	nillion)								
Net revenues		2,45	53	2,416	946	963	3,39	9 3,3	379
Provision for credit los	ses	1	14	12	0	0	1	4	12
Total operating expens	ses	1,82	26 1	1,804	769	816	2,59	5 2,0	520
Restructuring expense	S	(3	6)	_	(2)	_	- (38)	_
Major litigation provis	sions	1	19	(40)	0	0	19	9 (40)
Adjusted total operating	ıg								
expenses		1,80)9 [1,764	767	816	2,57	6 2,5	580
Income before taxes		61	13	600	177	147	79	0 7	747
Total adjustments		1	17	40	2	0	19	9	40
Adjusted income befor	e taxes	63	30	640	179	147	80	9 7	787
Adjusted return on regul	atory								
capital (%)			_	_	_	_	- 22.	7 2	2.8
A-4									

Asia Pacific

Adjusted results (CHF million) Net revenues 346 337 303 571 574 582 917 911 885 Provision for credit losses 38 2 24 (4) 1 - 34 3 24 Total operating expenses 242 245 210 489 457 489 731 702 699 Restructuring expenses (3) 0 - (20) (10) - (23) (10) - Adjusted total operating expenses 239 245 210 469 447 489 708 692 699 Income before taxes 66 90 69 86 116 93 152 206 162 Total adjustments 3 0 0 20 10 0 23 10 0 Adjusted income before taxes 69 90 69 106 126 93 175 216 162									%)	
Results (CHF million Net revenues of which Private Banking of which Private Banking of which Private Banking of which Private Sanking of which Investment Banking of which Investment Sanking of which Investment Sanking of which Provision for credit Iosses			in /	end of	% c	hange	in /	end of	change	•	
Net revenues of which Private Banking of which Private Banking of which Investment Banking of Which Private Banking of which Private Banking of which Investment Banking Assets where Investment I		3Q16	2Q16	3Q15	QoQ	YoY	9M16	9M15	YoY	•	
of which Private Banking of which Investment Banking of Which Private Banking of Which Private Banking of Which Private Banking of Which Investment Banking of Which Investment Banking of Which Private Banking of Which Investment Banking Assets under Banking	Results (CHF million)										
Banking of which Investment Banking of which Investment Banking of which Investment Banking of which Private Banking of which Investment Banking ban	Net revenues	917	911	885	1	4	2,735	3,013	(9))	
Description of which Investment Danking S71 S74 S82 C1 C2 1,733 2,106 C18 C18 C19	of which Private										
Banking Provision for credit Iosses 34 3 24 - 42 1.53 2.02 3.53 3.54 3.54 3.53 3.54 3.53 3.54 3.53 3.54 3.55 3.53 3.54 3.55	•	346	337	303	3	14	1,002	907	10)	
Provision for credit loses											
Note Private Banking According A	•	571	574	582	(1)	(2)	1,733	2,106	(18))	
Total operating expenses 731 702 699 4 5 2,098 1,987 6 Income before taxes of which Private Banking 66 90 69 (27) (4) 276 296 (7) Banking of which Investment Banking of which Investment Banking of which Investment Banking (8) 86 116 93 (26) (8) 346 698 (50) Return on regulatory capital 11.3 15.6 12.5 - - 15.9 23.0 - Private Banking Assets under management (CHF billion) 169.0 158.3 139.1 6.8 21.5 169.0 139.1 21.5 Net new assets (CHF billion) 4.6 5.0 3.7 - - 13.9 14.8 - Gross margin (annualized) (bp) 84 87 84 - - 24 26 - Reconciliation of adjusted results (CHF million) 16 23 19 - - 24 26 - Retrevenues 346 3											
expenses 731 702 699 4 5 2,098 1,987 6 Income before taxes of Which Private Banking 152 206 162 (26) (6) 622 994 (37) Banking 66 90 69 (27) (4) 276 296 (7) Gof which Investment Banking 86 116 93 (26) (8) 346 698 (50) Metrics (%) Return on regulatory capital 11.3 15.6 12.5 — — 15.9 23.0 — Cost/income ratio 79.7 77.1 79.0 — — 76.7 65.9 — Private Banking Assets under Management (CHF 501 3.7 — — 15.9 23.0 — — Rost new assets (CHF 501 3.7 — — 13.9 14.8 — — Gross margin (anualized) (bp) 16 23 19 —		34	3	24	_	42	15	32	(53))	
Income before taxes of which Private Banking of which Private Banking of which Investment Banking 86 116 93 (26) (8) 346 698 (50)											
of which Private Banking of which linestment Banking of which Investment Banking Metrics (%) 86 116 93 (26) (8) 346 698 (50) Return on regulatory capital 11.3 15.6 12.5 - - 15.9 23.0 - - 70.7 77.1 79.0 - - 15.9 23.0 - - 70.7 77.1 79.0 - - 15.9 23.0 - - 70.7 77.1 79.0 - - 15.9 23.0 - - 70.7 77.1 79.0 - - 15.9 23.0 - - 70.7 77.7 79.0 - - 15.9 23.0 - - 70.7 77.7 79.0 - - 15.9 23.0 - - 70.7 77.7 79.0 - - 15.9 13.0 11.8 21.5 160.0 139.1 21.5 11.6 23.0 13.0 21.5 11.6 23.0 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>,</td> <td>-</td> <td></td> <td></td>							,	-			
Banking of which Investment Banking of which Investment Banking of which Investment Banking 86 116 93 (26) (8) 346 698 (50) Metrics (%) Return on regulatory capital 11.3 15.6 12.5 — 15.9 23.0 — 15.9 23.0 — 15.9 23.0 — 15.9 23.0 — 15.9 23.0 — 15.9 23.0 — 15.9 23.0 — 15.9 23.0 —		152	206	162	(26)	(6)	622	994	(37))	
Banking Metrics (%) 86 116 93 (26) (8) 346 698 (50) Metrics (%) Metrics (%) Return on regulatory capital 11.3 15.6 12.5 - - 15.9 23.0 - Cost/income ratio 79.7 77.1 79.0 - - 76.7 65.9 - Private Banking Assets under management (CHF billion) 169.0 158.3 139.1 6.8 21.5 169.0 139.1 21.5 Net new assets (CHF billion) 4.6 5.0 3.7 - - 13.9 14.8 - Gross margin (annualized) (bp) 16 23 19 - - 85 81 - Reconciliation of adjusted results Private Banking (annualized) (bp) 16 23 19 - - 24 26 - Reconciliation of adjusted results (CHF million) Restructuring Incombination of adjusted results (CHF million) Incombination of adjusted results (CHF million) Incombination of adjusted results (annualized)			0.0		(O.T.)		2=4	206	/- >		
Banking 86 116 93 (26) (8) 346 698 (50) Metrics (%) Return on regulatory 11.3 15.6 12.5 — — 15.9 23.0 — Cost/income ratio 79.7 77.1 79.0 — — 76.7 65.9 — Private Banking Assets under — — 76.7 65.9 — — Assets under management (CHF billion) 169.0 158.3 139.1 6.8 21.5 169.0 139.1 21.5 Net new assets (CHF billion) 4.6 5.0 3.7 — — 189.0 14.8 — Gross margin (annualized) (bp) 84 87 84 — — 85 81 — Reconciliation of adjusted results — Private Banking Investment Banking Asia Pacific 3016 2016 3015 3016 2016 3015 3016 2016 3015	•	66	90	69	(27)	(4)	276	296	(7))	
Metrics (%) Return on regulatory capital 11.3 15.6 12.5 - - 15.9 23.0 - Cost/income ratio 79.7 77.1 79.0 - - 76.7 65.9 -		0.6		0.2	(2.6)	(0)	2.16	600	(= 0)		
Return on regulatory capital 11.3 15.6 12.5 — — — 15.9 23.0 — Cost/income ratio 79.7 77.1 79.0 — — 76.7 65.9 — Private Banking Assets under management (CHF billion) 169.0 158.3 139.1 6.8 21.5 169.0 139.1 21.5 Net new assets (CHF billion) 4.6 5.0 3.7 — — 13.9 14.8 — Gross margin (annualized) (bp) 84 87 84 — — 85 81 — Reconciliation of adjusted results Private Balking Investment Balking Resturent Balking Investment Balking 3016 2016 3015 3016 2016 3015 3016 2016 3015 3016 2016 3015 3016 2016 3015 3016 2016 <		86	116	93	(26)	(8)	346	698	(50))	
capital 11.3 15.6 12.5 — — 15.9 23.0 — Cost/income ratio 79.7 77.1 79.0 — — 76.7 65.9 — Private Banking Assets under — — 76.7 65.9 — Assets under — — — 76.7 65.9 — Billion 169.0 158.3 139.1 6.8 21.5 169.0 139.1 21.5 Net new assets (CHF billion) 4.6 5.0 3.7 — — 13.9 14.8 — Gross margin (annualized) (bp) 84 87 84 — — 85 81 — Reconciliation of adjusted results — Private Barking Investment Barking Investment Barking Investment Barking Investment Barking Asia Pacific 2016 3Q16 2Q16 3Q15 3Q16 2Q16 3Q15 3Q16 2Q16 3Q15 3Q16 2Q16 <td></td>											
Cost/income ratio 79.7 77.1 79.0 - - 76.7 65.9 - Private Banking Assets under management (CHF billion) 169.0 158.3 139.1 6.8 21.5 169.0 139.1 21.5		11.0	15.6	10.5			15.0	22.0			
Private Banking Assets under management (CHF billion) 169.0 158.3 139.1 6.8 21.5 169.0 139.1 21.5 Net new assets (CHF billion) 4.6 5.0 3.7 - - 13.9 14.8 - Gross margin (annualized) (bp) 84 87 84 - - 85 81 - Net margin (annualized) (bp) 16 23 19 - - 24 26 - Reconciliation of adjusted results Private Banking and an adjusted results (CHF million) Net revenues Asjata 3016 2016 3016 2016 3015 3016 2016 3015 3016 2016 3015 3016 2016 3016 2016 3015 3016 2016 3016 2016 3015 3016 2016 3015 3016 2016 3015 3016 2016 3015 3016 2016 3015 3016 2016 3015 3016 2016 3016 2016 3016 2016 3016 2016 3016					_	_				_	
Assets under management (CHF billion) 169.0 158.3 139.1 6.8 21.5 169.0 139.1 21.5 Net new assets (CHF billion) 4.6 5.0 3.7 - 13.9 14.8 - Gross margin (annualized) (bp) 84 87 84 - 10 85 81 10 80.0 Net margin (annualized) (bp) 16 23 19 10 10 24 26 10 2016 3015 in 3016 2016 3015 3016 2016 3015 Adjusted results (CHF million) Net revenues 346 337 303 571 574 582 917 911 885 Provision for credit losses 38 2 24 (4) 1 1 3 30 3 24 Total operating expenses (3) 0 1 20 489 457 489 731 702 699 Restructuring expenses (3) 0 1 2 (20) (10) 1 2 (23) (10) 449 447 489 708 692 699 Income before taxes 66 90 69 86 116 93 152 206 162 Adjusted income before taxes 66 90 69 86 116 93 175 216 162		79.7	//.1	/9.0	_	_	/6./	65.9		_	
