

KEYCORP /NEW/
Form 10-Q
November 01, 2012
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UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington D.C. 20549

Form 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d)

OF THE SECURITIES EXCHANGE ACT OF 1934

For the Quarterly Period Ended September 30, 2012

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d)

OF THE SECURITIES EXCHANGE ACT OF 1934

For the Transition Period From _____ To _____

Commission File Number 1-11302

KeyCorp

(Exact name of registrant as specified in its charter)

Ohio
(State or other jurisdiction of
incorporation or organization)

34-6542451
(I.R.S. Employer
Identification No.)

127 Public Square, Cleveland, Ohio
(Address of principal executive offices)

44114-1306
(Zip Code)

(216) 689-3000

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes No

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Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer

Accelerated filer

Non-accelerated filer (Do not check if a smaller reporting company)

Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).

Yes No

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

Common Shares with a par value of \$1 each
(Title of class)

933,646,295 Shares
(Outstanding at October 31, 2012)

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Throughout the Notes to Consolidated Financial Statements (Unaudited) and Management's Discussion & Analysis of Financial Condition & Results of Operations, we use certain acronyms and abbreviations as defined in Note 1 (Basis of Presentation), that begins on page 10.

Table of Contents**PART I. FINANCIAL INFORMATION****Item 1. Financial Statements****Consolidated Balance Sheets**

<i>in millions, except per share data</i>	September 30, 2012	December 31, 2011	September 30, 2011
	(Unaudited)		(Unaudited)
ASSETS			
Cash and due from banks	\$ 974	\$ 694	\$ 828
Short-term investments	2,208	3,519	4,766
Trading account assets	663	623	729
Securities available for sale	11,962	16,012	17,612
Held-to-maturity securities (fair value: \$4,212, \$2,133 and \$1,186)	4,153	2,109	1,176
Other investments	1,106	1,163	1,210
Loans, net of unearned income of \$980, \$1,388 and \$1,413	51,419	49,575	48,195
Less: Allowance for loan and lease losses	888	1,004	1,131
Net loans	50,531	48,571	47,064
Loans held for sale	628	728	479
Premises and equipment	942	944	924
Operating lease assets	290	350	393
Goodwill	979	917	917
Other intangible assets	182	17	18
Corporate-owned life insurance	3,309	3,256	3,227
Derivative assets	771	945	940
Accrued income and other assets (including \$59 of consolidated LIHTC guaranteed funds VIEs, see Note 9) ^(a)	2,871	3,077	2,946
Discontinued assets (including \$2,542 of consolidated education loan securitization trust VIEs (see Note 9) and \$71 of loans in portfolio at fair value) ^(a)	5,381	5,860	6,033
Total assets	\$ 86,950	\$ 88,785	\$ 89,262
LIABILITIES			
Deposits in domestic offices:			
NOW and money market deposit accounts	\$ 30,573	\$ 27,954	\$ 27,548
Savings deposits	2,393	1,962	1,968
Certificates of deposit (\$100,000 or more)	3,226	4,111	4,457
Other time deposits	4,941	6,243	6,695
Total interest-bearing	41,133	40,270	40,668
Noninterest-bearing	22,486	21,098	19,803
Deposits in foreign office interest-bearing	569	588	561
Total deposits	64,188	61,956	61,032
Federal funds purchased and securities sold under repurchase agreements	1,746	1,711	1,728
Bank notes and other short-term borrowings	388	337	519
Derivative liabilities	657	1,026	1,141
Accrued expense and other liabilities	1,238	1,763	1,556
Long-term debt	6,119	9,520	10,717
Discontinued liabilities (including \$2,335 of consolidated education loan securitization trust VIEs at fair value, see Note 9) ^(a)	2,335	2,550	2,651
Total liabilities	76,671	78,863	79,344

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EQUITY

Preferred stock, \$1 par value, authorized 25,000,000 shares:

7.75% Noncumulative Perpetual Convertible Preferred Stock, Series A, \$100 liquidation preference; authorized 7,475,000 shares; issued 2,904,839, 2,904,839 and 2,904,839 shares

Common shares, \$1 par value; authorized 1,400,000,000 shares; issued 1,016,969,905, 1,016,969,905 and 1,016,969,905 shares

Capital surplus

Retained earnings

Treasury stock, at cost (80,775,030, 63,962,113 and 64,161,618)

Accumulated other comprehensive income (loss)

Key shareholders equity

Noncontrolling interests

Total equity

Total liabilities and equity

291 291 291

1,017 1,017 1,017

4,118 4,194 4,191

6,762 6,246 6,079

(1,868) (1,815) (1,820)

(69) (28) 143

10,251 9,905 9,901

28 17 17

10,279 9,922 9,918

\$ 86,950 \$ 88,785 \$ 89,262

(a) The assets of the VIEs can only be used by the particular VIE and there is no recourse to Key with respect to the liabilities of the consolidated LIHTC or education loan securitization trust VIEs.

See Notes to Consolidated Financial Statements (Unaudited).

Table of Contents**Consolidated Statements of Income (Unaudited)**

<i>dollars in millions, except per share amounts</i>	Three months ended September 30,		Nine months ended September 30,	
	2012	2011	2012	2011
INTEREST INCOME				
Loans	\$ 538	\$ 543	\$ 1,592	\$ 1,664
Loans held for sale	5	3	15	10
Securities available for sale	93	140	314	455
Held-to-maturity securities	21	2	50	3
Trading account assets	4	5	15	21
Short-term investments	1	3	4	5
Other investments	9	9	27	33
Total interest income	671	705	2,017	2,191
INTEREST EXPENSE				
Deposits	60	95	208	305
Federal funds purchased and securities sold under repurchase agreements	1	1	3	4
Bank notes and other short-term borrowings	1	3	5	9
Long-term debt	37	57	138	163
Total interest expense	99	156	354	481
NET INTEREST INCOME	572	549	1,663	1,710
Provision (credit) for loan and lease losses	109	10	172	(38)
Net interest income (expense) after provision for loan and lease losses	463	539	1,491	1,748
NONINTEREST INCOME				
Trust and investment services income	106	107	317	330
Service charges on deposit accounts	74	74	212	211
Operating lease income	17	30	59	97
Letter of credit and loan fees	52	55	162	157
Corporate-owned life insurance income	26	31	86	86
Net securities gains (losses) ^(a)				1
Electronic banking fees	18	33	54	96
Gains on leased equipment	46	7	109	16
Insurance income	13	13	36	42
Net gains (losses) from loan sales	39	18	93	48
Net gains (losses) from principal investing	11	34	70	86
Investment banking and capital markets income (loss)	38	25	118	110
Other income	104	56	185	114
Total noninterest income	544	483	1,501	1,394
NONINTEREST EXPENSE				
Personnel	411	382	1,185	1,133
Net occupancy	65	65	191	192
Operating lease expense	13	23	45	76
Computer processing	43	40	127	124
Business services and professional fees	49	47	138	129
FDIC assessment	7	7	23	45
OREO expense, net	1	1	14	8
Equipment	27	26	80	78
Marketing	18	16	48	36
Provision (credit) for losses on lending-related commitments	(8)	(1)	(2)	(17)
Intangible asset amortization on credit cards	6		6	
Other intangible asset amortization	3	1	5	3
Other expense	99	85	291	266

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Total noninterest expense	734	692	2,151	2,073
INCOME (LOSS) FROM CONTINUING OPERATIONS BEFORE INCOME TAXES	273	330	841	1,069
Income taxes	52	95	184	300
INCOME (LOSS) FROM CONTINUING OPERATIONS	221	235	657	769
Income (loss) from discontinued operations, net of taxes of \$-, (\$11), \$3 and (\$23) (see Note 11)		(17)	5	(37)
NET INCOME (LOSS)	221	218	662	732
Less: Net income (loss) attributable to noncontrolling interests	2	1	7	12
NET INCOME (LOSS) ATTRIBUTABLE TO KEY	\$ 219	\$ 217	\$ 655	\$ 720
Income (loss) from continuing operations attributable to Key common shareholders	\$ 214	\$ 229	\$ 634	\$ 656
Net income (loss) attributable to Key common shareholders	214	212	639	619
Per common share:				
Income (loss) from continuing operations attributable to Key common shareholders	\$.23	\$.24	\$.67	\$.71
Income (loss) from discontinued operations, net of taxes		(.02)	.01	(.04)
Net income (loss) attributable to Key common shareholders ^(b)	.23	.22	.68	.67
Per common share assuming dilution:				
Income (loss) from continuing operations attributable to Key common shareholders	\$.23	\$.24	\$.67	\$.71
Income (loss) from discontinued operations, net of taxes		(.02)	.01	(.04)
Net income (loss) attributable to Key common shareholders ^(b)	.23	.22	.67	.67
Cash dividends declared per common share	\$.05	\$.03	\$.13	\$.07
Weighted-average common shares outstanding (000) ^(c)	936,223	948,702	943,378	926,298
Weighted-average common shares and potential common shares outstanding (000)	940,764	950,686	947,582	930,449

(a) For the three months ended September 30, 2012 and 2011, we did not have any impairment losses related to securities.

(b) Earnings per share may not foot due to rounding.

(c) Assumes conversion of stock options and/or Preferred Series A, as applicable. See Notes to Consolidated Financial Statements (Unaudited).

Table of Contents**Consolidated Statements of Comprehensive Income (Unaudited)**

<i>in millions</i>	Three months ended September 30,		Nine months ended September 30,	
	2012	2011	2012	2011
Net income (loss)	\$ 221	\$ 218	\$ 662	\$ 732
Other comprehensive income (loss):				
Net unrealized gains (losses) on securities available for sale, net of income taxes of (\$17), \$32, (\$48), and \$93	(28)	54	(81)	157
Net unrealized gains (losses) on derivative financial instruments, net of income taxes of \$12, (\$7), \$17, and (\$3)	20	(13)	28	(6)
Foreign currency translation adjustments	9	(8)	5	5
Net pension and postretirement benefit costs, net of income taxes	2	1	7	4
Other comprehensive income (loss), net of tax:	224	252	621	892
Net contribution from (distribution to) noncontrolling interests	5	(13)	4	(252)
Total comprehensive income (loss) attributable to Key	\$ 229	\$ 239	\$ 625	\$ 640

See Notes to Consolidated Financial Statements (Unaudited).

Table of Contents**Consolidated Statements of Changes in Equity (Unaudited)**

<i>dollars in millions, except per share amounts</i>	Preferred Shares		Key Shareholders			Equity		Treasury Stock,	Accumulated Other	Noncontrolling Interests
	Outstanding (000)	Outstanding (000)	Preferred Stock	Common Shares	Stock Warrant	Capital Surplus	Retained Earnings	at Cost	Comprehensive Income (Loss)	
BALANCE AT DECEMBER 31, 2010	2,930	880,608	\$ 2,737	\$ 946	\$ 87	\$ 3,711	\$ 5,557	\$ (1,904)	\$ (17)	\$ 257
Correction of an error in cumulative effective adjustment							(30) ^(a)			
Net income (loss)							720			12
Other comprehensive income (loss):										
Net unrealized gains (losses) on securities available for sale, net of income taxes of \$93									157	
Net unrealized gains (losses) on derivative financial instruments, net of income taxes of \$(3)									(6)	
Net distribution to noncontrolling interests										(252)
Foreign currency translation adjustments									5	
Net pension and postretirement benefit costs, net of income taxes									4	
Deferred compensation							(2)			
Cash dividends declared on common shares (\$.07 per share)							(67)			
Cash dividends declared on Noncumulative Series A Preferred Stock (\$5.8125 per share)							(17)			
Cash dividends accrued on Cumulative Series B Preferred Stock (5% per annum)							(31)			
Series B Preferred Stock - TARP redemption	(25)		(2,451)				(49)			
Repurchase of common stock warrant					(87)	17				
Amortization of discount on Series B Preferred Stock			4				(4)			
Common shares issuance		70,621		71		533				
Common shares reissued for stock options and other employee benefit plans		1,579				(68)		84		
Other			1							
BALANCE AT SEPTEMBER 30, 2011	2,905	952,808	\$ 291	\$ 1,017		\$ 4,191	\$ 6,079	\$ (1,820)	\$ 143	\$ 17
BALANCE AT DECEMBER 31, 2011	2,905	953,008	\$ 291	\$ 1,017		\$ 4,194	\$ 6,246	\$ (1,815)	\$ (28)	\$ 17
Net income (loss)							655			7

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Other comprehensive income										
(loss):										
Net unrealized gains (losses) on securities available for sale, net of income taxes of \$(48)								(81)		
Net unrealized gains (losses) on derivative financial instruments, net of income taxes of \$17								28		
Net contribution from noncontrolling interests									4	
Foreign currency translation adjustments								5		
Net pension and postretirement benefit costs, net of income taxes								7		
Deferred compensation					10					
Cash dividends declared on common shares (\$.13 per share)							(123)			
Cash dividends declared on Noncumulative Series A Preferred Stock (\$5.8125 per share)							(16)			
Common shares repurchased	(20,107)							(163)		
Common shares reissued (returned) for stock options and other employee benefit plans	3,294					(86)		110		
BALANCE AT										
SEPTEMBER 30, 2012	2,905	936,195	\$ 291	\$ 1,017		\$ 4,118	\$ 6,762	\$ (1,868)	\$ (69)	\$ 28

(a) Corrected the cumulative effective adjustment made to beginning retained earnings on January 1, 2010 related to the consolidation of the student loan securitization trusts in discontinued operations. See Note 11 (Acquisitions and Discontinued Operations) for more information. See Notes to Consolidated Financial Statements (Unaudited).

Table of Contents**Consolidated Statements of Cash Flows (Unaudited)**

<i>in millions</i>	<u>Nine months ended September 30,</u>	
	2012	2011
OPERATING ACTIVITIES		
Net income (loss)	\$ 662	\$ 732
Adjustments to reconcile net income (loss) to net cash provided by (used in) operating activities:		
Provision (credit) for loan and lease losses	172	(38)
Depreciation, amortization, and accretion, net	178	208
FDIC (payments) net of FDIC expense	19	41
Deferred income taxes (benefit)	36	(261)
Net losses (gains) and writedown on OREO	12	6
Provision (credit) for customer derivative losses	5	(12)
Net losses (gains) from loan sales	(93)	(48)
Net losses (gains) from principal investing	(70)	(86)
Provision (credit) for losses on lending-related commitments	2	(17)
(Gains) losses on leased equipment	(109)	(16)
Net securities losses (gains)		(1)
Net decrease (increase) in loans held for sale excluding loan transfers from continuing operations	23	66
Net decrease (increase) in trading account assets	(40)	256
Other operating activities, net	(141)	1,045
NET CASH PROVIDED BY (USED IN) OPERATING ACTIVITIES	656	1,875
INVESTING ACTIVITIES		
Cash received (used) in acquisitions, net of cash acquired	866	
Net decrease (increase) in short-term investments	1,311	(3,422)
Purchases of securities available for sale	(232)	(624)
Proceeds from sales of securities available for sale	1	1,662
Proceeds from prepayments and maturities of securities available for sale	4,159	3,532
Proceeds from prepayments and maturities of held-to-maturity securities	437	11
Purchases of held-to-maturity securities	(2,481)	(1,170)
Purchases of other investments	(48)	(125)
Proceeds from sales of other investments	17	57
Proceeds from prepayments and maturities of other investments	134	63
Net decrease (increase) in loans, excluding acquisitions, sales and transfers	(1,226)	1,257
Proceeds from loan sales	114	111
Purchases of premises and equipment	(93)	(102)
Proceeds from sales of premises and equipment	1	1
Proceeds from sales of other real estate owned	55	112
NET CASH PROVIDED BY (USED IN) INVESTING ACTIVITIES	3,015	1,363
FINANCING ACTIVITIES		
Net increase (decrease) in deposits, excluding acquisitions	184	422
Net increase (decrease) in short-term borrowings	86	(949)
Net proceeds from issuance of long-term debt	20	1,021
Payments on long-term debt	(3,381)	(1,086)
Repurchase of Treasury Shares	(163)	
Net proceeds from issuance of common shares		604
Net proceeds from reissuance of common shares	2	
Series B Preferred Stock - TARP redemption		(2,500)
Repurchase of common stock warrant		(70)
Cash dividends paid	(139)	(130)
NET CASH PROVIDED BY (USED IN) FINANCING ACTIVITIES	(3,391)	(2,688)
NET INCREASE (DECREASE) IN CASH AND DUE FROM BANKS	280	550
CASH AND DUE FROM BANKS AT BEGINNING OF PERIOD	694	278
CASH AND DUE FROM BANKS AT END OF PERIOD	\$ 974	\$ 828

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Additional disclosures relative to cash flows:			
Interest paid	\$	302	\$ 445
Income taxes paid (refunded)		39	(314)
Noncash items:			
Assets acquired	\$	1,194	
Liabilities assumed		2,059	
Loans transferred to portfolio from held for sale	\$	93	
Loans transferred to held for sale from portfolio		16	\$ 78
Loans transferred to other real estate owned		32	34

See Notes to Consolidated Financial Statements (Unaudited).

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Notes to Consolidated Financial Statements (Unaudited)

1. Basis of Presentation

As used in these Notes, references to Key, we, our, us and similar terms refer to the consolidated entity consisting of KeyCorp and its subsidiaries. KeyCorp refers solely to the parent holding company, and KeyBank refers to KeyCorp's subsidiary, KeyBank National Association.

The acronyms and abbreviations identified below are used in the Notes to Consolidated Financial Statements (Unaudited) as well as in the Management's Discussion & Analysis of Financial Condition & Results of Operations. You may find it helpful to refer back to this page as you read this report.

References to our 2011 Annual Report on Form 10-K refer to our Annual Report on Form 10-K for the year ended December 31, 2011, that has been filed with the U.S. Securities and Exchange Commission and is available on its website (www.sec.gov) or on our website (www.key.com/ir).

ABO: Accumulated benefit obligation.
 AICPA: American Institute of Certified Public Accountants.
 ALCO: Asset/Liability Management Committee.
 ALLL: Allowance for loan and lease losses.
 A/LM: Asset/liability management.
 AOCI: Accumulated other comprehensive income (loss).
 APBO: Accumulated postretirement benefit obligation.
 Austin: Austin Capital Management, Ltd.
 BHCs: Bank holding companies.
 CCAR: Comprehensive Capital Analysis and Review.
 CMO: Collateralized mortgage obligation.
 Common Shares: Common Shares, \$1 par value.
 CPP: Capital Purchase Program of the U.S. Treasury.
 DIF: Deposit Insurance Fund.
 Dodd-Frank Act: Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010.
 ERISA: Employee Retirement Income Security Act of 1974.
 ERM: Enterprise risk management.
 EVE: Economic value of equity.
 FASB: Financial Accounting Standards Board.
 FDIC: Federal Deposit Insurance Corporation.
 Federal Reserve: Board of Governors of the Federal Reserve System.
 FHLMC: Federal Home Loan Mortgage Corporation.
 FNMA: Federal National Mortgage Association.
 FVA: Fair value of pension plan assets.
 GAAP: U.S. generally accepted accounting principles.
 GNMA: Government National Mortgage Association.
 IRS: Internal Revenue Service.
 ISDA: International Swaps and Derivatives Association.
 KAHC: Key Affordable Housing Corporation.
 LIBOR: London Interbank Offered Rate.
 LIHTC: Low-income housing tax credit.
 LILO: Lease in, lease out transaction.
 Moody's: Moody's Investor Services, Inc.

N/A: Not applicable.
 NASDAQ: The NASDAQ Stock Market LLC.
 N/M: Not meaningful.
 NOW: Negotiable Order of Withdrawal.
 NPR: Notice of proposed rulemaking.
 NYSE: New York Stock Exchange.
 OCC: Office of the Comptroller of the Currency.
 OCI: Other comprehensive income (loss).
 OREO: Other real estate owned.
 OTTI: Other-than-temporary impairment.
 QSPE: Qualifying special purpose entity.
 PCI: Purchased credit impaired.
 PBO: Projected benefit obligation.
 S&P: Standard and Poor's Ratings Services, a Division of The McGraw-Hill Companies, Inc.
 SCAP: Supervisory Capital Assessment Program administered by the Federal Reserve.
 SEC: U.S. Securities & Exchange Commission.
 Series A Preferred Stock: KeyCorp's 7.750% Noncumulative Perpetual Convertible Preferred Stock, Series A.
 Series B Preferred Stock: KeyCorp's Fixed-Rate Cumulative Perpetual Preferred Stock, Series B issued to the U.S. Treasury under the CPP.
 SILO: Sale in, lease out transaction.
 SPE: Special purpose entity.
 TAG: Transaction Account Guarantee program of the FDIC.
 TARP: Troubled Asset Relief Program.
 TDR: Troubled debt restructuring.
 TE: Taxable equivalent.
 TLGP: Temporary Liquidity Guarantee Program of the FDIC.
 U.S. Treasury: United States Department of the Treasury.
 VAR: Value at risk.
 VEBA: Voluntary Employee Beneficiary Association.
 VIE: Variable interest entity.
 XBRL: eXtensible Business Reporting Language.

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The consolidated financial statements include the accounts of KeyCorp and its subsidiaries. All significant intercompany accounts and transactions have been eliminated in consolidation. Some previously reported amounts have been reclassified to conform to current reporting practices.

The consolidated financial statements include any voting rights entities in which we have a controlling financial interest. In accordance with the applicable accounting guidance for consolidations, we consolidate a VIE if we have: (i) a variable interest in the entity; (ii) the power to direct activities of the VIE that most significantly impact the entity's economic performance; and (iii) the obligation to absorb losses of the entity or the right to receive benefits from the entity that could potentially be significant to the VIE (i.e., we are considered to be the primary beneficiary). Variable interests can include equity interests, subordinated debt, derivative contracts, leases, service agreements, guarantees, standby letters of credit, loan commitments, and other contracts, agreements and financial instruments. See Note 9 (Variable Interest Entities) for information on our involvement with VIEs.

We use the equity method to account for unconsolidated investments in voting rights entities or VIEs if we have significant influence over the entity's operating and financing decisions (usually defined as a voting or economic interest of 20% to 50%, but not controlling). Unconsolidated investments in voting rights entities or VIEs in which we have a voting or economic interest of less than 20% generally are carried at cost. Investments held by our registered broker-dealer and investment company subsidiaries (primarily principal investments) are carried at fair value.

We believe that the unaudited consolidated interim financial statements reflect all adjustments of a normal recurring nature and disclosures that are necessary for a fair presentation of the results for the interim periods presented. The results of operations for the interim period are not necessarily indicative of the results of operations to be expected for the full year. The interim financial statements should be read in conjunction with the audited consolidated financial statements and related notes included in our 2011 Annual Report on Form 10-K. See Note 11 (Acquisitions and Discontinued Operations) for further information regarding an error correction that was made during the third quarter of 2011.

In preparing these financial statements, subsequent events were evaluated through the time the financial statements were issued. Financial statements are considered issued when they are widely distributed to all shareholders and other financial statement users, or filed with the SEC.

Acquisitions

On July 13, 2012, we acquired 37 branches in Western New York and recorded approximately \$2 billion of assets acquired and deposits assumed at their estimated fair values as of the acquisition date. Fair value adjustments to assets acquired and liabilities assumed will be amortized in accordance with the applicable accounting guidance over periods consistent with the average life, useful life and/or contractual term of the related assets and liabilities. The core deposit intangible will be amortized over a seven-year period using an accelerated amortization method reflective of the manner in which the related benefit attributable to the deposits will be recognized. In a second closing of this acquisition on September 14, 2012, we acquired approximately \$69 million of credit card assets and assumed a related reward liability of \$1 million. The fair values of these assets and the liability including the purchased credit card relationship intangible asset are still being determined.

On August 1, 2012, we acquired approximately \$718 million (based on estimated fair value at acquisition date) in Key-branded credit card assets from Elan Financial Services, Inc. These assets and the related purchased credit card relationship intangible asset were recorded at acquisition date fair value. The intangible asset related to this acquisition will be amortized over an eight-year period using an accelerated amortization method reflective of the manner in which the related benefit attributable to the credit card assets will be recognized.

Additional information regarding these acquisitions is provided in Note 11.

Purchased Loans

We evaluate purchased loans for impairment in accordance with the applicable accounting guidance. Purchased loans that have evidence of deterioration in credit quality since origination and for which it is probable, at acquisition, that all contractually required payments will not be collected are deemed PCI and initially recorded at fair value without recording an allowance for loan losses. Fair value of these loans is determined using market participant assumptions in estimating the amount and timing of both principal and interest cash flows expected to be collected, as adjusted for an estimate of future credit losses and prepayments, and then a market-based discount rate is applied to those cash flows. PCI loans are generally accounted for on a pool basis, with pools formed based on the common characteristics of the loans, such as loan collateral type or loan product type. Each pool is accounted for as a single asset with one composite interest rate and an aggregate expectation of cash flows.

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Under the accounting model for PCI loans, the excess of cash flows expected to be collected over the carrying amount of the loans, referred to as the accretable amount, is accreted into interest income over the life of the loans in each pool using the effective yield method. Accordingly, PCI loans are not subject to classification as nonaccrual (and nonperforming) in the same manner as originated loans. Rather, acquired PCI loans are considered to be accruing loans because their interest income relates to the accretable yield recognized at the pool level and not to contractual interest payments at the loan level. The difference between contractually required principal and interest payments and the cash flows expected to be collected, referred to as the nonaccretable amount, includes estimates of both the impact of prepayments and future credit losses expected to be incurred over the life of the loans in each pool.

Subsequent to acquisition of loans determined to be PCI loans, actual cash collections are monitored relative to management's expectations, and revised cash flow expectations are prepared, as necessary. These revised expectations involve updates, as necessary, of the key assumptions used in the initial estimate of fair value. A decrease in expected cash flows in subsequent periods may indicate that the loan pool is impaired thus requiring the establishment of an allowance for loan losses by a charge to the provision for loan losses. An increase in expected cash flows in subsequent periods initially reduces any previously established allowance for loan losses by the increase in the present value of cash flows expected to be collected, and results in a recalculation of the amount of accretable yield for the loan pool. The adjustment of accretable yield due to an increase in expected cash flows is accounted for as a change in estimate. The additional cash flows expected to be collected are reclassified from the nonaccretable difference to the accretable yield, and the amount of periodic accretion is adjusted accordingly over the remaining life of the loans in the pool.

A purchased loan may be resolved either through receipt of payment (in full or in part) from the borrower, the sale of the loan to a third party or foreclosure of the collateral. In the event of a sale of the loan, a gain or loss on sale is recognized and reported within noninterest income based on the difference between the sales proceeds and the carrying amount of the loan. In the case of a foreclosure an individual loan is removed from the pool based on comparing the amount received from its resolution (fair value of the underlying collateral less costs to sell). Any difference between this amount and the loan carrying value is absorbed by the nonaccretable difference established for the entire pool. For loans resolved by payment in full, there is no adjustment of the nonaccretable difference since there is no difference between the amount received at resolution and the outstanding balance of the loan. In these cases, the remaining accretable amount balance is unaffected and any material change in remaining effective yield caused by the removal of the loan from the pool is addressed in connection with the subsequent cash flow re-assessment for the pool. PCI loans subject to modification are not removed from the pool even if those loans would otherwise be deemed TDRs as the pool, and not the individual loan, represents the unit of account.

Offsetting Derivative Positions

In accordance with the applicable accounting guidance, we take into account the impact of bilateral collateral and master netting agreements that allow us to settle all derivative contracts held with a single counterparty on a net basis, and to offset the net derivative position with the related collateral when recognizing derivative assets and liabilities. Additional information regarding derivative offsetting is provided in Note 7 (Derivatives and Hedging Activities).

Accounting Guidance Adopted in 2012

Fair value measurement. In May 2011, the FASB issued accounting guidance that changed the wording used to describe many of the current accounting requirements for measuring fair value and disclosing information about fair value measurements. This accounting guidance clarified the FASB's intent about the application of existing fair value measurement requirements. It was effective for the interim and annual periods beginning on or after December 15, 2011 (effective January 1, 2012, for us). The adoption of this accounting guidance did not have a material effect on our financial condition or results of operations. As required by this accounting guidance, additional information regarding the classification is provided in Note 5 (Fair Value Measurements).

Presentation of comprehensive income. In June 2011, the FASB issued new accounting guidance that required all nonowner changes in shareholders' equity to be presented either in a single continuous statement of comprehensive income or in two separate but consecutive statements. This new accounting guidance did not change any of the components currently recognized in net income or comprehensive income. It was effective for public entities for interim and annual periods beginning after December 15, 2011 (effective January 1, 2012, for us) as well as interim and annual periods thereafter. As required by this accounting guidance, Consolidated Statements of Comprehensive Income (Unaudited) are now included as part of our financial statements.

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Testing goodwill for impairment. In September 2011, the FASB issued new accounting guidance that simplified how an entity tests goodwill for impairment. It permits an entity to first assess qualitative factors to determine whether additional goodwill impairment testing is required. This accounting guidance was effective for annual and interim goodwill impairment tests performed for fiscal years beginning after December 15, 2011 (effective January 1, 2012, for us). The adoption of this accounting guidance did not have a material effect on our financial condition or results of operations.

Repurchase agreements. In April 2011, the FASB issued accounting guidance that changed the accounting for repurchase agreements and other similar arrangements by eliminating the collateral maintenance requirement when assessing effective control in these transactions. This change could result in more of these transactions being accounted for as secured borrowings instead of sales. This accounting guidance was effective for new transactions and transactions modified on or after the first interim or annual period beginning after December 15, 2011 (effective January 1, 2012, for us). The adoption of this accounting guidance did not have a material effect on our financial condition or results of operations since we do not account for these types of arrangements as sales.

Accounting Guidance Pending Adoption at September 30, 2012

Testing indefinite-lived intangible assets for impairment. In July 2012, the FASB issued new accounting guidance that simplifies how an entity tests indefinite-lived intangible assets other than goodwill for impairment. It permits an entity to first assess qualitative factors to determine whether further testing for impairment of indefinite-lived intangible assets other than goodwill is required. This accounting guidance will be effective for annual and interim impairment tests performed for fiscal years beginning after September 15, 2012 (January 1, 2013, for us). Early adoption is permitted. The adoption of this accounting guidance is not expected to have a material effect on our financial condition or results of operations.

Offsetting disclosures. In December 2011, the FASB issued new accounting guidance that requires an entity to disclose information about offsetting and related arrangements to enable financial statement users to understand the effect of those arrangements on the entity's financial position. This new accounting guidance will be effective for annual reporting periods beginning on or after January 1, 2013, and interim periods within those annual periods (effective January 1, 2013, for us).

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Our basic and diluted earnings per Common Share are calculated as follows:

	Three months ended		Nine months ended	
	September 30, 2012	2011	September 30, 2012	2011
<i>dollars in millions, except per share amounts</i>				
EARNINGS				
Income (loss) from continuing operations	\$ 221	\$ 235	\$ 657	\$ 769
Less: Net income (loss) attributable to noncontrolling interests	2	1	7	12
Income (loss) from continuing operations attributable to Key	219	234	650	757
Less: Dividends on Series A Preferred Stock	5	5	16	17
Cash dividends on Series B Preferred Stock				31
Amortization of discount on Series B Preferred Stock ^(b)				53
Income (loss) from continuing operations attributable to Key common shareholders	214	229	634	656
Income (loss) from discontinued operations, net of taxes ^(a)		(17)	5	(37)
Net income (loss) attributable to Key common shareholders	\$ 214	\$ 212	\$ 639	\$ 619
WEIGHTED-AVERAGE COMMON SHARES				
Weighted-average common shares outstanding (000)	936,223	948,702	943,378	926,298
Effect of dilutive convertible preferred stock, common share options and other stock awards (000)	4,541	1,984	4,204	4,151
Weighted-average common shares and potential common shares outstanding (000)	940,764	950,686	947,582	930,449
EARNINGS PER COMMON SHARE				
Income (loss) from continuing operations attributable to Key common shareholders	\$.23	\$.24	\$.67	\$.71
Income (loss) from discontinued operations, net of taxes ^(a)		(.02)	.01	(.04)
Net income (loss) attributable to Key common shareholders ^(c)	.23	.22	.68	.67
Income (loss) from continuing operations attributable to Key common shareholders assuming dilution	\$.23	\$.24	\$.67	\$.71
Income (loss) from discontinued operations, net of taxes ^(a)		(.02)	.01	(.04)
Net income (loss) attributable to Key common shareholders assuming dilution ^(c)	.23	.22	.67	.67

(a) In April 2009, we decided to wind down the operations of Austin, a subsidiary that specialized in managing hedge fund investments for institutional customers. In September 2009, we decided to discontinue the education lending business conducted through Key Education Resources, the education payment and financing unit of KeyBank. As a result of these decisions, we have accounted for these businesses as discontinued operations. The income from discontinued operations for the nine months ended September 30, 2012, was primarily attributable to fair value adjustments related to the education lending securitization trusts.

