

SMIT ERIC  
Form 4  
April 12, 2012

**FORM 4**

**UNITED STATES SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549**

OMB APPROVAL

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Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

**STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES**

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section 30(h) of the Investment Company Act of 1940

(Print or Type Responses)

1. Name and Address of Reporting Person \*  
SMIT ERIC

2. Issuer Name and Ticker or Trading Symbol  
EGAIN COMMUNICATIONS CORP [egan]

5. Relationship of Reporting Person(s) to Issuer

(Check all applicable)

(Last) (First) (Middle)  
  
  
  
  
  
  
  
  
  
(Street)  
  
  
  
  
  
  
  
  
  
(City) (State) (Zip)

3. Date of Earliest Transaction (Month/Day/Year)  
04/11/2012

\_\_\_\_ Director  
 Officer (give title below)  
\_\_\_\_ 10% Owner  
\_\_\_\_ Other (specify below)  
CFO

4. If Amendment, Date Original Filed(Month/Day/Year)

6. Individual or Joint/Group Filing(Check Applicable Line)  
 Form filed by One Reporting Person  
 Form filed by More than One Reporting Person

**Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned**

1. Title of Security (Instr. 3)	2. Transaction Date (Month/Day/Year)	2A. Deemed Execution Date, if any (Month/Day/Year)	3. Transaction Code (Instr. 8)	4. Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)	5. Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)	6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	7. Nature of Ownership (Instr. 4)
				(A) or (D)	Price		
Common Stock	04/11/2012		M	350	\$ 1.6	350	D
Common Stock <sup>(1)</sup>	04/11/2012		S	350	\$ 5.5443	0	D
					<sup>(2)</sup> <sup>(3)</sup>		
Common Stock	04/11/2012		M	750	\$ 1.6	750	D
Common Stock <sup>(1)</sup>	04/11/2012		S	750	\$ 5.5443	0	D
					<sup>(2)</sup> <sup>(3)</sup>		
	04/11/2012		M	1,350	\$ 0.64	1,350	D

Common  
Stock

Common Stock <u>(1)</u>	04/11/2012		\$					
		S	1,350	D	5.5443	0		D
					<u>(2)</u>	<u>(3)</u>		

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

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(9-02)

**Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned**  
(e.g., puts, calls, warrants, options, convertible securities)

1. Title of Derivative Security (Instr. 3)	2. Conversion or Exercise Price of Derivative Security	3. Transaction Date (Month/Day/Year)	3A. Deemed Execution Date, if any (Month/Day/Year)	4. Transaction Code (Instr. 8)	5. Number of Derivative Securities (A) or Disposed of (D) (Instr. 3, 4, and 5)	6. Date Exercisable and Expiration Date (Month/Day/Year)	7. Title and Amount of Underlying Securities (Instr. 3 and 4)	8. Amount or Number of Shares
Employee Stock Option Plan (right to buy)	\$ 1.6	04/11/2012		M	350	<u>(4)</u> 10/22/2012	Common Stock	350
Employee Stock Option Plan (right to buy)	\$ 1.6	04/11/2012		M	750	<u>(5)</u> 10/22/2012	Common Stock	750
Employee Stock Option Plan (right to buy)	\$ 0.64	04/11/2012		M	1,350	<u>(6)</u> 05/27/2015	Common Stock	1,350

## Reporting Owners

Reporting Owner Name / Address

Relationships

Director 10% Owner Officer Other

SMIT ERIC

CFO

## Signatures

Eric Smit

04/12/2012

  Signature of  
Reporting Person

Date

## Explanation of Responses:

- \* If the form is filed by more than one reporting person, *see* Instruction 4(b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations. *See* 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).
- (1) This sale of common stock was effected pursuant to a Rule 10b5-1 sales plan adopted by the reporting person March 8, 2012.
- (2) Reporting person undertakes to provide upon request by the Securirites and Exchange Commission, the issuer or a securityholder of the issuer detailed information regarding the price and number of shares sold with the range indicated.
- (3) Represents weighted average sale price. Actual sale prices ranged from \$5.47 to \$5.60.
- (4) This option became exerciable as to 1/48th of the shares each full month as of 09/01/2002. The full vest date was 09/01/2006.
- (5) This option became exerciable as to 100% of the shares on 12/31/2002.
- (6) This option became exerciable as to 1/48th of the shares each full month as 1/1/2005.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure.

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