management (CHF billion) 169.0 158.3 139.1 6.8 21.5 169.0 139.1 21.5 Net new assets (CHF billion) 4.6 5.0 3.7 - - 13.9 14.8 - Gross margin (annualized) (bp) 84 87 84 - - 85 81 - Net margin (annualized) (bp) 16 23 19 - - 24 26 - Reconciliation of adjusted results Private Banking (annualized) (bp) 16 23 19 - - 24 26 - Reconciliation of adjusted results Private Banking (annualized) (bp) 16 23 19 - - 24 26 - Reconciliation of adjusted results (CHF million) Net revenues 346 3215 3Q16 3Q15 3Q16 2Q16 3Q15 3Q16 2Q16 3Q15 488 582 917 911 885 <td row<="" td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td>	<td></td>										
billion) 169.0 158.3 139.1 6.8 21.5 169.0 139.1 21.5 Net new assets (CHF billion) 4.6 5.0 3.7 - John 139.1 14.8 John 139.1 Gross margin (annualized) (bp) 84 87 84 John 14.8 John 15.8 September 16.8 John 15.8 John 15											
Net new assets (CHF billion) 4.6 5.0 3.7 — — 13.9 14.8 — Gross margin (annualized) (bp) 84 87 84 — — 85 81 — Net margin (annualized) (bp) 16 23 19 — — 24 26 — Reconciliation of adjusted results Private Balking (annualized) (bp) 16 23 19 — — 24 26 — Reconciliation of adjusted results Private Balking (annualized) (bp) 16 23 19 — — 24 26 — Reconciliation of adjusted results Image: Reconciliation of adjusted res		160.0	150.2	120.1	(0	21.5	160.0	120.1	21.5		
billion) 4.6 5.0 3.7 — — 13.9 14.8 — Gross margin (annualized) (bp) 84 87 84 — — 85 81 — Net margin (annualized) (bp) 16 23 19 — — 24 26 — Reconciliation of adjusted results Private Balking Investment Balk	· · · · · · · · · · · · · · · · · · ·	169.0	158.3	139.1	6.8	21.5	169.0	139.1	21.5)	
Gross margin (annualized) (bp) 84 87 84 − − 85 81 − Net margin (annualized) (bp) 16 23 19 − − 24 26 − Reconciliation of adjusted results Private Banking Investment Banking in Sq16 2Q16 3Q15 3Q16 2Q16 3Q15 3Q16 2Q16 3Q15 3Q16 2Q16 3Q15 3Q15 3Q16 2Q16 3Q15 3Q16 4Q16 4Q16 4Q16	·	4.6	<i>5</i> 0	2.7			12.0	140			
Manualized) (bp) 84 87 84 - - 85 81 - Net margin (annualized) (bp) 16 23 19 - - 24 26 - Reconciliation of adjusted results Private Barking Investment Barking Asia Pacific in 3Q16 2Q16 3Q15 3Q16 2Q16 3Q15 3Q16 2Q16 3Q15 Adjusted results (CHF million) Net revenues 346 337 303 571 574 582 917 911 885 Provision for credit losses 38 2 24 (4) 1 - 34 3 24 Total operating expenses 242 245 210 489 457 489 731 702 699 Restructuring expenses (3) 0 - (20) (10) - (23) (10) Adjusted total operating expenses 239 245 210 469 447 489 708 692 699 Income before taxes 66 90 69 86 116 93 152 206 162 Total adjustments 3 0 0 20 10 0 23 10 0 Adjusted income before taxes 69 90 69 106 126 93 175 216 162 Total adjusted income before taxes 69 90 69 106 126 93 175 216 162 Total adjustments 3 69 69 69 106 126 93 175 216 162 Total adjustments 69 90 69 106 126 93 175 216 162 Total adjustments 69 90 69 106 126 93 175 216 162 Total adjustments 69 90 69 106 126 93 175 216 162 Total adjustments 69 90 69 106 126 93 175 216 162 Total adjustments 69 90 69 106 126 93 175 216 162 Total adjustments 69 90 69 106 126 93 175 216 162 Total adjustments 69 90 69 106 126 93 175 216 162 Total adjustments 69 90 69 106 126 93 175 126 162 Total adjustments 69 90 69 106 126 93 175 126 162 Total adjustments 69 90 69 106 126 93 175 126 162 Total adjustments 69 90 69 106 126 93 175 126	· · · · · · · · · · · · · · · · · · ·	4.6	5.0	3.7	_	_	13.9	14.8		_	
Net margin (annualized) (bp) 16 23 19 - - 24 26 - Reconciliation of adjusted results Private Barking Investment Barking in 3Q16 2Q16 3Q15 <	_	0.4	97	0.4			0.5	0.1			
(annualized) (bp) 16 23 19 — — 24 26 — Reconciliation of adjusted results Private Barking Investment Barking Asia Pacific in Net revenues 346 2216 3Q15 3Q16 2Q16 3Q15 3Q16 2Q16 3Q15 Net revenues 346 337 303 571 574 582 917 911 885 Provision for credit losses 38 2 24 (4) 1 — 34 3 24 Total operating Expenses 242 245 210 489 457 489 731 702 699 Restructuring expenses (3) 0 — (20) (10) — (23) (10) — Adjusted total 0 239 245 210 469 447 489 708 692 699 Income before taxes 66		84	87	84	_	_	85	81		_	
Reconciliation of adjusted results Private Banking Investment Banking Asia Pacific in 3Q16 2Q16 3Q15 3Q15 3Q16 2Q16 3Q15 3Q16 3Q15 3Q15 3Q16 3Q15 3Q1	•	16	22	10			24	26			
Private Banking Investment				19	_	_	24	20		_	
in 3Q16 2Q16 3Q15 3Q16 2Q16 3Q15 3Q16 2Q16 3Q15 3Q16 2Q16 3Q15 Adjusted results (CHF million) Net revenues 346 337 303 571 574 582 917 911 885 Provision for credit losses 38 2 24 (4) 1 - 34 3 24 Total operating expenses 242 245 210 489 457 489 731 702 699 Restructuring expenses (3) 0 - (20) (10) - (23) (10) - Adjusted total operating expenses 66 90 69 86 116 93 152 206 162 Total adjustments 3 0 0 20 10 0 23 10 0 Adjusted income before taxes 69 90 69 106 126 93 175 216 162	Reconciliation of adjus			anlrina	Invoc	tmant T) anleina		A aio	Dagifia	
Adjusted results (CHF million) Net revenues 346 337 303 571 574 582 917 911 885 Provision for credit losses 38 2 24 (4) 1 - 34 3 24 Total operating expenses 242 245 210 489 457 489 731 702 699 Restructuring expenses (3) 0 - (20) (10) - (23) (10) - Adjusted total operating expenses 239 245 210 469 447 489 708 692 699 Income before taxes 66 90 69 86 116 93 152 206 162 Total adjustments 3 0 0 20 10 0 23 10 0 Adjusted income before taxes 69 90 69 106 126 93 175 216 162	in			_			_	2016			
Net revenues 346 337 303 571 574 582 917 911 885 Provision for credit losses 38 2 24 (4) 1 - 34 3 24 Total operating expenses 242 245 210 489 457 489 731 702 699 Restructuring expenses (3) 0 - (20) (10) - (23) (10) - Adjusted total operating expenses 239 245 210 469 447 489 708 692 699 Income before taxes 66 90 69 86 116 93 152 206 162 Adjusted income 469 <		-	2Q16	3Q13	3Q10	2Q16	3Q13	3Q10	2Q16	3Q13	
Provision for credit losses 38 2 24 (4) 1 - 34 3 24 Total operating expenses 242 245 210 489 457 489 731 702 699 Restructuring expenses (3) 0 - (20) (10) - (23) (10) - Adjusted total operating expenses 239 245 210 469 447 489 708 692 699 Income before taxes 66 90 69 86 116 93 152 206 162 Total adjustments 3 0 0 20 10 0 23 10 0 Adjusted income before taxes 69 90 69 106 126 93 175 216 162	_		227	202	571	574	592	017	011	995	
losses 38 2 24 (4) 1 - 34 3 24 Total operating expenses 242 245 210 489 457 489 731 702 699 Restructuring expenses (3) 0 - (20) (10) - (23) (10) - Adjusted total operating expenses 239 245 210 469 447 489 708 692 699 Income before taxes 66 90 69 86 116 93 152 206 162 Total adjustments 3 0 0 20 10 0 23 10 0 Adjusted income before taxes 69 90 69 106 126 93 175 216 162		340	337	303	5/1	5/4	564	917	911	000	
Total operating expenses 242 245 210 489 457 489 731 702 699 Restructuring expenses (3) 0 - (20) (10) - (23) (10) Adjusted total operating expenses 239 245 210 469 447 489 708 692 699 Income before taxes 66 90 69 86 116 93 152 206 162 Total adjustments 3 0 0 20 10 0 23 10 0 Adjusted income before taxes 69 90 69 106 126 93 175 216 162		20	2	24	(4)	1		24	2	24	
expenses 242 245 210 489 457 489 731 702 699 Restructuring expenses (3) 0 - (20) (10) - (23) (10) - Adjusted total operating expenses 239 245 210 469 447 489 708 692 699 Income before taxes 66 90 69 86 116 93 152 206 162 Total adjustments 3 0 0 20 10 0 23 10 0 Adjusted income before taxes 69 90 69 106 126 93 175 216 162		30	2	24	(4)	1	•	- 34	3	24	
Restructuring expenses (3) 0 - (20) (10) - (23) (10) - Adjusted total operating expenses 239 245 210 469 447 489 708 692 699 Income before taxes 66 90 69 86 116 93 152 206 162 Total adjustments 3 0 0 20 10 0 23 10 0 Adjusted income before taxes 69 90 69 106 126 93 175 216 162	• •	242	245	210	180	457	480	731	702	600	
expenses (3) 0 - (20) (10) - (23) (10) - Adjusted total operating expenses 239 245 210 469 447 489 708 692 699 Income before taxes 66 90 69 86 116 93 152 206 162 Total adjustments 3 0 0 20 10 0 23 10 0 Adjusted income 69 90 69 106 126 93 175 216 162	•	242	243	210	407	437	407	731	702	077	
Adjusted total operating expenses 239 245 210 469 447 489 708 692 699 Income before taxes 66 90 69 86 116 93 152 206 162 Total adjustments 3 0 0 20 10 0 23 10 0 Adjusted income before taxes 69 90 69 106 126 93 175 216 162		(3)	0		(20)	(10)		(23)	(10)		
operating expenses 239 245 210 469 447 489 708 692 699 Income before taxes 66 90 69 86 116 93 152 206 162 Total adjustments 3 0 0 20 10 0 23 10 0 Adjusted income 69 90 69 106 126 93 175 216 162	•	(3)	U	_	(20)	(10)	-	- (23)	(10)	-	
Income before taxes 66 90 69 86 116 93 152 206 162 Total adjustments 3 0 0 20 10 0 23 10 0 Adjusted income before taxes 69 90 69 106 126 93 175 216 162	•	230	245	210	460	447	420	708	602	600	
Total adjustments 3 0 0 20 10 0 23 10 0 Adjusted income before taxes 69 90 69 106 126 93 175 216 162											
Adjusted income before taxes 69 90 69 106 126 93 175 216 162											
before taxes 69 90 69 106 126 93 175 216 162		J	U	U	20	10	0	23	10	0	
	=	69	90	69	106	126	93	175	216	162	
	~	_						- 12.9	16.4	12.5	