(b) Includes a \$49 million deemed dividend recorded in the first quarter of 2011 related to the repurchase of the \$2.5 billion Series B Preferred Stock.

(c) EPS may not foot due to rounding.

Table of Contents**3. Loans and Loans Held for Sale**

Our loans by category are summarized as follows:

<i>in millions</i>	September 30, 2012	December 31, 2011	September 30, 2011
Commercial, financial and agricultural ^(a)	\$ 21,979	\$ 19,759	\$ 17,848
Commercial real estate:			
Commercial mortgage	7,529	8,037	7,958
Construction	1,067	1,312	1,456
Total commercial real estate loans	8,596	9,349	9,414
Commercial lease financing	4,960	5,674	5,957
Total commercial loans	35,535	34,782	33,219
Residential prime loans:			
Real estate residential mortgage	2,138	1,946	1,875
Home equity:			
Key Community Bank	9,768	9,229	9,347
Other	409	535	565
Total home equity loans	10,177	9,764	9,912
Total residential prime loans	12,315	11,710	11,787
Consumer other Key Community Bank	1,313	1,192	1,187
Credit cards	710		
Consumer other:			
Marine	1,448	1,766	1,871
Other	98	125	131
Total consumer other	1,546	1,891	2,002
Total consumer loans	15,884	14,793	14,976
Total loans ^{(b) (c)}	\$ 51,419	\$ 49,575	\$ 48,195

(a) September 30, 2012 loan balance includes \$88 million of commercial credit card balances.

(b) Excluded at September 30, 2012, December 31, 2011, and September 30, 2011, are loans in the amount of \$5.3 billion, \$5.8 billion and \$6.0 billion, respectively, related to the discontinued operations of the education lending business.

(c) September 30, 2012 includes purchased loans of \$231 million of which \$25 million were PCI loans. Our loans held for sale are summarized as follows:

<i>in millions</i>	September 30, 2012	December 31, 2011	September 30, 2011
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Commercial, financial and agricultural	\$	13	\$	19	\$	29
Real estate commercial mortgage		484		567		325
Real estate construction		10		35		20
Commercial lease financing		4		12		26
Real estate residential mortgage		117		95		79
Total loans held for sale	\$	628	\$	728	\$	479

Our quarterly summary of changes in loans held for sale as follows:

<i>in millions</i>	September 30, 2012	December 31, 2011	September 30, 2011
Balance at beginning of the period	\$ 656	\$ 479	\$ 381
New originations	1,280	1,235	853
Transfers from held to maturity, net	13	19	23
Loan sales	(1,311)	(932)	(759)
Loan draws (payments), net	(9)	(72)	1
Transfers to OREO / valuation adjustments	(1)	(1)	(20)
Balance at end of period	\$ 628	\$ 728	\$ 479

Table of Contents**4. Asset Quality**

We manage our exposure to credit risk by closely monitoring loan performance trends and general economic conditions. A key indicator of the potential for future credit losses is the level of nonperforming assets and past due loans.

Our nonperforming assets and past due loans were as follows:

	September 30,	December 31,	September 30,
<i>in millions</i>	2012	2011	2011
Total nonperforming loans ^{(a)(b)}	\$ 653	\$ 727	\$ 788
Nonperforming loans held for sale	19	46	42
OREO	29	65	63
Other nonperforming assets	17	21	21
Total nonperforming assets	\$ 718	\$ 859	\$ 914
Nonperforming assets from discontinued operation - education lending ^(f)	\$ 22	\$ 23	\$ 22
Restructured loans included in nonperforming loans ^{(a)(c)}	\$ 217	\$ 191	\$ 178
Restructured loans with an allocated specific allowance ^(d)	78	50	27
Specifically allocated allowance for restructured loans ^(e)	31	10	5
Accruing loans past due 90 days or more	\$ 89	\$ 164	\$ 118
Accruing loans past due 30 through 89 days	354	441	478

(a) September 30, 2012 includes \$38 million of performing secured loans that were discharged through Chapter 7 bankruptcy and not formally re-affirmed as addressed in recently updated regulatory guidance. Such loans have been designated as nonperforming and TDRs.

(b) September 30, 2012 excludes \$25 million of PCI loans acquired in July 2012.

(c) A loan is restructured (i.e., TDRs) when the borrower is experiencing financial difficulty and we grant a concession that we would not otherwise consider to improve the collectability of the loan. Typical concessions include: reducing the interest rate, extending the maturity date, or reducing the principal balance.

(d) Included in individually impaired loans allocated a specific allowance.

(e) Included in allowance for individually evaluated impaired loans.

(f) Includes approximately \$3 million of restructured loans at September 30, 2012. See Note 11 for further discussion.

We evaluate purchased loans for impairment in accordance with the applicable accounting guidance. Purchased loans that have evidence of deterioration in credit quality since origination and for which it is probable, at acquisition, that all contractually required payments will not be collected are deemed PCI and initially recorded at fair value without recording an allowance for loan losses. At the date of acquisition, the estimated gross contractual amount receivable of PCI loans totaled \$41 million. The estimated cash flows not expected to be collected (i.e., nonaccretable amount) was \$11 million and the accretable amount was approximately \$5 million. The difference between the fair value and the

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cash flows expected to be collected from the purchased loans is accreted to interest income over the remaining term of the loans. Accordingly, these loans are not subject to classification as non-accrual (and nonperforming) in the same manner as originated loans. Rather, purchased loans are considered to be accruing loans because their interest income relates to the accretable yield recognized at the pool level and not to the contractual interest payments at the loan level.

At September 30, 2012, the approximate carrying amount of our commercial nonperforming loans outstanding represented 59% of their original contractual amount, total nonperforming loans outstanding represented 70% of their original contractual amount owed, and nonperforming assets in total were carried at 67% of their original contractual amount.

At September 30, 2012, our twenty largest nonperforming loans totaled \$202 million, representing 31% of total loans on nonperforming status from continuing operations. At September 30, 2011, the twenty largest nonperforming loans totaled \$265 million, representing 34% of total loans on nonperforming status.

The amount by which nonperforming loans and loans held for sale reduced expected interest income was \$18 million for the nine months ended September 30, 2012, and \$31 million for the year ended December 31, 2011.

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The following tables set forth a further breakdown of individually impaired loans as of September 30, 2012, December 31, 2011 and September 30, 2011:

September 30, 2012	Recorded Investment ^(a)	Unpaid Principal Balance ^(b)	Specific Allowance	Average Recorded Investment
<i>in millions</i>				
With no related allowance recorded:				
Commercial, financial and agricultural	\$ 57	\$ 118	\$	58
Commercial real estate:				
Commercial mortgage	106	182		109
Construction	42	203		47
Total commercial real estate loans	148	385		156
Total commercial loans with no related allowance recorded	205	503		214
Real estate residential mortgage				1
Home equity:				
Key Community Bank	45	45		23
Other	2	2		1
Total home equity loans	47	47		24
Consumer other Key Community Bank	1	1		1
Consumer other:				
Marine	4	4		2
Total consumer other	4	4		2
Total consumer loans	52	52		28
Total loans with no related allowance recorded	257	555		242
With an allowance recorded:				
Commercial, financial and agricultural	35	45	\$ 12	39
Commercial real estate:				
Commercial mortgage	31	32	7	44
Construction				2
Total commercial real estate loans	31	32	7	46
Total commercial loans with an allowance recorded	66	77	19	85
Real estate residential mortgage	18	18	1	17
Home equity:				
Key Community Bank	20	20	10	16
Other	8	8	1	7
Total home equity loans	28	28	11	23
Consumer other Key Community Bank	2	2	1	2
Consumer other:				

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Marine	56	56	7	53
Other	1	1		1
Total consumer other	57	57	7	54
Total consumer loans	105	105	20	96
Total loans with an allowance recorded	171	182	39	181
Total	\$ 428	\$ 737	\$ 39	\$ 423

(a) The Recorded Investment in impaired loans represents the face amount of the loan increased or decreased by applicable accrued interest, net deferred loan fees and costs, unamortized premium or discount, and reflects direct charge-offs. This amount is a component of total loans on our consolidated balance sheet.

(b) The Unpaid Principal Balance represents the customer's legal obligation to us.

Table of Contents**December 31, 2011**

<i>in millions</i>	Recorded Investment ^(a)	Unpaid Principal Balance ^(b)	Specific Allowance	Average Recorded Investment
With no related allowance recorded:				
Commercial, financial and agricultural	\$ 88	\$ 195	\$	75
Commercial real estate:				
Commercial mortgage	100	240		131
Construction	30	113		98
Total commercial real estate loans	130	353		229
Total loans with no related allowance recorded	218	548		304
With an allowance recorded:				
Commercial, financial and agricultural	62	70	\$ 26	75
Commercial real estate:				
Commercial mortgage	96	115	21	91
Construction	12	18	4	29
Total commercial real estate loans	108	133	25	120
Commercial lease financing				6
Total loans with an allowance recorded	170	203	51	201
Total	\$ 388	\$ 751	\$ 51	\$ 505

(a) The Recorded Investment in impaired loans represents the face amount of the loan increased or decreased by applicable accrued interest, net deferred loan fees and costs, unamortized premium or discount, and reflects direct charge-offs. This amount is a component of total loans on our consolidated balance sheet.

(b) The Unpaid Principal Balance represents the customer's legal obligation to us.

<i>in millions</i>	Recorded Investment ^(a)	Unpaid Principal Balance ^(b)	Specific Allowance	Average Recorded Investment
September 30, 2011				
With no related allowance recorded:				
Commercial, financial and agricultural	\$ 91	\$ 202	\$	104
Commercial real estate:				
Commercial mortgage	139	292		131
Construction	58	203		71
Total commercial real estate loans	197	495		202
Total commercial loans with an allowance recorded	288	697		306
Home equity - Key Community Bank	2	2		1
Total loans with no related allowance recorded	290	699		307

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With an allowance recorded:				
Commercial, financial and agricultural	53	61	\$ 20	48
Commercial real estate:				
Commercial mortgage	78	90	14	84
Construction	20	20	10	27
Total commercial real estate loans	98	110	24	111
Total loans with an allowance recorded	151	171	44	159
Total	\$ 441	\$ 870	\$ 44	\$ 466

(a) The Recorded Investment in impaired loans represents the face amount of the loan increased or decreased by applicable accrued interest, net deferred loan fees and costs, unamortized premium or discount, and reflects direct charge-offs. This amount is a component of total loans on our consolidated balance sheet.

(b) The Unpaid Principal Balance represents the customer's legal obligation to us. For the nine months ended September 30, 2012 and 2011, interest income recognized on the outstanding balances of accruing impaired loans totaled \$4 million for each period presented.

At September 30, 2012, aggregate restructured loans (accrual, nonaccrual and held-for-sale loans) totaled \$323 million, compared to \$276 million at December 31, 2011, and \$277 million at September 30, 2011. We added \$192 million in restructured loans during the nine months ended of 2012, which were partially offset by \$144 million in payments and charge-offs.

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A further breakdown of restructured loans (TDRs) included in nonperforming loans by loan category as of September 30, 2012, follows:

	Number	Pre-modification	Post-modification
		Outstanding	Outstanding
September 30, 2012	Recorded	Recorded	Recorded
<i>dollars in millions</i>	of loans	Investment	Investment
LOAN TYPE			
Nonperforming:			
Commercial, financial and agricultural	91	\$ 107	\$ 54
Commercial real estate:			
Real estate commercial mortgage	18	47	29
Real estate construction	8	53	30
Total commercial real estate loans	26	100	59
Total commercial loans	117	207	113
Real estate residential mortgage	70	7	7
Home equity:			
Key Community Bank	1,804	89	58
Other	486	11	7
Total home equity loans	2,290	100	65
Consumer other Key Community Bank	125	2	2
Consumer other:			
Marine	491	33	28
Other	91	2	2
Total consumer other	582	35	30
Total consumer loans	3,067	144	104
Total nonperforming TDRs	3,184	351	217
Prior-year accruing ^(a)			
Commercial, financial and agricultural	152	15	7
Commercial real estate:			
Real estate commercial mortgage	7	71	45
Real estate construction	1	15	
Total commercial real estate loans	8	86	45
Total commercial loans	160	101	52
Real estate residential mortgage	108	11	11
Home equity:			
Key Community Bank	86	6	6
Other	95	3	3
Total home equity loans	181	9	9
Consumer other Key Community Bank	20		
Consumer other:			
Marine	126	32	32
Other	51	2	2

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Total consumer other	177	34	34
Total consumer loans	486	54	54
Total prior-year accruing TDRs	646	155	106
Total TDRs	3,830	\$ 506	\$ 323

(a) All TDRs that were restructured prior to January 1, 2012 and are fully accruing.

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A further breakdown of restructured loans (TDRs) included in nonperforming loans by loan category as of September 30, 2011, follows:

	Number	Pre-modification	Post-modification
		Outstanding	Outstanding
September 30, 2011	Recorded	Recorded	Recorded
<i>dollars in millions</i>	of loans	Investment	Investment
LOAN TYPE			
Nonperforming:			
Commercial, financial and agricultural	11	\$ 84	\$ 46
Commercial real estate:			
Real estate commercial mortgage	12	74	69
Real estate construction	6	50	18
Total commercial real estate loans	18	124	87
Commercial lease financing	182	24	11
Total commercial loans	211	232	144
Real estate residential mortgage	73	7	7
Home equity:			
Key Community Bank	30	2	1
Other	29	1	1
Total home equity loans	59	3	2
Consumer other Key Community Bank	7		
Consumer other:			
Marine	43	26	25
Other	18		
Total consumer other	61	26	25
Total consumer loans	200	36	34
Total nonperforming TDRs	411	268	178
Prior-year accruing ^(a)			
Commercial, financial and agricultural	1	8	5
Commercial real estate:			
Real estate commercial mortgage	4	57	32
Real estate construction	3	39	19
Total commercial real estate loans	7	96	51
Commercial lease financing	167	17	13
Total commercial loans	175	121	69
Real estate residential mortgage	56	9	9
Home equity:			
Key Community Bank	64	6	6
Other	71	3	2
Total home equity loans	135	9	8
Consumer other Key Community Bank	14		
Consumer other:			
Marine	109	13	11
Other	34	2	2

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Total consumer other	143	15	13
Total consumer loans	348	33	30
Total prior-year accruing TDRs	523	154	99
Total TDRs	934	\$ 422	\$ 277

(a) All TDRs that were restructured prior to January 1, 2011 and are fully accruing.

We classify loan modifications as TDRs when a borrower is experiencing financial difficulties and we have granted a concession to the borrower without commensurate financial, structural, or legal consideration. All commercial and consumer loan TDRs, regardless of size, are evaluated for impairment individually to determine the probable loss content and are assigned a specific loan allowance if deemed appropriate. The financial effects of TDRs are reflected in the components that comprise the allowance for loan and lease losses in either the amount of charge-offs or loan loss provision and appropriately impact the ultimate allowance level. Additional information regarding TDRs for discontinued operations is provided in Note 11 (Acquisitions and Discontinued Operations).

Commercial and consumer loan TDRs are considered subsequently defaulted at 90 days past due and when they are greater than 60 days past due, respectively, for principal and interest payments. There were no significant commercial or consumer loans that were designated as TDRs during calendar year 2011, for which there was a payment default during the first nine months of 2012.

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Our loan modifications are handled on a case by case basis and are negotiated to achieve mutually agreeable terms that maximize loan collectability and meet our client's financial needs. A majority of our concessions granted to borrowers are in the form of interest rate reductions. Other concession types include forgiveness of principal and other modifications of loan terms. Consumer loan concessions include Home Affordable Modification Program (HAMP) loans of approximately \$3 million as of September 30, 2012. These loan concessions have successfully completed the required trial period under HAMP and as a result have been permanently modified and are included in consumer TDRs.

As of September 30, 2012, \$38 million of performing secured loans discharged through Chapter 7 bankruptcy and not reaffirmed by the borrower were reclassified as TDRs. Regardless of delinquency status, these loans were transferred at the collateral's fair market value less selling costs, classified as nonaccrual, and are included in nonperforming loans.

The following table shows the concession types for our commercial accruing and nonaccruing TDRs and other selected financial data.

	September 30,	December 31,	September 30,
	2012	2011	2011
<i>dollars in millions</i>			
Interest rate reduction	\$ 145	\$ 177	\$ 195
Forgiveness of principal	7	23	12
Other modification of loan terms	14	8	6
Total	\$ 166	\$ 208	\$ 213
Total commercial and consumer TDRs ^(a)	\$ 323	\$ 276	\$ 277
Total commercial TDRs to total commercial loans	.47 %	.60 %	.64 %
Total commercial TDRs to total loans	.32	.42	.44
Total commercial loans	\$ 35,535	\$ 34,782	\$ 33,219
Total loans	51,419	49,575	48,195

(a) Commitments outstanding to lend additional funds to borrowers whose terms have been modified in TDRs are \$47 million, \$25 million, and \$39 million at September 30, 2012, December 31, 2011, and September 30, 2011, respectively.

Our policies for determining past due loans, placing loans on nonaccrual, applying payments on nonaccrual loans and resuming accrual of interest for our commercial and consumer loan portfolios are disclosed in Note 1 (Summary of Significant Accounting Policies) under the heading Nonperforming Loans on page 117 of our 2011 Annual Report on Form 10-K. Pursuant to regulatory guidance issued in January 2012, the above-mentioned policy for nonperforming loans was revised effective for the second quarter of 2012. As of June 30, 2012, any second lien home equity loan with an associated first lien that is: 120 days or more past due; in foreclosure; or when the first mortgage delinquency timeframe is unknown, is reported as a nonperforming loan. This policy was implemented prospectively, and, therefore, prior periods were not presented. Credit card loans on which payments are past due for 90 days are placed on nonaccrual status.

At September 30, 2012, approximately \$50.3 billion, or 98%, of our total loans are current. At September 30, 2012, total past due loans and nonperforming loans of \$1.1 billion represent approximately 2% of total loans.

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The following aging analysis as of September 30, 2012 and 2011, of past due and current loans provides further information regarding Key s credit exposure.

September 30, 2012	Current	30-59 Days Past Due	60-89 Days Past Due	90 and Greater Days Past Due	Nonperforming Loans (a)	Total Past			Total Loans	
						Nonperforming Loans	Due and Purchased Credit Impaired			
LOAN TYPE										
Commercial, financial and agricultural	\$ 21,766	\$ 46	\$ 19	\$ 15	\$ 132	\$ 212	\$ 1	\$	\$ 21,979	
Commercial real estate:										
Commercial mortgage	7,344	19	3	26	134	182	3		7,529	
Construction	993	5	3	13	53	74			1,067	
Total commercial real estate loans	8,337	24	6	39	187	256	3		8,596	
Commercial lease financing	4,881	48	11	2	18	79			4,960	
Total commercial loans	\$ 34,984	\$ 118	\$ 36	\$ 56	\$ 337	\$ 547	\$ 4	\$	\$ 35,535	
Real estate residential mortgage										
Home equity:	\$ 1,997	\$ 22	\$ 13	\$ 6	\$ 83	\$ 124	\$ 17	\$	\$ 2,138	
Key Community Bank	9,492	57	30	15	171	273	3		9,768	
Other	374	9	5	3	18	35			409	
Total home equity loans	9,866	66	35	18	189	308	3		10,177	
Consumer other Key Community Bank	1,290	9	4	6	3	22	1		1,313	
Credit cards	692	6	4		8	18			710	
Consumer other:										
Marine	1,377	29	9	2	31	71			1,448	
Other	92	2	1	1	2	6			98	
Total consumer other	1,469	31	10	3	33	77			1,546	
Total consumer loans	\$ 15,314	\$ 134	\$ 66	\$ 33	\$ 316	\$ 549	\$ 21	\$	\$ 15,884	
Total loans	\$ 50,298	\$ 252	\$ 102	\$ 89	\$ 653	\$ 1,096	\$ 25	\$	\$ 51,419	

(a) Includes \$38 million of performing secured loans that were discharged through Chapter 7 bankruptcy and not formally re-affirmed as addressed in recently updated regulatory guidance. Such loans have been designated as nonperforming and TDRs.

September 30, 2011	Current	30-59 Days Past Due	60-89 Days Past Due	90 and Greater Days Past Due	Nonperforming Loans	Total Past Due and Nonperforming		Total Loans
						Loans	Loans	
LOAN TYPE								
Commercial, financial and agricultural	\$ 17,576	\$ 40	\$ 20	\$ 24	\$ 188	\$ 272	\$	\$ 17,848

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Commercial real estate:								
Commercial mortgage	7,612	101	3	5	237	346	7,958	
Construction	1,345	5	5	8	93	111	1,456	
Total commercial real estate loans								
	8,957	106	8	13	330	457	9,414	
Commercial lease financing	5,812	57	23	34	31	145	5,957	
Total commercial loans								
	\$ 32,345	\$ 203	\$ 51	\$ 71	\$ 549	\$ 874	\$ 33,219	
Real estate residential mortgage								
	\$ 1,747	\$ 20	\$ 11	\$ 9	\$ 88	\$ 128	\$ 1,875	
Home equity:								
Key Community Bank	9,125	63	35	22	102	222	9,347	
Other	529	13	7	4	12	36	565	
Total home equity loans								
	9,654	76	42	26	114	258	9,912	
Consumer other Key Community Bank								
	1,159	11	5	8	4	28	1,187	
Consumer other:								
Marine	1,781	36	19	3	32	90	1,871	
Other	125	3	1	1	1	6	131	
Total consumer other								
	1,906	39	20	4	33	96	2,002	
Total consumer loans								
	\$ 14,466	\$ 146	\$ 78	\$ 47	\$ 239	\$ 510	\$ 14,976	
Total loans								
	\$ 46,811	\$ 349	\$ 129	\$ 118	\$ 788	\$ 1,384	\$ 48,195	

The risk characteristic prevalent to both commercial and consumer loans is the risk of loss arising from an obligor's inability or failure to meet contractual payment or performance terms. Evaluation of this risk is stratified and monitored by the assigned loan risk rating grades for the commercial loan portfolios and the regulatory risk ratings assigned for the consumer loan portfolios. This risk rating stratification assists in the determination of the ALLL. Loan grades are assigned at the time of origination, verified by credit risk management, and periodically reevaluated thereafter.

Most extensions of credit are subject to loan grading or scoring. This risk rating methodology blends our judgment with quantitative modeling. Commercial loans generally are assigned two internal risk ratings. The first rating reflects the

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probability that the borrower will default on an obligation; the second rating reflects expected recovery rates on the credit facility. Default probability is determined based on, among other factors, the financial strength of the borrower, an assessment of the borrower's management, the borrower's competitive position within its industry sector, and our view of industry risk within the context of the general economic outlook. Types of exposure, transaction structure, and collateral, including credit risk mitigants, affect the expected recovery assessment.

Credit quality indicators for loans are updated on an ongoing basis. Bond rating classifications are indicative of the credit quality of our commercial loan portfolios and are determined by converting our internally assigned risk rating grades to bond rating categories. Payment activity and the regulatory classifications of pass and substandard are indicators of the credit quality of our consumer loan portfolios.

Credit quality indicators for our commercial and consumer loan portfolios excluding \$25 million of purchased credit impaired loans, based on bond rating, regulatory classification and payment activity as of September 30, 2012 and September 30, 2011 are as follows:

Commercial Credit Exposure

Credit Risk Profile by Creditworthiness Category ^(a)

September 30,
in millions

RATING ^{(b) (c)}	Commercial, financial and								Total	
	agricultural		RE	Commercial	RE	Construction	Commercial Lease			
	2012	2011	2012	2011	2012	2011	2012	2011	2012	2011
AAA AA	\$ 166	\$ 109	\$ 1	\$ 2	\$ 1	\$ 3	\$ 465	\$ 639	\$ 633	\$ 753
A	755	655	63	62	1	1	1,107	1,272	1,926	1,990
BBB BB	19,229	14,928	6,137	5,747	759	762	3,087	3,509	29,212	24,946
B	940	807	585	726	38	132	188	306	1,751	1,971
CCC C	888	1,349	740	1,421	268	558	113	231	2,009	3,559
Total	\$ 21,978	\$ 17,848	\$ 7,526	\$ 7,958	\$ 1,067	\$ 1,456	\$ 4,960	\$ 5,957	\$ 35,531	\$ 33,219

(a) Credit quality indicators are updated on an ongoing basis and reflect credit quality information as of the dates indicated.

(b) Our bond rating to internal loan grade conversion system is as follows: AAA - AA = 1, A = 2, BBB - BB = 3 - 13, B = 14 - 16, and CCC - C = 17 - 20.

(c) Our internal loan grade to regulatory-defined classification is as follows: Pass = 1-16, Special Mention = 17, Substandard = 18, Doubtful = 19, and Loss = 20.

Consumer Credit Exposure

Credit Risk Profile by Regulatory Classifications ^{(a) (b)}

September 30,

in millions

GRADE	Residential 2012	Prime 2011
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Pass	\$	11,999	\$	11,550
Substandard		296		237
Total	\$	12,295	\$	11,787

Credit Risk Profile Based on Payment Activity ^(a) ^(b)

September 30, in millions	Consumer		Key Community		Credit cards		Consumer		Other	Total								
	2012	Bank	2011	2012	2011	2012	Marine	2012		2011	2012	2011						
Performing	\$	1,309	\$	1,183	\$	702	\$	1,417	\$	1,839	\$	96	\$	130	\$	3,524	\$	3,152
Nonperforming		3		4		8		31		32		2		1		44		37
Total	\$	1,312	\$	1,187	\$	710	\$	1,448	\$	1,871	\$	98	\$	131	\$	3,568	\$	3,189

(a) Credit quality indicators are updated on an ongoing basis and reflect credit quality information as of the dates indicated.

(b) Our past due payment activity to regulatory classification conversion is as follows: pass = less than 90 days; and substandard = 90 days and greater plus nonperforming loans. As of September 30, 2012, any second lien home equity loan with an associated first lien: that is 120 days or more past due; in foreclosure; or when the first mortgage delinquency timeframe is unknown, is reported as a nonperforming loan in accordance with regulatory guidance issued in January 2012.

We determine the appropriate level of the ALLL on at least a quarterly basis. The methodology is described in Note 1 (Summary of Significant Accounting Policies) under the heading Allowance for Loan and Lease Losses beginning on page 117 of our 2011 Annual Report on Form 10-K. We apply expected loss rates to existing loans with similar risk characteristics as noted in the credit quality indicator table above and exercise judgment to assess the impact of factors such as changes in economic conditions, changes in credit policies or underwriting standards, and changes in the level of credit risk associated with specific industries and markets.

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For all commercial and consumer loan TDRs, regardless of size, as well as impaired commercial loans with an outstanding balance greater than \$2.5 million, we conduct further analysis to determine the probable loss content and assign a specific allowance to the loan if deemed appropriate. We estimate the extent of impairment by comparing the recorded investment of the loan with the estimated present value of its future cash flows, the fair value of its underlying collateral, or the loan's observable market price. A specific allowance also may be assigned even when sources of repayment appear sufficient if we remain uncertain about whether the loan will be repaid in full. On at least a quarterly basis, we evaluate the appropriateness of our loss estimation methods to reduce differences between estimated incurred losses and actual losses. The ALLL at September 30, 2012 represents our best estimate of the probable credit losses inherent in the loan portfolio at that date.

While quantitative modeling factors such as default probability and expected recovery rates are constantly changing as the financial strength of the borrower and overall economic conditions change, there have been no changes to the accounting policies or methodology we used to estimate the ALLL.

Commercial loans generally are charged off in full or charged down to the fair value of the underlying collateral when the borrower's payment is 180 days past due. Home equity and residential mortgage loans generally are charged down to the fair value of the underlying collateral when payment is 180 days past due. Credit card loans are charged off when payments are 180 days past due. All other consumer loans are charged off when payments are 120 days past due.

At September 30, 2012, the ALLL was \$888 million, or 1.73% of loans, compared to \$1.1 billion, or 2.35% of loans, at September 30, 2011. At September 30, 2012, the ALLL was 135.99% of nonperforming loans compared to 143.53% at September 30, 2011.

A summary of the allowance for loan and lease losses for the periods indicated is presented in the table below:

<i>in millions</i>	Three months ended		Nine months ended	
	September 30, 2012	September 30, 2011	September 30, 2012	September 30, 2011
Balance at beginning of period - continuing operations	\$ 888	\$ 1,230	\$ 1,004	\$ 1,604
Charge-offs	(141)	(157)	(404)	(566)
Recoveries	32	48	117	130
Net loans charged off	(109)	(109)	(287)	(436)
Provision for loan and lease losses from continuing operations	109	10	172	(38)
Foreign currency translation adjustment			(1)	1
Balance at end of period - continuing operations	\$ 888	\$ 1,131	\$ 888	\$ 1,131

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The changes in the ALLL by loan category for the periods indicated are as follows:

<i>in millions</i>	December 31, 2011	Provision	Charge-offs	Recoveries	September 30, 2012
Commercial, financial and agricultural	\$ 334	\$ 9	\$ (65)	\$ 40	\$ 318
Real estate commercial mortgage	272		(69)	18	221
Real estate construction	63		(19)	3	47
Commercial lease financing	78	(10)	(20)	18	66
Total commercial loans	747	(1)	(173)	79	652
Real estate residential mortgage	37	5	(19)	2	25
Home equity:					
Key Community Bank	103	92	(113)	7	89
Other	29	14	(23)	4	24
Total home equity loans	132	106	(136)	11	113
Consumer other Key Community Bank	41	15	(29)	5	32
Credit cards		27	(2)		25
Consumer other:					
Marine	46	14	(41)	18	37
Other	1	5	(4)	2	4
Total consumer other:	47	19	(45)	20	41
Total consumer loans	257	172	(231)	38	236
Total ALLL continuing operations	1,004	171 ^(a)	(404)	117	888
Discontinued operations	104	4	(56)	13	65
Total ALLL including discontinued operations	\$ 1,108	\$ 175	\$ (460)	\$ 130	\$ 953

(a) Includes \$1 million of foreign currency translation adjustment.

<i>in millions</i>	December 31, 2010	Provision	Charge-offs	Recoveries	September 30, 2011
Commercial, financial and agricultural	\$ 485	\$ (24)	\$ 124	\$ 33	\$ 370
Real estate commercial mortgage	416	(31)	89	9	305
Real estate construction	145	4	81	19	87
Commercial lease financing	175	(62)	36	19	96
Total commercial loans	1,221	(113)	330	80	858
Real estate residential mortgage	49	4	22	3	34
Home equity:					
Key Community Bank	120	59	78	9	110
Other	57	10	35	3	35
Total home equity loans	177	69	113	12	145
Consumer other Key Community Bank	57	12	34	6	41
Consumer other:					
Marine	89	(4)	60	26	51

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Other	11	(5)	7	3	2
Total consumer other:	100	(9)	67	29	53
Total consumer loans	383	76	236	50	273
Total ALLL continuing operations	1,604	(37) ^(a)	566	130	1,131
Discontinued operations	114	99	107	9	115
Total ALLL including discontinued operations	\$ 1,718	\$ 62	\$ 673	\$ 139	\$ 1,246

(a) Includes \$1 million of foreign currency translation adjustment.

Our ALLL decreased by \$243 million, or 21%, since the third quarter of 2011. This contraction was associated with the improvement in credit quality of our loan portfolios, which has trended more favorably over the past seven quarters. Our asset quality metrics have showed continued improvement and, therefore, resulted in favorable risk rating migration and a reduction in our general allowance. Our general allowance encompasses the application of expected loss rates to our existing loans with similar risk characteristics and an assessment of factors such as changes in economic conditions and changes in credit policies or underwriting standards. Our delinquency trends showed continued improvement during 2011 and the first nine months of 2012. We attribute this improvement to a more moderate level of lending activity, more favorable conditions in the capital markets, improvement in client income statements, and continued run off in our exit loan portfolio.

For continuing operations, the loans outstanding individually evaluated for impairment totaled \$428 million, with a corresponding allowance of \$39 million at September 30, 2012. Loans outstanding collectively evaluated for impairment totaled \$51.0 billion, with a corresponding allowance of \$849 million at September 30, 2012. PCI loans evaluated for impairment totaled \$25 million, with no corresponding allowance at September 30, 2012.