Adjusted return on regulatory capital (%)

			Inv	estment		
	Private 1	Banking	I	Banking	Asia	Pacific Pacific
in	9M16	9M15	9M16	9M15	9M16	9M15
Adjusted results (CHF million)						
Net revenues	1,002	907	1,733	2,106	2,735	3,013
Provision for credit losses	23	23	(8)	9	15	32
Total operating expenses	703	588	1,395	1,399	2,098	1,987
Restructuring expenses	(3)	_	(31)	_	(34)	_
Adjusted total operating						
expenses	700	588	1,364	1,399	2,064	1,987
Income before taxes	276	296	346	698	622	994
Total adjustments	3	0	31	0	34	0
Adjusted income before taxes	279	296	377	698	656	994
Adjusted return on regulatory						
capital (%)	_	_	_	_	16.7	23.0
A-5						

Global Markets

								%	
		in /	end of	% c	hange	in /	end of	change	
	3Q16	2Q16	3Q15	QoQ	YoY	9M16	9M15	YoY	
Results (CHF million)									
Net revenues	1,357	1,630	1,579	(17)	(14)	4,232	5,656	(25)	
Provision for credit									
losses	(5)	(17)	14	(71)	_	. 1	14	(93)	
Total operating									
expenses	1,275	1,493	1,302	(15)	(2)	4,188	4,261	(2)	
Income before taxes	87	154	263	(44)	(67)	43	1,381	(97)	
Metrics (%)									
Return on regulatory									
capital	2.5	4.3	6.5	_	_	0.4	11.0	_	
Cost/income ratio	94.0	91.6	82.5	_	_	99.0	75.3	_	
Reconciliation of adjust	ted results	S							
						Global		bal Marke	ts
in			3Q16	20	Q16	3Q15	9M1	6 9M1	5
Adjusted results (CHF 1	million)								
Net revenues			1,357	1,	630	1,579	4,23	5,65	56
Provision for credit lo	sses		(5)	((17)	14		1 1	4
Total operating expen	ses		1,275	1,	493	1,302	4,18	8 4,20	61
Restructuring expense	es		(52)	((50)	_	- (202	2)	-
Major litigation provi	sions		(7)		0	(127)	(7) (18	1)
Adjusted total operati	ng expen	ses	1,216	1,	443	1,175	3,97	9 4,08	30
Income before taxes			87		154	263	4	3 1,38	31
Total adjustments			59		50	127	20	9 18	31
Adjusted income before	re taxes		146	:	204	390	25	1,50	52
Adjusted return on regu	ılatory								
capital (%)			4.1		5.8	9.6	2.	.4 12	.4
A-6									

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Investment Banking & Capital Markets

	_							%
		in /	end of	% cl	nange	in /	end of	change
	3Q16	2Q16	3Q15	QoQ	YoY	9M16	9M15	YoY
Results (CHF million)								
Net revenues	467	543	400	(14)	17	1,398	1,367	2
Provision for credit								
losses	(9)	0	0	_	_	20	0	_
Total operating								
expenses	437	408	335	7	30	1,266	1,204	5
Income before taxes	39	135	65	(71)	(40)	112	163	(31)
Metrics (%)								
Return on regulatory								
capital	6.1	22.6	12.6	_	_	6.4	11.6	_
Cost/income ratio	93.6	75.1	83.8	_	_	90.6	88.1	_
Reconciliation of adjus	ted result	S						
								ital Markets
in			3Q16	20	Q16	3Q15	9M1	6 9M15
Adjusted results (CHF)	million)							
Net revenues			467			400	1,39	8 1,367
Provision for credit losses			(0)					
Provision for credit to	sses		(9)		0	0	20	0 0
Total operating expen			(9) 437		0 408	0 335	20 1,26	
	ses			4				6 1,204
Total operating expense Restructuring expense Adjusted total operation	es	ıses	437 (15) 422	4	408 8 416	335	1,260 - (34 1,232	6 1,204) 2 1,204
Total operating expense Restructuring expense Adjusted total operations Income before taxes	es	ıses	437 (15)	4	408 8	335	1,266 - (34 1,232 112	6 1,204 2 1,204 2 163
Total operating expense Restructuring expense Adjusted total operation	es	ases	437 (15) 422	4	408 8 416	335	1,260 - (34 1,232	6 1,204 2 1,204 2 163
Total operating expense Restructuring expense Adjusted total operation Income before taxes Total adjustments Adjusted income before total adjusted income befor	ses es ing exper re taxes	ises	437 (15) 422 39	4	408 8 416 135	335 335 65	1,266 - (34 1,232 112	6 1,204) 2 1,204 2 163 4 0
Total operating expense Restructuring expense Adjusted total operation Income before taxes Total adjustments	ses es ing exper re taxes	ases	437 (15) 422 39 15 54	-	408 8 416 135 (8) 127	335 335 65 0 65	1,260 - (34 1,232 112 34	1,204) 2 1,204 2 163 4 0
Total operating expense Restructuring expense Adjusted total operation Income before taxes Total adjustments Adjusted income before total adjusted income befor	ses es ing exper re taxes	ases	437 (15) 422 39 15	-	408 8 416 135 (8)	335 335 65 0	1,260 - (34 1,232 112 34	6 1,204 2 1,204 2 163 4 0 6 163

Cautionary statement regarding forward-looking information

This media release contains statements that constitute forward-looking statements. In addition, in the future we, and others on our behalf, may make statements that constitute forward-looking statements. Such forward-looking statements may include, without limitation, statements relating to the following:

- our plans, objectives or goals;
- our future economic performance or prospects;
- the potential effect on our future performance of certain contingencies; and
- assumptions underlying any such statements.