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A breakdown of the individual and collective ALLL and the corresponding loan balances as of September 30, 2012 follows:

September 30, 2012 <i>in millions</i>	Allowance			Loans	Outstanding		
	Individually Evaluated for Impairment	Collectively Evaluated for Impairment	Purchased Credit Impaired		Individually Evaluated for Impairment	Collectively Evaluated for Impairment	Purchased Credit Impaired
Commercial, financial and agricultural	\$ 12	\$ 306		\$ 21,979	\$ 92	\$ 21,886	\$ 1
Commercial real estate:							
Commercial mortgage	7	214		7,529	138	7,388	3
Construction		47		1,067	42	1,025	
Total commercial real estate loans	7	261		8,596	180	8,413	3
Commercial lease financing		66		4,960		4,960	
Total commercial loans	19	633		35,535	272	35,259	4
Real estate residential mortgage	1	24		2,138	18	2,103	17
Home equity:							
Key Community Bank	10	79		9,768	65	9,700	3
Other	1	23		409	10	399	
Total home equity loans	11	102		10,177	75	10,099	3
Consumer other Key Community Bank	1	31		1,313	2	1,310	1
Credit cards		25		710		710	
Consumer other:							
Marine	7	30		1,448	60	1,388	
Other		4		98	1	97	
Total consumer other	7	34		1,546	61	1,485	
Total consumer loans	20	216		15,884	156	15,707	21
Total ALLL continuing operations	39	849		51,419	428	50,966	25
Discontinued operations		65		5,328 ^(a)	3	5,325	
Total ALLL including discontinued operations	\$ 39	\$ 914		\$ 56,747	\$ 431	\$ 56,291	\$ 25

(a) Amount includes \$2.6 billion of loans carried at fair value that are excluded from ALLL consideration.

A breakdown of the individual and collective ALLL and the corresponding loan balances as of September 30, 2011 follows:

September 30, 2011 <i>in millions</i>	Allowance ^(a)			Loans	Outstanding ^(a)	
	Individually Evaluated for Impairment	Collectively Evaluated for Impairment			Individually Evaluated for Impairment	Collectively Evaluated for Impairment
Commercial, financial and agricultural	\$ 20	\$ 349		\$ 17,848	\$ 144	\$ 17,704
Commercial real estate:						
Commercial mortgage	14	291		7,958	217	7,741
Construction	10	78		1,456	78	1,378

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Total commercial real estate loans	24	369	9,414	295	9,119
Commercial lease financing		96	5,957		5,957
Total commercial loans	44	814	33,219	439	32,780
Real estate residential mortgage		34	1,875		1,875
Home equity:					
Key Community Bank		110	9,347	2	9,345
Other		35	565		565
Total home equity loans		145	9,912	2	9,910
Consumer other Key Community Bank		41	1,187		1,187
Consumer other:					
Marine		51	1,871		1,871
Other		2	131		131
Total consumer other		53	2,002		2,002
Total consumer loans		273	14,976	2	14,974
Total ALLL continuing operations	44	1,087	48,195	441	47,754
Discontinued operations		115	5,984		5,984
Total ALLL including discontinued operations	\$ 44	\$ 1,202	\$ 54,179	\$ 441	\$ 53,738

(a) There were no loans acquired with deteriorated credit quality at September 30, 2011.

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The liability for credit losses inherent in lending-related commitments, such as letters of credit and unfunded loan commitments, is included in accrued expense and other liabilities on the balance sheet. We establish the amount of this reserve by considering both historical trends and current market conditions quarterly, or more often if deemed necessary. Our liability for credit losses on lending-related commitments has decreased by \$13 million since the third quarter of 2011 to \$43 million at September 30, 2012. When combined with our ALLL, our total allowance for credit losses represented 1.81% of loans at September 30, 2012, compared to 2.46% at September 30, 2011.

Changes in the liability for credit losses on lending-related commitments are summarized as follows:

<i>in millions</i>	Three months ended		Nine months ended	
	September 30,	September 30,	September 30,	September 30,
	2012	2011	2012	2011
Balance at beginning of period	\$ 51	\$ 57	\$ 45	\$ 73
Provision (credit) for losses on lending-related commitments	(8)	(1)	(2)	(17)
Balance at end of period	\$ 43	\$ 56	\$ 43	\$ 56

Table of Contents**5. Fair Value Measurements****Fair Value Determination**

As defined in the applicable accounting guidance, fair value is the price to sell an asset or transfer a liability in an orderly transaction between market participants in our principal market. We have established and documented our process for determining the fair values of our assets and liabilities, where applicable. Fair value is based on quoted market prices, when available, for identical or similar assets or liabilities. In the absence of quoted market prices, we determine the fair value of our assets and liabilities using valuation models or third-party pricing services. Both of these approaches rely on market-based parameters, when available, such as interest rate yield curves, option volatilities, and credit spreads, or unobservable inputs. Unobservable inputs may be based on our judgment, assumptions, and estimates related to credit quality, liquidity, interest rates, and other relevant inputs.

Valuation adjustments, such as those pertaining to counterparty and our own credit quality and liquidity, may be necessary to ensure that assets and liabilities are recorded at fair value. Credit valuation adjustments are made when market pricing does not accurately reflect the counterparty credit quality. We make liquidity valuation adjustments to the fair value of certain assets to reflect the uncertainty in the pricing and trading of the instruments when we are unable to observe recent market transactions for identical or similar instruments. Liquidity valuation adjustments are based on the following factors:

- ζ the amount of time since the last relevant valuation;

- ζ whether there is an actual trade or relevant external quote available at the measurement date; and

- ζ volatility associated with the primary pricing components.

We ensure that our fair value measurements are accurate and appropriate by relying upon various controls, including:

- ζ an independent review and approval of valuation models and assumptions;

- ζ recurring detailed reviews of profit and loss; and

- ζ a validation of valuation model components against benchmark data and similar products, where possible.

We recognize transfers between levels of the fair value hierarchy at the end of the reporting period. Quarterly, we review any changes to our valuation methodologies to ensure they are appropriate and justified, and refine our valuation methodologies if more market-based data becomes available. The Fair Value Committee, which is governed by ALCO, oversees the valuation process for all lines of business and support areas, as applicable. Various Working Groups that report to the Fair Value Committee analyze and approve the valuation methodologies used to fair value assets and liabilities managed within specific areas. The Working Groups are discussed in more detail in the qualitative disclosures within this footnote and in Note 11 (Acquisitions and Discontinued Operations). Formal documentation in the form of fair value valuation methodologies are prepared by the lines of business and support areas as appropriate detailing the asset or liability class and related general ledger accounts, valuation techniques, fair value hierarchy level, market participants, accounting methods, valuation methodology, group responsible for valuations, and valuation inputs.

Additional information regarding our accounting policies for determining fair value is provided in Note 1 (Summary of Significant Accounting Policies) under the heading Fair Value Measurements on page 122 of our 2011 Annual Report on Form 10-K.

Qualitative Disclosures of Valuation Techniques

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Loans. Most loans recorded as trading account assets are valued based on market spreads for identical assets since they are actively traded. Therefore, these loans are classified as Level 2 because the fair value recorded is based on observable market data for similar assets.

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Securities (trading and available for sale). We own several types of securities, requiring a range of valuation methods:

- ι Securities are classified as Level 1 when quoted market prices are available in an active market for the identical securities. Level 1 instruments include exchange-traded equity securities.

- ι Securities are classified as Level 2 if quoted prices for identical securities are not available, and fair value is determined using pricing models (either by a third-party pricing service or internally) or quoted prices of similar securities. These instruments include municipal bonds; bonds backed by the U.S. government; corporate bonds; certain mortgage-backed securities; securities issued by the U.S. Treasury; money markets; and certain agency and corporate CMOs. Inputs to the pricing models include actual trade data (i.e., spreads, credit ratings, and interest rates) for comparable assets, spread tables, matrices, high-grade scales, option-adjusted spreads, and standard inputs, such as yields, benchmark securities, bids, and offers.

- ι Securities are classified as Level 3 when there is limited activity in the market for a particular instrument. In such cases, we use internal models based on certain assumptions to determine fair value. Level 3 instruments consist of certain commercial mortgage-backed securities. Our Real Estate Capital line of business is responsible for the valuation process for these commercial mortgage-backed securities, which is conducted on a quarterly basis. The methodology incorporates a loan-by-loan credit review in combination with discounting the risk-adjusted bond cash flows. A detailed credit review of the underlying loans involves a screening process using a multitude of filters to identify the highest risk loans associated with these commercial mortgage-backed securities. Each of the highest risk loans identified is re-underwritten and loan specific defaults and recoveries are assigned. A matrix approach is used to assign an expected default and recovery percentage for the loans which are not individually re-underwritten. Bond classes will then be run through a discounted cash flow analysis, taking into account the expected default and recovery percentages as well as discount rates developed by our Finance area. Inputs for the Level 3 internal models include expected cash flows from the underlying loans, which take into account expected default and recovery percentages, market research, and discount rates commensurate with current market conditions. Changes in the credit quality of the underlying loans or market discount rate would impact the value of the bonds. An increase in the underlying loan credit quality or decrease in the market discount rate would positively impact the bond value. A decrease in the underlying loan credit quality or increase in the market discount rate would negatively impact the bond value.

The fair values of our Level 2 securities available for sale are determined by a third-party pricing service. The valuations provided by the third-party pricing service are based on observable market inputs, which include benchmark yields, reported trades, issuer spreads, benchmark securities, bids, offers, and reference data obtained from market research publications. Inputs used by the third-party pricing service in valuing CMOs and other mortgage-backed securities also include new issue data, monthly payment information, whole loan collateral performance, and To Be Announced prices. In valuations of state and political subdivisions securities, inputs used by the third-party pricing service also include material event notices.

On a quarterly basis, we validate the pricing methodologies utilized by our third-party pricing service to ensure the fair value determination is consistent with the applicable accounting guidance and that our assets are properly classified in the fair value hierarchy. To perform this validation, we:

- ι review documentation received from our third-party pricing service regarding the inputs used in their valuations and determine a level assessment for each category of securities;

- ι substantiate actual inputs used for a sample of securities by comparing the actual inputs used by our third-party pricing service to comparable inputs for similar securities; and

- ι substantiate the fair values determined for a sample of securities by comparing the fair values provided by our third-party pricing service to prices from other independent sources for the same and similar securities. We analyze variances and conduct additional research with our third-party pricing service and take appropriate steps based on our findings.

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Private equity and mezzanine investments. Private equity and mezzanine investments consist of investments in debt and equity securities through our Real Estate Capital line of business. They include direct investments made in specific properties, as well as indirect investments made in funds that pool assets of many investors to invest in properties. There is no active market for these investments, so we employ other valuation methods.

Private equity and mezzanine investments are classified as Level 3 assets since our judgment significantly influences the determination of fair value. Our Fund Management, Asset Management, and Accounting groups are responsible for

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reviewing the valuation models and determining the fair value of these investments on a quarterly basis. Direct investments in properties are initially valued based upon the transaction price. This amount is then adjusted to fair value based on current market conditions using the discounted cash flow method based on the expected investment exit date. The fair values of the assets are reviewed and adjusted quarterly. Periodically, a third-party appraisal is obtained for the investment to validate the specific inputs for determining fair value.

Inputs used in calculating future cash flows include the cost of build-out, future selling prices, current market outlook, and operating performance of the investment. Investment income and expense assumptions are based on market inputs, such as rental/leasing rates and vacancy rates for the geographic- and property type-specific markets. For investments under construction, investment income and expense assumptions are determined using expected future build-out costs and anticipated future rental prices based on current market conditions, discount rates, holding period, the terminal cap rate and sales commissions paid in the terminal cap year. For investments that are in lease-up or are fully leased, income and expense assumptions are based on the current geographic market lease rates, underwritten expenses, market lease terms, and historical vacancy rates. Asset Management validates these inputs on a quarterly basis through the use of industry publications, third-party broker opinions, and comparable property sales, where applicable. Changes in the significant inputs (rental/leasing rates, vacancy rates, valuation capitalization rate, discount rate, and terminal cap rate) would significantly affect the fair value measurement. Increases in rental/leasing rates would increase fair value while increases in the vacancy rates, the valuation capitalization rate, the discount rate, and the terminal cap rate would decrease fair value.

Indirect investments are valued using a methodology that is consistent with accounting guidance that allows us to use statements from the investment manager to calculate net asset value per share. A primary input used in estimating fair value is the most recent value of the capital accounts as reported by the general partners of the funds in which we invest. The calculation to determine the investment's fair value is based on our percentage ownership in the fund multiplied by the net asset value of the fund, as provided by the fund manager.

Investments in real estate private equity funds are included within private equity and mezzanine investments. The main purpose of these funds is to acquire a portfolio of real estate investments that provides attractive risk-adjusted returns and current income for investors. Certain of these investments do not have readily determinable fair values and represent our ownership interest in an entity that follows measurement principles under investment company accounting. The following table presents the fair value of our indirect investments and related unfunded commitments at September 30, 2012:

September 30, 2012

<i>in millions</i>	Fair Value	Unfunded Commitments
INVESTMENT TYPE		
Passive funds ^(a)	\$ 18	\$ 3
Co-managed funds ^(b)	24	3
Total	\$ 42	\$ 6

(a) We invest in passive funds, which are multi-investor private equity funds. These investments can never be redeemed. Instead, distributions are received through the liquidation of the underlying investments in the funds. Some funds have no restrictions on sale, while others require investors to remain in the fund until maturity. The funds will be liquidated over a period of one to seven years.

(b) We are a manager or co-manager of these funds. These investments can never be redeemed. Instead, distributions are received through the liquidation of the underlying investments in the funds. In addition, we receive management fees. We can sell or transfer our interest in any of these funds with the written consent of a majority of the fund's investors. In one instance, the other co-manager of the fund must consent to the sale or transfer of our interest in the fund. The funds will mature over a period of two to five years.

Principal investments. Principal investments consist of investments in equity and debt instruments made by our principal investing entities. They include direct investments (investments made in a particular company), as well as indirect investments (investments made through funds that include other investors). During the first half of 2011, employees who managed our various principal investments formed two independent entities that serve as investment managers of these investments going forward. Under this new arrangement, which was mutually agreeable to

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both parties, these individuals are no longer employees of Key.

Each investment is adjusted to fair value with any net realized or unrealized gain/loss recorded in the current period's earnings. This process is a coordinated and documented effort by the Principal Investing Entities Deal Team (comprised of individuals from one of the independent investment managers noted above), the Key Principal Partners (KPP) Controller and certain members of the KPP Controller's staff, a member of Key's senior management team, and the Investment Committee (members comprised of individuals from Key and one of the independent investment managers). This process involves an in-depth review of the condition of each investment depending on the type of investment.

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Our direct investments include investments in debt and equity instruments of both private and public companies. When quoted prices are available in an active market for the identical direct investment, we use the quoted prices in the valuation process, and the related investments are classified as Level 1 assets. However, in most cases, quoted market prices are not available for our direct investments, and we must perform valuations using other methods. These direct investment valuations are an in-depth analysis of the condition of each investment and are based on the unique facts and circumstances related to each individual investment. There is a certain amount of subjectivity surrounding the valuation of these investments due to the combination of quantitative and qualitative factors that are used in the valuation models. Therefore, these direct investments are classified as Level 3 assets. The specific inputs used in the valuations of each type of direct investment are described below.

Interest-bearing securities (i.e., loans) are valued on a quarterly basis. Valuation adjustments are determined by the Principal Investing Entities Deal Team and are subject to approval by the Investment Committee. Valuations of debt instruments are based on the Principal Investing Entities Deal Team's knowledge of the current financial status of the subject company, which is regularly monitored throughout the term of the investment. Significant unobservable inputs used in the valuations of these investments include the company's payment history, adequacy of cash flows from operations, and current operating results, including market multiples, and historical and forecast earnings before interest, taxation, depreciation, and amortization. Inputs can also include the seniority of the debt, the nature of any pledged collateral, the extent to which the security interest is perfected and the net liquidation value of collateral.

Valuations of equity instruments of private companies, which are prepared on a quarterly basis, are based on current market conditions and the current financial status of each company. A valuation analysis is performed to value each investment that is reviewed by the Principal Investing Entities Deal Team Member as well as reviewed and approved by the Chief Administrative Officer of one of the independent investment managers. Significant unobservable inputs used in these valuations include adequacy of the company's cash flows from operations, any significant change in the company's performance since the prior valuation and any significant equity issuances by the company. Equity instruments of public companies are valued using quoted prices in an active market for the identical security. If the instrument is restricted, the fair value is determined considering the number of shares traded daily, the number of the company's total restricted shares, and price volatility.

Our indirect investments are classified as Level 3 assets since our significant inputs are not observable in the marketplace. Indirect investments include primary and secondary investments in private equity funds engaged mainly in venture- and growth-oriented investing. These investments do not have readily determinable fair values. Indirect investments are valued using a methodology that is consistent with accounting guidance that allows us to estimate fair value based upon net asset value per share (or its equivalent, such as member units or an ownership interest in partners' capital to which a proportionate share of net assets is attributed). The significant unobservable input used in estimating fair value is primarily the most recent value of the capital accounts as reported by the general partners of the funds in which we invest.

For indirect investments, management makes adjustments as deemed appropriate to the net asset value and only if it is determined that the net asset value does not properly reflect fair value. In determining the need for an adjustment to net asset value, management performs an analysis of the private equity funds based on the independent fund manager's valuations as well as management's own judgment. Significant unobservable inputs used in these analyses include current fund financial information provided by the fund manager, an estimate of future proceeds expected to be received on the investment, and market multiples. Management also considers whether the independent fund manager adequately marks down an impaired investment, maintains financial statements in accordance with GAAP, or follows a practice of holding all investments at cost.

The fair value of our indirect investments and related unfunded commitments at September 30, 2012 was \$455 million and \$103 million, respectively. Our indirect investments consist of buyout, venture capital, and fund of funds. These investments can never be redeemed. Instead, distributions are received through the liquidation of the underlying investments of the fund. An investment in any one of these funds can be sold only with the approval of the fund's general partners. We estimate that the underlying investments of the funds will be liquidated over a period of one to ten years.

Derivatives. Exchange-traded derivatives are valued using quoted prices and, therefore, are classified as Level 1 instruments. However, only a few types of derivatives are exchange-traded. The majority of our derivative positions are valued using internally developed models based on market convention that use observable market inputs, such as interest rate curves, yield curves, LIBOR discount rates and curves, index pricing curves, foreign currency curves, and volatility surfaces (a three-dimensional graph of implied volatility against strike price and maturity). These derivative contracts, which are classified as Level 2 instruments, include interest rate swaps, certain options, cross currency swaps, and credit default swaps.

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In addition, we have several customized derivative instruments and risk participations that are classified as Level 3 instruments. These derivative positions are valued using internally developed models, with inputs consisting of available market data, such as bond spreads and asset values, as well as unobservable internally-derived assumptions, such as loss probabilities and internal risk ratings of customers. These derivatives are priced monthly by our Market Risk Management group using a credit valuation adjustment methodology. Swap details with the customer and our related participation percentage, if applicable, are obtained from our derivatives accounting system, which is the system of record. Applicable customer rating information is obtained from the particular loan system and represents an unobservable input to this valuation process. Using these various inputs, a valuation of these Level 3 derivatives is performed using a model that was acquired from a third party. In summary, the fair value represents an estimate of the amount that the risk participation counterparty would need to pay/receive as of the measurement date based on the probability of customer default on the swap transaction and the fair value of the underlying customer swap. Therefore, a higher loss probability and a lower credit rating would negatively affect the fair value of the risk participations and a lower loss probability and higher credit rating would positively affect the fair value of the risk participations.

Market convention implies a credit rating of AA equivalent in the pricing of derivative contracts, which assumes all counterparties have the same creditworthiness. To reflect the actual exposure on our derivative contracts related to both counterparty and our own creditworthiness, we record a fair value adjustment in the form of a default reserve. The credit component is determined by individual counterparty based on the probability of default, and considers master netting and collateral agreements. The default reserve is classified as Level 3. Our Market Risk Management group is responsible for the valuation policies and procedure related to this default reserve. A weekly reconciliation process is performed to ensure that all applicable derivative positions are covered in the calculation, which includes transmitting customer exposures and reserve reports to trading management, derivative traders and marketers, derivatives middle office, and corporate accounting personnel. On a quarterly basis, Market Risk Management prepares the reserve calculation. A detailed reserve comparison with the previous quarter, an analysis for change in reserve and a reserve forecast are provided by Market Risk Management to ensure that the default reserve recorded at period end is sufficient.

Other assets and liabilities. The value of our repurchase and reverse repurchase agreements, trade date receivables and payables, and short positions is driven by the valuation of the underlying securities. The underlying securities may include equity securities, which are valued using quoted market prices in an active market for identical securities, resulting in a Level 1 classification. If quoted prices for identical securities are not available, fair value is determined by using pricing models or quoted prices of similar securities, resulting in a Level 2 classification. For the interest rate-driven products, such as government bonds, U.S. Treasury bonds and other products backed by the U.S. government, inputs include spreads, credit ratings and interest rates. For the credit-driven products, such as corporate bonds and mortgage-backed securities, inputs include actual trade data for comparable assets, and bids and offers.

Assets and Liabilities Measured at Fair Value on a Recurring Basis

Certain assets and liabilities are measured at fair value on a recurring basis in accordance with GAAP. The following tables present these assets and liabilities at September 30, 2012 and December 31, 2011.

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September 30, 2012

in millions

	Level 1	Level 2	Level 3	Total
ASSETS MEASURED ON A RECURRING BASIS				
Short-term investments:				
Securities purchased under resale agreements		\$ 294		\$ 294
Trading account assets:				
U.S. Treasury, agencies and corporations		486		486
States and political subdivisions		14	\$ 56	70
Collateralized mortgage obligations		4		4
Other mortgage-backed securities		9	1	10
Other securities	\$ 10	78		88
Total trading account securities	10	591	57	658
Commercial loans		5		5
Total trading account assets	10	596	57	663
Securities available for sale:				
States and political subdivisions		\$ 54		\$ 54
Collateralized mortgage obligations		11,283		11,283
Other mortgage-backed securities		597	1	598
Other securities	\$ 27			27
Total securities available for sale	27	11,934	1	11,962
Other investments:				
Principal investments:				
Direct			\$ 214	\$ 214
Indirect			455	455
Total principal investments			669	669
Equity and mezzanine investments:				
Direct			\$	\$
Indirect			42	42
Total equity and mezzanine investments			42	42
Total other investments			711	711
Derivative assets:				
Interest rate		\$ 1,841	\$ 23	\$ 1,864
Foreign exchange	\$ 52	29		81
Energy and commodity		183		183
Credit		14	5	19
Equity				
Derivative assets	52	2,067	28	2,147
Netting adjustments ^(a)				(1,376)
Total derivative assets	52	2,067	28	771
Accrued income and other assets		138		138
Total assets on a recurring basis at fair value	\$ 89	\$ 15,029	\$ 797	\$ 14,539

LIABILITIES MEASURED ON A RECURRING BASIS

Federal funds purchased and securities sold under repurchase agreements:				
Securities sold under repurchase agreements		\$ 398		\$ 398
Bank notes and other short-term borrowings:				
Short positions	\$ 4	384		388
Derivative liabilities:				
Interest rate		1,283		1,283

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Foreign exchange	56	27		83
Energy and commodity		177	\$ 1	178
Credit		17	1	18
Equity				
Derivative liabilities	56	1,504	2	1,562
Netting adjustments ^(a)				(905)
Total derivative liabilities	56	1,504	2	657
Accrued expense and other liabilities	1			1
Total liabilities on a recurring basis at fair value	\$ 61	\$ 2,286	\$ 2	\$ 1,444

- (a) Netting adjustments represent the amounts recorded to convert our derivative assets and liabilities from a gross basis to a net basis in accordance with applicable accounting guidance. The net basis takes into account the impact of bilateral collateral and master netting agreements that allow us to settle all derivative contracts with a single counterparty on a net basis and to offset the net derivative position with the related collateral. Total derivative assets and liabilities include these netting adjustments.

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December 31, 2011

in millions

	Level 1	Level 2	Level 3	Total
ASSETS MEASURED ON A RECURRING BASIS				
Short term investments:				
Securities purchased under resale agreements		\$ 236		\$ 236
Trading account assets:				
U.S. Treasury, agencies and corporations		353		353
States and political subdivisions		81		81
Collateralized mortgage obligations		19		19
Other mortgage-backed securities		27	\$ 35	62
Other securities	\$ 79	29		108
Total trading account securities	79	509	35	623
Commercial loans				
Total trading account assets	79	509	35	623
Securities available for sale:				
States and political subdivisions		63		63
Collateralized mortgage obligations		15,162		15,162
Other mortgage-backed securities		778		778
Other securities	9			9
Total securities available for sale	9	16,003		16,012
Other investments:				
Principal investments:				
Direct	11		225	236
Indirect			473	473
Total principal investments	11		698	709
Equity and mezzanine investments:				
Direct			15	15
Indirect			36	36
Total equity and mezzanine investments			51	51
Total other investments	11		749	760
Derivative assets:				
Interest rate		1,915	38	1,953
Foreign exchange	86	65		151
Energy and commodity		253		253
Credit		30	7	37
Equity		3		3
Derivative assets	86	2,266	45	2,397
Netting adjustments ^(a)				(1,452)
Total derivative assets	86	2,266	45	945
Accrued income and other assets	7	105		112
Total assets on a recurring basis at fair value	\$ 192	\$ 19,119	\$ 829	\$ 18,688

LIABILITIES MEASURED ON A RECURRING BASIS

Federal funds purchased and securities sold under repurchase agreements:				
Securities sold under repurchase agreements		\$ 292		\$ 292
Bank notes and other short-term borrowings:				
Short positions		337		337
Derivative liabilities:				

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Interest rate		1,398		1,398
Foreign exchange	\$ 79	209		288
Energy and commodity		252	\$ 1	253
Credit		34	28	62
Equity		3		3
Derivative liabilities	79	1,896	29	2,004
Netting adjustments ^(a)				(978)
Total derivative liabilities	79	1,896	29	1,026
Accrued expense and other liabilities	23	22		45
Total liabilities on a recurring basis at fair value	\$ 102	\$ 2,547	\$ 29	\$ 1,700

(a) Netting adjustments represent the amounts recorded to convert our derivative assets and liabilities from a gross basis to a net basis in accordance with applicable accounting guidance. The net basis takes into account the impact of bilateral collateral and master netting agreements that allow us to settle all derivative contracts with a single counterparty on a net basis and to offset the net derivative position with the related collateral. Total derivative assets and liabilities include these netting adjustments.

Table of Contents**Changes in Level 3 Fair Value Measurements**

The following table shows the change in the fair values of our Level 3 financial instruments for the three and nine months ended September 30, 2012 and 2011. We mitigate the credit risk, interest rate risk, and risk of loss related to many of these Level 3 instruments by using securities and derivative positions classified as Level 1 or Level 2. Level 1 and Level 2 instruments are not included in the following table. Therefore, the gains or losses shown do not include the impact of our risk management activities.

<i>in millions</i>	Trading Account Assets		Other Investments				Derivative Instruments ^(a)		
	Other Mortgage- Backed Securities	Other Securities	Principal Investments		Equity and Mezzanine Investments		Interest Rate	Energy and Commodity	Credit
			Direct	Indirect	Direct	Indirect			
Balance at December 31, 2011	\$ 35		\$ 225	\$ 473	\$ 15	\$ 36	\$ 38	\$ (1)	\$ (21)
Gains (losses) included in earnings	2 ^(b)	\$ 2 ^(b)	12 ^(c)	50 ^(c)	3 ^(c)	6 ^(c)	(5) ^(b)	1 ^(b)	(11) ^(b)
Purchases			11	24		4	1	(1)	
Sales	(32)		(34)	(92)			(7)		
Issuances									
Settlements		(3)			(18)	(4)			37
Transfers into Level 3		57 ^(d)					7 ^(d)		
Transfers out of Level 3	(4) ^(d)						(11) ^(d)		
Balance at September 30, 2012	\$ 1	56	\$ 214	\$ 455	\$	\$ 42	\$ 23	\$ (1)	\$ 5
Unrealized gains (losses) included in earnings		(b) \$ 2 ^(b)	\$ 10 ^(c)	\$ 21 ^(c)	\$ 15 ^(c)	\$ 6 ^(c)	(b)	(b)	(b)
Balance at June 30, 2012	\$ 1	\$ 57	\$ 231	\$ 482	\$ 18	\$ 43	\$ 35	(1)	\$ 5
Gains (losses) included in earnings	(b)	4 ^(b)	4 ^(c)	7 ^(c)	(c)	(c)	(2) ^(b)	(b)	(4) ^(b)
Purchases			1	4					
Sales			(22)	(38)			(6)		
Issuances									
Settlements		(5)			(18)				4
Transfers into Level 3						(1) ^(d)	3 ^(d)		
Transfers out of Level 3							(7) ^(d)		
Balance at September 30, 2012	\$ 1	56	\$ 214	\$ 455	\$	\$ 42	\$ 23	(1)	\$ 5
Unrealized gains (losses) included in earnings	(b)	4 ^(b)	\$ 2 ^(c)	\$ (7) ^(c)	\$ 5 ^(c)	\$ (c)	(b)	(b)	(b)
Balance at December 31, 2010	\$ 1	\$ 21	\$ 372	\$ 526	\$ 20	\$ 30	\$ 75	\$ 1	\$ 11
Gains (losses) included in earnings	(b)	2 ^(b)	4 ^(c)	76 ^(c)	17 ^(c)	(c)	54 ^(b)	(1) ^(b)	(11) ^(b)
Purchases			38	56		12	11		
Sales			(24)	(55)			(24)		(1)
Issuances									
Settlements		(23)			(24)	(3)			8
Transfers into Level 3	33 ^(d)						11 ^(d)		
Transfers out of Level 3			(125) ^(e)	(109) ^(e)		(3) ^(d)	(13) ^(d)		

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Balance at September 30, 2011	\$ 34	\$	\$ 265	\$ 494	\$ 13	\$ 36	\$ 114	\$	\$ 7
Unrealized gains (losses) included in earnings	(b)	\$ 2 (b)	\$ 5 (c)	\$ 55 (c)	\$ 36 (c)	\$ (3) (c)	(b)	(b)	(b)
Balance at June 30, 2011	\$ 1	\$	\$ 270	\$ 470	\$ 14	\$ 33	\$ 81	\$	\$ 8
Gains (losses) included in earnings	(b)	\$ (1) (b)	2 (c)	33 (c)	4 (c)	(c)	40 (b)	(b)	(1) (b)
Purchases			8	10		3			
Sales			(15)	(19)			(4)		(1)
Issuances									
Settlements		1			(5)				1
Transfers into Level 3	33 (d)						1 (d)		
Transfers out of Level 3			(e)	(e)			(4) (d)		
Balance at September 30, 2011	\$ 34	\$	\$ 265	\$ 494	\$ 13	\$ 36	\$ 114	\$	\$ 7

Unrealized gains (losses) included in earnings	(b)	\$ (1) (b)	\$ (3) (c)	\$ 27 (c)	\$ 4 (c)	\$ (c)	(b)	(b)	(b)
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(a) Amounts represent Level 3 derivative assets less Level 3 derivative liabilities.

(b) Realized and unrealized gains and losses on trading account assets and derivative instruments are reported in investment banking and capital markets income (loss) on the income statement.

(c) Realized and unrealized gains and losses on principal investments are reported in net gains (losses) from principal investing on the income statement. Realized and unrealized gains and losses on private equity and mezzanine investments are reported in investment banking and capital markets income (loss) on the income statement.

(d) Our policy is to recognize transfers into and transfers out of Level 3 as of the end of the reporting period.

(e) Transfers out of Level 3 for principal investments represent investments that were deconsolidated during the second quarter of 2011 when employees who managed our various principal investments left Key and formed two independent entities that serve as investment managers of these investments.

Table of Contents**Assets Measured at Fair Value on a Nonrecurring Basis**

Certain assets and liabilities are measured at fair value on a nonrecurring basis in accordance with GAAP. The adjustments to fair value generally result from the application of accounting guidance that requires assets and liabilities to be recorded at the lower of cost or fair value, or assessed for impairment. The following table presents our assets measured at fair value on a nonrecurring basis at September 30, 2012 and December 31, 2011:

<i>in millions</i>	September 30, 2012				December 31, 2011			
	Level 1	Level 2	Level 3	Total	Level 1	Level 2	Level 3	Total
ASSETS MEASURED ON A NONRECURRING BASIS								
Impaired loans			\$ 52	\$ 52			\$ 149	\$ 149
Loans held for sale ^(a)			10	10			15	15
Accrued income and other assets	\$ 15		22	37	\$ 19		25	44
Total assets on a nonrecurring basis at fair value	\$ 15	\$ 84	\$ 99		\$ 19	\$ 189	\$ 208	

(a) During the first nine months of 2012, we transferred \$17 million of commercial and consumer loans and leases from held-for-sale status to the held-to-maturity portfolio at their current fair value.

Impaired loans. We typically adjust the carrying amount of our impaired loans when there is evidence of probable loss and the expected fair value of the loan is less than its contractual amount. The amount of the impairment may be determined based on the estimated present value of future cash flows, the fair value of the underlying collateral or the loan's observable market price. Impaired loans with a specifically allocated allowance based on cash flow analysis or the value of the underlying collateral are classified as Level 3 assets, while those with a specifically allocated allowance based on an observable market price that reflects recent sale transactions for similar loans and collateral are classified as Level 2.

The evaluations for impairment are prepared by the responsible relationship managers in our Asset Recovery Group and are reviewed and approved by the Asset Recovery Group Executive. The Asset Recovery Group is part of the Risk Management Group and reports to our Chief Credit Officer. These evaluations are performed in conjunction with the quarterly ALLL process.

Subject loans are evaluated for impairment on a quarterly basis. Loans included in the previous quarter's review are reevaluated and if their values are materially different from the prior quarter evaluation, the underlying information (loan balance and in most cases, collateral value) is compared. Material differences are evaluated for reasonableness, and discussions are held between the relationship managers and their senior managers to understand the difference and determine if any adjustment is necessary. The inputs are developed and substantiated on a quarterly basis, based on current borrower developments, market conditions and collateral values.

The following two internal methods are used to value impaired loans:

- ⌚ Cash flow analysis considers internally developed inputs, such as discount rates, default rates, costs of foreclosure and changes in collateral values.
- ⌚ The fair value of the collateral, which may take the form of real estate or personal property, is based on internal estimates, field observations and assessments provided by third-party appraisers. We perform or reaffirm appraisals of collateral-dependent impaired loans at least annually. Appraisals may occur more frequently if the most recent appraisal does not accurately reflect the current market, the debtor is seriously delinquent or chronically past due, or there has been a material deterioration in the performance of the project or condition of the property. Adjustments to outdated appraisals that result in an appraisal value less than the carrying amount of a collateral-dependent impaired loan are reflected in the ALLL.

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Impairment valuations are back-tested each quarter, based on a look-back of actual incurred losses on closed deals previously evaluated for impairment. The overall percent variance of actual net charge-offs on closed deals as compared to the specific allocations on such deals is considered in determining each quarter's specific allocations.

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Loans held for sale. Through a quarterly analysis of our loan portfolios held for sale, which include both performing and nonperforming loans, we determined that adjustments were necessary to record some of the portfolios at the lower of cost or fair value in accordance with GAAP. Loans held for sale portfolios adjusted to fair value totaled \$10 million at September 30, 2012 and \$15 million at December 31, 2011.

Current market conditions, including updated collateral values, and reviews of our borrowers' financial condition influenced the inputs used in our internal models and other valuation methodologies, resulting in these adjustments. The valuations are prepared by the responsible relationship managers or analysts in our Asset Recovery Group and are reviewed and approved by the Asset Recovery Group Executive. Actual gains or losses realized on the sale of various loans held for sale provide a back-testing mechanism for determining the appropriateness of our valuations of these loans held for sale that are adjusted to fair value.

Valuations of performing commercial mortgage and construction loans held for sale are conducted using internal models that rely on market data from sales or nonbinding bids on similar assets, including credit spreads, treasury rates, interest rate curves and risk profiles, as well as our own assumptions about the exit market for the loans and details about individual loans within the respective portfolios. Therefore, we have classified these loans as Level 3 assets. The inputs related to our assumptions and other internal loan data include changes in real estate values, costs of foreclosure, prepayment rates, default rates and discount rates.

Valuations of nonperforming commercial mortgage and construction loans held for sale are based on current agreements to sell the loans or approved discounted payoffs. If a negotiated value is not available, we use third-party appraisals, adjusted for current market conditions. Since valuations are based on unobservable data, these loans have been classified as Level 3 assets.

Direct financing leases and operating lease assets held for sale. Our Key Equipment Finance (KEF) Accounting and Capital Markets groups are responsible for the valuation policies and procedures related to these assets. The Managing Director of the KEF Capital Markets group reports to the President of our Equipment Finance line of business. A weekly report is distributed to both groups that lists all Equipment Finance deals booked in the warehouse portfolio. On a quarterly basis, the KEF Accounting group prepares a detailed held for sale roll forward schedule that is reconciled to the general ledger and the above mentioned weekly report. The held for sale roll forward schedule is used by KEF management to determine if an impairment adjustment is necessary in accordance with lower of cost or fair value guidelines.

Valuations of direct financing leases and operating lease assets held for sale are performed using an internal model that relies on market data, such as swap rates and bond ratings, as well as our own assumptions about the exit market for the leases and details about the individual leases in the portfolio. The inputs based on our assumptions include changes in the value of leased items and internal credit ratings. These leases have been classified as Level 3 assets. Leases also may be valued using current nonbinding bids when they are available. These leases are classified as Level 2 assets. In a distressed market where market data is not available, an estimate of the fair value of the leased asset may be used to value the lease, resulting in a Level 3 classification. In an inactive market, the market value of the assets held for sale is determined as the present value of the future cash flows discounted at the current buy rate. KEF Accounting calculates an estimated fair value buy rate based on the credit premium inherent in the relevant bond index and the appropriate swap rate on the measurement date. The amount of the adjustment is calculated as book value minus the present value of future cash flows discounted at the calculated buy rate.

Goodwill and other intangible assets. On a quarterly basis, we review impairment indicators to determine whether we need to evaluate the carrying amount of the goodwill and other intangible assets assigned to Key Community Bank and Key Corporate Bank. We also perform an annual impairment test for goodwill. Fair value of our reporting units is determined using both an income approach (discounted cash flow method) and a market approach (using publicly traded company and recent transactions data), which are weighted equally.

Inputs used include market-available data, such as industry, historical and expected growth rates, and peer valuations, as well as internally driven inputs, such as forecasted earnings and market participant insights. Since this valuation relies on a significant number of unobservable inputs, we have classified goodwill as Level 3. We use a third party valuation services provider to perform the annual, and if necessary, any interim, Step 1 valuation process, and to perform a Step 2 analysis, if needed, on our reporting units. Annual and any interim valuations prepared by the third-party valuation service provider are reviewed by the appropriate individuals within Key to ensure that the assumptions used in preparing the analysis are appropriate and properly supported. For additional information on the results of recent goodwill impairment testing, see Note 10 (Goodwill and Other Intangible Assets) on page 161 of our 2011 Annual Report on Form 10-K.

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The fair value of other intangible assets is calculated using a cash flow approach. While the calculation to test for recoverability uses a number of assumptions that are based on current market conditions, the calculation is based primarily on unobservable assumptions. Accordingly, these assets are classified as Level 3. Our lines of business, with oversight from our Accounting group are responsible for routinely, at least quarterly, assessing whether impairment indicators are present. All indicators that signal impairment may exist are appropriately considered in this analysis. An impairment loss is only recognized for a held and used long lived asset if the sum of its estimated future undiscounted cash flows used to test for recoverability is less than its carrying value.

Our primary assumptions include attrition rates, alternative costs of funds and rates paid on deposits. For additional information on the results of other intangible assets impairment testing, see Note 10 (Goodwill and Other Intangible Assets) on page 161 of our 2011 Annual Report on Form 10-K.

Other assets. OREO and other repossessed properties are valued based on inputs such as appraisals and third-party price opinions, less estimated selling costs. Generally, we classify these assets as Level 3, but OREO and other repossessed properties for which we receive binding purchase agreements are classified as Level 2. Returned lease inventory is valued based on market data for similar assets and is classified as Level 2. Assets that are acquired through, or in lieu of, loan foreclosures are recorded initially as held for sale at fair value less estimated selling costs at the date of foreclosure. After foreclosure, valuations are updated periodically, and current market conditions may require the assets to be marked down further to a new cost basis.

- ⌚ Commercial Real Estate Valuation Process: When a loan is reclassified from loan status to OREO due to our taking possession of the collateral, the Asset Recovery Group Loan Officer, in consultation with our OREO group, obtains a broker price opinion or a third-party appraisal, which is used to establish the fair value of the underlying collateral. The determined fair value of the underlying collateral less estimated selling costs becomes the carrying value of the OREO asset. In addition to valuations from independent third party sources, our OREO group also writes down the carrying balance of OREO assets once a bona fide offer is contractually accepted, through execution of a Purchase and Sale Agreement, where the accepted price is lower than the current balance of the particular OREO asset. The fair value of OREO property is re-evaluated every 90 days and the OREO asset is adjusted as necessary.
- ⌚ Consumer Real Estate Valuation Process: The Asset Management team within our Risk Operations group is responsible for valuation policies and procedures in this area. The current vendor partner provides monthly reporting of all broker price opinion evaluations, appraisals and the monthly market plans. Market plans are reviewed monthly, and valuations are reviewed and tested monthly to ensure proper pricing has been established and guidelines are being met. Risk Operations Compliance validates and provides periodic testing of the valuation process. The Asset Management team reviews changes in fair value measurements. The current vendor partner managed brokers review pricing monthly, while third-party broker price opinions are reviewed every 90 days, and the fair value is written down based on changes to the valuation. External factors are documented and monitored as appropriate.

Mortgage servicing assets are valued based on inputs such as prepayment speeds, earn rates, credit default rates, discount rates and servicing advances. We classify these assets as Level 3. Additional information regarding the valuation of mortgage servicing assets is provided in Note 8 (Mortgage Servicing Assets).

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Quantitative Information about Level 3 Fair Value Measurements

The range and weighted-average of the significant unobservable inputs used to fair value our material Level 3 recurring and nonrecurring assets during the third quarter of 2012, along with the valuation techniques used, are shown in the following table:

September 30, 2012	Fair Value of		Significant	Range
<i>dollars in millions</i>	Level 3 Assets	Valuation Technique	Unobservable Input	(Weighted-Average)
Recurring				
Other investments principal investments direct:	\$ 202	Individual analysis of the condition of each investment		
Debt instruments			EBITDA multiple	4.9 - 6.0% (5.9%)
Equity instruments of private companies			EBITDA multiple (where applicable)	5.5 - 10.8% (4.7%)
			Revenue multiple (where applicable)	0.2 - 4.4% (0.6%)
Nonrecurring				
Impaired loans	52	Fair value of underlying collateral	Discount	0.00 - 100.00% (35%)
Goodwill	979	Discounted cash flow and market data	Earnings multiple of peers	8.30 - 11.90 (10.01)
			Equity multiple of peers	1.21 - 1.32 (1.27)
			Control premium	N/A (32.00%)
			Weighted-average cost of capital	N/A (15.00%)
Mortgage servicing assets	237	Discounted cash flow	Prepayment speed	0.00 - 25.00% (10.40%)
			Expected credit losses	1.00 - 3.00% (2.40%)
			Residual cash flows discount rate	7.00 - 15.00% (9.20%)
			Value assigned to escrow funds	0.27 - 2.78% (1.50%)
			Servicing cost	950 - 20,200 (2,582)
			Loan assumption rate	0.00 - 3.00% (2.24%)
			Percentage late	0.00 - 2.00% (0.22%)

Fair Value Disclosures of Financial Instruments

The levels in the fair value hierarchy ascribed to our financial instruments at September 30, 2012, along with the related carrying amounts and fair values at September 30, 2012 and December 31, 2011, are shown in the following table.

<i>in millions</i>	Carrying Amount	September 30, 2012 Fair Value				Total	December 31, 2011	
		Level 1	Level 2	Level 3	Netting Adjustment		Carrying Amount	Fair Value
ASSETS								
Cash and short-term investments (a)	\$ 3,182	\$ 2,888	\$ 294			\$ 3,182	\$ 4,213	\$ 4,213
Trading account assets (e)	663	10	596	\$ 57		663	623	623
Securities available for sale (e)	11,962	27	11,934	1		11,962	16,012	16,012

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Held-to-maturity securities ^(b)	4,153		4,212			4,212	2,109	2,133
Other investments ^(e)	1,106		395	711		1,106	1,163	1,163
Loans, net of allowance ^(c)	50,531			49,737		49,737	48,571	47,561
Loans held for sale ^(e)	628			628		628	728	728
Mortgage servicing assets ^(d)	188			237		237	173	245
Derivative assets ^(e)	771	52	2,067	28	\$ (1,376) ^(f)	771	945	945

LIABILITIES

Deposits with no stated maturity ^(a)	\$ 55,452		\$ 55,452			\$ 55,452	\$ 51,014	\$ 51,014
Time deposits ^(d)	8,736	\$ 569	8,344			8,913	10,942	11,253
Short-term borrowings ^(a)	2,134	4	2,130			2,134	2,048	2,048
Long-term debt ^(d)	6,119	2,819	3,777			6,596	9,520	9,792
Derivative liabilities ^(e)	657	56	1,504	\$ 2	\$ (905) ^(f)	657	1,026	1,026

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Valuation Methods and Assumptions

- (a) Fair value equals or approximates carrying amount. The fair value of deposits with no stated maturity does not take into consideration the value ascribed to core deposit intangibles.
- (b) Fair values of held-to-maturity securities are determined by using models that are based on security-specific details, as well as relevant industry and economic factors. The most significant of these inputs are quoted market prices, interest rate spreads on relevant benchmark securities and certain prepayment assumptions. We review the valuations derived from the models to ensure they are reasonable and consistent with the values placed on similar securities traded in the secondary markets.
- (c) The fair value of loans is based on the present value of the expected cash flows. The projected cash flows are based on the contractual terms of the loans, adjusted for prepayments and use of a discount rate based on the relative risk of the cash flows, taking into account the loan type, maturity of the loan, liquidity risk, servicing costs, and a required return on debt and capital. In addition, an incremental liquidity discount is applied to certain loans, using historical sales of loans during periods of similar economic conditions as a benchmark. The fair value of loans includes lease financing receivables at their aggregate carrying amount, which is equivalent to their fair value.
- (d) Fair values of mortgage servicing assets, time deposits and long-term debt are based on discounted cash flows utilizing relevant market inputs.
- (e) Information pertaining to our methodology for measuring the fair values of these assets and liabilities is included in the sections entitled *Qualitative Disclosures of Valuation Techniques* and *Assets Measured at Fair Value on a Nonrecurring Basis* in this note.
- (f) Netting adjustments represent the amounts recorded to convert our derivative assets and liabilities from a gross basis to a net basis in accordance with applicable accounting guidance. The net basis takes into account the impact of bilateral collateral and master netting agreements that allow us to settle all derivative contracts with a single counterparty on a net basis and to offset the net derivative position with the related collateral. Total derivative assets and liabilities include these netting adjustments.

We use valuation methods based on exit market prices in accordance with applicable accounting guidance. We determine fair value based on assumptions pertaining to the factors a market participant would consider in valuing the asset. A substantial portion of our fair value adjustments are related to liquidity. During 2011 and into 2012, the fair values of our loan portfolios improved, primarily due to increasing liquidity in the loan markets. If we were to use different assumptions, the fair values shown in the preceding table could change significantly. If a nonexit price methodology were used for valuing our loan portfolio for continuing operations, it would result in a premium of .4%. Also, because the applicable accounting guidance for financial instruments excludes certain financial instruments and all nonfinancial instruments from its disclosure requirements, the fair value amounts shown in the table above do not, by themselves, represent the underlying value of our company as a whole.

Education lending business. The discontinued education lending business consists of assets and liabilities (recorded at fair value) in the securitization trusts, as well as loans in portfolio (recorded at fair value), loans in portfolio (recorded at carrying value with appropriate valuation reserves) and loans held for sale (prior to the second quarter of 2011), all of which are outside the trusts. The fair value of loans held for sale was identical to the aggregate carrying amount of the loans. All of these loans were excluded from the table above as follows:

- ⋆ Loans at carrying value, net of allowance, of \$2.7 billion (\$2.3 billion at fair value) at September 30, 2012 and \$2.9 billion (\$2.5 billion at fair value) at December 31, 2011;
- ⋆ Portfolio loans at fair value of \$71 million at September 30, 2012 and \$76 million at December 31, 2011;
- ⋆ There were no loans held for sale at September 30, 2012 or December 31, 2011; and

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Loans in the trusts at fair value of \$2.5 billion at September 30, 2012 and \$2.7 billion at December 31, 2011. Securities issued by the education lending securitization trusts, which are the primary liabilities of the trusts, totaling \$2.3 billion in fair value at September 30, 2012, and \$2.5 billion in fair value at December 31, 2011, are also excluded from the above table.

These loans and securities are classified as Level 3 because we rely on unobservable inputs when determining fair value since observable market data is not available. Additional information regarding the consolidation of the education lending securitization trusts is provided in Note 11 (Acquisitions and Discontinued Operations).

Residential real estate mortgage loans. Residential real estate mortgage loans with carrying amounts of \$2.1 billion at September 30, 2012 and \$1.9 billion at December 31, 2011 are included in Loans, net of allowance in the above table.

Short-term financial instruments. For financial instruments with a remaining average life to maturity of less than six months, carrying amounts were used as an approximation of fair values.

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6. Securities

Securities available for sale. These are securities that we intend to hold for an indefinite period of time; they may, however be sold in response to changes in interest rates, prepayment risk, liquidity needs or other factors. Securities available for sale are reported at fair value. Unrealized gains and losses (net of income taxes) deemed temporary are recorded in equity as a component of AOCI on the balance sheet. Unrealized losses on equity securities deemed to be other-than-temporary, and realized gains and losses resulting from sales of securities using the specific identification method, are included in net securities gains (losses) on the income statement. Unrealized losses on debt securities deemed to be other-than-temporary are included in net securities gains (losses) on the income statement or AOCI in accordance with the applicable accounting guidance related to the recognition of OTTI of debt securities.

Other securities held in the available-for-sale portfolio are primarily marketable equity securities that are traded on a public exchange such as the NYSE or NASDAQ.

Held-to-maturity securities. These are debt securities that we have the intent and ability to hold until maturity. Debt securities are carried at cost and adjusted for amortization of premiums and accretion of discounts using the interest method. This method produces a constant rate of return on the adjusted carrying amount.

Other securities held in the held-to-maturity portfolio consist of foreign bonds and capital securities.

Unrealized losses on equity securities deemed to be other-than-temporary, and realized gains and losses resulting from sales of securities using the specific identification method, are included in net securities gains (losses) on the income statement. Unrealized losses on debt securities deemed to be other-than-temporary are included in net securities gains (losses) on the income statement or AOCI in accordance with the applicable accounting guidance related to the recognition of OTTI of debt securities.

The amortized cost, unrealized gains and losses, and approximate fair value of our securities available for sale and held-to-maturity securities are presented in the following tables. Gross unrealized gains and losses represent the difference between the amortized cost and the fair value of securities on the balance sheet as of the dates indicated. Accordingly, the amount of these gains and losses may change in the future as market conditions change.

The increase in our held-to-maturity securities is invested in Federal Agency CMOs as we increased this portfolio in response to potential future changes in regulatory capital rules.

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<i>in millions</i>	Amortized Cost	September 30, 2012		Fair Value
		Gross Unrealized Gains	Gross Unrealized Losses	
SECURITIES AVAILABLE FOR SALE				
States and political subdivisions	\$ 52	\$ 2		\$ 54
Collateralized mortgage obligations	10,949	334		11,283
Other mortgage-backed securities	543	55		598
Other securities	25	2	\$	27
Total securities available for sale	\$ 11,569	\$ 393	\$	\$ 11,962

HELD-TO-MATURITY SECURITIES				
Collateralized mortgage obligations	\$ 4,135	\$ 59		\$ 4,194
Other securities	18			18
Total held-to-maturity securities	\$ 4,153	\$ 59		\$ 4,212

<i>in millions</i>	Amortized Cost	December 31, 2011		Fair Value
		Gross Unrealized Gains	Gross Unrealized Losses	
SECURITIES AVAILABLE FOR SALE				
States and political subdivisions	\$ 60	\$ 3		\$ 63
Collateralized mortgage obligations	14,707	455		15,162
Other mortgage-backed securities	715	63		778
Other securities	8	1		9
Total securities available for sale	\$ 15,490	\$ 522		\$ 16,012

HELD-TO-MATURITY SECURITIES				
Collateralized mortgage obligations	\$ 2,091	\$ 24		\$ 2,115
Other securities	18			18
Total held-to-maturity securities	\$ 2,109	\$ 24		\$ 2,133

<i>in millions</i>	Amortized Cost	September 30, 2011		Fair Value
		Gross Unrealized Gains	Gross Unrealized Losses	
SECURITIES AVAILABLE FOR SALE				
States and political subdivisions	62	\$ 3		65
Collateralized mortgage obligations	16,108	575		16,683
Other mortgage-backed securities	780	70		850
Other securities	14			14

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Total securities available for sale	\$ 16,964	\$ 648	\$ 17,612
HELD-TO-MATURITY SECURITIES			
States and political subdivisions	\$ 1		\$ 1
Collateralized mortgage obligations	1,157	10	1,167
Other securities	18		18
Total held-to-maturity securities	\$ 1,176	10	\$ 1,186

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The following table summarizes our securities that were in an unrealized loss position as of September 30, 2012, December 31, 2011, and September 30, 2011.

<i>in millions</i>	Duration of Unrealized Loss Position				Total	
	Less than 12 Months		12 Months or Longer		Fair Value	Gross Unrealized Losses
	Fair Value	Gross Unrealized Losses	Fair Value	Gross Unrealized Losses		
September 30, 2012						
Securities available for sale:						
State and political divisions						
Collateralized mortgage obligations	\$ 7				\$ 7	
Other securities	14	\$	3		17	\$
Held-to-maturity:						
Collateralized mortgage obligations						
Total temporarily impaired securities	\$ 21	\$	3		\$ 24	\$
December 31, 2011						
Securities available for sale:						
Collateralized mortgage obligations						
Other securities	\$ 1				\$ 1	
	3				3	
Total temporarily impaired securities	\$ 4				\$ 4	
September 30, 2011						
Securities available for sale:						
State and political divisions						
Collateralized mortgage obligations	\$ 1				\$ 1	
Other securities	1				1	
	5				5	
Held-to-maturity:						
Collateralized mortgage obligations						
	404				404	
Total temporarily impaired securities	\$ 411	\$			\$ 411	

Our four fixed-rate collateralized mortgage obligations, which we had invested in as part of an overall A/LM strategy, had gross unrealized losses at September 30, 2012, which were not material. Since these securities have fixed interest rates, their fair value is sensitive to movements in market interest rates. These unrealized losses are considered temporary since we expect to collect all contractually due amounts from this security. Accordingly, these investments have been reduced to their fair value through OCI, not earnings. These securities have a weighted-average maturity of .4 years at September 30, 2012.

We regularly assess our securities portfolio for OTTI. The assessments are based on the nature of the securities, the underlying collateral, the financial condition of the issuer, the extent and duration of the loss, our intent related to the individual securities, and the likelihood that we will have to sell securities prior to expected recovery.

The debt securities identified to have OTTI are written down to their current fair value. For those debt securities that we intend to sell, or more-likely-than-not will be required to sell, prior to the expected recovery of the amortized cost, the entire impairment (i.e., the difference between amortized cost and the fair value) is recognized in earnings. For those debt securities that we do not intend to sell, or

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more-likely-than-not will not be required to sell, prior to expected recovery, the credit portion of OTTI is recognized in earnings, while the remaining OTTI is recognized in equity as a component of AOCI on the balance sheet. As shown in the following table, we did not have any impairment losses recognized in earnings for the three months ended September 30, 2012.

Three months ended September 30, 2012

in millions

Balance at June 30, 2012	\$	4
Impairment recognized in earnings		
Balance at September 30, 2012	\$	4

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Realized gains and losses related to securities available for sale were as follows:

Nine months ended September 30, 2012

in millions

Realized gains
Realized losses
Net securities gains (losses)

At September 30, 2012, securities available for sale and held-to-maturity securities totaling \$10.4 billion were pledged to secure securities sold under repurchase agreements, to secure public and trust deposits, to facilitate access to secured funding, and for other purposes required or permitted by law.

The following table shows securities by remaining maturity. CMOs and other mortgage-backed securities both of which are included in the securities available-for-sale portfolio are presented based on their expected average lives. The remaining securities, including all of those in the held-to-maturity portfolio, are presented based on their remaining contractual maturity. Actual maturities may differ from expected or contractual maturities since borrowers have the right to prepay obligations with or without prepayment penalties.

September 30, 2012	Securities Available for Sale		Held-to-Maturity Securities	
	Amortized Cost	Fair Value	Amortized Cost	Fair Value
<i>in millions</i>				
Due in one year or less	\$ 839	\$ 851	\$ 9	\$ 9
Due after one through five years	10,681	11,058	4,144	4,203
Due after five through ten years	44	47		
Due after ten years	5	6		
Total	\$ 11,569	\$ 11,962	\$ 4,153	\$ 4,212

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We are a party to various derivative instruments, mainly through our subsidiary, KeyBank. Derivative instruments are contracts between two or more parties that have a notional amount and an underlying variable, require a small or no net investment, and allow for the net settlement of positions. A derivative's notional amount serves as the basis for the payment provision of the contract, and takes the form of units, such as shares or dollars. A derivative's underlying variable is a specified interest rate, security price, commodity price, foreign exchange rate, index, or other variable. The interaction between the notional amount and the underlying variable determines the number of units to be exchanged between the parties and influences the fair value of the derivative contract.

The primary derivatives that we use are interest rate swaps, caps, floors, and futures; foreign exchange contracts; energy derivatives; credit derivatives; and equity derivatives. Generally, these instruments help us manage exposure to interest rate risk, mitigate the credit risk inherent in the loan portfolio, hedge against changes in foreign currency exchange rates, and meet client financing and hedging needs. As further discussed in this note:

- ⌚ interest rate risk represents the possibility that the EVE or net interest income will be adversely affected by fluctuations in interest rates;
- ⌚ credit risk is the risk of loss arising from an obligor's inability or failure to meet contractual payment or performance terms; and
- ⌚ foreign exchange risk is the risk that an exchange rate will adversely affect the fair value of a financial instrument.

Derivative assets and liabilities are recorded at fair value on the balance sheet, after taking into account the effects of bilateral collateral and master netting agreements. These agreements allow us to settle all derivative contracts held with a single counterparty on a net basis, and to offset net derivative positions with related collateral, where applicable. As a result, we could have derivative contracts with negative fair values included in derivative assets on the balance sheet and contracts with positive fair values included in derivative liabilities.

At September 30, 2012, after taking into account the effects of bilateral collateral and master netting agreements, we had \$170 million of derivative assets and a positive \$97 million of derivative liabilities that relate to contracts entered into for hedging purposes. Our hedging derivative liabilities are in an asset position largely due to contracts with positive fair values as a result of master netting agreements. As of the same date, after taking into account the effects of bilateral collateral and master netting agreements and a reserve for potential future losses, we had derivative assets of \$601 million and derivative liabilities of \$754 million that were not designated as hedging instruments.

The Dodd-Frank Act, which is currently being implemented, may limit the types of derivative activities that KeyBank and other insured depository institutions may conduct. As a result, we may not continue to use all of the types of derivatives noted above in the future.

Additional information regarding our accounting policies for derivatives is provided in Note 1 (Summary of Significant Accounting Policies) under the heading Derivatives on page 121 of our 2011 Annual Report on Form 10-K.

Derivatives Designated in Hedge Relationships

Net interest income and the EVE change in response to changes in the mix of assets, liabilities, and off-balance sheet instruments; associated interest rates tied to each instrument; differences in the repricing and maturity characteristics of interest-earning assets and interest-bearing liabilities; and changes in interest rates. We utilize derivatives that have been designated as part of a hedge relationship in accordance with the applicable accounting guidance to minimize the exposure and volatility of net interest income and EVE to interest rate fluctuations. The primary derivative instruments used to manage interest rate risk are interest rate swaps, which convert the contractual interest rate index of agreed-upon amounts of assets and liabilities (i.e., notional amounts) to another interest rate index.

We designate certain receive fixed/pay variable interest rate swaps as fair value hedges. These swaps are used primarily to modify our consolidated exposure to changes in interest rates. These contracts convert certain fixed-rate long-term debt into variable-rate obligations. As a result, we receive fixed-rate interest payments in exchange for making variable-rate payments over the lives of the contracts without exchanging the notional amounts.

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Similarly, we designate certain receive fixed/pay variable interest rate swaps as cash flow hedges. These contracts effectively convert certain floating-rate loans into fixed-rate loans to reduce the potential adverse effect of interest rate decreases on future interest income. Again, we receive fixed-rate interest payments in exchange for making variable-rate

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payments over the lives of the contracts without exchanging the notional amounts. We also designate certain pay fixed/receive variable interest rate swaps as cash flow hedges. These swaps convert certain floating-rate debt into fixed-rate debt. We also use these swaps to manage the interest rate risk associated with anticipated sales of certain commercial real estate loans. The swaps protect against the possible short-term decline in the value of the loans that could result from changes in interest rates between the time they are originated and the time they are sold.

We also use interest rate swaps to hedge the floating-rate debt that funds fixed-rate leases entered into by our Equipment Finance line of business. These swaps are designated as cash flow hedges to mitigate the interest rate mismatch between the fixed-rate lease cash flows and the floating-rate payments on the debt.

We use foreign currency swap transactions to hedge the foreign currency exposure of our net investment in various foreign Equipment Finance entities. These entities are dominated in a non-U.S. currency. These swaps are designated as net investment hedges to mitigate the exposure of measuring the net investment at the spot foreign exchange rate.

The derivatives used for managing foreign currency exchange risk are cross currency swaps. During 2011 and prior years, Key had outstanding issuances of medium-term notes that were denominated in foreign currencies. The notes were subject to translation risk, which represented the possibility that the fair value of the foreign-denominated debt would change based on movement of the underlying foreign currency spot rate. It has been our practice to hedge against potential fair value volatility caused by changes in foreign currency exchange rates and interest rates. The hedge converted the notes to a variable-rate U.S. currency-denominated debt, which was designated as a fair value hedge of foreign currency exchange risk. As of September 30, 2012, Key has no debt being hedged in this manner.

Derivatives Not Designated in Hedge Relationships

On occasion, we enter into interest rate swap contracts to manage economic risks but do not designate the instruments in hedge relationships. Excluding contracts addressing customer exposures, the amount of derivatives hedging risks on an economic basis at September 30, 2012, was not significant.

Like other financial services institutions, we originate loans and extend credit, both of which expose us to credit risk. We actively manage our overall loan portfolio and the associated credit risk in a manner consistent with asset quality objectives. This process entails the use of credit derivatives primarily credit default swaps. Credit default swaps enable us to transfer to a third party a portion of the credit risk associated with a particular extension of credit, and to manage portfolio concentration and correlation risks. Occasionally, we also provide credit protection to other lenders through the sale of credit default swaps. This objective is accomplished primarily through the use of an investment-grade diversified dealer-traded basket of credit default swaps. These transactions may generate fee income, and diversify and reduce overall portfolio credit risk volatility. Although we use credit default swaps for risk management purposes, they are not treated as hedging instruments.

We also enter into derivative contracts for other purposes, including:

- ι interest rate swap, cap, and floor contracts entered into generally to accommodate the needs of commercial loan clients;

- ι energy swap and options contracts entered into to accommodate the needs of clients;

- ι futures contracts and positions with third parties that are intended to offset or mitigate the interest rate or market risk related to client positions discussed above; and

- ι foreign exchange forward contracts and options entered into primarily to accommodate the needs of clients. These contracts are not designated as part of hedge relationships.

Fair Values, Volume of Activity and Gain/Loss Information Related to Derivative Instruments

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The following table summarizes the fair values of our derivative instruments on a gross basis as of September 30, 2012, December 31, 2011, and September 30, 2011. The change in the notional amounts of these derivatives by type from December 31, 2011, to September 30, 2012, indicates the volume of our derivative transaction activity during the first nine months of 2012. The notional amounts are not affected by bilateral collateral and master netting agreements. Our derivative instruments are included in derivative assets or derivative liabilities on the balance sheet, as indicated in the following table:

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<i>in millions</i>	September 30, 2012			December 31, 2011			September 30, 2011		
	Notional Amount	Fair Value Derivative Assets	Derivative Liabilities	Notional Amount	Fair Value Derivative Assets	Derivative Liabilities	Notional Amount	Fair Value Derivative Assets	Derivative Liabilities
Derivatives designated as hedging instruments:									
Interest rate	\$ 16,596	\$ 604	\$ 31	\$ 15,067	\$ 589	\$ 27	\$ 12,139	\$ 613	\$ 29
Foreign exchange	264		10	554		147	1,098		238
Total	16,860	604	41	15,621	589	174	13,237	613	267
Derivatives not designated as hedging instruments:									
Interest rate	55,391	1,260	1,252	48,537	1,364	1,371	47,302	1,429	1,447
Foreign exchange	5,126	81	73	5,549	151	141	6,312	190	176
Energy and commodity	1,749	183	178	1,610	253	253	1,835	270	275
Credit	2,242	19	18	3,210	37	62	2,951	40	37
Equity	13			17	3	3	23	3	3
Total	64,521	1,543	1,521	58,923	1,808	1,830	58,423	1,932	1,938
Netting adjustments (a)		(1,376)	(905)		(1,452)	(978)		(1,605)	(1,064)
Total derivatives	\$ 81,381	\$ 771	\$ 657	\$ 74,544	\$ 945	\$ 1,026	\$ 71,660	\$ 940	\$ 1,141

(a) Netting adjustments represent the amounts recorded to convert our derivative assets and liabilities from a gross basis to a net basis in accordance with the applicable accounting guidance. The net basis takes into account the impact of bilateral collateral and master netting agreements that allow us to settle all derivative contracts with a single counterparty on a net basis and to offset the net derivative position with the related collateral.