Words such as "believes," "anticipates," "expects," "intends" and "plans" and similar expressions are intended to identify forward-looking statements but are not the exclusive means of identifying such statements. We do not intend to update these forward-looking statements except as may be required by applicable securities laws.

By their very nature, forward-looking statements involve inherent risks and uncertainties, both general and specific, and risks exist that predictions, forecasts, projections and other outcomes described or implied in forward-looking statements will not be achieved. We caution you that a number of important factors could cause results to differ materially from the plans, objectives, expectations, estimates and intentions expressed in such forward-looking statements. These factors include:

- the ability to maintain sufficient liquidity and access capital markets;
- market volatility and interest rate fluctuations and developments affecting interest rate levels;
- the strength of the global economy in general and the strength of the economies of the countries in which we conduct our operations, in particular the risk of continued slow economic recovery or downturn in the US or other developed countries in 2016 and beyond;
- the direct and indirect impacts of deterioration or slow recovery in residential and commercial real estate markets;
- adverse rating actions by credit rating agencies in respect of us, sovereign issuers, structured credit products or other credit-related exposures;
- the ability to achieve our strategic objectives, including improved performance, reduced risks, lower costs and more efficient use of capital;
- the ability of counterparties to meet their obligations to us;
- the effects of, and changes in, fiscal, monetary, exchange rate, trade and tax policies, as well as currency fluctuations;
- political and social developments, including war, civil unrest or terrorist activity;
- the possibility of foreign exchange controls, expropriation, nationalization or confiscation of assets in countries in which we conduct our operations;
- operational factors such as systems failure, human error, or the failure to implement procedures properly;
- actions taken by regulators with respect to our business and practices and possible resulting changes to our business organization, practices and policies in countries in which we conduct our operations;
- the effects of changes in laws, regulations or accounting policies or practices in countries in which we conduct our operations;
- competition or changes in our competitive position in geographic and business areas in which we conduct our operations;
- the ability to retain and recruit qualified personnel;
- the ability to maintain our reputation and promote our brand;
- the ability to increase market share and control expenses;
- technological changes;
- the timely development and acceptance of our new products and services and the perceived overall value of these products and services by users;
- acquisitions, including the ability to integrate acquired businesses successfully, and divestitures, including the ability to sell non-core assets;
- the adverse resolution of litigation, regulatory proceedings and other contingencies;
- the ability to achieve our cost efficiency goals and cost targets; and
- our success at managing the risks involved in the foregoing.

We caution you that the foregoing list of important factors is not exclusive. When evaluating forward-looking statements, you should carefully consider the foregoing factors and other uncertainties and events, including the

information set forth in "Risk factors" in I – Information on the company in our Annual Report 2015. A-8 $\,$

Third Quarter 2016 Results Presentation to Investors and Analysts November 3, 2016

Disclaimer Cautionary statement regarding forward-looking statements This presentation contains forward-looking statements that involve inherent risks and uncertainties, and we might not be able to achieve the predictions, forecasts, projections and other outcomes we describe or imply in forward-looking statements. A number of important factors could cause results to differ materially from the plans, objectives, expectations, estimates and intentions we express in these forward-looking statements, including those we identify in "Risk Factors" in our Annual Report on Form 20-F for the fiscal year ended December 31, 2015 filed with the US Securities and Exchange Commission, and in other public filings and press releases. We do not intend to update these forward-looking statements except as may be required by applicable law. We may not achieve the benefits of our strategic initiatives We may not achieve all of the expected benefits of our strategic initiatives. Factors beyond our control, including but not limited to the market and economic conditions, changes in laws, rules or regulations and other challenges discussed in our public filings, could limit our ability to achieve some or all of the expected benefits of these initiatives. Statement regarding purpose and basis of presentation This presentation contains certain historical information that has been re-segmented to approximate what our results under our new structure would have been, had it been in place from 2015. In addition, "Illustrative," "Ambition" and "Goal" presentations are not intended to be viewed as targets or projections, nor are they considered to be Key Performance Indicators. All such presentations are subject to a large number of inherent risks, assumptions and uncertainties, many of which are outside of our control. Accordingly, this information should not be relied on for any purpose. In preparing this presentation, management has made estimates and assumptions which affect the reported numbers. Actual results may differ. Figures throughout presentation may also be subject to rounding adjustments. Statement regarding non-GAAP financial measures This presentation also contains non-GAAP financial measures, including adjusted results. Information needed to reconcile such non-GAAP financial measures to the most directly comparable measures under US GAAP can be found in this presentation, which is available on our website at credit-suisse.com. Statement regarding capital, liquidity and leverage As of January 1, 2013, Basel 3 was implemented in Switzerland along with the Swiss "Too Big to Fail" legislation and regulations thereunder. As of January 1, 2015, the Bank for International Settlements (BIS) leverage ratio framework, as issued by the Basel Committee on Banking Supervision (BCBS), was implemented in Switzerland by FINMA. Our related disclosures are in accordance with our interpretation of such requirements, including relevant assumptions. Changes in the interpretation of these requirements in Switzerland or in any of our assumptions or estimates could result in different numbers from those shown in this presentation. Capital and ratio numbers for periods prior to 2013 are based on estimates, which are calculated as if the Basel 3 framework had been in place in Switzerland during such periods. Unless otherwise noted, leverage exposure is based on the BIS leverage ratio framework and consists of period-end balance sheet assets and prescribed regulatory adjustments. Beginning in 2015, the Swiss leverage ratio is calculated as Swiss total capital, divided by period-end leverage exposure. The look-through BIS tier 1 leverage ratio and CET1 leverage ratio are calculated as look-through BIS tier 1 capital and CET1 capital, respectively, divided by end-period leverage exposure.

3Q16 earnings reviewTidjane Thiam, Chief Executive OfficerDavid Mathers, Chief Financial Officer November 3, 2016

Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix Reported APAC IWM SUB IBCM Global Markets SRU CS Group Net revenues Pre-tax income Net revenues Pre-tax income Net revenues in USD mn Pre-tax income in USD mn Net revenues in USD mn Pre-tax income in USD mn Net revenues in USD mn Pre-tax income in USD mn Net revenues Pre-tax Income Net income attr. to shareholders RWA in CHF bn "Look-through" CET1 ratio Leverage exposure in CHF bn "Look-through" CET1 leverage ratio 3Q16 2Q16 3Q15 Adjusted 3Q16 2Q16 3Q15 917 911 885 152 206 162 917 911 885 175 216 162 1,081 1,1 of Credit Suisse 3Q16 results 285 10.2% 1,045 2.8% In CHF mn unless otherwise specified

Key messages Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix 1 Measured at constant FX rates (see Appendix)2 Relating to Wealth Management in SUB, IWM and APAC Disciplined executionContinued progress on cost reductions with adjusted non-comp expenses 1 down 12% YoY; on track to beat 2016 cost targetsContinued focus on profitable growthAPAC, IWM and SUB with wealth management inflows of CHF 9.2 bn2 in 3Q16 and CHF 30.9 bn2 at 9M16. Combined adjusted PTI of CHF 847 mnStrong revenue contribution in IBCM with outperformance in debt and equity capital markets; Global top 5 market positions across key products Continued profitability in Global Markets with positive momentum from core Credit franchiseImproved capital positionSRU with reduction of USD 29 bn leverage exposure and USD 3 bn RWA"Look-through" CET1 ratio of 12.0% 3 2 1 Execution Profitable growth Capital Detailed Financials

Adjusted total operating expenses at constant FX rates*in CHF bn On track to beat 2016 cost targets Execution Profitable growth Capital Detailed Financials 2016 cost target of CHF 19.8 bn; average CHF 4.95 bn / quarter -2% -2% Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix * See Appendix

Progress on non-compensation expenses 2016 2015 1Q 2Q 3Q Adjusted non-comp operating expenses at constant FX rates*in CHF mn +3% -8% -12% Execution Profitable growth Capital Detailed Financials Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix * See Appendix

Note: Headcount includes permanent full-time equivalent employees, contractors, consultants and other contingent workers 1 Includes departed and notified headcount Total 2016 commitment Achieved1 as of November 3 Remaining 2016 commitment On track to deliver 2016 headcount reduction 6,000 Reduction to global headcount in 2016 Execution Profitable growth Capital Detailed Financials

Balanced approach to growth in Wealth Management Assets under Management1in CHF bn Mature

Markets Emerging Markets 1Q16 2Q16 + CHF 19 bn 1 Relating to Wealth Management in SUB, IWM and

APAC Execution Profitable growth Capital Detailed Financials 3Q16 1Q16 2Q16 3Q16 + CHF 33 bn +

CHF 52 bn

Wealth Management – attracting more net new assets NNA in Wealth Management1in CHF bn APAC IWM SUB Adjusted gross margin1,2in bps 111 115 22.1 30.9 9M15 9M16 +40% Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix1 Relating to Wealth Management in SUB, IWM and APAC2 Adjusted to exclude Swisscard net revenues of CHF 148 mn for 9M15 in SUB Wealth Management Execution Profitable growth Capital Detailed Financials