Fair value hedges. Instruments designated as fair value hedges are recorded at fair value and included in derivative assets or derivative liabilities on the balance sheet. The effective portion of a change in the fair value of an instrument designated as a fair value hedge is recorded in earnings at the same time as a change in fair value of the hedged item, resulting in no effect on net income. The ineffective portion of a change in the fair value of such a hedging instrument is recorded in other income on the income statement with no corresponding offset. During the nine-month period ended September 30, 2012, we did not exclude any portion of these hedging instruments from the assessment of hedge effectiveness. While there is some immaterial ineffectiveness in our hedging relationships, all of our fair value hedges remained highly effective as of September 30, 2012.

The following table summarizes the pre-tax net gains (losses) on our fair value hedges for the nine-month periods ended September 30, 2012 and 2011, and where they are recorded on the income statement.

<i>in millions</i>	Income Statement Location of Net Gains (Losses) on Derivative	Nine months ended September 30, 2012	
		Net Gains (Losses) on Derivative	Income Statement Location of Hedged Item Net Gains (Losses) on Hedged Item
			Net Gains (Losses) on Hedged Item

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Interest rate		Other income	\$	(14)	Long-term debt		Other income	\$	8	(a)
Interest rate	Interest expense	Long-term debt		123						
Foreign exchange		Other income		5	Long-term debt		Other income		(6)	(a)
Foreign exchange	Interest expense	Long-term debt		1	Long-term debt	Interest expense	Long-term debt		(1)	(b)
Total			\$	115				\$	1	

<i>in millions</i>	Income Statement Location of Net Gains (Losses) on Derivative	Nine months ended September 30, 2011				Net Gains (Losses) on Hedged Item	Net Gains (Losses) on Hedged Item	
		Net Gains (Losses) on Derivative	Hedged Item	Income Statement Location of Net Gains (Losses) on Hedged Item	Net Gains (Losses) on Hedged Item			
Interest rate	Other income	\$	193	Long-term debt	Other income	\$	(193)	(a)
Interest rate	Interest expense		169					
Foreign exchange	Other income		2	Long-term debt	Other income		(5)	(a)
Foreign exchange	Interest expense		9	Long-term debt	Interest expense		(12)	(b)
Total		\$	373			\$	(210)	

(a) Net gains (losses) on hedged items represent the change in fair value caused by fluctuations in interest rates.

(b) Net gains (losses) on hedged items represent the change in fair value caused by fluctuations in foreign currency exchange rates.

Cash flow hedges. Instruments designated as cash flow hedges are recorded at fair value and included in derivative assets or derivative liabilities on the balance sheet. Initially, the effective portion of a gain or loss on a cash flow hedge is recorded as a component of AOCI on the balance sheet and is subsequently reclassified into income when the hedged transaction affects earnings (e.g., when we pay variable-rate interest on debt, receive variable-rate interest on commercial loans, or sell commercial real estate loans). The ineffective portion of cash flow hedging transactions is included in other

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income on the income statement. During the nine-month period ended September 30, 2012, we did not exclude any portion of these hedging instruments from the assessment of hedge effectiveness. While there is some immaterial ineffectiveness in our hedging relationships, all of our cash flow hedges remained highly effective as of September 30, 2012.

Considering the interest rates, yield curves, and notional amounts as of September 30, 2012, we would expect to reclassify an estimated \$34 million of net losses on derivative instruments from AOCI to income during the next twelve months for our cash flow hedges. In addition, we expect to reclassify approximately \$9 million of net gains related to terminated cash flow hedges from AOCI to income during the next twelve months. The maximum length of time over which we hedge forecasted transactions is 16 years.

Net investment hedges. In May 2012, we entered into foreign currency forward contracts to hedge our exposure to changes in the carrying value of our investments as a result of changes in the related foreign exchange rates. Instruments designated as net investment hedges are recorded at fair value and included in derivative assets or derivative liabilities on the balance sheet. Initially, the effective portion of a gain or loss on a net investment hedge is recorded as a component of AOCI on the balance sheet when the terms of the derivative match the notional and currency risk being hedged. The effective portion is subsequently reclassified into income when the hedged transaction affects earnings (e.g., when we dispose of a foreign subsidiary). At September 30, 2012, AOCI reflected unrecognized after-tax losses totaling \$10 million related to cumulative changes in the fair value of our net investment hedge, which offset the unrecognized after-tax gains on net investment balances. The ineffective portion of net investment hedging transactions is included in other income on the income statement. However, there was no net investment hedge ineffectiveness as of September 30, 2012. We did not exclude any portion of our hedging instruments from the assessment of hedge effectiveness while these hedges were outstanding during 2012.

The following table summarizes the pre-tax net gains (losses) on our cash flow and net investment hedges for the nine-month periods ended September 30, 2012 and 2011, and where they are recorded on the income statement. The table includes the effective portion of net gains (losses) recognized in OCI during the period, the effective portion of net gains (losses) reclassified from OCI into income during the current period, and the portion of net gains (losses) recognized directly in income, representing the amount of hedge ineffectiveness.

in millions	Nine months ended September 30, 2012					
	Income Statement Location			Income Statement Location		
	Net Gains (Losses) Recognized in OCI (Effective Portion)	of Net Gains (Losses) Reclassified From OCI Into Income (Effective Portion)	Net Gains (Losses) Reclassified From OCI Into Income (Effective Portion)	of Net Gains (Losses) Recognized in Income (Ineffective Portion)	Net Gains Recognized in Income	Net Gains Recognized in Income
Cash Flow Hedges						
Interest rate	\$ 106	Interest income	Loans	\$ 45	Other income	
Interest rate	(8)	Interest expense	Long-term debt	(7)	Other income	
Interest rate		Net gains (losses) from loan sales			Other income	
Net Investment Hedges						
Foreign exchange contracts	(15)	Other Income			Other income	
Total	\$ 83			\$ 38		

in millions	Nine months ended September 30, 2011					
	Income Statement Location			Income Statement Location		
	Net Gains (Losses) Recognized in OCI (Effective Portion)	of Net Gains (Losses) Reclassified From OCI Into Income (Effective Portion)	Net Gains (Losses) Reclassified From OCI Into Income (Effective Portion)	of Net Gains (Losses) Recognized in Income (Ineffective Portion)	Net Gains Recognized in Income	Net Gains Recognized in Income
Foreign exchange contracts	(15)	Other Income			Other income	

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Interest rate	\$	65	Interest income	Loans	\$	38	Other income
Interest rate		(44)	Interest expense	Long-term debt		(8)	Other income
Interest rate			Net gains (losses) from loan sales				Other income
Total	\$	21			\$	30	

The after-tax change in AOCI resulting from cash flow and net investment hedges is as follows:

<i>in millions</i>	December 31, 2011	2012 Hedging Activity	Reclassification of Gains to Net Income	September 30, 2012
AOCI resulting from cash flow and net investment hedges	\$ (2)	\$ 52	\$ (24)	\$ 26

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Nonhedging instruments. Our derivatives that are not designated as hedging instruments are recorded at fair value in derivative assets and derivative liabilities on the balance sheet. Adjustments to the fair values of these instruments, as well as any premium paid or received, are included in investment banking and capital markets income (loss) on the income statement.

The following table summarizes the pre-tax net gains (losses) on our derivatives that are not designated as hedging instruments for the nine-month periods ended September 30, 2012 and 2011, and where they are recorded on the income statement.

<i>in millions</i>	Nine months ended September 30,	
	2012	2011
NET GAINS (LOSSES) ^(a)		
Interest rate	\$ 16	\$ 11
Foreign exchange	27	31
Energy and commodity	8	3
Credit	(16)	(14)
Total net gains (losses)	\$ 35	\$ 31

(a) Recorded in investment banking and capital markets income (loss) on the income statement.

Counterparty Credit Risk

Like other financial instruments, derivatives contain an element of credit risk. This risk is measured as the expected positive replacement value of the contracts. We use several means to mitigate and manage exposure to credit risk on derivative contracts. We generally enter into bilateral collateral and master netting agreements that provide for the net settlement of all contracts with a single counterparty in the event of default. Additionally, we monitor counterparty credit risk exposure on each contract to determine appropriate limits on our total credit exposure across all product types. We review our collateral positions on a daily basis and exchange collateral with our counterparties in accordance with ISDA and other related agreements. We generally hold collateral in the form of cash and highly rated securities issued by the U.S. Treasury, government-sponsored enterprises or GNMA. The collateral netted against derivative assets on the balance sheet totaled \$503 million at September 30, 2012, \$486 million at December 31, 2011, and \$511 million at September 30, 2011. The collateral netted against derivative liabilities totaled \$32 million at September 30, 2012, \$11 million at December 31, 2011 and \$30 million at September 30, 2011.

The following table summarizes our largest exposure to an individual counterparty at the dates indicated.

<i>in millions</i>	September 30, 2012	December 31, 2011	September 30, 2011
Largest gross exposure (derivative asset) to an individual counterparty	\$ 197	\$ 194	\$ 205
Collateral posted by this counterparty	67	64	54
Derivative liability with this counterparty	216	250	250
Collateral pledged to this counterparty	91	127	114
Net exposure after netting adjustments and collateral	5	7	14

The following table summarizes the fair value of our derivative assets by type. These assets represent our gross exposure to potential loss after taking into account the effects of bilateral collateral and master netting agreements and other means used to mitigate risk.

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<i>in millions</i>	September 30, 2012	December 31, 2011	September 30, 2011
Interest rate	\$ 1,195	\$ 1,257	\$ 1,298
Foreign exchange	24	64	71
Energy and commodity	51	96	65
Credit	4	12	15
Equity		2	2
Derivative assets before collateral	1,274	1,431	1,451
Less: Related collateral	503	486	511
Total derivative assets	\$ 771	\$ 945	\$ 940

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We enter into derivative transactions with two primary groups: broker-dealers and banks, and clients. Since these groups have different economic characteristics, we have different methods for managing counterparty credit exposure and credit risk.

We enter into transactions with broker-dealers and banks for various risk management purposes. These types of transactions generally are high dollar volume. We generally enter into bilateral collateral and master netting agreements with these counterparties. At September 30, 2012, for derivatives that have associated bilateral collateral and master netting agreements, we had gross exposure of \$959 million to broker-dealers and banks. We had net exposure of \$214 million after the application of master netting agreements and collateral; our net exposure to broker-dealers and banks at September 30, 2012, was reduced to \$10 million with \$204 million of additional collateral held in the form of securities.

We enter into transactions with clients to accommodate their business needs. These types of transactions generally are low dollar volume. We generally enter into master netting agreements with these counterparties. In addition, we mitigate our overall portfolio exposure and market risk by buying and selling U.S. Treasuries and Eurodollar futures, and entering into offsetting positions and other derivative contracts. Due to the smaller size and magnitude of the individual contracts with clients, collateral generally is not exchanged in connection with these derivative transactions. To address the risk of default associated with the uncollateralized contracts, we have established a default reserve (included in derivative assets) in the amount of \$20 million September 30, 2012, which we estimate to be the potential future losses on amounts due from client counterparties in the event of default. At December 31, 2011, the default reserve was \$22 million. At September 30, 2012, for derivatives that have associated master netting agreements, we had gross exposure of \$606 million to client counterparties. We had net exposure of \$557 million on our derivatives with clients after the application of master netting agreements, collateral and the related reserve.

Credit Derivatives

We are both a buyer and seller of credit protection through the credit derivative market. We purchase credit derivatives to manage the credit risk associated with specific commercial lending and swap obligations. We also sell credit derivatives, mainly index credit default swaps, to diversify the concentration risk within our loan portfolio.

The following table summarizes the fair value of our credit derivatives purchased and sold by type as of September 30, 2012, December 31, 2011 and September 30, 2011. The fair value of credit derivatives presented below does not take into account the effects of bilateral collateral or master netting agreements.

<i>in millions</i>	September 30, 2012			December 31, 2011			September 30, 2011		
	Purchased	Sold	Net	Purchased	Sold	Net	Purchased	Sold	Net
Single name credit default swaps	\$ (2)	\$	(2)	\$ 3	\$ (1)	2	\$ 9	\$ (5)	4
Traded credit default swap indices	(1)	5	4	6	(6)		6	(8)	(2)
Other		(1)	(1)	1	(1)		2	(1)	1
Total credit derivatives	\$ (3)	\$ 4	\$ 1	\$ 10	\$ (8)	\$ 2	\$ 17	\$ (14)	\$ 3

Single name credit default swaps are bilateral contracts whereby the seller agrees, for a premium, to provide protection against the credit risk of a specific entity (the reference entity) in connection with a specific debt obligation. The protected credit risk is related to adverse credit events, such as bankruptcy, failure to make payments, and acceleration or restructuring of obligations, identified in the credit derivative contract. As the seller of a single name credit derivative, we would be required to pay the purchaser the difference between the par value and the market price of the debt obligation (cash settlement) or receive the specified referenced asset in exchange for payment of the par value (physical settlement) if the underlying reference entity experiences a predefined credit event. For a single name credit derivative, the notional amount represents the maximum amount that a seller could be required to pay. If we effect a physical settlement and receive our portion of the related debt obligation,

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we will join other creditors in the liquidation process, which may enable us to recover a portion of the amount paid under the credit default swap contract. We also may purchase offsetting credit derivatives for the same reference entity from third parties that will permit us to recover the amount we pay should a credit event occur.

A traded credit default swap index represents a position on a basket or portfolio of reference entities. As a seller of protection on a credit default swap index, we would be required to pay the purchaser if one or more of the entities in the index had a credit event. For a credit default swap index, the notional amount represents the maximum amount that a seller could be required to pay. Upon a credit event, the amount payable is based on the percentage of the notional amount allocated to the specific defaulting entity.

The majority of transactions represented by the other category shown in the above table are risk participation agreements. In these transactions, the lead participant has a swap agreement with a customer. The lead participant (purchaser of protection) then enters into a risk participation agreement with a counterparty (seller of protection), under which the counterparty receives a fee to accept a portion of the lead participant's credit risk. If the customer defaults on the swap

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contract, the counterparty to the risk participation agreement must reimburse the lead participant for the counterparty's percentage of the positive fair value of the customer swap as of the default date. If the customer swap has a negative fair value, the counterparty has no reimbursement requirements. The notional amount represents the maximum amount that the seller could be required to pay. If the customer defaults on the swap contract and the seller fulfills its payment obligations under the risk participation agreement, the seller is entitled to a pro rata share of the lead participant's claims against the customer under the terms of the swap agreement.

The following table provides information on the types of credit derivatives sold by us and held on the balance sheet at September 30, 2012, December 31, 2011, and September 30, 2011. The payment/performance risk assessment is based on the default probabilities for the underlying reference entities' debt obligations using a Moody's credit ratings matrix known as Moody's Idealized Cumulative Default Rates. The payment/performance risk shown in the table represents a weighted-average of the default probabilities for all reference entities in the respective portfolios. These default probabilities are directly correlated to the probability that we will have to make a payment under the credit derivative contracts.

<i>dollars in millions</i>	September 30, 2012			December 31, 2011			September 30, 2011		
	Notional Amount	Average Term (Years)	Payment / Performance Risk	Notional Amount	Average Term (Years)	Payment / Performance Risk	Notional Amount	Average Term (Years)	Payment / Performance Risk
Single name credit default swaps	\$ 553	2.37	3.74 %	\$ 878	2.18	4.98 %	\$ 903	2.37	3.89 %
Traded credit default swap indices	466	2.66	3.56	343	3.20	4.58	346	3.45	4.04
Other	27	5.32	11.53	18	5.74	10.89	20	5.55	10.82
Total credit derivatives sold	\$ 1,046			\$ 1,239			\$ 1,269		

Credit Risk Contingent Features

We have entered into certain derivative contracts that require us to post collateral to the counterparties when these contracts are in a net liability position. The amount of collateral to be posted is based on the amount of the net liability and thresholds generally related to our long-term senior unsecured credit ratings with Moody's and S&P. Collateral requirements also are based on minimum transfer amounts, which are specific to each Credit Support Annex (a component of the ISDA Master Agreement) that we have signed with the counterparties. In a limited number of instances, counterparties also have the right to terminate their ISDA Master Agreements with us if our ratings fall below a certain level, usually investment-grade level (i.e., Baa3 for Moody's and BBB- for S&P). As of September 30, 2012, KeyBank's ratings with Moody's and S&P were A3 and A-, respectively, and KeyCorp's ratings with Moody's and S&P were Baa1 and BBB+, respectively. If there were a downgrade of our rating we could be required to post additional collateral under those ISDA Master Agreements where we are in a net liability position. As of September 30, 2012, the aggregate fair value of all derivative contracts with credit risk contingent features (i.e., those containing collateral posting or termination provisions based on our ratings) held by KeyBank that were in a net liability position totaled \$572 million, which includes \$558 million in derivative assets and \$1.1 billion in derivative liabilities. We had \$563 million in cash and securities collateral posted to cover those positions as of September 30, 2012. The aggregate fair value of all derivative contracts with credit risk contingent features (i.e., those containing collateral posting or termination provisions based on our ratings) as of September 30, 2012, held by KeyCorp that were in a net liability position totaled \$29 million, which is comprised solely of \$29 million in derivative liabilities. We had \$27 million in cash and securities collateral posted to cover those positions as of September 30, 2012.

The following table summarizes the additional cash and securities collateral that KeyBank would have been required to deliver had the credit risk contingent features been triggered for the derivative contracts in a net liability position as of September 30, 2012, December 31, 2011, and September 30, 2011. The additional collateral amounts were calculated based on scenarios under which KeyBank's ratings are downgraded one, two or three ratings as of September 30, 2012, and take into account all collateral already posted. A similar calculation was performed for KeyCorp and additional collateral of \$3 million would have been required as of September 30, 2012, while additional collateral would not have been required as of December 31, 2011 and September 30, 2011.

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<i>in millions</i>	September 30, 2012		December 31, 2011		September 30, 2011	
	Moody's	S&P	Moody's	S&P	Moody's	S&P
KeyBank's long-term senior unsecured credit ratings	A3	A-	A3	A-	A3	A-
One rating downgrade	\$ 6	\$ 6	\$ 11	\$ 11	\$ 11	\$ 11
Two rating downgrades	11	11	16	16	16	16
Three rating downgrades	13	13	16	16	16	16

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KeyBank's long-term senior unsecured credit rating currently is four ratings above noninvestment grade at Moody's and S&P. If KeyBank's ratings had been downgraded below investment grade as of September 30, 2012, payments of up to \$14 million would have been required to either terminate the contracts or post additional collateral for those contracts in a net liability position, taking into account all collateral already posted. If KeyCorp's ratings had been downgraded below investment grade as of September 30, 2012, payments of up to \$3 million would have been required to either terminate the contracts or post additional collateral for those contracts in a net liability position, taking into account all collateral already posted.

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We originate and periodically sell commercial mortgage loans but continue to service those loans for the buyers. We also may purchase the right to service commercial mortgage loans for other lenders. A servicing asset is recorded if we purchase or retain the right to service loans in exchange for servicing fees that exceed the going market rate. Changes in the carrying amount of mortgage servicing assets are summarized as follows:

<i>in millions</i>	Nine months ended September 30,	
	2012	2011
Balance at beginning of period	\$ 173	\$ 196
Servicing retained from loan sales	30	15
Purchases	31	7
Amortization	(43)	(41)
Impairments	(3)	
Balance at end of period	\$ 188	\$ 177
Fair value at end of period	\$ 237	\$ 260

The fair value of mortgage servicing assets is determined by calculating the present value of future cash flows associated with servicing the loans. This calculation uses a number of assumptions that are based on current market conditions. The primary economic assumptions used to measure the fair value of our mortgage servicing assets at September 30, 2012, and 2011, generally are:

- ι prepayment speed at an annual rate of 0.00% to 25.00%;
- ι expected credit losses at a static rate of 1.00% to 3.00%;
- ι residual cash flows discount rate of 7.00% to 15.00%; and
- ι value assigned to escrow funds at an interest rate of .27% to 2.78%.

If these economic assumptions change or prove incorrect, the fair value of mortgage servicing assets may as a result change in the future. The volume of loans serviced, expected credit losses, and the value assigned to escrow deposits are critical to the valuation of servicing assets. At September 30, 2012, a 1.00% decrease in the value assigned to the escrow deposits would cause a \$33 million decrease in the fair value of our mortgage servicing assets. An increase in the assumed default rate of commercial mortgage loans of 1.00% would cause a \$2 million decrease in the fair value of our mortgage servicing assets.

Contractual fee income from servicing commercial mortgage loans totaled \$67 million for the nine-month period ended September 30, 2012, and \$72 million for the nine-month period ended September 30, 2011. We have elected to account for servicing assets using the amortization method. The amortization of servicing assets is determined in proportion to, and over the period of, the estimated net servicing income. The amortization of servicing assets for each period, as shown in the preceding table, is recorded as a reduction to fee income. Both the contractual fee income and the amortization are recorded in other income on the income statement.

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Subsequent to its January 19, 2011, publicly issued announcement, Moody's, a credit rating agency that rates KeyCorp and KeyBank debt securities, indicated to KeyBank that certain escrow deposits associated with our mortgage servicing operations had to be moved to another financial institution that meets Moody's minimum ratings threshold. As a result of this decision by Moody's, during the first quarter of 2011, KeyBank transferred approximately \$1.5 billion of these escrow deposit balances to an acceptably-rated institution resulting in an immaterial impairment of the related mortgage servicing assets. We funded this movement of the escrow deposits by selling a similar amount of securities available for sale at the time of the transfer. KeyBank had ample liquidity reserves to offset the loss of these deposits.

Additional information pertaining to the accounting for mortgage and other servicing assets is included in Note 1 (Summary of Significant Accounting Policies) under the heading Servicing Assets on page 119 of our 2011 Annual Report on Form 10-K and Note 11 (Acquisitions and Discontinued Operations) under the heading Education lending in this report.

Table of Contents**9. Variable Interest Entities**

A VIE is a partnership, limited liability company, trust or other legal entity that meets any one of the following criteria:

- ⊆ The entity does not have sufficient equity to conduct its activities without additional subordinated financial support from another party.
- ⊆ The entity's investors lack the power to direct the activities that most significantly impact the entity's economic performance.
- ⊆ The entity's equity at risk holders do not have the obligation to absorb losses or the right to receive residual returns.
- ⊆ The voting rights of some investors are not proportional to their economic interests in the entity, and substantially all of the entity's activities involve, or are conducted on behalf of, investors with disproportionately few voting rights.

Our VIEs are summarized below. We define a significant interest in a VIE as a subordinated interest that exposes us to a significant portion, but not the majority, of the VIE's expected losses or residual returns, even though we do not have the power to direct the activities that most significantly impact the entity's economic performance.

<i>in millions</i>	Consolidated VIEs		Unconsolidated VIEs			
	Total	Total	Total	Total	Total	Maximum
	Assets	Liabilities	Assets	Liabilities	Exposure to Loss	
September 30, 2012						
LIHTC funds	\$ 59	69	\$ 113			
Education loan securitization trusts	2,542	\$ 2,335	N/A	N/A		N/A
LIHTC investments	N/A	N/A	767		\$	418

Our involvement with VIEs is described below.

Consolidated VIEs

LIHTC guaranteed funds. KAHC formed limited partnerships, known as funds, that invested in LIHTC operating partnerships. Interests in these funds were offered in syndication to qualified investors who paid a fee to KAHC for a guaranteed return. We also earned syndication fees from the funds and continue to earn asset management fees. The funds' assets primarily are investments in LIHTC operating partnerships, which totaled \$40 million at September 30, 2012. These investments are recorded in accrued income and other assets on the balance sheet and serve as collateral for the funds' limited obligations.

We have not formed new funds or added LIHTC partnerships since October 2003. However, we continue to act as asset manager and to provide occasional funding for existing funds under a guarantee obligation. As a result of this guarantee obligation, we have determined that we are the primary beneficiary of these funds. Additional information on return guarantee agreements with LIHTC investors is presented in Note 12 (Contingent Liabilities and Guarantees) under the heading Guarantees.

In accordance with the applicable accounting guidance for distinguishing liabilities from equity, third-party interests associated with our LIHTC guaranteed funds are considered mandatorily redeemable instruments and are recorded in accrued expense and other liabilities on the balance sheet. However, the FASB has indefinitely deferred the measurement and recognition provisions of this accounting guidance for mandatorily redeemable third-party interests associated with finite-lived subsidiaries, such as our LIHTC guaranteed funds. We adjust our financial statements each period for the third-party investors' share of the funds' profits and losses. At September 30, 2012, we estimated the settlement

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value of these third-party interests to be between \$10 million and \$43 million, while the recorded value, including reserves, totaled \$65 million. The partnership agreement for each of our guaranteed funds requires the fund to be dissolved by a certain date.

Education loan securitization trusts. In September 2009, we decided to exit the government-guaranteed education lending business. Therefore, we have accounted for this business as a discontinued operation. In the past, as part of our education lending business model, we originated and securitized education loans. As the transferor, we retained a portion of the risk in the form of a residual interest and also retained the right to service the securitized loans and receive servicing fees. We have not securitized any education loans since 2006.

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We consolidated our ten outstanding education loan securitization trusts as of January 1, 2010, and made a corresponding \$45 million cumulative effect adjustment. We were required to consolidate these trusts because we hold the residual interests and, as the master servicer we have the power to direct the activities that most significantly influence the trusts' economic performance. We elected to consolidate these trusts at fair value. The trust assets can be used only to settle the obligations or securities that the trusts issue; we cannot sell the assets or transfer the liabilities. The security holders or beneficial interest holders do not have recourse to us, and we do not have any liability recorded related to their securities. During the third quarter of 2011, we determined that the \$45 million adjustment was incorrect. Further information regarding this error and how we corrected it as well as additional information about these education loan securitization trusts is generally provided in Note 11 (Acquisitions and Discontinued Operations) under the heading Education lending.

Unconsolidated VIEs

LIHTC nonguaranteed funds. Although we hold significant interests in certain nonguaranteed funds that we formed and funded, we have determined that we are not the primary beneficiary because we do not absorb the majority of the funds' expected losses and do not have the power to direct activities that most significantly influence the economic performance of these entities. At September 30, 2012, assets of these unconsolidated nonguaranteed funds totaled \$113 million. Our maximum exposure to loss in connection with these funds is minimal, and we do not have any liability recorded related to the funds. We have not formed nonguaranteed funds since October 2003.

LIHTC investments. Through Key Community Bank, we have made investments directly in LIHTC operating partnerships formed by third parties. As a limited partner in these operating partnerships, we are allocated tax credits and deductions associated with the underlying properties. We have determined that we are not the primary beneficiary of these investments because the general partners have the power to direct the activities that most significantly influence the economic performance of their respective partnerships and have the obligation to absorb expected losses and the right to receive benefits.

At September 30, 2012, assets of these unconsolidated LIHTC operating partnerships totaled approximately \$767 million. At September 30, 2012, our maximum exposure to loss in connection with these partnerships is the unamortized investment balance of \$321 million plus \$97 million of tax credits claimed but subject to recapture. We do not have any liability recorded related to these investments because we believe the likelihood of any loss is remote. During the first nine months of 2012, we did not obtain significant direct investments (either individually or in the aggregate) in LIHTC operating partnerships.

We have additional investments in unconsolidated LIHTC operating partnerships that are held by the consolidated LIHTC guaranteed funds. Total assets of these operating partnerships were approximately \$994 million at September 30, 2012. The tax credits and deductions associated with these properties are allocated to the funds' investors based on their ownership percentages. We have determined that we are not the primary beneficiary of these partnerships because the general partners have the power to direct the activities that most significantly impact their economic performance and the obligation to absorb expected losses and right to receive residual returns. Information regarding our exposure to loss in connection with these guaranteed funds is included in Note 12 under the heading Return guarantee agreement with LIHTC investors.

Commercial and residential real estate investments and principal investments. Our Principal Investing unit and the Real Estate Capital line of business make equity and mezzanine investments, some of which are in VIEs. These investments are held by nonregistered investment companies subject to the provisions of the AICPA Audit and Accounting Guide, Audits of Investment Companies. We are not currently applying the accounting or disclosure provisions in the applicable accounting guidance for consolidations to these investments, which remain unconsolidated. The FASB has indefinitely deferred the effective date of this guidance for such nonregistered investment companies.

Table of Contents**10. Income Taxes****Income Tax Provision**

In accordance with the applicable accounting guidance, the principal method established for computing the provision for income taxes in interim periods requires us to make our best estimate of the effective tax rate expected to be applicable for the full year. This estimated effective tax rate is then applied to interim consolidated pre-tax operating income to determine the interim provision for income taxes. Additionally, the accounting guidance allows for an alternative method to computing the effective tax rate and, thus the interim provision for income taxes, when a taxpayer is unable to calculate a reliable estimate of the effective tax rate for the entire year. For the third quarter and second quarters of 2012, we applied an estimated annual effective rate to the interim periods consolidated pre-tax operating income. For the interim periods during 2011, we applied the alternative method allowed under the accounting guidance. The provision for the quarters during 2011 was calculated by applying the statutory federal income tax rate to the quarter's consolidated operating income before taxes after modifications. These items included modifications for nontaxable items recognized in the quarter, which were comprised of income from corporate-owned life insurance, tax credits related to investments in low-income housing projects, and state taxes. During those periods, we concluded that the uncertainty of the economic environment made the alternative method more reliable in determining the tax provision for those periods.

The effective tax rate, which is the provision for income taxes as a percentage of income from continuing operations before income taxes, was 18.9% for the third quarter of 2012, 19.8% for the second quarter of 2012, and 28.6% for the third quarter of 2011. The effective tax rates are below our combined federal and state statutory tax rate of 37.2%, due primarily to income from investments in tax-advantaged assets such as corporate-owned life insurance and credits associated with investments in low-income housing projects. In addition, during the third quarter and the first nine months of 2012, our effective tax rate was lower due to the early termination of certain leveraged leases that resulted in nontaxable gains pursuant to a prior settlement with the IRS.

Deferred Tax Asset

At September 30, 2012, from continuing operations, we had a federal deferred tax asset of \$97 million and a state deferred tax liability of \$23 million compared to a federal deferred tax asset of \$111 million and a state deferred tax liability of \$19 million at December 31, 2011, and a consolidated federal net deferred tax asset of \$62 million and a state deferred tax liability of \$29 million at September 30, 2011, included in accrued income and other assets on the balance sheet. To determine the amount of deferred tax assets that are more-likely-than-not to be realized, and therefore recorded, we conduct a quarterly assessment of all available evidence. This evidence includes, but is not limited to, taxable income in prior periods, projected future taxable income, and projected future reversals of deferred tax items. Based on these criteria, and in particular our expectations for future taxable income, we currently believe that it is more-likely-than-not that we will realize the net deferred tax asset in future periods.

Unrecognized Tax Benefits

As permitted under the applicable accounting guidance for income taxes, it is our policy to recognize interest and penalties related to unrecognized tax benefits in income tax expense.

Table of Contents**11. Acquisitions and Discontinued Operations****Acquisitions**

Western New York Branches. On July 13, 2012, we acquired 37 retail banking branches in Western New York. This acquisition, which is being accounted for as a business combination, will allow us to improve profitability by leveraging our brand, growing client relationships, and aligning our cost structure with the current operating environment. The acquisition date estimated fair value of the assets and deposits acquired was approximately \$2 billion. We received loans with an estimated fair value of \$244 million (including \$25 million of PCI loans), \$8 million of premises and equipment and assumed \$2 billion of deposits. Cash of \$1.8 billion was received to assume the net liabilities, and we recorded an estimated core deposit intangible asset of \$40 million and an estimated goodwill asset of \$62 million in the Community Bank reporting unit during the third quarter of 2012. All of the goodwill related to this acquisition is expected to be deductible for tax purposes. The fair value estimates relating to our July 13, 2012 acquisition represent our best estimate of fair value and are expected to be finalized during the fourth quarter of 2012. A \$5 million increase in our allowance for loan and lease losses and \$2 million in expense amortization related to the core deposit intangible asset were recorded during the quarter ending September 30, 2012 related to this acquisition.

A second closing of this acquisition occurred on September 14, 2012 when we acquired \$69 million of credit card assets and assumed a reward liability of \$1 million resulting in a cash payment to the seller of \$68 million. The fair value of these credit card assets and the related purchased credit card relationship intangible asset are currently being determined. No additional goodwill is expected to result from the acquisition of these credit card assets.

Key-Branded Credit Card Portfolio. On August 1, 2012, we acquired Key-branded credit card assets from Elan Financial Services, Inc. This acquisition was accounted for as an asset purchase and is part of our strategy to diversify our revenue stream and to provide opportunities for future growth. The estimated fair value of the credit card assets purchased was approximately \$718 million at the acquisition date. We also recorded an estimated purchased credit card relationship intangible asset of approximately \$135 million and a rewards liability of approximately \$9 million in the Community Bank reporting unit. The fair value estimates relating to this asset acquisition are expected to be finalized during the fourth quarter of 2012. A \$24 million increase in our allowance for loan and lease losses was recorded during the quarter ending September 30, 2012 related to the acquisition of these credit card assets. We also recorded \$6 million in amortization related to the purchased credit card relationship intangible asset during the third quarter of 2012.

Discontinued operations

Education lending. In September 2009, we decided to exit the government-guaranteed education lending business. As a result, we have accounted for this business as a discontinued operation.

Income (loss) from discontinued operations, net of taxes on the income statement includes (i) the changes in fair value of the assets and liabilities of the education loan securitization trusts and the loans at fair value in portfolio (discussed later in this note), and (ii) the interest income and expense from the loans and the securities of the trusts and the loans in portfolio at both amortized cost and fair value. These amounts are shown separately in the following table. Gains and losses attributable to changes in fair value are recorded as a component of noninterest income or expense. Interest income and expense related to the loans and securities are shown as a component of Net interest income.

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The components of income (loss) from discontinued operations, net of taxes for the education lending business are as follows:

<i>in millions</i>	Three months ended September 30, 2012		Nine months ended September 30, 2011	
	2012	2011	2012	2011
Net interest income	\$ 28	\$ 35	\$ 89	\$ 106
Provision for loan and lease losses	(2)	37	4	99
Net interest income (expense) after provision for loan and lease losses	30	(2)	85	7
Noninterest income	(21)	(16)	(41)	(37)
Noninterest expense	\$ 9	10	27	30
Income (loss) before income taxes		(28)	17	(60)
Income taxes		(10)	6	(22)
Income (loss) from discontinued operations, net of taxes ^(a)		\$ (18)	\$ 11	\$ (38)

(a) Includes after-tax charges of \$13 million and \$12 million for the three-month periods ended September 30, 2012 and 2011, respectively, and \$39 million and \$37 million for the nine-month periods ended September 30, 2012 and 2011, respectively, determined by applying a matched funds transfer pricing methodology to the liabilities assumed necessary to support the discontinued operations.

The discontinued assets and liabilities of our education lending business included on the balance sheet are as follows:

<i>in millions</i>	September 30, 2012	December 31, 2011	September 30, 2011
Trust loans at fair value	\$ 2,513	\$ 2,726	\$ 2,829
Portfolio loans at fair value	71	76	75
Loans, net of unearned income of (\$2), (\$2) and \$1	2,744	3,010	3,080
Less: Allowance for loan and lease losses	65	104	115
Net loans	5,263	5,708	5,869
Trust accrued income and other assets at fair value	29	34	31
Accrued income and other assets	68	87	101
Total assets	\$ 5,360	\$ 5,829	\$ 6,001
Trust accrued expense and other liabilities at fair value	\$ 25	\$ 28	\$ 28
Trust securities at fair value	2,310	2,522	2,623
Total liabilities	\$ 2,335	\$ 2,550	\$ 2,651

The discontinued education lending business consists of assets and liabilities in the securitization trusts (recorded at fair value), as well as loans in portfolio (recorded at fair value), and loans in portfolio (recorded at carrying value with appropriate valuation reserves) which are held outside the trust.

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At September 30, 2012, portfolio loans recorded at carrying value include 246 TDRs with a recorded investment of approximately \$3 million (pre-modification and post- modification). A specifically allocated allowance of less than \$1 million was assigned to these loans as of September 30, 2012. There have been no significant payment defaults. There are no significant commitments outstanding to lend additional funds to these borrowers. Additional information regarding TDR classification and ALLL methodology is provided in Note 4 (Asset Quality).

In the past, as part of our education lending business model, we originated and securitized education loans. The process of securitization involves taking a pool of loans from our balance sheet and selling them to a bankruptcy-remote QSPE, or trust. This trust then issues securities to investors in the capital markets to raise funds to pay for the loans. The interest generated on the loans pays holders of the securities issued. As the transferor, we retain a portion of the risk in the form of a residual interest and also retain the right to service the securitized loans and receive servicing fees.

As of January 1, 2010, we consolidated our ten outstanding securitization trusts since we hold the residual interests and are the master servicer with the power to direct the activities that most significantly influence the economic performance of the trusts.

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The trust assets can be used only to settle the obligations or securities the trusts issue; we cannot sell the assets or transfer the liabilities. The loans in the consolidated trusts consist of both private and government-guaranteed loans. The security holders or beneficial interest holders do not have recourse to Key. Our economic interest or risk of loss associated with these education loan securitization trusts is approximately \$207 million as of September 30, 2012. We record all income and expense (including fair value adjustments) through the income (loss) from discontinued operations, net of tax line item in our income statement.

We elected to consolidate these trusts at fair value. Carrying the assets and liabilities of the trusts at fair value better depicts our economic interest. The fair value of the assets and liabilities of the trusts is determined by calculating the present value of the future expected cash flows. We rely on unobservable inputs (Level 3) when determining the fair value of the assets and liabilities of the trusts because observable market data is not available. See further discussion regarding our valuation process later in this note.

A cumulative effect adjustment of approximately \$45 million, which increased our beginning balance of retained earnings at January 1, 2010, was recorded when the trusts were consolidated. The amount of this cumulative effect adjustment was driven primarily by derecognizing the residual interests and servicing assets related to these trusts and consolidating the assets and liabilities at fair value.

During the third quarter of 2011, we corrected an error related to the \$45 million cumulative effect adjustment recorded to beginning retained earnings upon consolidation of the education loan securitization trusts on January 1, 2010. Deferred taxes had not been appropriately recognized for the assets and liabilities of the trusts consolidated which were accounted for at fair value for book purposes but not for tax. We assessed the materiality of the error in accordance with the applicable SEC guidance and concluded that the error was not material, individually or in the aggregate, to our financial position for any prior period or the quarter ending September 30, 2011, to trends for those periods affected, or to a fair presentation of our financial statements for those periods. The error had no impact on our results of operations. Accordingly, results for periods prior to the quarter ending September 30, 2011 were not restated. Instead, accrued income and other assets and retained earnings were reduced by \$30 million to correct this error in the third quarter of 2011.

On September 27, 2011, we purchased the government-guaranteed loans from one of the education loan securitization trusts pursuant to the legal terms of the particular trust. The trust used the cash proceeds from the sale of these loans to retire the outstanding securities related to these government-guaranteed loans. This particular trust remains in existence and continues to maintain the private education loan portfolio and has securities related to these loans outstanding. The government-guaranteed loans we purchased are held as portfolio loans and continue to be accounted for at fair value. The portfolio loans were valued using an internal discounted cash flow model, which was affected by assumptions for defaults, expected credit losses, discount rates and prepayments. The portfolio loans are considered to be Level 3 assets since we rely on unobservable inputs when determining fair value. See following discussion regarding our valuation process for these loans as well as the trust loans and securities.

Corporate Treasury, within our Finance area, is responsible for the quarterly valuation process that determines the fair value of the loans and securities in our education loan securitization trusts as well as our student loans held in portfolio that are accounted for at fair value. Corporate Treasury provides these fair values to a Working Group Committee (the Working Group) that is comprised of representatives from the line of business, Credit and Market Risk Management, Accounting, Business Finance (part of our Finance area), and Corporate Treasury. The Working Group is a subcommittee of the Fair Value Committee that is discussed in more detail in Note 5 (Fair Value Measurements). The Working Group reviews all significant inputs and assumptions and approves the resulting fair values.

The Working Group reviews actual performance trends of the loans and securities on a quarterly basis and uses statistical analysis and qualitative measures to determine assumptions for future performance. Predictive models that incorporate delinquency and charge-off trends along with economic outlooks assist the Working Group to forecast future defaults. The Working Group uses this information to formulate the credit outlook for each of the securitization trusts. Higher projected defaults, fewer expected recoveries, elevated prepayment speeds and higher discount rates would be expected to result in a lower fair value of the loans and securities in these securitization trusts as well as the portfolio loans at fair value. Default expectations and discount rate changes have the most significant impact on the fair values of the loans and securities. It is important to note that increased cash flow uncertainty, whether through higher defaults and prepayments or fewer recoveries, can result in higher discount rates for use in the fair value process for these loans and securities.

The valuation process for the education loan securitization trust and portfolio loans that are accounted for at fair value is based on a discounted cash flow analysis using a model purchased from a third party that is maintained by Corporate

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Treasury. The market for student loans, either whole-loan purchases or securitization, is relatively illiquid and has not recovered from the effects of the financial crisis. The valuation process begins with loan-by-loan-level data that is aggregated into pools, based on underlying loan structural characteristics (i.e., current unpaid principal balance, contractual term, interest rate, etc.). Cash flows for these loan pools are developed using a financial model that reflects certain assumptions for defaults, recoveries, status change and prepayments.

A net earnings stream, taking into account cost of funding, is calculated and discounted back to the measurement date using an appropriate discount rate. This resulting amount is used to determine the present value of the loans which represents their fair value to a market participant.

The unobservable inputs set forth in the following table are reviewed and approved by the Working Group on a quarterly basis. The Working Group determines these assumptions based on available data, discussions with appropriate individuals internal and external to Key, as well as the knowledge and experience of the individuals on the Working Group.

A similar discounted cash flow approach to that described above is used on a quarterly basis by Corporate Treasury to fair value the trust securities. In valuing these securities, the discount rates used are provided by a third-party valuation consultant. These discount rates are based primarily on secondary market spread indices for similar student loans and asset-backed securities and are developed by the consultant using market-based data. On a quarterly basis, the Working Group reviews the discount rate inputs used in the valuation process for reasonableness based on the historical and current market knowledge of the Working Group members.

A quarterly variance analysis reconciles valuation changes in the model used to calculate the fair value of the trust loans and securities and the portfolio loans at fair value. This quarterly analysis considers loan and securities runoff, yields, future default and recovery changes, and the timing of cash releases to us from the trusts. Back testing for expected defaults to actual experience is also performed as the impact of future defaults has a significant impact on the fair value of these loans and securities over time. In addition, our internal model validation group periodically performs a review to ensure the accuracy and validity of the model for determining the fair value of these loans and securities.

The following table shows the significant unobservable inputs used to measure the fair value of the education loan securitization trust loans and securities and the portfolio loans accounted for at fair value as of September 30, 2012:

September 30, 2012	Valuation	Significant	Range
<i>dollars in millions</i>	Technique	Unobservable Input	(Weighted-Average)
	Fair Value of Level 3 Assets and Liabilities		
Trust loans and portfolio loans accounted for at fair value	\$ 2,584	Discounted cash flow	Prepayment speed 4.00 - 26.00% (10.22%) Expected credit losses 2.00 - 80.00% (52.34%) Discount rate 2.60 - 7.30% (4.90%) Expected defaults 8.00 - 21.50% (12.60%)
Trust securities	2,310	Discounted cash flow	Discount rate 1.80 - 6.50% (4.30%)

The following table shows the consolidated trusts' assets and liabilities at fair value and the portfolio loans at fair value and their related contractual values as of September 30, 2012. At September 30, 2012, loans held by the trusts with unpaid principal balances of \$38 million (\$36 million on a fair value basis) and portfolio loans at fair value with unpaid principal balances of \$2 million (\$3 million on a fair value basis) were 90 days or more past due. Loans held by the trusts aggregating \$16 million (\$15 million on a fair value basis) were in nonaccrual status, while portfolio loans at fair value in nonaccrual status aggregated to less than \$1 million on both a contractual amount and fair value basis. Portfolio loans at carrying value that are 90 days or more past due were \$47 million, \$48 million and \$49 million at September 30, 2012, December 31, 2011 and September 30, 2011, respectively. Portfolio loans at carrying value in nonaccrual (and nonperforming) status were \$5 million, \$3 million, and \$3 million at September 30, 2012, December 31, 2011, and September 30, 2011, respectively. Our policies for determining past due loans, placing loans on nonaccrual, applying payments on nonaccrual loans and resuming accrual of interest are disclosed in Note 1 (Summary of Significant Accounting Policies) under the heading Nonperforming Loans on page 2011 Annual Report on Form 10-K.

Table of Contents**September 30, 2012**

<i>in millions</i>	Contractual Amount	Fair Value
ASSETS		
Portfolio loans	\$ 68	\$ 71
Trust loans	2,617	2,513
Trust other assets	29	29
LIABILITIES		
Trust securities	\$ 2,665	\$ 2,310
Trust other liabilities	25	25

The following table presents the assets and liabilities of the trusts that were consolidated and are measured at fair value, as well as the portfolio loans that are measured at fair value on a recurring basis.

September 30, 2012

<i>in millions</i>	Level 1	Level 2	Level 3	Total
ASSETS MEASURED ON A RECURRING BASIS				
Portfolio loans		\$ 71	\$ 71	
Trust loans		2,513	2,513	
Trust other assets		29	29	
Total assets on a recurring basis at fair value		\$ 2,613	\$ 2,613	
LIABILITIES MEASURED ON A RECURRING BASIS				
Trust securities		\$ 2,310	\$ 2,310	
Trust other liabilities		25	25	
Total liabilities on a recurring basis at fair value		\$ 2,335	\$ 2,335	

The following table shows the change in the fair values of the Level 3 consolidated education loan securitization trusts for the nine-month period ended September 30, 2012.

<i>in millions</i>	Portfolio Student Loans	Trust Student Loans	Trust Other Assets	Trust Securities	Trust Other Liabilities
Balance at December 31, 2011	\$ 76	\$ 2,726	\$ 34	\$ 2,522	\$ 28
Gains (losses) recognized in earnings ^(a)		59		103	
Purchases					
Sales					
Issuances					
Settlements	(5)	(272)	(5)	(315)	(3)
Balance at September 30, 2012	\$ 71	\$ 2,513	\$ 29	\$ 2,310	\$ 25

(a) Gains (losses) on the Trust Student Loans and Trust Securities were driven primarily by fair value adjustments.

Austin Capital Management, Ltd. In April 2009, we decided to wind down the operations of Austin, a subsidiary that specialized in managing hedge fund investments for institutional customers. As a result, we have accounted for this business as a discontinued operation.

The results of this discontinued business are included in income (loss) from discontinued operations, net of taxes on the income statement. The components of income (loss) from discontinued operations, net of taxes for Austin are as follows:

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<i>in millions</i>	Three months ended September 30,		Nine months ended September 30,	
	2012	2011	2012	2011
Noninterest income				\$ 1
Noninterest expense			\$ 9	1
Income (loss) before income taxes			(9)	
Income taxes	\$	(1)	(3)	(1)
Income (loss) from discontinued operations, net of taxes	\$	1	\$ (6)	\$ 1

The discontinued assets of Austin included on the balance sheet are as follows; there were no discontinued liabilities at September 30, 2012, December 31, 2011, and September 30, 2011:

<i>in millions</i>	September 30,	December 31,	September 30,
	2012	2011	2011
Cash and due from banks	\$ 21	\$ 31	\$ 31
Net loans			1
Total assets	\$ 21	\$ 31	\$ 32

Combined discontinued operations. The combined results of the discontinued operations are as follows:

<i>in millions</i>	Three months ended September 30,		Nine months ended September 30,	
	2012	2011	2012	2011
Net interest income	\$ 28	\$ 35	\$ 89	\$ 106
Provision for loan and lease losses	(2)	37	4	99
Net interest income (expense) after provision for loan and lease losses	30	(2)	85	7
Noninterest income	(21)	(16)	(41)	(36)
Noninterest expense	\$ 9	10	36	31
Income (loss) before income taxes		(28)	8	(60)
Income taxes		(11)	3	(23)
Income (loss) from discontinued operations, net of taxes ^(a)	\$	(17)	\$ 5	\$ (37)

(a) Includes after-tax charges of \$13 million and \$12 million for the three-month periods ended September 30, 2012 and 2011, respectively, and \$39 million and \$37 million for the nine-month periods ended September 30, 2012 and 2011, respectively, determined by applying a matched funds transfer pricing methodology to the liabilities assumed necessary to support the discontinued operations.

The combined assets and liabilities of the discontinued operations are as follows:

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<i>in millions</i>	September 30, 2012	December 31, 2011	September 30, 2011
Cash and due from banks	\$ 21	\$ 31	\$ 31
Trust loans at fair value	2,513	2,726	2,829
Portfolio loans at fair value	71	76	75
Loans, net of unearned income of (\$2), (\$2) and \$1	2,744	3,010	3,081
Less: Allowance for loan and lease losses	65	104	115
Net loans	5,263	5,708	5,870
Trust accrued income and other assets at fair value	29	34	31
Accrued income and other assets	68	87	101
Total assets	\$ 5,381	\$ 5,860	\$ 6,033
Trust accrued expense and other liabilities at fair value	\$ 25	\$ 28	\$ 28
Trust securities at fair value	2,310	2,522	2,623
Total liabilities	\$ 2,335	\$ 2,550	\$ 2,651

Table of Contents**12. Contingent Liabilities and Guarantees****Legal Proceedings**

The following provides information on material developments in our legal proceedings during the quarter. Additional information on our legal proceedings is available in our 2011 Annual Report on Form 10-K, Note 16 (Commitments, Contingent Liabilities and Guarantees) under the heading Legal Proceedings on pages 175-177, and in our Form 10-Q filings for the periods ended June 30, 2012 and March 31, 2012, Note 12 (Contingent Liabilities and Guarantees) under the heading Legal Proceedings on page 60.

Austin Related Claims.

Madoff-related claims. As previously reported, Austin, a subsidiary that specialized in managing hedge fund investments for institutional customers, determined that its funds had suffered investment losses of up to approximately \$186 million resulting from the crimes perpetrated by Bernard L. Madoff and entities that he controlled. The investment losses borne by Austin's funds stem from investments in certain Madoff-advised hedge funds. Several lawsuits, including putative class actions and direct actions, and an arbitration proceeding, are pending against Austin, KeyCorp, Victory Capital Management and certain employees and former employees of Key (collectively the KeyCorp defendants) alleging various claims, including negligence, fraud, breach of fiduciary duties, and violations of federal securities laws and ERISA. The lawsuits have been consolidated into one action styled *In re Austin Capital Management, Ltd., Securities & Employee Retirement Income Security Act (ERISA) Litigation* (Austin MDL) pending in federal court in New York. The KeyCorp defendants' motion to dismiss the consolidated amended complaint is pending in the Austin MDL. The arbitration proceeding remains in abeyance. Additionally, an informal demand was asserted against Austin seeking recovery related to certain redemptions of investments made by Austin funds in Madoff-advised hedge funds prior to the revelation of Madoff's crimes. That demand was settled in August 2012 for an immaterial amount, which was paid out of existing reserves.

Monday litigation. As previously reported, KeyCorp and certain current and former directors and officers were named as defendants in the shareholder derivative lawsuit captioned *Warren Monday, et al., v. Henry L. Meyer III, et al.* (Monday), filed in the United States District Court for the Northern District of Ohio. As previously reported, plaintiffs filed a notice of appeal after the court dismissed the lawsuit in late 2011. While the matter was pending on appeal, the parties agreed to a settlement, subject to the approval of the court. On August 6, 2012 a fairness hearing was held. The court entered an order on August 13, 2012 approving the settlement and dismissing the case. The settlement amount was immaterial and paid out of existing reserves.

Checking Account Overdraft Litigation. As previously reported, KeyBank was named a defendant in a putative class action seeking to represent a national class of KeyBank customers allegedly harmed by KeyBank's overdraft practices. The complaint alleges that KeyBank unfairly manipulates customer transactions to maximize the number of overdraft charges. The claims asserted against KeyBank include breach of contract and breach of covenant of good faith and fair dealing, common law unconscionability, conversion, unjust enrichment and violation of the Washington Consumer Protection Act. Plaintiffs seek restitution and disgorgement of overdraft fees paid by plaintiffs since February 2004 as a result of the alleged manipulation of customer transactions, damages, expenses of litigation, attorneys' fees, and other relief deemed equitable by the court. The case was transferred and consolidated for purposes of pretrial discovery and motion proceedings to a multidistrict proceeding styled *In Re: Checking Account Overdraft Litigation* pending in the United States District Court for the Southern District of Florida. KeyBank filed a notice of appeal with the United States Court of Appeals for the Eleventh Circuit in regard to the denial of KeyBank's motion to compel arbitration. On August 21, 2012, the court of appeals vacated the district court's order denying KeyBank's motion to compel arbitration and remanded the case for further consideration. At this stage of the proceedings it is too early to determine if the matter would reasonably be expected to have a material adverse effect on our financial condition.

Other litigation. In the ordinary course of business, we are subject to various other litigation, investigations and administrative proceedings. These other matters may involve claims for substantial monetary relief. Due to the complex nature of these various other matters, it may be years before some matters are resolved. While it is impossible to ascertain the ultimate resolution or range of financial liability, based on information presently known to us, we do not believe there is any other matter to which we are a party, or involving any of our properties that, individually or in the aggregate, would reasonably be expected to have a material adverse effect on our financial condition. We note, however, that in light of the inherent uncertainty in legal proceedings there can be no assurance that the ultimate resolution will not exceed established reserves. As a result, the outcome of a particular matter, or a combination of matters, may be material to our results of operations for a particular period, depending upon the size of the loss or our income for that particular period.

Table of Contents**Guarantees**

We are a guarantor in various agreements with third parties. The following table shows the types of guarantees that we had outstanding at September 30, 2012. Information pertaining to the basis for determining the liabilities recorded in connection with these guarantees is included in Note 1 (Summary of Significant Accounting Policies) under the heading Guarantees on page 177 of our 2011 Annual Report on Form 10-K.

September 30, 2012	Maximum Potential Undiscounted		Liability Recorded
	Future Payments		
<i>in millions</i>			
Financial guarantees:			
Standby letters of credit	\$	10,377	\$ 52
Recourse agreement with FNMA		1,003	7
Return guarantee agreement with LIHTC investors		43	43
Written put options ^(a)		2,003	50
Default guarantees		3	1
Total	\$	13,429	\$ 153

(a) The maximum potential undiscounted future payments represent notional amounts of derivatives qualifying as guarantees.

We determine the payment/performance risk associated with each type of guarantee described below based on the probability that we could be required to make the maximum potential undiscounted future payments shown in the preceding table. We use a scale of low (0-30% probability of payment), moderate (31-70% probability of payment) or high (71-100% probability of payment) to assess the payment/performance risk, and have determined that the payment/performance risk associated with each type of guarantee outstanding at September 30, 2012, is low.

Standby letters of credit. KeyBank issues standby letters of credit to address clients' financing needs. These instruments obligate us to pay a specified third party when a client fails to repay an outstanding loan or debt instrument or fails to perform some contractual nonfinancial obligation. Any amounts drawn under standby letters of credit are treated as loans to the client; they bear interest (generally at variable rates) and pose the same credit risk to us as a loan. At September 30, 2012, our standby letters of credit had a remaining weighted-average life of 2.9 years, with remaining actual lives ranging from less than one year to as many as eleven years.

Recourse agreement with FNMA. We participate as a lender in the FNMA Delegated Underwriting and Servicing program. FNMA delegates responsibility for originating, underwriting, and servicing mortgages, and we assume a limited portion of the risk of loss during the remaining term on each commercial mortgage loan that we sell to FNMA. We maintain a reserve for such potential losses in an amount that we believe approximates the fair value of our liability. At September 30, 2012, the outstanding commercial mortgage loans in this program had a weighted-average remaining term of 6.4 years, and the unpaid principal balance outstanding of loans sold by us as a participant was \$3.1 billion. As shown in the preceding table, the maximum potential amount of undiscounted future payments that we could be required to make under this program is equal to approximately one-third of the principal balance of loans outstanding at September 30, 2012. If we are required to make a payment, we would have an interest in the collateral underlying the related commercial mortgage loan; any loss we incur could be offset by the amount of any recovery from the collateral.

Return guarantee agreement with LIHTC investors. KAHC, a subsidiary of KeyBank, offered limited partnership interests to qualified investors. Partnerships formed by KAHC invested in low-income residential rental properties that qualify for federal low income housing tax credits under Section 42 of the Internal Revenue Code. In certain partnerships, investors paid a fee to KAHC for a guaranteed return that is based on the financial performance of the property and the property's confirmed LIHTC status throughout a fifteen-year compliance period. Typically, KAHC fulfills these guaranteed returns by distributing tax credits and deductions associated with the specific properties. If KAHC defaults on its obligation to provide the guaranteed return, KeyBank is obligated to make any necessary payments to investors. No recourse or collateral is available to offset our guarantee obligation other than the underlying income stream from the properties and the residual value of the operating partnership interests.

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As shown in the previous table, KAHC maintained a reserve in the amount of \$43 million at September 30, 2012, which we believe will be sufficient to cover estimated future obligations under the guarantees. The maximum exposure to loss reflected in the table represents undiscounted future payments due to investors for the return on and of their investments. A majority of these payments are due and payable within the next twelve months.

These guarantees have expiration dates that extend through 2018, but KAHC has not formed any new partnerships under this program since October 2003. Additional information regarding these partnerships is included in Note 9 (Variable Interest Entities).

Written put options. In the ordinary course of business, we write interest rate caps and floors for commercial loan clients that have variable and fixed rate loans, respectively, with us and wish to mitigate their exposure to changes in interest rates. At September 30, 2012, our written put options had an average life of 1.8 years. These instruments are considered to be guarantees, as we are required to make payments to the counterparty (the commercial loan client) based on changes in an underlying variable that is related to an asset, a liability, or an equity security that the client holds (i.e., the commercial loan client). We are obligated to pay the client if the applicable benchmark interest rate is above or below a specified level (known as the strike rate). These written put options are accounted for as derivatives at fair value, as further discussed in Note 7 (Derivatives and Hedging Activities). We typically mitigate our potential future payment obligations by entering into offsetting positions with third parties.

Written put options where the counterparty is a broker-dealer or bank are accounted for as derivatives at fair value but are not considered guarantees since these counterparties typically do not hold the underlying instruments. In addition, we are a purchaser and seller of credit derivatives, which are further discussed in Note 7.

Default guarantees. Some lines of business participate in guarantees that obligate us to perform if the debtor (typically a client) fails to satisfy all of its payment obligations to third parties. We generally undertake these guarantees for one of two possible reasons: either the risk profile of the debtor should provide an investment return, or we are supporting our underlying investment in the debtor. The terms of these default guarantees range from less than one year to as many as seven years; some default guarantees do not have a contractual end date. Although no collateral is held, we would receive a pro rata share should the third party collect some or all of the amounts due from the debtor.

Other Off-Balance Sheet Risk

Other off-balance sheet risk stems from financial instruments that do not meet the definition of a guarantee as specified in the applicable accounting guidance, and from other relationships.

Liquidity facilities that support asset-backed commercial paper conduits. At September 30, 2012, we did not have any liquidity facilities remaining outstanding with any unconsolidated third-party commercial paper conduits. The liquidity facility, which expired during the second quarter of 2012, obligated us to provide aggregate funding of up to a certain amount in the event that a credit market disruption or other factors prevented the conduit from issuing commercial paper.

Indemnifications provided in the ordinary course of business. We provide certain indemnifications, primarily through representations and warranties in contracts that we execute in the ordinary course of business in connection with loan sales and other ongoing activities, as well as in connection with purchases and sales of businesses. We maintain reserves, when appropriate, with respect to liability that reasonably could arise as a result of these indemnities.

Intercompany guarantees. KeyCorp and certain of our affiliates are parties to various guarantees that facilitate the ongoing business activities of other affiliates. These business activities encompass issuing debt, assuming certain lease and insurance obligations, purchasing or issuing investments and securities, and engaging in certain leasing transactions involving clients.

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13. Trust Preferred Securities Issued by Unconsolidated Subsidiaries

We own the outstanding common stock of business trusts formed by us that issued corporation-obligated mandatorily redeemable trust preferred securities. The trusts used the proceeds from the issuance of their trust preferred securities and common stock to buy debentures issued by KeyCorp. These debentures are the trusts' only assets; the interest payments from the debentures finance the distributions paid on the mandatorily redeemable trust preferred securities.

We unconditionally guarantee the following payments or distributions on behalf of the trusts:

• required distributions on the trust preferred securities;

• the redemption price when a capital security is redeemed; and

• the amounts due if a trust is liquidated or terminated.

The Dodd-Frank Act changes the regulatory capital standards that apply to BHCs by requiring the phase-out of the treatment of trust preferred securities and cumulative preferred securities as Tier 1 eligible capital. This three-year phase-out period, which commences January 1, 2013, will ultimately require us to treat our mandatorily redeemable trust preferred securities as Tier 2 capital. On June 12, 2012, the Federal Reserve, the FDIC, and the OCC jointly announced three NPRs that would revise and replace the agencies' current capital rules in a manner consistent with implementing the final framework for strengthening international capital and liquidity regulation (Basel III) adopted by the Basel Committee on Banking Supervision (the Basel Committee). One NPR proposes rules implementing the phase-out of trust preferred securities as Tier 1 capital, consistent with the Dodd-Frank Act, as part of the implementation of Basel III. A more thorough discussion of current rulemaking underway in the U.S. to implement Basel III is in the Supervision and Regulation portion of this report.

As of September 30, 2012, the trust preferred securities issued by the KeyCorp capital trusts represent \$339 million or 3.5% of our total qualifying Tier 1 capital, net of goodwill. As previously reported, on July 12, 2012, we completed the redemption in full of the trust preferred securities issued by KeyCorp Capital VII and KeyCorp Capital X, with an aggregate liquidation preference of \$707 million.

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The trust preferred securities, common stock and related debentures are summarized as follows:

<i>dollars in millions</i>	Trust Preferred Securities, Net of Discount	Common (a) Stock	Principal Amount of Debentures, Net of Discount	Interest Rate of Trust Preferred Securities and Debentures	Maturity of Trust Preferred Securities and Debentures
				(b)	(c)
September 30, 2012					
KeyCorp Capital I	\$ 156	\$ 6	\$ 162	1.201 %	2028
KeyCorp Capital II	116	4	120	6.875	2029
KeyCorp Capital III	151	4	155	7.750	2029
Total	\$ 423	\$ 14	\$ 437	5.095 %	
December 31, 2011	\$ 1,206	\$ 19	\$ 1,225	6.610 %	
September 30, 2011	\$ 1,576	\$ 19	\$ 1,595	6.574 %	

(a) The trust preferred securities must be redeemed when the related debentures mature, or earlier if provided in the governing indenture. Each issue of trust preferred securities carries an interest rate identical to that of the related debenture. Certain trust preferred securities include basis adjustments related to fair value hedges totaling \$83 million at September 30, 2012, \$160 million at December 31, 2011, and \$169 million at September 30, 2011. See Note 7 (Derivatives and Hedging Activities) for an explanation of fair value hedges.

(b) We have the right to redeem these debentures: (i) in whole or in part, on or after July 1, 2008 (for debentures owned by KeyCorp Capital I); March 18, 1999 (for debentures owned by KeyCorp Capital II); and July 16, 1999 (for debentures owned by KeyCorp Capital III). If the debentures purchased by KeyCorp Capital I are redeemed before they mature, the redemption price will be the principal amount, plus any accrued but unpaid interest. If the debentures purchased by KeyCorp Capital II or KeyCorp Capital III are redeemed before they mature, the redemption price will be the greater of: (a) the principal amount, plus any accrued but unpaid interest or (b) the sum of the present values of principal and interest payments discounted at the Treasury Rate (as defined in the applicable indenture), plus 20 basis points (25 basis points or 50 basis points in the case of redemption upon either a tax event or a capital treatment event for KeyCorp Capital III), plus any accrued but unpaid interest. When debentures are redeemed in response to tax or capital treatment events, the redemption price for KeyCorp Capital II and KeyCorp Capital III generally is slightly more favorable to us. The principal amount of certain debentures includes basis adjustments related to fair value hedges totaling \$83 million at September 30, 2012, \$160 million at December 31, 2011, and \$169 million at September 30, 2011. See Note 7 (Derivatives and Hedging Activities) for an explanation of fair value hedges.