APAC – benefitting from an integrated approach Execution Profitable growth Capital Detailed Financials Net new assets in CHF bn Assets under management in CHF bn Revenues in CHF

mn Underwriting, Advisory WM APAC Underwriting & Advisory rank 1 #7 #1 1 Source: Dealogic (APAC ex Japan) as of September 30, 2016. Ranking amongst international banks for the first 9 months of 2015 and 2016 +14% +98% 361 461 Total +

APAC profitability Execution Profitable growth Capital Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix† See Appendix Detailed Financials 13% Adjusted pre-tax incomein CHF mn Adjusted return on regulatory capital†

IWM – strong asset inflows Execution Profitable growth Capital Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix1 Relating to IWM Wealth Management2 Relating to IWM† See Appendix Detailed Financials Adjusted return on regulatory capital 2,† 20% NNA Wealth Management in CHF bn AuM Wealth Management in CHF bn Adjusted gross margin1in bps 106 111 3Q16

Swiss Universal Bank – resilient performance Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix† See Appendix Execution Profitable growth Capital Detailed Financials Adjusted pre-tax income in CHF mn Adjusted return on regulatory capital†

IBCM – increased revenues in a seasonally slow quarter IBCM Net revenues in USD mn. Advisory Equity underwriting Debt underwriting +16% 3Q16 vs 3Q15 Execution Profitable growth Capital Detailed Financials (2)% +40% +13% 218 54 168 1 Total IBCM net revenues also include other revenues of USD (27) mn in 3Q15 and USD (8) mn in 3Q16

Global advisory and underwriting delivering increased revenues in new setup Global advisory and underwriting revenues1in USD mn Advisory Equity underwriting Debt underwriting 1 Gross global revenues from advisory, debt and equity underwriting generated across all divisions before cross-divisional revenue sharing agreements 3Q16 vs 3Q15 Execution Profitable growth Capital Detailed Financials +4% +44% +23% 448 128 201 +22%

Global Markets – focus on operational leverage Execution Detailed Financials RWA in USD bn Adjusted operating expenses in USD bn -16% -6% Leverage exposurein USD bn 313 296 Profitable growth Capital -15% Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix Adjusted operating expenses in USD bn

SRU Leverage exposurein USD bn SRU – significant progress in reducing leverage exposure and costs -40% Execution Profitable growth Detailed Financials -20% Capital RWA in USD bn 75 55 58 Adjusted operating expenses in USD mn 661 351 424 Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix

We have been deleveraging and investing capital into higher return areas Risk-weightedassetsin CHF bn Deleveraging and mitigation1 Investment into SUB, IWM,APAC, IBCM2 3Q15 -11% 3Q16 post investment 1 Deleveraging in GM, SRU and CC, including FX and methodology changes2 Relating to business impact only, excluding effects from FX and methodology changes Execution Profitable growth Capital Detailed Financials 3Q16 post deleveraging and mitigation

Capital position improving – "look-through" CET1 ratio at 12.0% Basel III CET1 capital ratio Execution Profitable growth Capital Detailed Financials

Summary Executing with discipline – cost reductionsGenerating profitable growthImproving capital position Execution Profitable growth Capital Detailed Financials

Detailed Financials November 3, 2016

Adjusted Results overview Credit Suisse Group results 3Q16 2Q16 3Q15 9M16 9M15 Net revenues 5,396 5,108 5,985 15,142 19,587 Provision for credit losses 55 (28) 110 177 191 Total operating expenses 5,119 4,937 5,023 15,028 15,377Pre-tax income/(loss) 222 199 852 (63) 4,019 Fair value on own debt - - (623) - (995) Real estate gains (346) - - (346) (23) (Gains)/losses on business sales - - - 56 - Restructuring expenses 145 91 - 491 - Major litigation expenses 306 - 203 306 257 Net revenues 5,050 5,108 5,362 14,852 18,569 Provision for credit losses 55 (28) 110 177 191 Total operating expenses 4,668 4,846 4,820 14,231 15,120 Pre-tax income 327 290 432 444 3,258Net income/(loss) attributable to shareholders 41 170 779 (91) 2,884Diluted Earnings/(loss) per share in CHF 0.02 0.08 0.44 (0.05) 1.64Return on Tangible Equity1 0.4% 1.7% 8.9% (0.3)% 11.2% Note: All values shown are in CHF mn unless otherwise specified. Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix1 Based on tangible shareholders' equity attributable to shareholders as presented in our balance sheet. Management believes that the return on tangible shareholders' equity attributable to shareholders is meaningful as it allows consistent measurement of the performance of businesses without regard to whether the businesses were acquired Execution Profitable growth Capital Detailed Financials

1 Business impact includes business moves and internally driven methodology and policy impact 2 FX impact and other reflects impact from FX and major external methodology changes 3 Net of FX and major external methodology changes Basel 3 RWA in CHF bn 285 270 3Q16 vs. 3Q15 Basel 3 RWA business impact3 in CHF bn (12) (3) Business impact1 FX impactand other2 (20) (8) +16 Leverage exposure in CHF bn 3Q15 3Q16 FX impact Business impact (83) (13) Continued re-allocation of resources to growth areaswith increased capital ratios Execution Profitable growth Capital Detailed Financials APAC SUB IWM IBCM +3 +3 +4 +6 3Q16 vs. 3Q15 Leverage exposure business impact3 in CHF

bn IWM SUB APAC IBCM (76) (24) (11) (5) +28 +14 +10 +9 12.0% 10.2% CET1 ratio 3.4% 2.8% CET1 leverage ratio 4.6% 3.9% Tier1 leverage ratio

9M16 net savings of CHF 1.46 bn, reaching full year 2016 target of CHF 1.4 bn Average quarter 2015 Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix1 Cost savings comparing 9M16 adjusted operating expenses at constant FX rates to 75% of full year 2015 cost base of CHF 21.2 bn * See Appendix 2016 2015 Adjusted operating expenses at constant FX rates* in CHF bn Execution Profitable growth Capital Detailed Financials 9M16 net expense savings of CHF 1.46 bn1, reaching full year 2016 net savings target of CHF 1.4 bn, mainly driven by:Net headcount reductions of 5,400 departed and notified contractor, consultant and employee headcount as part of the cost programCHF 0.6 bn of lower deferred compensation expensesCHF 0.2 bn of decreased professional services cost from the reduction of contractors and consultantsCHF 0.2 bn of reduced compensation expenses from lower employee headcountCommitted to delivering 2016 cost target supported by planned further net headcount reductions of 600 in 4Q16 to reach 6,000 total net reduction in 2016 Key messages 5.3 4.8 3Q16 75% of full year 2015 15.9 14.5 9M16 2016 cost target of CHF 19.8 bn;avg. of 4.95/quarter

PB Swiss Universal Bank Pre-tax income up YoY despite reduced client activity Adjusted pre-tax income up 8% compared to 3O15:Continued YoY profit growthRevenues down 3% driven by low client activity partly offset by rebound in net interest incomeOperating expenses down 7% despite continuous investment in regulatory, compliance and digitalization in Wealth ManagementFocus on growing 'Bank for Entrepreneurs'; targeting HNWI/UHNWI in Wealth Management and SME in C&IB, in addition to our leading Swiss corporates franchiseWealth Management Credit Suisse Invest driving mandates penetration of 29%, up 5 pp. vs. 3Q15Selected exits in the External Asset Manager (EAM) business and regularization outflows impacting NNA by CHF (0.5) bn and CHF (0.4) bn, respectivelyCorporate & Institutional BankingContinued strong results including benefits from reduced operating expenses, supported by lower corporate functions cost, and lower provisions for credit lossesNNA impacted by outflows from a small number of individual cases Key metrics in CHF bn Key messages Adjusted key financials in CHF mn 3Q16 2Q16 3Q15 \(\Delta \) 2Q16 \(\Delta \) 3Q15 \(\Delta \) Adj. net margin in bps 35 42 34 (7) 1 Net new assets 0.2 0.9 3.1 Mandates penetration 29% 28% 24% Net loans 167 165 163 +1% +3% Net new assets C&IB (1.2) 0.7 1.9 Risk-weighted assets 66 65 59 +1% +10% Leverage exposure 246 245 234 - +5% 3Q16 2Q16 3Q15 Δ 2Q16 Δ 3Q15 Private Banking 814 840 857 (3)% (5)% Corp. & Inst. Banking 507 497 507 +2% - Net revenues 1,321 1,337 1,364 (1)% (3)% Provision for credit losses 30 9 39 Total operating expenses 860 871 925 (1)% (7)% Pre-tax income 431 457 400 (6)% +8% Cost/income Return on regulatory capital† 14% 15% 13% **Execution Profitable** ratio 65% 65% 68% growth Capital Detailed Financials Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix † See Appendix