(c) The interest rates for the trust preferred securities issued by KeyCorp Capital II and KeyCorp Capital III are fixed. KeyCorp Capital I has a floating interest rate equal to three-month LIBOR plus 74 basis points that reprices quarterly. The total interest rates are weighted-average rates.

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Effective December 31, 2009, we amended our cash balance pension plan and other defined benefit plans to freeze all benefit accruals and close the plans to new employees. We will continue to credit participants' existing account balances for interest until they receive their plan benefits. We changed certain pension plan assumptions after freezing the plans.

The components of net pension cost for all funded and unfunded plans are as follows:

<i>in millions</i>	Three months ended September		Nine months ended September	
	2012	30, 2011	2012	30, 2011
Interest cost on PBO	\$ 12	\$ 14	\$ 36	\$ 42
Expected return on plan assets	(18)	(20)	(54)	(60)
Amortization of losses	4	3	12	9
Net pension cost	\$ (2)	\$ (3)	\$ (6)	(9)

Other Postretirement Benefit Plans

We sponsor a retiree healthcare plan in which all employees age 55 with five years of service (or employees age 50 with 15 years of service who are terminated under conditions that entitle them to a severance benefit) are eligible to participate. Participant contributions are adjusted annually. Key may provide a subsidy towards the cost of coverage for certain employees hired before 2001 with a minimum of 15 years of service at the time of termination. We also maintain a death benefit plan that provides a death benefit for a very limited number of (i) former Key employees who retired from their employment with Key prior to 1994; (ii) former Key employees who elect a grandfathered pension benefit under the KeyCorp Cash Balance Pension Plan; and (iii) Key employees who otherwise were provided a historical death benefit at the time of their termination. The death benefit plan is noncontributory. We use separate VEBA trusts to fund the healthcare plan and the death benefit plan.

The components of net postretirement benefit cost for all funded and unfunded plans are as follows:

<i>in millions</i>	Three months ended September		Nine months ended September	
	2012	30, 2011	2012	30, 2011
Interest cost on APBO	\$ 1	\$ 1	\$ 3	\$ 3
Expected return on plan assets	(1)	(1)	(3)	(3)
Net postretirement benefit cost				

The Patient Protection and Affordable Care Act and Education Reconciliation Act of 2010, which were both signed into law in March 2010, changed the tax treatment of federal subsidies paid to sponsors of retiree health benefit plans that provide a benefit that is at least actuarially equivalent to the benefits under Medicare Part D. As a result of these laws, these subsidy payments become taxable in tax years beginning after December 31, 2012. The accounting guidance applicable to income taxes requires the impact of a change in tax law to be immediately recognized in the period that includes the enactment date. The changes to the tax law regarding these subsidies did not affect us as we did not have a deferred tax asset recorded for Medicare Part D subsidies received.

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15. Shareholders Equity

Comprehensive Capital Plan

As previously reported, as authorized by our Board and pursuant to our 2012 capital plan submitted to the Federal Reserve as part of CCAR and not objected to by the Federal Reserve, KeyCorp had authority to repurchase up to \$344 million of our Common Shares for general repurchase and repurchases in connection with employee elections under our compensation and benefit programs.

During the third quarter of 2012, we completed \$82 million of Common Share repurchases. Following completion of these repurchases, we have remaining authority to repurchase up to \$177 million of our Common Shares for general repurchase and repurchases in connection with employee elections under our compensation and benefit programs. Our existing repurchase program does not have an expiration date. Common Share repurchases under the current authorization are expected to be executed through the first quarter of 2013.

Repurchase of TARP CPP Preferred Stock, Warrant and Completion of Equity and Debt Offerings

During 2011, we completed the repurchase of the \$2.5 billion of Series B Preferred Stock and corresponding warrant issued to the U.S. Treasury Department. As a result of the repurchase, we recorded a \$49 million one-time deemed dividend in the first quarter of 2011 related to the remaining difference between the repurchase price and the carrying value of the preferred shares at the time of repurchase. On April 20, 2011 we repurchased the warrant directly from the U.S. Treasury for \$70 million. Beginning with the second quarter of 2011, the repurchase resulted in the elimination of quarterly dividends of \$31 million and discount amortization of \$4 million, or \$140 million on an annual basis, related to these preferred shares. In total, we paid \$2.867 billion to the U.S. Treasury during the investment period in the form of dividends, principal and repurchase of the warrant, resulting in a return to the U.S. Treasury of \$367 million above the initial investment of \$2.5 billion on November 14, 2008.

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16. Line of Business Results

The specific lines of business that comprise each of the major business segments (operating segments) are described below.

Key Community Bank

Key Community Bank serves individuals and small to mid-sized businesses through its 14-state branch network.

Individuals are provided branch-based deposit and investment products, personal finance services and loans, including residential mortgages, home equity, and various types of installment loans. In addition, financial, estate and retirement planning, and asset management services are offered to assist high-net-worth clients with their banking, trust, portfolio management, insurance, charitable giving, and related needs.

Small businesses are provided deposit, investment and credit products, and business advisory services. Mid-sized businesses are provided products and services that include commercial lending, cash management, equipment leasing, investment and employee benefit programs, succession planning, access to capital markets, derivatives, and foreign exchange.

Key Corporate Bank

Real Estate Capital and Corporate Banking Services consists of two business units, Real Estate Capital and Corporate Banking Services.

Real Estate Capital is a national business that provides construction and interim lending, permanent debt placements and servicing, equity and investment banking, and other commercial banking products and services to developers, brokers and owner-investors. This unit deals primarily with nonowner-occupied properties (i.e., generally properties in which at least 50% of the debt service is provided by rental income from nonaffiliated third parties). Real Estate Capital emphasizes providing clients with finance solutions through access to the capital markets.

Corporate Banking Services provides cash management, interest rate derivatives, and foreign exchange products and services to clients served by both the Key Community Bank and Key Corporate Bank groups. Through its Public Sector and Financial Institutions businesses, Corporate Banking Services also provides a full array of commercial banking products and services to government and not-for-profit entities and community banks. A variety of commercial payment products are provided through the Enterprise Commercial Payments Group.

Equipment Finance meets the equipment financing needs of companies worldwide and provides equipment manufacturers, distributors and resellers with financing options for their clients. Lease financing receivables and related revenues are assigned to other lines of business (primarily Institutional and Capital Markets and Commercial Banking) if those businesses are principally responsible for maintaining the relationship with the client.

Institutional and Capital Markets, through its KeyBanc Capital Markets unit, provides commercial lending, treasury management, investment banking, derivatives, foreign exchange, equity and debt underwriting and trading, and syndicated finance products and services to large corporations and middle-market companies.

Institutional and Capital Markets, through its Victory Capital Management unit, also manages or offers advice regarding investment portfolios for a national client base, including corporations, labor unions, not-for-profit organizations, governments and individuals. These portfolios may be managed in separate accounts, common funds or the Victory family of mutual funds.

Other Segments

Other Segments consist of Corporate Treasury, our Principal Investing unit and various exit portfolios.

Reconciling Items

Total assets included under Reconciling Items primarily represent the unallocated portion of nonearning assets of corporate support functions. Charges related to the funding of these assets are part of net interest income and are allocated to the business segments through noninterest expense. Reconciling Items also includes intercompany eliminations and certain items that are not allocated to the business segments because they do not reflect their normal operations.

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The table on the following pages shows selected financial data for our two major business segments for the three- and nine- month periods ended September 30, 2012 and September 30, 2011. This table is accompanied by supplementary information for our Key Corporate Bank business segment.

The information was derived from the internal financial reporting system we use to monitor and manage our financial performance. GAAP guides financial accounting, but there is no authoritative guidance for management accounting the way we use our judgment and experience to make reporting decisions. Consequently, the line of business results we report may not be comparable to line of business results presented by other companies.

The selected financial data are based on internal accounting policies designed to compile results on a consistent basis and in a manner that reflects the underlying economics of the businesses. In accordance with our policies:

- ⌚ Net interest income is determined by assigning a standard cost for funds used or a standard credit for funds provided based on their assumed maturity, prepayment and/or repricing characteristics.

- ⌚ Indirect expenses, such as computer servicing costs and corporate overhead, are allocated based on assumptions regarding the extent to which each line of business actually uses the services.

- ⌚ The consolidated provision for loan and lease losses is allocated among the lines of business primarily based on their actual net charge-offs, adjusted periodically for loan growth and changes in risk profile. The amount of the consolidated provision is based on the methodology that we use to estimate our consolidated allowance for loan and lease losses. This methodology is described in Note 1 (Summary of Significant Accounting Policies) under the heading Allowance for Loan and Lease Losses on page 117 in our 2011 Annual Report on Form 10-K.

- ⌚ Income taxes are allocated based on the statutory federal income tax rate of 35% (adjusted for tax-exempt interest income, income from corporate-owned life insurance and tax credits associated with investments in low-income housing projects) and a blended state income tax rate (net of the federal income tax benefit) of 2.2%.

- ⌚ Capital is assigned based on our assessment of economic risk factors (primarily credit, operating, and market risk) directly attributable to each line of business.

Developing and applying the methodologies that we use to allocate items among our lines of business is a dynamic process. Accordingly, financial results may be revised periodically to reflect accounting enhancements, changes in the risk profile of a particular business or changes in our organizational structure.

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Three months ended September 30, <i>dollars in millions</i>	Key Community Bank		Key Corporate Bank	
	2012	2011	2012	2011
SUMMARY OF OPERATIONS				
Net interest income (TE)	\$ 365	\$ 371	\$ 182	\$ 172
Noninterest income	211	194	210	197
Total revenue (TE) ^(a)	576	565	392	369
Provision (credit) for loan and lease losses	120	39	(3)	(40)
Depreciation and amortization expense	16	9	11	17
Other noninterest expense	496	448	198	199
Income (loss) from continuing operations before income taxes (TE)	(56)	69	186	193
Allocated income taxes (benefit) and TE adjustments	(33)	12	68	70
Income (loss) from continuing operations	(23)	57	118	123
Income (loss) from discontinued operations, net of taxes				
Net income (loss)	(23)	57	118	123
Less: Net income (loss) attributable to noncontrolling interests				
Net income (loss) attributable to Key	\$ (23)	\$ 57	\$ 118	\$ 123

AVERAGE BALANCES ^(b)				
Loans and leases	\$ 28,386	\$ 26,270	\$ 18,886	\$ 16,986
Total assets ^(a)	32,136	29,681	22,914	21,168
Deposits	49,537	47,672	12,873	10,544
OTHER FINANCIAL DATA				
Net loan charge-offs ^(b)	\$ 93	\$ 60	\$ 8	\$ 22
Return on average allocated equity ^(b)	(3.11) %	7.19 %	27.61 %	22.70 %
Return on average allocated equity	(3.11)	7.19	27.61	22.70
Average full-time equivalent employees ^(c)	9,139	8,641	2,146	2,209

Nine months ended September 30, <i>dollars in millions</i>	Key Community Bank		Key Corporate Bank	
	2012	2011	2012	2011
SUMMARY OF OPERATIONS				
Net interest income (TE)	\$ 1,066	\$ 1,123	\$ 551	\$ 535
Noninterest income	576	566	634	630
Total revenue (TE) ^(a)	1,642	1,689	1,185	1,165
Provision (credit) for loan and lease losses	133	130	14	(137)
Depreciation and amortization expense	35	29	37	56
Other noninterest expense	1,411	1,321	620	596
Income (loss) from continuing operations before income taxes (TE)	63	209	514	650
Allocated income taxes (benefit) and TE adjustments	(12)	37	188	238
Income (loss) from continuing operations	75	172	326	412
Income (loss) from discontinued operations, net of taxes				
Net income (loss)	75	172	326	412
Less: Net income (loss) attributable to noncontrolling interests			3	
Net income (loss) attributable to Key	\$ 75	\$ 172	\$ 323	\$ 412

AVERAGE BALANCES ^(b)				
Loans and leases	\$ 27,352	\$ 26,275	\$ 18,668	\$ 17,275
Total assets ^(a)	30,993	29,703	22,831	21,459
Deposits	48,523	47,831	12,281	10,671
OTHER FINANCIAL DATA				
Net loan charge-offs ^(b)	\$ 192	\$ 215	\$ 43	\$ 126
Return on average allocated equity ^(b)	3.42 %	7.13 %	24.10 %	23.57 %
Return on average allocated equity	3.42	7.13	24.10	23.57
Average full-time equivalent employees ^(c)	8,872	8,509	2,163	2,131

(a)

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Substantially all revenue generated by our major business segments is derived from clients that reside in the United States. Substantially all long-lived assets, including premises and equipment, capitalized software, and goodwill held by our major business segments, are located in the United States.

- (b) From continuing operations.

- (c) The number of average full-time equivalent employees has not been adjusted for discontinued operations.

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Other Segments		Total Segments		Reconciling Items		Key	
2012	2011	2012	2011	2012	2011	2012	2011
\$ 29	\$ 10	\$ 576	\$ 553	\$ 2	\$ 2	\$ 578	\$ 555
131	93	552	484	(8)	(1)	544	483
160	103	1,128	1,037	(6)	1	1,122	1,038
(7)	10	110	9	(1)	1	109	10
2	4	29	30	35	35	64	65
15	22	709	669	(39)	(42)	670	627
150	67	280	329	(1)	7	279	336
46	14	81	96	(23)	5	58	101
104	53	199	233	22	2	221	235
					(17)		(17)
104	53	199	233	22	(15)	221	218
2	1	2	1			2	1
\$ 102	\$ 52	\$ 197	\$ 232	\$ 22	\$ (15)	\$ 219	\$ 217
\$ 3,365	\$ 4,683	\$ 50,637	\$ 47,939	\$ 58	\$ 69	\$ 50,695	\$ 48,008
25,197	29,605	80,247	80,454	534	1,005	80,781	81,459
408	817	62,818	59,033	(142)	(133)	62,676	58,900
\$ 8	\$ 26	\$ 109	\$ 108	\$ 1	\$ 1	\$ 109	\$ 109
62.62 %	26.42 %	14.82 %	15.15 %	1.77 %	.21 %	8.52 %	9.44 %
60.93	26.42	14.77	15.15	1.78	(1.59)	8.52	8.76
5	6	11,290	10,856	4,543	4,634	15,833	15,490
Other Segments		Total Segments		Reconciling Items		Key	
2012	2011	2012	2011	2012	2011	2012	2011
\$ 56	\$ 55	\$ 1,673	\$ 1,713	\$ 8	\$ 16	\$ 1,681	\$ 1,729
307	209	1,517	1,405	(16)	(11)	1,501	1,394
363	264	3,190	3,118	(8)	5	3,182	3,123
26	(25)	173	(32)	(1)	(6)	172	(38)
7	15	79	100	104	108	183	208
53	65	2,084	1,982	(116)	(117)	1,968	1,865
277	209	854	1,068	5	20	859	1,088
71	46	247	321	(45)	(2)	202	319
206	163	607	747	50	22	657	769
				5	(37)	5	(37)
206	163	607	747	55	(15)	662	732
4	12	7	12			7	12

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\$	202	\$	151	\$	600	\$	735	\$	55	\$	(15)	\$	655	\$	720
\$	3,784	\$	4,985	\$	49,804	\$	48,535	\$	56	\$	51	\$	49,860	\$	48,586
	26,210		29,971		80,034		81,133		689		1,236		80,723		82,369
	468		796		61,272		59,298		(143)		(142)		61,129		59,156
\$	52	\$	95	\$	287	\$	436					\$	287	\$	436
	39.80 %		24.86 %		14.85 %		15.42 %		1.42 %		.77 %		8.59 %		9.93 %
	38.88		24.86		14.81		15.42		1.57		(.52)		8.66		9.44
	5		31		11,040		10,671		4,525		4,710		15,565		15,381

Table of Contents**Supplementary information (Key Corporate Bank lines of business)**

Three months ended September 30, <i>dollars in millions</i>	Real Estate Capital and Corporate Banking Services		Equipment Finance		Institutional and Capital Markets	
	2012	2011	2012	2011	2012	2011
Total revenue (TE)	\$ 166	\$ 153	\$ 57	\$ 68	\$ 169	\$ 148
Provision (credit) for loan and lease losses	(3)	(38)		(8)		6
Noninterest expense	62	68	35	45	112	103
Net income (loss) attributable to Key	67	78	14	19	37	26
Average loans and leases	7,342	7,089	5,159	4,620	6,385	5,277
Average loans held for sale	359	173	7	7	75	93
Average deposits	9,674	7,339	6	11	3,193	3,194
Net loan charge-offs	9	19	(1)	(1)		4
Net loan charge-offs to average loans	.49 %	1.06 %	(.08) %	(.09) %	%	.30 %
Nonperforming assets at period end	\$ 142	\$ 240	\$ 30	\$ 31	\$ 25	\$ 55
Return on average allocated equity	34.44 %	28.01 %	22.73 %	23.05 %	21.61 %	14.37 %
Average full-time equivalent employees	929	971	383	434	834	804

Nine months ended September 30, <i>dollars in millions</i>	Real Estate Capital and Corporate Banking Services		Equipment Finance		Institutional and Capital Markets	
	2012	2011	2012	2011	2012	2011
Total revenue (TE)	\$ 512	\$ 495	\$ 179	\$ 194	\$ 494	\$ 476
Provision (credit) for loan and lease losses	1	(78)	4	(64)	9	5
Noninterest expense	193	193	109	143	355	316
Net income (loss) attributable to Key	197	240	41	72	85	100
Average loans and leases	7,461	7,791	4,943	4,596	6,264	4,888
Average loans held for sale	329	181	18	3	140	99
Average deposits	9,071	7,802	7	10	3,203	2,859
Net loan charge-offs	32	110	8	12	3	4
Net loan charge-offs to average loans	.57 %	1.89 %	.22 %	.35 %	.06 %	.11 %
Nonperforming assets at period end	\$ 142	\$ 240	\$ 30	\$ 31	\$ 25	\$ 55
Return on average allocated equity	31.18 %	25.43 %	21.48 %	28.65 %	16.43 %	18.09 %
Average full-time equivalent employees	965	936	390	434	808	761

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Report of Independent Registered Public Accounting Firm

Shareholders and Board of Directors

KeyCorp

We have reviewed the consolidated balance sheets of KeyCorp and subsidiaries (Key) as September 30, 2012 and 2011, the related consolidated statements of income and comprehensive income for the three- and nine-month periods ended September 30, 2012 and 2011, and the related consolidated statements of changes in equity and cash flows for the nine-month periods ended September 30, 2012 and 2011. These financial statements are the responsibility of Key s management.

We conducted our review in accordance with the standards of the Public Company Accounting Oversight Board (United States). A review of interim financial information consists principally of applying analytical procedures and making inquiries of persons responsible for financial and accounting matters. It is substantially less in scope than an audit conducted in accordance with the standards of the Public Company Accounting Oversight Board, the objective of which is the expression of an opinion regarding the financial statements taken as a whole. Accordingly, we do not express such an opinion.

Based on our review, we are not aware of any material modifications that should be made to the consolidated financial statements referred to above for them to be in conformity with U.S. generally accepted accounting principles.

We have previously audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheet of Key as of December 31, 2011, and the related consolidated statements of income, changes in equity, and cash flows for the year then ended not presented herein, and in our report dated February 27, 2012, we expressed an unqualified opinion on those consolidated financial statements. In our opinion, the information set forth in the accompanying consolidated balance sheet as of December 31, 2011, is fairly stated, in all material respects, in relation to the consolidated balance sheet from which it has been derived.

Cleveland, Ohio
November 1, 2012

/s/ Ernst & Young LLP

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Item 2. Management's Discussion & Analysis of Financial Condition & Results of Operations

Introduction

This section reviews the financial condition and results of operations of KeyCorp and its subsidiaries for the quarterly and year to date periods ended September 30, 2012 and 2011. Some tables may include additional periods to comply with disclosure requirements or to illustrate trends in greater depth. When you read this discussion, you should also refer to the consolidated financial statements and related notes in this report. The page locations of specific sections and notes that we refer to are presented in the table of contents.

References to our 2011 Annual Report on Form 10-K refer to our Annual Report on Form 10-K for the year ended December 31, 2011, which has been filed with the SEC and is available on its website (www.sec.gov) or on our website (www.key.com/ir).

Terminology

Throughout this discussion, references to Key, we, our, us, and similar terms refer to the consolidated entity consisting of KeyCorp and its subsidiaries. KeyCorp refers solely to the parent holding company, and KeyBank refers to KeyCorp's subsidiary bank, KeyBank National Association.

We want to explain some industry-specific terms at the outset so you can better understand the discussion that follows.

- ⋮ We use the phrase *continuing operations* in this document to mean all of our businesses other than the education lending business and Austin. The education lending business and Austin have been accounted for as *discontinued operations* since 2009.
- ⋮ Our *exit loan portfolios* are separate from our *discontinued operations*. These portfolios, which are in a run-off mode, stem from product lines we decided to cease because they no longer fit with our corporate strategy. These exit loan portfolios are included in *Other Segments*.
- ⋮ We engage in *capital markets activities* primarily through business conducted by our Key Corporate Bank segment. These activities encompass a variety of products and services. Among other things, we trade securities as a dealer, enter into derivative contracts (both to accommodate clients' financing needs and to mitigate certain risks), and conduct transactions in foreign currencies (both to accommodate clients' needs and to benefit from fluctuations in exchange rates).
- ⋮ For regulatory purposes, capital is divided into two classes. Federal regulations currently prescribe that at least one-half of a bank or BHC's *total risk-based capital* must qualify as *Tier 1 capital*. Both total and Tier 1 capital serve as bases for several measures of capital adequacy, which is an important indicator of financial stability and condition. As described in the section entitled Introduction that begins on page 36 of our 2011 Annual Report on Form 10-K, the regulators conduct a review of capital adequacy for each of the country's nineteen largest banking institutions, including KeyCorp. This regulatory assessment began in 2009 and has continued into 2012. As part of this capital adequacy review, banking regulators evaluated a component of Tier 1 capital, known as *Tier 1 common equity*. For a detailed explanation of total capital, Tier 1 capital and Tier 1 common equity and how they are calculated see the section entitled Capital. Additionally, a comprehensive list of the acronyms and abbreviations used throughout this discussion is included in Note 1 (Basis of Presentation).

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Our financial performance for each of the last five quarters is summarized in Figure 1.

Figure 1. Selected Financial Data

<i>dollars in millions, except per share amounts</i>	Third	2012 Second	First	2011 Fourth	Third	Nine months ended September 30,	
						2012	2011
FOR THE PERIOD							
Interest income	\$ 671	\$ 662	\$ 684	\$ 698	\$ 705	\$ 2,017	\$ 2,191
Interest expense	99	124	131	141	156	354	481
Net interest income	572	538	553	557	549	1,663	1,710
Provision (credit) for loan and lease losses	109	21	42	(22)	10	172	(38)
Noninterest income	544	485	472	414	483	1,501	1,394
Noninterest expense	734	714	703	717	692	2,151	2,073
Income (loss) from continuing operations before income taxes	273	288	280	276	330	841	1,069
Income (loss) from continuing operations attributable to Key	219	226	205	207	234	650	757
Income (loss) from discontinued operations, net of taxes ^(a)		10	(5)	(7)	(17)	5	(37)
Net income (loss) attributable to Key	219	236	200	200	217	655	720
Income (loss) from continuing operations attributable to Key common shareholders	214	221	199	201	229	634	656
Income (loss) from discontinued operations, net of taxes ^(a)		10	(5)	(7)	(17)	5	(37)
Net income (loss) attributable to Key common shareholders	214	231	194	194	212	639	619
PER COMMON SHARE							
Income (loss) from continuing operations attributable to Key common shareholders	\$.23	\$.23	\$.21	\$.21	\$.24	\$.67	\$.71
Income (loss) from discontinued operations, net of taxes ^(a)		.01	(.01)	(.01)	(.02)	.01	(.04)
Net income (loss) attributable to Key common shareholders ^(d)	.23	.24	.20	.20	.22	.68	.67
Income (loss) from continuing operations attributable to Key common shareholders assuming dilution	\$.23	\$.23	\$.21	\$.21	\$.24	\$.67	\$.71
Income (loss) from discontinued operations, net of taxes assuming dilution ^(e)		.01	(.01)	(.01)	(.02)	.01	(.04)
Net income (loss) attributable to Key common shareholders assuming dilution ^(d)	.23	.24	.20	.20	.22	.67	.67
Cash dividends paid	.05	.05	.03	.03	.03	.13	.07
Book value at period end	10.64	10.43	10.26	10.09	10.09	10.64	10.09
Tangible book value at period end	9.54	9.45	9.28	9.11	9.10	9.54	9.10
Market price:							
High	9.12	8.54	8.82	7.89	8.48	9.12	9.77
Low	7.46	6.80	7.26	5.59	5.63	6.80	5.63
Close	8.74	7.74	8.50	7.69	5.93	8.74	5.93
Weighted-average common shares outstanding (000)	936,223	944,648	949,342	948,658	948,702	943,378	926,298
Weighted-average common shares and potential common shares outstanding (000)	940,764	948,087	953,971	951,684	950,686	947,582	930,449
AT PERIOD END							
Loans	\$ 51,419	\$ 49,605	\$ 49,226	\$ 49,575	\$ 48,195	\$ 51,419	\$ 48,195
Earning assets	72,139	71,899	72,796	73,729	74,167	72,139	74,167
Total assets	86,950	86,523	87,431	88,785	89,262	86,950	89,262
Deposits	64,188	62,167	61,494	61,956	61,032	64,188	61,032
Long-term debt	6,119	7,521	8,898	9,520	10,717	6,119	10,717

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Key common shareholders equity	9,960	9,864	9,808	9,614	9,610	9,960	9,610
Key shareholders equity	10,251	10,155	10,099	9,905	9,901	10,251	9,901

PERFORMANCE RATIOS FROM CONTINUING OPERATIONS

Return on average total assets	1.08 %	1.12 %	1.02 %	1.01 %	1.14 %	1.08 %	1.23 %
Return on average common equity	8.57	9.06	8.25	8.26	9.52	8.63	9.62
Return on average tangible common equity	9.56	10.01	9.13	9.15	10.56	9.57	10.72
Net interest margin (TE) ^(b)	3.23	3.06	3.16	3.13	3.09	3.15	3.18
Cash efficiency ratio ^(b)	64.62	69.29	68.09	73.29	66.57	67.25	66.28

PERFORMANCE RATIOS FROM CONSOLIDATED OPERATIONS

Return on average total assets	1.01 %	1.10	0.93 %	.91 %	.98 %	1.01 %	1.09 %
Return on average common equity	8.57	9.47	8.04	7.97	8.82	8.70	9.08
Return on average tangible common equity ^(b)	9.56	10.46	8.90	8.83	9.77	9.64	10.12
Net interest margin (TE)	3.14	2.99	3.08	3.04	3.02	3.07	3.10
Loan to Deposit ^(c)	86.24	86.38	86.97	87.00	85.71	86.24	85.71

CAPITAL RATIOS AT PERIOD END

Key shareholders equity to assets	11.79 %	11.74 %	11.55 %	11.16 %	11.09 %	11.79 %	11.09 %
Tangible Key shareholders equity to tangible assets	10.73	10.78	10.60	10.21	10.15	10.73	10.15
Tangible common equity to tangible assets ^(b)	10.39	10.44	10.26	9.88	9.82	10.39	9.82
Tier 1 common equity ^(b)	11.30	11.63	11.55	11.26	11.28	11.30	11.28
Tier 1 risk-based capital	12.10	12.45	13.29	12.99	13.49	12.10	13.49
Total risk-based capital	15.17	15.83	16.68	16.51	17.05	15.17	17.05
Leverage	11.37	11.35	12.12	11.79	11.93	11.37	11.93

TRUST AND BROKERAGE ASSETS

Assets under management	\$ 49,670	\$ 49,149	\$ 52,633	\$ 51,732	\$ 51,584	\$ 49,670	\$ 51,584
Nonmanaged and brokerage assets	24,220	23,912	33,021	30,639	28,007	24,220	28,007

OTHER DATA

Average full-time-equivalent employees	15,833	15,455	15,404	15,381	15,490	15,565	15,381
Branches	1,087	1,062	1,059	1,058	1,063	1,087	1,063

- (a) In April 2009, we decided to wind down the operations of Austin, an investment subsidiary that specialized in managing hedge fund investments for its institutional customer base. In September 2009, we decided to discontinue the education lending business conducted through Key Education Resources, the education payment and financing unit of KeyBank.
- (b) See Figure 7 entitled "GAAP to Non-GAAP Reconciliations," which presents the computations of certain financial measures related to tangible common equity, Tier 1 common equity, and cash efficiency. The table reconciles the GAAP performance measures to the corresponding non-GAAP measures, which provides a basis for period-to-period comparisons.
- (c) Represents period-end consolidated total loans and loans held for sale (excluding education loans in the securitizations trusts) divided by period-end consolidated total deposits (excluding deposits in foreign office).
- (d) EPS may not foot due to rounding.

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Forward-looking Statements

From time to time, we have made or will make forward-looking statements. These statements can be identified by the fact that they do not relate strictly to historical or current facts. Forward-looking statements usually can be identified by the use of words such as goal, objective, plan, expect, anticipate, intend, project, believe, estimate, or other words of similar meaning. Forward-looking statements provide our current expectations or forecasts of future events, circumstances, results, or aspirations. Our disclosures in this report contain forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. We may also make forward-looking statements in our other documents filed with or furnished to the SEC. In addition, we may make forward-looking statements orally to analysts, investors, representatives of the media, and others.

Forward-looking statements by their nature are subject to assumptions, risks, and uncertainties, many of which are outside of our control. Our actual results may differ materially from those set forth in our forward-looking statements. Factors that could cause actual results to differ from those described in our forward-looking statements include, but are not limited to:

- ι the economic recovery could lose momentum or face challenges resulting in a further recession, and we, in turn, could face difficulties effectively dealing with an economic slowdown or uncertainty in the markets;
- ι the Dodd-Frank Act and other reforms will subject us to a variety of new and more stringent legal and regulatory requirements, including increased scrutiny from our regulators;
- ι changes in local, regional, and international business, economic or political conditions in the regions where we operate or have significant assets;
- ι changes in trade, monetary and fiscal policies of various governmental bodies and central banks could affect the economic environment in which we operate;
- ι adverse changes in credit quality trends;
- ι our ability to determine accurate values of certain assets and liabilities;
- ι adverse behaviors in foreign exchange rates, securities, public debt, and capital markets, including changes in market liquidity and volatility;
- ι our ability to anticipate interest rate changes correctly and manage interest rate risk presented through unanticipated changes in our interest rate risk position and/or short- and long-term interest rates;
- ι unanticipated changes in our liquidity position, including but not limited to our ability to enter the financial markets to manage and respond to any changes to our liquidity position;
- ι adequacy of our risk management program;

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- ι reduction of the credit ratings assigned to KeyCorp and KeyBank;
- ι increased competitive pressure due to industry consolidation;
- ι our ability to timely and effectively implement our strategic initiatives;
- ι changes in investor sentiment, consumer spending, or saving behavior;
- ι unanticipated adverse affects of acquisitions and dispositions of assets, business units, or affiliates;
- ι our ability to attract and/or retain talented executives and employees;
- ι operational or risk management failures due to technological, cybersecurity threats, including any denial of service attacks, or our ability to effectively respond and mitigate such threats, or other factors;
- ι changes in accounting principles or in tax laws, rules, and regulations;
- ι adverse judicial proceedings;

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◊ occurrence of natural or man-made disasters or conflicts or terrorist attacks disrupting the economy or our ability to operate; and

◊ other risks and uncertainties summarized in Part 1, Item 1A: Risk Factors in our 2011 Annual Report on Form 10-K. Any forward-looking statements made by us or on our behalf speak only as of the date they are made, and we do not undertake any obligation to update any forward-looking statement to reflect the impact of subsequent events or circumstances. Before making an investment decision, you should carefully consider all risks and uncertainties disclosed in our SEC filings, including our reports on Forms 8-K, 10-K and 10-Q and our registration statements under the Securities Act of 1933, as amended, all of which are accessible on the SEC’s website at www.sec.gov and at www.key.com/IR.

Economic overview

During the third quarter of 2012 a modest economic recovery continued in the United States. Job creation improved as employers added workers amid several economic uncertainties. Payrolls increased 437,000 in the third quarter of 2012, compared to the 200,000 increase in the second quarter of 2012 and the 677,000 increase in the first quarter of 2012. The average unemployment rate for the third quarter of 2012 fell to 8.1%, slightly better than the average 8.2% in the second quarter of 2012 but considerably higher than the 10-year average unemployment rate of 6.7%.