PB Key messages Adjusted key financials in CHF mn International Wealth ManagementRobust performance in challenging markets and continued NNA momentum Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix † See Appendix 3Q16 2Q16 3Q15 Δ 2Q16 Δ 3Q15 Private Banking 789 811 785 (3)% +1% Asset Management 292 334 308 (13)% (5)% Net revenues 1,081 1,145 1,093 (6)% (1)% Provision for credit losses - 16 11 Total operating expenses 840 869 835 (3)% +1% Pre-tax income 241 260 247 (7)% (2)% Cost/income ratio 78% 76% 76% Return on regulatory capital† 20% 22% 21% 3Q16 2Q16 3Q15 \triangle 2Q16 \triangle 3Q15 Adj. net margin in bps 25 27 28 (2) (3) Net new assets 4.4 5.4 1.7 Mandates penetration 29% 29% 29% Number of RM 1,160 1,170 1,190 (10) (30) Net loans 43 43 41 - +5% Net new assets AM 5.0 3.5 5.6 Risk-weighted assets 33 34 32 - +4% Leverage exposure 89 95 94 (7)% (5)% Key metrics in CHF bn Execution Profitable growth Capital Detailed Financials Higher Wealth Management revenues vs. 3O15 offset by growth investments and higher risk and compliance costsAsset Management with higher pre-tax income vs. 3Q15 reflecting effective cost controlContinued NNA momentum across businesses and regionsWealth ManagementStrong net interest income reflecting cumulative benefit of loan growth and higher marginsRecurring revenues down vs. 3Q15 but broadly stabilized for last three quarters, while transaction revenues remained adversely affected in a challenging market environmentNNA of CHF 4.4 bn (net of regularization outflows of CHF 1.5 bn) with inflows from emerging markets and Europe; AuM up 9% YoYSignificant upgrade of RMs with senior and experienced hires offset by managed reductions and attritionAsset Management24% higher pre-tax income vs. 3Q15 driven by 10% lower expenses, resulting in a 4 pp. improvement in cost/income ratioHigher investment-related gains and broadly stable management fees were offset by lower investment and partnership income vs. 3Q15NNA of CHF 5.0 bn with strong contribution from emerging markets and fixed income products

PB Adjusted key financials in CHF mn Asia PacificPre-tax income up YoY with continued investment in Wealth Management growth Strong client activity levels with UHNWIs and Entrepreneurs across Wealth Management and Underwriting & AdvisoryGrowth in WM with NNA of CHF 4.6 bn in 3Q16 and record level AuM; high level of collaboration between WM and IBIncrease in operating expenses from investment in RMs and risk and compliance functions, partially offset by YoY cost reductions in IBYoY capital usage reflects growth in lending activities to UHNW/Entrepreneur clientsWealth ManagementRevenue increase supported by higher loan volumes and AuM of CHF 169 bnNet margin down 2 bps vs. 3O15 with growth in net interest income and transactional revenues offset by higher operating expenses and credit provisions Increase in provision for credit losses relates to a small number of share-based loans in Hong KongInvestment BankingStronger revenues in Underwriting & Advisory driven by Entrepreneur clients and improving markets Equities sales and trading weaker YoY, albeit stable OoOSolid fixed income revenues reflecting strength in financing activities and gains on structured deposits 3Q16 2Q16 3Q15 Δ 2O16 Δ 3O15 Private Banking 346 337 303 +3% +14% Investment Banking 571 574 582 (1)% (2)% Net revenues 917 911 885 +1% +4% Provision for credit losses 34 3 24 Total operating expenses 708 692 699 +2% +1% Pre-tax income 175 216 162 (19)% +8% Cost/income Return on regulatory capital† 13% 16% 13% ratio 77% 76% 79% 3016 2016 3015 \triangle 2016 \triangle 3015 Adj. net margin in bps 17 23 19 (6) (2) Net new assets 4.6 5.0 3.7 Number of RM 650 650 550 - +100 Net loans 39 38 34 +2% +12% Risk-weighted assets 32 32 27 +2% +21% Leverage exposure 108 108 100 +1% +8% Key metrics in CHF bn Execution Profitable growth Capital Detailed Financials Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix † See Appendix Key messages

Results reflect continued execution of our strategy, evidenced by strong share of wallet gains:9M16 share of wallet2 up versus 2015 in all key products Top 5 rank3 in each of announced M&A, ECM and Leveraged Finance for 9M16Continued momentum with investment grade corporatesNet revenues of USD 479 mn up 16% YoY driven by higher revenues in debt and equity underwriting, partially offset by lower advisory revenues Adjusted operating expenses up 25% YoY due to higher variable compensation; 9M16 adjusted expenses of USD 1.3 bn broadly stable vs. prior year periodRisk-weighted assets of USD 19 bn, up 21% YoY, driven primarily by an increase in IBCM's share of the Corporate BankIn 3016, global advisory and underwriting revenues of USD 945 mn, up 22% YoY, outperforming the industry-wide fee pool (up 4%)3 Key messages Investment Banking & Capital MarketsResults driven by increased underwriting activity; Top 5 ranks in all key products Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix 1 Gross global revenues from advisory, debt and equity underwriting generated across all divisions before cross-divisional revenue sharing agreements2 Source: Dealogic for the period ending September 30, 2016; includes Americas and EMEA only 3 Source: Dealogic for the period ending September 30, 2016 † See Appendix 3Q16 2Q16 3Q15 Δ 2Q16 Δ 3Q15 Risk-weighted assets 19 17 15 +10% +21% Leverage exposure 46 45 37 +2% +25% Adjusted key financials in USD mn 3Q16 2Q16 3Q15 Δ 2Q16 Δ 3Q15 Net revenues 479 558 414 (14)% +16% Provision for credit losses (9) - -Total operating expenses 434 426 346 +2% +25% Pre-tax income 55 132 68 (59)% (19)% Cost/income ratio 91% 76% 84% Return on regulatory capital† 9% 21% 13% Key metrics in USD bn Execution Profitable growth Capital Detailed Financials 3Q16 2Q16 3Q15 \triangle 2Q16 \triangle 3Q15 Global advisory and underwriting revenues 1 945 1,075 777 (12)% +22% Total Advisory and Underwriting revenues 1 in USD mn

Key messages Adjusted key financials in USD mn Global MarketsPositive momentum in credit products offset by challenging equity market conditions $3016\ 2016\ 3015\ \Delta\ 2016\ \Delta$ 3Q15 Equities 330 550 536 (40)% (38)% Credit 740 758 723 (2)% +2% Solutions 359 423 414 (15)% (13)% Other revenues 1,396 1,671 1,632 (16)% (14)% Provision for credit losses (6) (17) 15 Total operating expenses 1 1,251 1,480 1,214 (15)% +3% Pre-tax income 150 208 403 (28)% (63)% Cost/income ratio 90% 89% 74% Return on regulatory capital† 4% 6% 10% **Execution Profitable** growth Capital Detailed Financials Higher YoY credit products results, improved emerging markets revenues, notably in Latin America, and sustained market share through restructuringMaintained #1 asset finance2 rank vs. 3Q15 despite significant rescaling of franchiseAwarded Most Innovative Bank for Leveraged Finance and securitized products3 and Structured Product Bank of the Year4Weakness in equity derivatives reflecting low volatility and muted client activity; cash and prime services revenues resilient in the Americas offset by weak trading results, particularly in EMEAAdjusted operating expenses up 3% YoY due to higher variable compensation9M16 adjusted expenses of USD 4.1 bn, down 6% YoYExpected to approach end-2018 target of USD 5.4 bn by end-2016, reflecting substantial progress on accelerated cost reductions and lower costs in the UKRWA broadly stable compared to 2Q16, operating below end-2016 ceiling of USD 60 bn 3Q16 2Q16 3Q15 Δ2Q16 Δ3Q15 Risk-weighted assets 53 52 63 +1% (16)% Leverage exposure 296 286 313 +3% (6)% Key metrics in USD bn Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix1 Does not include restructuring expenses of USD 52 mn in 2Q16 and USD 53 mn in 3Q16 and major litigation of USD 7 mn and USD 132 mn in 3Q15 2 Thomson Reuters 3 The Banker, Investment Banking Awards 2016 4 GlobalCapital † See Appendix

Adjusted Key messages Strategic Resolution UnitSubstantial reduction in RWA and leverage exposure; adjusted expenses down 47% YoY Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix Key financials in USD mn 3Q16 2Q16 3Q15 \Delta 2Q16 \Delta 3Q15 Net revenues (170) (371) (90) +54% (89)% Provision for credit losses 6 (38) 21 Total operating Restructuring expenses 351 424 661 (17)% (47)% Pre-tax loss (527) (757) (772) expenses 23 21 -Major litigation expenses 324 - 27 Pre-tax loss reported (874) (778) (799) 3016 2016 3015 \triangle 2016 \triangle 3015 Risk-weighted assets 55 58 75 (5)% (27)% RWA excl. operational risk 35 38 56 (9)% (37)% Leverage exposure 119 148 196 (20)% (40)% Key metrics in USD bn Substantial progress in reducing leverage exposure and RWA in 3Q16 by USD 29 bn and USD 3 bn, respectively:Loan and financing exposure reduced by more than 15% in the quarter through the sale of loans and facilities, in addition to the sale of Credit Suisse Park View BDC, Inc.Bilateral derivatives trade count reduced by ~30% in the quarter through CDS step-outs; compression and unwinds across the macro and emerging market portfoliosAdjusted pre-tax income improved by USD 230 mn vs. 2Q16:Reduced revenue losses compared to 2Q16, driven by a recovery from 1H16 adverse credit markets, partially offset by losses on life insurance and a credit provision on ship finance portfoliosExit costs at ~1% of RWA due to constructive market conditionsContinued progress on expense reductions; 3Q16 expenses down USD 73 mn vs. prior quarterIncrease in major litigation provisions of USD 324 mnOn a year-on-year basis, leverage exposure and RWA reduced by USD 78 bn and USD 20 bn, respectively; adjusted operating expenses lower by USD 310 mn, mainly driven by the exit from US Private Banking onshore business and reduced footprint in legacy Investment Banking businesses Execution Profitable growth Capital Detailed Financials

Key messages Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix 1 Measured at constant FX rates (see Appendix)2 Relating to Wealth Management in SUB, IWM and APAC Disciplined executionContinued progress on cost reductions with adjusted non-comp expenses 1 down 12% YoY; on track to beat 2016 cost targetsContinued focus on profitable growthAPAC, IWM and SUB with wealth management inflows of CHF 9.2 bn2 in 3Q16 and CHF 30.9 bn2 at 9M16. Combined adjusted PTI of CHF 847 mnStrong revenue contribution in IBCM with outperformance in debt and equity capital markets; Global top 5 market positions across key products Continued profitability in Global Markets with positive momentum from core Credit franchiseImproved capital positionSRU with reduction of USD 29 bn leverage exposure and USD 3 bn RWA"Look-through" CET1 ratio of 12.0% 3 2 1 Execution Profitable growth Capital Detailed Financials

3Q15 3Q16 Wealth Management businessesNNA generation NNA growth (annualized) 2% 6% (6)% 8% 8% 4Q15 1Q16 2Q16 IWM PB NNA in CHF bn Regularization outflows included in NNA in CHF bn 3Q15 3Q16 5% - (5)% 1% 2% 4Q15 1Q16 2Q16 SUB PB NNA in CHF bn (0.3) (0.4) (0.3) (0.4) (0.3) (0.3) (1.5) (2.5) (1.0) (1.0) 3Q15 3Q16 9% 12% 9% 11% 13% 4Q15 1Q16 2Q16 APB NNA in CHF bn (0.1) (0.9) - (0.1) (0.1)

Wealth Management businessesNet and gross margins Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in this presentation. For details on calculations see at the end of this presentation under 'Notes' SUB PB Adj. net margin in bps 243 243 241 3Q15 3Q16 2Q16 Adj. gross margin in bps 3Q15 3Q16 2Q16 IWM PB Adj. net margin in bps 295 304 294 3Q15 3Q16 2Q16 Adj. gross margin in bps 3Q15 3Q16 2Q16 APAC PB Adj. net margin in bps 144 165 155 3Q15 3Q16 2Q16 Adj. gross margin in bps 3Q15 3Q16 2Q16 Average AuM in CHF bn 204 214 254 206 190 197 69 69 90 Adj. pre-tax income in CHF mn 857 814 840 785 789 811 303 346 337 Adj. net revenues in CHF mn

Swiss Universal BankPrivate Banking and Corporate & Institutional Banking Private Banking Adjusted key financials in CHF mn C&IB Adjusted key financials in CHF mn Key metrics in CHF bn Key metrics in CHF bn 3Q16 2Q16 3Q15 Δ 2Q16 Δ 3Q15 Net interest income 278 242 256 +15% +9% Recurring commissions & fees 118 123 117 (4)% +1% Transaction-based 124 146 144 (15)% (14)% Other revenues (13) (14) (10) Net revenues 507 497 507 +2% - Provision for credit losses 17 2 25 operating expenses 273 292 286 (6)% (5)% Pre-tax income 217 203 196 +7% +11% Cost/income ratio 54% 59% 56% 3016 2016 3015 \triangle 2016 \triangle 3015 Adj. net margin in bps 35 42 34 (7) 1 Net new assets 0.2 0.9 3.1 Assets under management 245 241 237 +1% +3% Mandates penetration 29% 28% 24% Number of RM 1,500 1,530 1,570 (30) (70) 3Q16 2Q16 3Q15 Δ 2Q16 Δ 3O15 Net new assets (1.2) 0.7 1.9 Assets under management 285 281 263 +1% +8% Number of RM 480 470 470 +10 +10 3Q16 2Q16 3Q15 \triangle 2Q16 \triangle 3Q15 Net interest income 446 441 452 +1% (1)% Recurring commissions & fees 243 240 255 +1% (5)% Transaction-based 125 159 151 (21)% (17)% Other revenues - - (1) Net revenues 814 840 857 (3)% (5)% Provision for credit losses 13 7 14 Total operating expenses 587 579 639 +1% (8)% Pre-tax income 214 254 204 (16)% +5% Cost/income ratio 72% 69% 75% Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in this presentation

Private Banking Adjusted key financials in CHF mn Asset Management Adjusted key financials in CHF mn Key metrics in CHF bn Key metrics in CHF bn 3Q16 2Q16 3Q15 Δ 2Q16 Δ 3Q15 Net interest income 326 304 259 +7% +26% Recurring commissions & fees 267 273 292 (2)% (9)% Transaction- and perf.-based 197 236 235 (17)% (16)% Other revenues (1) (2) (1) Net revenues 789 811 785 (3)% +1% Provision for credit losses - 16 11 Total operating expenses 599 598 568 - +5% Pre-tax income 190 197 206 (4)% (8)% Cost/income ratio 76% 74% 72% 3016 2016 3015 \triangle 2016 \triangle 3015 Adj, net margin in bps 25 27 28 (2) (3) Net new assets 4.4 5.4 1.7 Assets under management 311 299 287 +4% +9% Net loans 43 43 41 - +5% Number of RM 1,160 1,170 1,190 (10) (30) 3Q16 2Q16 3Q15 Δ 2Q16 Δ 3Q15 Management fees 218 220 224 (1)% (3)% Performance & placement rev. 41 42 35 (2)% +17% Investment & partnership inc. 33 72 49 (54)% (33)% Net revenues 292 334 308 (13)% (5)% Total operating expenses 241 271 267 (11)% (10)% Pre-tax income 51 63 41 (19)% +24% Cost/income ratio 83% 81% 87% 3Q16 2Q16 3Q15 \triangle 2Q16 \triangle 3Q15 Net new assets 5.0 3.5 5.6 Assets under management 324 315 315 +3% +3% International Wealth ManagementPrivate Banking and Asset Management Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in this presentation

Asia PacificPrivate Banking and Investment Banking Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in this presentation Private Banking Adjusted key financials in CHF mn Investment Banking Adjusted key financials in USD mn Key metrics in CHF bn 3Q16 2Q16 3Q15 Δ2Q16 Δ 3Q15 Net interest income 159 143 114 +11% +39% Recurring commissions & fees 67 70 65 (4)% +3% Transaction- and perf.-based 120 124 103 (3)% +17% Other revenues - - 21 Net revenues 346 337 303 +3% +14% Provision for credit losses 38 2 24 Total operating expenses 239 245 210 (2)% +14% Pre-tax income 69 90 69 (23)% - Cost/income ratio 69% 73% 69% 3Q16 2Q16 3Q15 \triangle 2Q16 \triangle 3Q15 Adj. net margin in bps 17 23 19 (6) (2) Net new Assets under management 169 158 139 +7% +22% Number of assets 4.6 5.0 3.7 RM 650 650 550 - +100 3Q16 2Q16 3Q15 Δ 2Q16 Δ 3Q15 Fixed income sales & trading 152 172 101 (12)% +50% Equity sales & trading 349 350 468 - (25)% Underwriting & advisory 118 102 60 +16% +97% Other revenues (32) (34) (26) revenues 587 590 603 (1)% (3)% Provision for credit losses (4) 1 -Total operating expenses 482 458 505 +5% (5)% Pre-tax income 109 131 98 (17)% +11% Cost/income ratio 82% 78% 84%

Reconciliation of adjustment items (1/2) Adjusted results are non-GAAP financial measures that exclude goodwill impairment and certain other revenues and expenses included in our reported results. Management believes that adjusted results provide a useful presentation of our operating results for purposes of assessing our Group and divisional performance consistently over time, on a basis that excludes items that management does not consider representative of our underlying performance. Provided below is a reconciliation of our adjusted results to the most SRU in USD mn Corp. Ctr. in CHF SUB PB in CHF mn IWM PB in CHF mn APAC PB in CHF mn 3Q16 2Q16 3Q15 3Q16 2Q16 mn revenues reported 5,396 5,108 5,985 (170) (371) (90) 72 (95) 752 1,160 840 857 789 811 785 346 337 303 Fair value on own debt - - (623) - - - - - (623) - - - - - Real estate gains - - - - - - - - - - - (Gains)/losses on business sales (346) - - - - - - (346) - - - - - Net revenues adjusted 5,050 5,108 5,362 (170) (371) (90) 72 (95) 129 814 840 857 789 811 785 346 337 303 Provision for credit losses 55 (28) 110 6 (38) 21 - (2) 1 13 7 14 - 16 11 38 2 24 Total operating expenses reported 5,119 4,937 5,023 698 445 688 279 142 211 603 582 639 593 611 618 242 245 210 Goodwill impairment - - - - - - - - - - - Restructuring expenses 145 91 - 23 21 - - - 16 3 - 13 13 - - - Major litigation provisions 306 - 203 324 - 27 - - - - - (19) - 50 3 - - Total operating expenses adjusted 4,668 4,846 4,820 351 424 661 279 142 211 587 579 639 599 598 568 239 245 210 Pre-tax income/(loss) reported 222 199 852 (874) (778) (799) (207) (235) 540 544 251 204 196 184 156 66 90 69 Total adjustments 105 91 (420) 347 21 27 -- (623) (330) 3 - (6) 13 50 3 -- Pre-tax income/(loss) adjusted 327 290 432 (527) (757) (772) (207) (235) (83) 214 254 204 190 197 206 69 90 69 A full reconciliation of all quarters from 2014 to 3Q16 is available in the time series

Reconciliation of adjustment items (2/2) SUB C&IB in CHF mn IWM AM in CHF mn APAC IB in CHF
mn APAC IB in USD mn GM in USD mn IBCM in USD
mn 3Q16 2Q16 3Q15 3Q16 2Q1
revenues
reported 507 497 507 292 334 308 571 574 582 587 590 603 1,396 1,671 1,632 479 558 414 Fair
value on own debt Real estate
gains (Gains)/losses on business
sales Net revenues
adjusted 507 497 507 292 334 308 571 574 582 587 590 603 1,396 1,671 1,632 479 558 414 Provision
for credit losses 17 2 25 (4) 1 - (4) 1 - (6) (17) 15 (9) Total operating expenses
reported 276 293 286 243 273 267 489 457 489 503 468 505 1,310 1,532 1,346 450 417 346 Goodwill
impairment Restructuring
expenses 3 1 - 2 2 - 20 10 - 21 10 - 52 52 - 16 (9) - Major litigation
provisions 7 - 132 Total operating expenses
adjusted 273 292 286 241 271 267 469 447 489 482 458 505 1,251 1,480 1,214 434 426 346 Pre-tax
income/(loss) reported 214 202 196 49 61 41 86 116 93 88 121 98 92 156 271 39 141 68 Total
adjustments 3 1 - 2 2 - 20 10 - 21 10 - 59 52 132 16 (9) - Pre-tax income/(loss)
adjusted 217 203 196 51 63 41 106 126 93 109 131 98 150 208 403 55 132 68 A full reconciliation
of all quarters from 2014 to 3Q16 is available in the time series Adjusted results are non-GAAP financial measures
that exclude goodwill impairment and certain other revenues and expenses included in our reported results.
Management believes that adjusted results provide a useful presentation of our operating results for purposes of
assessing our Group and divisional performance consistently over time, on a basis that excludes items that
management does not consider representative of our underlying performance. Provided below is a reconciliation of
our adjusted results to the most directly comparable US GAAP measures.
our adjusted results to the most uncerty comparation of or min measures.

Swisscard deconsolidation impactImpact of the deconsolidation on the Swiss Universal Bank Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in this presentation † See Appendix-NotesThis is an illustrative pro-forma presentation of the impact of the deconsolidation of the card issuing business on the historical results of SUB as if it had occurred on December 31, 2014. Given that as of July 1, 2015 the business has been deconsolidated and transferred to the equity method investment, Swisscard AECS GmbH and the transaction does not qualify for discontinued operations, the historical results are not restated in this respect. The reduction in pre-tax income in the Private Banking business of Swiss Universal Bank, is offset by the reduction in minority interest from the deconsolidation at the Group level, therefore there is no material impact on the Group's net income attributable to shareholders. These illustrative figures cannot be seen as being indicative of future trends or results 1 Pro-forma impact of the card issuing business deconsolidation in CHF mn 1Q15 2Q15 1Q15 2Q15 1Q15 2Q15 Net interest income 611 685 9 9 602 676 Recurring commissions & fees 412 412 56 59 356 353 Transaction-based revenues 382 349 8 7 374 342 Other revenues (5) (7) - (5) (7) Net revenues 1,400 1,439 73 75 1,327 1,364 Provision for credit losses 23 33 - - 23 33 Total operating expenses 934 961 61 63 873 898 Pre-tax income 443 445 12 12 431 433 Return on regulatory capital† 14% 14% - - 14% 14% SUB adjusted Swisscard Impact1 SUB adj. ex Swisscard

Currency mix capital metric 4 A 10% strengthening of the USD (vs. CHF) would have a (0.3) bps impact on the "look-through" BIS CET1 ratio Contribution Applying a +/- 10% movement on the average FX rates for 9M16, the sensitivities are: USD/CHF impact on 9M16 pre-tax income by CHF + 212 / (212) mnEUR/CHF impact on 9M16 pre-tax income by CHF + 149 / (149) mn Swiss Universal Bank Net revenues 4,360 79% 12% 7% 1% Total expenses 2 2,717 86% 3% 3% 3% 5% International Wealth Management Net revenues 3,399 27% 38% 23% 2% 10%Total expenses 2 2,609 42% 23% 13% 10% 12% Net revenues 16,211 29% 41% 13% 2% 15%Total expenses 2 CHF Currency mix & Group capital metrics 1 As reported 2 Total expenses 13,410 32% 34% 5% 12% 17% include provisions for credit losses 3 Sensitivity analysis based on weighted average exchange rates of USD/CHF of 0.98 and EUR/CHF of 1.09 for the 9M16 results4 Data based on September 2016 month-end currency mix and on a look-through basis Reflects actual capital positions in consolidated Group legal entities (net assets) including net asset hedges less applicable Basel 3 regulatory adjustments (e.g. goodwill) Asia Pacific Net revenues 2,735 2% 44% 1% 1% 52%Total expenses 2 2,113 5% 22% -% 2% 71% Global Markets Net revenues 4,232 1% 59% 23% 2% 15%Total expenses 24,189 3% 61% 4% 25% 7% Investment Bank & Capital Markets Net revenues 1,398 -% 90% 4% 4% 2%Total expenses 2 1,286 19% 57% 5% 14% 5% Sensitivity analysis on Core results 3 Credit Suisse 9M16in CHF mn Basel 3 Risk-weighted assets Swiss leverage Core results 1 Core results CHF EUR Other USD CET1 capital 5 CHF USD EUR GBP Other exposure **USD**

Notes Throughout the presentation rounding differences may occur. All risk-weighted assets (RWA) and leverage exposure figures shown in this presentation are as of the end of the respective period and on a "look-through" basis. Gross and net margins are shown in basis points (bps). Gross margin = adj. net revenues annualized / average AuM; net margin = adj. pre-tax income annualized / average AuM.Mandates penetration reflects advisory and discretionary mandates as percentage of total AuM, excluding AuM from the external asset manager (EAM) business. General notes * "Adjusted operating expenses at constant FX rates" and "adjusted non-compensation operating expenses at constant FX rates" include adjustments as made in all our disclosures for restructuring expenses, major litigation expenses and a goodwill impairment taken in 4Q15 as well as adjustments for FX, applying the following main currency exchange rates for 1Q15: USD/CHF 0.9465, EUR/CHF 1.0482, GBP/CHF 1.4296, 2Q15: USD/CHF 0.9383, EUR/CHF 1.0418, GBP/CHF 1.4497, 3O15: USD/CHF 0.9684, EUR/CHF 1.0787, GBP/CHF 1.4891, 1Q16: USD/CHF 0.9928, EUR/CHF 1.0941, GBP/CHF 1.4060, 2Q16: USD/CHF 0.9756, EUR/CHF 1.0956, GBP/CHF 1.3845, 3O16: USD/CHF 0.9728, EUR/CHF 1.0882, GBP/CHF 1.2764. These currency exchange rates are unweighted, i.e. a straight line average of monthly rates. We apply this calculation consistently for the periods under review. Adjusted non-compensation expenses are adjusted operating expenses excluding compensation and benefits. To calculate adjusted non-compensation expenses at constant FX rates, we subtract compensation and benefits (adjusted at constant FX rates in the manner described above) from adjusted operating expenses at constant FX rates.† Regulatory capital reflects the worst of 10% of RWA and 3.5% of leverage exposure. Return on regulatory capital is based on (adjusted) returns after tax assuming a tax rate of 30% for all periods and capital allocated based on the worst of 10% of average RWA and 3.5% of average leverage exposure Specific notes Adj. = Adjusted; AM = Asset Management; APAC = Asia Pacific; AuM = Assets under Management; Corp. Ctr. = Corporate Center; C&IB = Corporate & Institutional Banking; ECM = Equity Capital Markets; EM = Emerging Markets; FTE = Full time equivalents; GM = Global Markets; HOLA = High Quality Liquid Assets; IB = Investment Banking; IBCM = Investment Banking & Capital Markets; IWM = International Wealth Management; M&A = Mergers & Acquisitions; NNA = Net new assets; PB = Private Banking; pp. = percentage points; PTI = Pre-tax income; QoQ = Quarter-on-quarter; RM = Relationship Manager(s); SME = Small and Medium Enterprises; SRU = Strategic Resolution Unit; STS = Sales and Trading Services; SUB = Swiss Universal Bank; (U)HNW(I) = (Ultra) High Net Worth (Individuals); WM = Wealth Management; YoY = Year-on-year Abbreviations

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

CREDIT SUISSE GROUP AG and CREDIT SUISSE AG

(Registrant)

Date: November 3, 2016

By:

/s/ Tidjane Thiam Tidjane Thiam Chief Executive Officer

By:

/s/ David R. Mathers
David R. Mathers
Chief Financial Officer