Inflationary pressures rose slightly in the third quarter of 2012 as consumer prices in September 2012 increased at an annual rate of 2%, up from the 1.7% annual increase in June 2012 but down from the 3.2% average increase for all of 2011. Gasoline prices also continued to be one of the major contributors to elevated prices as the national average price for a regular gallon of gasoline in the U.S. was approximately 13.7% higher at the end of September 2012 than in June 2012. However, U.S. consumers were resilient as the average monthly rate of consumer spending increased 0.6% for the third quarter of 2012 compared to a flat second quarter.

The improvement in the labor market coincided with a better housing market. September new home sales were up 27.1% from September 2011, while the median price of new homes increased by 11.7% over the same period. Building activity is at its highest levels since 2008 as housing starts at the end of the quarter increased 44.5% from a year earlier. Existing home sales also showed signs of improvement as low mortgage rates continue to encourage buyers back into the market. September 2012 existing home sales were up 11% from the same month one year ago while the median home values increased 11.3% from the same time period.

The weaker economic outlook from the second quarter of 2012 sparked a response from the Federal Reserve as it took further actions in the third quarter of 2012 to strengthen its commitment to accommodative monetary policy. As part of these actions, the Federal Reserve stated it would keep the federal funds rate at exceptionally low levels at least through mid-2015. Furthermore, in an attempt to lower longer-term borrowing rates applicable to consumers and businesses, the Federal Reserve decided to undertake a third round of quantitative easing. The Federal Reserve believes that a highly accommodative stance on monetary policy will remain appropriate for a considerable time after the economic recovery strengthens. The benchmark two-year U.S. Treasury yield declined from 0.30% at June 30, 2012 to 0.23% at September 30, 2012. The ten-year Treasury yield, which began the third quarter of 2012 at 1.65%, declined 0.02% to close the third quarter of 2012 at 1.63%.

Long-term financial goals

Our long-term financial goals are as follows:

- ◊ Target a loan to core deposit ratio range of 90% to 100%;
- ◊ Return to a moderate risk profile by targeting a net charge-off ratio range of .40% to .50%;
- ◊ Grow high quality and diverse revenue streams by targeting a net interest margin in excess of 3.50%, and ratio of noninterest income to total revenue of greater than 40%;
- ◊ Create positive operating leverage and target an efficiency ratio in the range of 60 to 65%; and

• Achieve a return on average assets in the range of 1.00% to 1.25%.

Figure 2 shows the evaluation of our long-term financial goals for the third quarter of 2012.

Table of Contents**Figure 2. Evaluation of Our Long-Term Financial Goals**

KEY Business Model	Key Metrics^(a)	3Q12	Targets	Action Plans
Core funded	Loan to deposit ratio ^(b)	86 %	90-100 %	Leverage integrated model to grow relationships and loans Improve deposit mix
Returning to a moderate risk profile	NCOs to average loans	.86 %	.40-.50 %	Focus on relationship clients Exit noncore portfolios Limit concentrations Focus on risk-adjusted returns Improve funding mix
Growing high quality, diverse revenue streams	Net interest margin	3.23 %	> 3.50 %	Focus on risk-adjusted returns
	Noninterest income to total revenue	48 %	> 40 %	Grow client relationships Leverage Key s total client solutions and cross-selling capabilities
Creating positive operating leverage	Efficiency ratio	65 %	60 - 65 %	Improve efficiency and effectiveness Leverage technology
Executing our strategies	Return on average assets	1.08 %	1.00-1.25 %	Change cost base to more variable from fixed Execute our client insight-driven relationship model Focus on operating leverage Improved funding mix with lower cost core deposits

(a) Calculated from continuing operations, unless otherwise noted.

(b) Represents period-end consolidated total loans and loans held for sale (excluding education loans in the securitization trusts) divided by period-end consolidated total deposits (excluding deposits in foreign office).

Strategic developments

We initiated the following actions during the first nine months of 2012 to support our corporate strategy described in the Introduction section under the Corporate Strategy heading on page 39 of our 2011 Annual Report on Form 10-K.

t As previously announced, we committed \$5 billion in lending capital to small- and medium-sized businesses by the end of 2014. We began this program in September of 2011, and we have already met this goal well ahead of our scheduled lending pledge.

t

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We have made progress on our previously announced company-wide efficiency initiatives goal. We are committed to achieving an expense run rate reduction of \$150 to \$200 million by December 2013, of which \$30 million to \$50 million of run rate reductions are expected to occur by the end of 2012. Using our current levels of revenue and expense, these initiatives are intended to move us to our long-term efficiency ratio target range of 60% to 65%.

- t As previously reported, on July 13, 2012, we completed our acquisition of 37 retail banking branches in Western New York. We added approximately \$2 billion in assets and deposits. Additionally, as part of this acquisition, we added credit card receivables of approximately \$69 million and assumed a related reward liability of \$1 million on September 14, 2012. This acquisition provides us an opportunity to leverage our existing cost structure across a larger base. The liquidity provided by this acquisition was used to pay maturing debt and fund organic growth.
- t On August 1, 2012, approximately \$718 million (based on estimated fair value at acquisition date) in Key-branded credit card assets were acquired from Elan Financial Services as part of our strategy to diversify our revenue stream and to provide opportunities for future growth.
- t During the third quarter of 2012, we continued to take advantage of the low interest rate environment and nontaxable treatment of gains pursuant to a previous settlement with the IRS through the early termination of leveraged leases. These terminations resulted in gains in noninterest income of \$39 million, offset by \$13 million in net interest income write-offs of fees and capitalized loan origination costs.
- t During the third quarter of 2012, we continued our commitment to disciplined capital management. We completed repurchases of approximately \$82 million of Common Shares, representing 9.6 million shares, pursuant to a repurchase program authorized by our Board of Directors. This program was also included in our 2012 capital plan submitted to the Federal Reserve as part of CCAR and not objected to by the Federal Reserve. With the repurchases completed through

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September 30, 2012, we have remaining authority to repurchase up to \$177 million of our Common Shares. Our existing repurchase program does not have an expiration date. Common Share repurchases under the current authorization are expected to be executed through the first quarter of 2013. Additionally, at the regular July Board meeting, the Board declared a third quarter cash dividend of \$.05 per share payable on September 14, 2012 to shareholders of record on August 28, 2012.

- As previously reported, we redeemed trust preferred securities issued by KeyCorp Capital VII and KeyCorp Capital X totaling approximately \$707 million.

Demographics

We have two major business segments: Key Community Bank and Key Corporate Bank.

Key Community Bank serves individuals and small to mid-sized businesses by offering a variety of deposit, investment, lending, and personalized wealth management products and business advisory services. These products and services are provided through our relationship managers and specialists working in our 14-state branch network, which is organized into three internally defined geographic regions: Rocky Mountains and Northwest, Great Lakes, and Northeast.

Figure 3 shows the geographic diversity of Key Community Bank's average deposits, commercial loans, and home equity loans.

Figure 3. Key Community Bank Geographic Diversity

Three months ended September 30, 2012	Geographic Region				(a)	Total
	Rocky Mountains and Northwest	Great Lakes	Northeast	Nonregion		
<i>dollars in millions</i>						
Average deposits	\$ 15,963	\$ 15,349	\$ 15,744	\$ 2,481		\$ 49,537
Percent of total	32.2 %	31.0 %	31.8 %	5.0 %		100.0 %
Average commercial loans	\$ 5,479	\$ 3,887	\$ 3,023	\$ 2,540		\$ 14,929
Percent of total	36.7 %	26.0 %	20.3 %	17.0 %		100.0 %
Average home equity loans	\$ 4,576	\$ 2,513	\$ 2,536	\$ 109		\$ 9,734
Percent of total	47.0 %	25.8 %	26.1 %	1.1 %		100.0 %

(a) Represents average deposits, commercial loan and home equity loan products centrally managed outside of our three Key Community Bank regions. Key Corporate Bank includes three lines of business that operate nationally, within and beyond our 14-state branch network: Real Estate Capital and Corporate Banking Services; Equipment Finance; and Institutional and Capital Markets.

The Real Estate Capital and Corporate Banking Services business consists of two business units.

- Real Estate Capital professionals who are located in select markets across the country provide financial services for public and private owners, investors, and developers of nonowner-occupied commercial real estate properties. In addition to direct loans, this business unit is a Fannie Mae Delegated Underwriter and Servicer, Freddie Mac Program Plus Seller/Servicer, and FHA-approved mortgagee. KeyBank Real Estate Capital is also one of the nation's largest and highest rated commercial mortgage servicers. Figure 9, which appears later in this report in the Loans and loans held for sale section, shows the diversity of our commercial real estate lending business based on industry type and location.

Corporate Banking Services provides cash management, interest rate derivatives, and foreign exchange products and services to existing clients. Through its Public Sector and Financial Institutions businesses, Corporate Banking Services also provides a full array of commercial banking products and services to government and not-for-profit entities and to community banks. A variety of commercial payment products are provided through the Enterprise Commercial Payments Group.

Equipment Finance meets the equipment financing needs of companies domestically and in Europe by providing equipment manufacturers, distributors and resellers with funding options for their clients. Equipment Finance specializes in the technology, healthcare, and renewable energy markets as well as other capital assets.

The Institutional and Capital Markets business consists of two business units.

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KeyBanc Capital Markets provides commercial lending, treasury management, investment banking, derivatives, foreign exchange, equity and debt underwriting and trading, and syndicated finance products and services, primarily to emerging and middle-market companies in the Industrial, Consumer, Real Estate, Energy, Technology, and Healthcare sectors. This business unit's focused industry expertise and its consistent, integrated team approach help our clients achieve their strategic objectives.

Victory Capital Management is an investment advisory firm that manages or offers advice regarding investment portfolios. This business unit's national client base consists of both institutional and retail clients derived from four primary channels: public plans, Taft-Hartley plans, corporations, and endowments and foundations.

Additional information regarding the products and services offered by our Key Community Bank and Key Corporate Bank segments are described further in this report in Note 16 (Line of Business Results).

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Supervision and Regulation

Regulatory reform developments

On July 21, 2010, the Dodd-Frank Act was signed into law. This Act is intended to address perceived deficiencies and gaps in the regulatory framework for financial services in the United States, reduce the risks of bank failures, and better equip the nation's regulators to guard against or mitigate any future financial crises, and manage systemic risk through increased supervision of systemically important financial companies (including nonbank financial companies), such as KeyCorp and KeyBank. The Dodd-Frank Act implements numerous and far-reaching changes across the financial landscape affecting financial companies, including banks and BHCs such as Key. Further discussion concerning the Dodd-Frank Act and the risks that it presents to Key is available in our 2011 Annual Report on Form 10-K under the heading "II. Compliance Risks" beginning on page 15 in Item 1A "Risk Factors." A number of proposed rules referenced in our prior reports continue to remain pending. The following provides a summary of pertinent regulatory developments relating to the Dodd-Frank Act or that relate to our results this quarter.

Stress Testing

The Dodd-Frank Act requires the Federal Reserve to conduct an annual stress test on certain banking organizations including Key to evaluate whether such organizations have sufficient capital, on a total consolidated basis, to absorb losses as a result of adverse economic conditions. On October 12, 2012, the Federal Reserve published its final rule on supervisory stress tests. The rule is effective on November 15, 2012, by which date the stress testing scenarios (including those describing hypothetical baseline, adverse, and severely adverse economic and financial conditions) are expected to be published. A summary of the results of the stress tests will be publicly disclosed by the Federal Reserve no later than March 31, 2013. Under the final rule, we are required to consider the results of the stress test as part of our capital planning process and must update our resolution plan as the Federal Reserve determines appropriate based on the results of the stress test.

Company-run stress tests are also required under the Dodd-Frank Act. On October 12, 2012, and October 9, 2012, the Federal Reserve and OCC published their final rules on company-run stress tests that apply to banking organizations such as KeyCorp and KeyBank. The Federal Reserve's rule is effective on November 15, 2012, and the OCC's rule became effective on October 9, 2012. Stress testing scenarios (including those describing hypothetical baseline, adverse, and severely adverse economic and financial conditions) are expected to be published by November 15, 2012. Results of these stress tests must be reported to the Federal Reserve and OCC (the first results reports are due by January 5, 2013), and publicly disclosed (the first public disclosure is required by the rules to be made between March 15 and 31, 2013).

Interchange fees

As previously reported, the Federal Reserve approved Regulation II, Debit Card Interchange Fees and Routing (Regulation II), which limits debit card issuer interchange fees for electronic debit transactions and implements provisions of the Dodd-Frank Act. The relevant portions of Regulation II became effective on October 1, 2011. Our debit interchange revenue for the nine months ended September 30, 2012 was \$42 million, compared to \$84 million for the same period in 2011, which is consistent with our expectations originally reported in our Form 10-Q for the period ended September 30, 2011.

Enhanced prudential standards and early remediation requirements

On January 5, 2012, the Federal Reserve published in the Federal Register its proposed rule on Enhanced Prudential Standards and Early Remediation Requirements for covered companies, as part of its efforts to implement a regulatory scheme pursuant to the Dodd-Frank Act applicable to systemically important financial companies. The proposed rule provides more specific requirements to complement the Federal Reserve's existing efforts to enhance the supervisory framework for covered companies. The proposed rule applies to U.S. BHCs with consolidated assets of \$50 billion or more, like KeyCorp, and includes a wide range of measures addressing issues such as capital, liquidity, credit exposure limits, risk management and early remediation. Comments to this proposed rule were due by April 30, 2012. We continue to monitor implementation of this rule.

U.S. Implementation of Basel III

On August 30, 2012, the Federal Reserve, FDIC, and OCC jointly published three separate NPRs seeking comment on proposed rules that would revise and replace their current capital rules in a manner consistent both with relevant provisions of the Dodd-Frank Act as well as the implementation of Basel III. The comment period on these NPRs ended on October 22, 2012. Also on August 30, 2012, these agencies published their joint final market risk capital rule which applies to Key and KeyBank and becomes effective on January 1, 2013.

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One NPR (the Basel III NPR) proposes the majority of the revisions to international capital standards in Basel III, including a more restrictive definition of regulatory capital (such as providing for the phase-out of trust preferred securities by January 1, 2016), higher minimum regulatory capital requirements, and the imposition of capital conservation and countercyclical capital buffers. It also proposes limitations on certain distributions and discretionary bonuses as well as revisions to the agencies' prompt corrective action regulations. Another NPR (the Standardized Approach NPR) proposes new methodologies for determining risk-weighted assets, such as by expanding the number and type of exposure categories, providing a more comprehensive recognition of collateral and guarantees, and introducing or applying more risk-sensitive treatment for certain exposures (including certain high-volatility commercial real estate, corporate, equity, foreign, securitization, derivative, residential mortgage, and 90 day or more past due exposures). It also proposes detailed qualitative and quantitative public disclosure requirements relating to capital adequacy. The final NPR (the Advanced Approaches NPR) proposes to revise the current advanced approaches risk-based capital rule to incorporate certain aspects of Basel III as well as certain other revisions to the Basel capital framework published by the Basel Committee between 2009-2011. While Key and KeyBank are subject to the Basel III and Standardized Approach NPRs, they are not subject to the Advanced Approaches NPR.

The NPRs are consistent with the discussion of the Basel III capital framework in our 2011 Annual Report on Form 10-K. Implementation of the Basel III final capital framework is proposed to begin on January 1, 2013, with minimum capital ratios and prompt corrective action requirements implemented by January 1, 2015, and the capital conservation buffer phased-in from January 1, 2016 through January 1, 2019.

New Minimum Capital Requirements

Beginning January 1, 2013, banking organizations subject to the Basel III and Standardized Approach NPRs, like Key, would be required to meet the minimum capital and leverage ratios set forth in Figure 4. At September 30, 2012, Key had a Tier 1 common equity ratio of 11.30%, under current Basel I. Also at September 30, 2012, based on the fully phased-in Basel III and Standardized Approach NPRs, Key estimates that its capital and leverage ratios, after required adjustment for market risk pursuant to the new final market risk rule effective January 1, 2013, would be as set forth in Figure 4.

Figure 4. Estimated Ratios vs. Proposed Minimum Capital Ratios Calculated Under the Fully Phased-In Basel III and Standardized Approach NPRs

	Key	Proposed		Proposed
	9-30-2012	Minimum	Phase-in	Minimum
Ratios (including Capital conservation buffer)	Estimated	1-1-2013	Period	1-1-2019
Common Equity Tier 1	10.4 %	3.5 %	1/1/13 - 1/1/15	4.5 %
Capital conservation buffer ^(a)			1/1/16 - 1/1/19	2.5
Common Equity Tier 1 + Capital conservation buffer		3.5	1/1/13 - 1/1/19	7.0
Tier 1 Capital	10.8	4.5	1/1/13 - 1/1/15	6.0
Tier 1 Capital + Capital conservation buffer		4.5	1/1/13 - 1/1/19	8.5
Total Capital	13.6	8.0	None	8.0
Total Capital + Capital conservation buffer		8.0	1/1/16 - 1/1/19	10.5
Leverage ^(b)	10.4	4.0	None	4.0

(a) Capital conservation buffer must consist of Common Equity Tier 1 capital. Key is not subject to the proposed countercyclical capital buffer of up to 2.5% imposed under the Advanced Approaches NPR.

(b) Key is not subject to the proposed 3% supplemental leverage ratio requirement imposed under the Advanced Approaches NPR.

Revised Prompt Corrective Action Standards

Under the Basel III NPR, the prompt corrective action capital category threshold ratios applicable to FDIC-insured depository institutions, such as KeyBank, are proposed to be revised effective January 1, 2015. Figure 5 identifies the proposed capital category threshold ratios for a well capitalized and an adequately capitalized institution under current law and the Basel III and Standardized Approach NPRs.

Table of Contents**Figure 5. Proposed Revised Prompt Corrective Action Well Capitalized and Adequately Capitalized Capital****Category Ratios**

Prompt Corrective Action Ratio	Capital Category			
	Well Capitalized Proposed	Current	Adequately Capitalized Proposed	Current
Common Equity Tier 1 Risk-Based	6.5 %	N/A	4.5 %	N/A
Tier 1 Risk-Based	8.0	6.0 %	6.0	4.0 %
Total Risk-Based	10.0	10.0	8.0	8.0
Tier 1 Leverage	5.0	5.0	4.0	3.0 or 4.0

We believe that, as of September 30, 2012, Key and KeyBank would meet all capital adequacy requirements under the Basel III and Standardized Approach NPRs on a fully phased-in basis if such requirements were currently effective. There can be no guarantee that the Basel III and Standardized Approach NPRs will be adopted in their current form, what changes may be made before adoption, or when ultimate adoption will occur.

Highlights of Our Performance**Financial performance**

For the third quarter of 2012, we announced net income from continuing operations attributable to Key common shareholders of \$214 million, or \$.23 per Common Share. Our third quarter of 2012 results compare to net income from continuing operations attributable to Key common shareholders of \$229 million, or \$.24 per Common Share, for the third quarter of 2011. For the nine months ended September 30, 2012, net income from continuing operations attributable to Key common shareholders was \$634 million, or \$.67 per Common Share, compared to \$656 million or \$.71 per Common Share for the same period one year ago. The results for the nine months ended September 30, 2011, included a deemed dividend of \$49 million, or \$.06 per diluted Common Share, related to the accelerated amortization of the discount on the repurchased preferred shares from the U.S. Treasury.

Our taxable-equivalent net interest income was \$578 million for the third quarter of 2012, and the net interest margin was 3.23%. These results compare to taxable-equivalent net interest income of \$555 million and a net interest margin of 3.09% for the third quarter of 2011. The increase in net interest income and the net interest margin was primarily a result of a change in funding mix from the redemption of certain trust preferred securities and the continued maturity of higher-costing certificates of deposit and long-term debt during the third quarter of 2012. This funding was replaced with lower-cost deposits obtained through our branch acquisition, and an overall increase in demand deposits. The improvement in net interest income and the net interest margin was partially offset by a \$13 million reduction to net interest income from the write-off of capitalized loan origination costs due to the early termination of leveraged leases, resulting in a seven basis point decline in the net interest margin for the third quarter of 2012.

Our noninterest income was \$544 million for the third quarter of 2012, compared to \$483 million for the year-ago quarter. Gains on leased equipment increased \$39 million compared to the same period one year ago, primarily related to the early terminations of leveraged leases. Net gains from loan sales also increased \$21 million from the year-ago quarter. Other income was \$48 million higher due to a \$54 million gain associated with the redemption of certain trust preferred securities in the third quarter of 2012. Investment banking and capital markets income also increased \$13 million from one year ago. These increases in noninterest income were partially offset by a \$23 million decrease in net gains from principal investing (including results attributable to noncontrolling interests), a \$15 million decrease in electronic banking fees as a result of government pricing controls on debit transactions that went into effect October 1, 2011, and a \$13 million decline in operating lease income.

Our noninterest expense was \$734 million for the third quarter of 2012, compared to \$692 million for the same period last year. Personnel expense increased \$29 million due to increased salaries and incentive compensation expense resulting from the hiring of client-facing personnel and our acquisition of 37 branches in Western New York, which closed on July 13, 2012. Nonpersonnel expense increased \$13 million from one year ago and included an increase of \$8 million related to the amortization of the intangible assets associated with the third quarter 2012 acquisitions of the previously discussed credit card portfolio as well as the branches. Various other expenses also increased \$14 million. These increases in noninterest expense were partially offset by a \$10 million decrease in operating lease expense compared to the same period one year ago. The provision (credit) for losses on lending-related commitments was a credit of \$8 million compared to a credit of \$1 million for the

year-ago quarter.

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As previously announced, we are implementing a number of efficiency initiatives which are intended to enhance our competitive position by lowering our cost structure and aligning it with our current operating environment. We continue to make progress on our expense initiative goal of \$150 to \$200 million in annual reductions by the end of 2013. We expect to capture \$30 million to \$50 million of annual expense reductions by the end of 2012.

Average loans were \$50.7 billion for the third quarter of 2012, an increase of \$2.7 billion compared to the third quarter of 2011. Commercial, financial and agricultural loans grew by \$4.1 billion over the year-ago quarter, with strong growth across Key's commercial and middle market segments. This growth was partially offset by decline in the commercial real estate portfolio, termination of certain leveraged leases in the equipment lease exit portfolio, and run-off of consumer loans in the designated exit portfolio.

Average deposits totaled \$62.7 billion for the third quarter of 2012, an increase of \$3.8 billion compared to the year-ago quarter. The growth reflects an increase in business demand deposits and the impact of Key's branch acquisition. The growth in non-time deposits more than offset the maturities in certificates of deposit.

Our provision for loan and lease losses was \$109 million for the third quarter of 2012, compared to \$10 million for the year-ago quarter. Our allowance for loan and lease losses was \$888 million, or 1.73% of total period-end loans at September 30, 2012, compared to 2.35% at September 30, 2011. As a result of the acquisition of the credit card portfolio and the loans associated with the branch acquisition, Key established an allowance for loan and lease losses above the discount related to these acquired portfolios in accordance with the applicable accounting guidance. This provision for loan and lease losses was approximately \$32 million during the third quarter.

At September 30, 2012, our nonperforming loans totaled \$653 million and represented 1.27% of period-end portfolio loans, compared to 1.64% at September 30, 2011. Nonperforming assets at September 30, 2012, totaled \$718 million and represented 1.39% of portfolio loans and OREO and other nonperforming assets, compared to 1.89% at September 30, 2011. Due to recently updated regulatory guidance, all performing secured loans that were discharged through Chapter 7 bankruptcy and not formally reaffirmed were designated as troubled-debt restructurings and written down to the collateral's fair market value less selling costs while unsecured loans were charged off. As a result of this guidance, the provision for loan and lease losses and the net loan charge-offs both increased \$45 million for the third quarter of 2012. The net carrying amount of these secured loans, \$38 million, was classified as TDRs and included in nonperforming loans at September 30, 2012.

Despite the Chapter 7 loans discussed above, nonperforming assets continued to decrease during the third quarter of 2012, representing the twelfth consecutive quarterly decline.

During the first nine months of 2012, we originated approximately \$27.6 billion in new or renewed lending commitments to consumers and businesses, an increase of \$1.5 billion from the same period one year ago.

Our capital ratios remain strong. Our tangible common equity, Tier 1 common equity and Tier 1 risk-based capital ratios at September 30, 2012, are 10.39%, 11.30%, and 12.10%, respectively, compared to 9.82%, 11.28%, and 13.49%, respectively, at September 30, 2011. In addition to leveraging our strong capital position through recent acquisitions, we have continued to return capital to our shareholders by repurchasing stock and by maintaining our dividend. In the third quarter, we repurchased 9.6 million common shares at an average cost of \$8.36 per share and redeemed \$707 million in trust preferred securities. Additionally, we estimate that our Basel III Tier 1 common equity ratio under the Federal Reserve's NPR as of September 30, 2012 at 10.41%, which we believe will place us in a strong capital position relative to our peers on this measure.

Figure 6 shows our continuing and discontinued operating results for the current, past and year-ago quarters. Our financial performance for each of the past five quarters is summarized in Figure 1.

Table of Contents**Figure 6. Results of Operations**

in millions, except per share amounts

	Three months ended			Nine months ended	
	9-30-12	6-30-12	9-30-11	9-30-12	9-30-11
Summary of operations					
Income (loss) from continuing operations attributable to Key	\$ 219	\$ 226	\$ 234	\$ 650	\$ 757
Income (loss) from discontinued operations, net of taxes ^(a)		10	(17)	5	(37)
Net income (loss) attributable to Key	\$ 219	\$ 236	\$ 217	\$ 655	\$ 720
Income (loss) from continuing operations attributable to Key	\$ 219	\$ 226	\$ 234	\$ 650	\$ 757
Less: Dividends on Series A Preferred Stock	5	5	5	16	17
Cash dividends on Series B Preferred Stock					31
Amortization of discount on Series B Preferred Stock ^(b)					53
Income (loss) from continuing operations attributable to Key common shareholders	214	221	229	634	656
Income (loss) from discontinued operations, net of taxes ^(a)		10	(17)	5	(37)
Net income (loss) attributable to Key common shareholders	\$ 214	\$ 231	\$ 212	\$ 639	\$ 619
Per common share assuming dilution					
Income (loss) from continuing operations attributable to Key common shareholders	\$.23	\$.23	\$.24	\$.67	\$.71
Income (loss) from discontinued operations, net of taxes ^(a)		.01	(.02)	.01	(.04)
Net income (loss) attributable to Key common shareholders ^(c)	\$.23	\$.24	\$.22	\$.67	\$.67

(a) In April 2009, we decided to wind down the operations of Austin, a subsidiary that specialized in managing hedge fund investments for institutional customers. In September 2009, we decided to discontinue the education lending business conducted through Key Education Resources, the education payment and financing unit of KeyBank. As a result of these decisions, we have accounted for these businesses as discontinued operations. The income (loss) from discontinued operations for the periods presented was primarily attributable to fair value adjustments related to the education lending securitization trusts.

(b) Includes a \$49 million deemed dividend recorded in the first quarter of 2011 related to the repurchase of the \$2.5 billion Series B Preferred Stock.

(c) EPS may not foot due to rounding.

Figure 7 presents certain non-GAAP financial measures related to tangible common equity, return on tangible common equity and Tier 1 common equity. Tier 1 common equity is neither formally defined by GAAP nor prescribed in amount by federal banking regulations; this measure is considered to be a non-GAAP financial measure. Since analysts and banking regulators may assess our capital adequacy using tangible common equity and Tier 1 common equity, we believe it is useful to enable investors to assess our capital adequacy on these same bases. Figure 7 also reconciles the GAAP performance measures to the corresponding non-GAAP measures.

Traditionally, the banking regulators have assessed bank and BHC capital adequacy based on both the amount and the composition of capital, the calculation of which is prescribed in federal banking regulations. Beginning in early 2009, the Federal Reserve has focused its assessment of capital adequacy on a component of Tier 1 risk-based capital known as Tier 1 common equity, a non-GAAP financial measure. Because the Federal Reserve has long indicated that voting common shareholders' equity (essentially Tier 1 risk-based capital less preferred stock, qualifying capital securities and noncontrolling interests in subsidiaries) generally should be the dominant element in Tier 1 risk-based capital, this focus on

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Tier 1 common equity is consistent with existing capital adequacy categories. This increased focus on Tier 1 common equity is also present in the Basel Committee's final Basel III framework for strengthening international capital and liquidity regulation, which U.S. regulators have recently proposed to implement in the near future. The enactment of the Dodd-Frank Act also changes the regulatory capital standards that apply to BHCs by requiring regulators to create rules phasing out the treatment of capital securities and cumulative preferred securities as Tier 1 eligible capital. This three year phase-out period, which commences January 1, 2013, will ultimately result in our trust preferred securities being treated only as Tier 2 capital. The Supervision and Regulation section of this report contains information about the Basel III NPR, which provides for this three year phase-out period.

The table also shows the computation for pre-provision net revenue, which is not formally defined by GAAP. Management believes that eliminating the effects of the provision for loan and lease losses makes it easier to analyze our results by presenting them on a more comparable basis.

The cash efficiency ratio performance measure removes the impact of our intangible asset amortization from the calculation. Management believes this ratio provides greater consistency and comparability between our results and those of our peer banks. Additionally, this ratio is used by analysts and investors to assist in the development of their earnings forecasts and peer bank analysis.

Non-GAAP financial measures have inherent limitations, are not required to be uniformly applied and are not audited. Although these non-GAAP financial measures are frequently used by investors to evaluate a company, they have limitations as analytical tools, and should not be considered in isolation, or as a substitute for analyses of results as reported under GAAP. These non-GAAP measures are not necessarily comparable to similar measures that may be represented by other companies.

Table of Contents**Figure 7. GAAP to Non-GAAP Reconciliations**

<i>dollars in millions</i>	9-30-12	Three months ended 6-30-12	9-30-11
Tangible common equity to tangible assets at period end			
Key shareholders' equity (GAAP)	\$ 10,251	\$ 10,155	\$ 9,901
Less: Intangible assets ^(a)	1,031	932	935
Preferred Stock, Series A	291	291	291
Tangible common equity (non-GAAP)	\$ 8,929	\$ 8,932	\$ 8,675
Total assets (GAAP)	\$ 86,950	\$ 86,523	\$ 89,262
Less: Intangible assets	1,031	932	935
Tangible assets (non-GAAP)	\$ 85,919	\$ 85,591	\$ 88,327
Tangible common equity to tangible assets ratio (non-GAAP)	10.39 %	10.44 %	9.82 %
Tier 1 common equity at period end			
Key shareholders' equity (GAAP)	\$ 10,251	\$ 10,155	\$ 9,901
Qualifying capital securities	339	339	1,377
Less: Goodwill	979	917	917
Accumulated other comprehensive income (loss) ^(b)	(109)	(109)	88
Other assets ^(c)	121	71	72
Total Tier 1 capital (regulatory)	9,599	9,615	10,201
Less: Qualifying capital securities	339	339	1,377
Preferred Stock, Series A	291	291	291
Total Tier 1 common equity (non-GAAP) ^(d)	\$ 8,969	\$ 8,985	\$ 8,533
Net risk-weighted assets (regulatory) ^(c)	\$ 79,363	\$ 77,236	\$ 75,643
Tier 1 common equity ratio (non-GAAP) ^(d)	11.30 %	11.63 %	11.28 %
Pre-provision net revenue			
Net interest income (GAAP)	\$ 572	\$ 538	\$ 549
Plus: Taxable-equivalent adjustment	6	6	6
Noninterest income	544	485	483
Less: Noninterest expense	734	714	692
Pre-provision net revenue from continuing operations (non-GAAP)	\$ 388	\$ 315	\$ 346
Average tangible common equity			
Average Key shareholders' equity (GAAP)	\$ 10,222	\$ 10,100	\$ 9,831
Less: Intangible assets (average) ^(a)	1,026	931	935
Preferred Stock, Series A (average)	291	291	291
Average tangible common equity (non-GAAP)	\$ 8,905	\$ 8,878	\$ 8,605
Return on average tangible common equity from continuing operations			
Income (loss) from continuing operations attributable to Key common shareholder	\$ 214	\$ 221	\$ 229
Average tangible common equity (non-GAAP)	8,905	8,878	8,605
Return on average tangible common equity from continuing operations (non-GAAP)	9.56 %	10.01 %	10.56 %
Return on average tangible common equity consolidated			
Net income (loss) attributable to Key common shareholders	\$ 214	\$ 231	\$ 212

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Average tangible common equity (non-GAAP)	8,905	8,878	8,605
Return on average tangible common equity consolidated (non-GAAP)	9.56 %	10.46 %	9.77 %
Cash efficiency ratio			
Noninterest expense (GAAP)	\$ 734	\$ 714	\$ 692
Less: Intangible asset amortization on credit cards	6		
Other intangible asset amortization	3	1	1
Adjusted noninterest expense (non-GAAP)	\$ 725	\$ 713	\$ 691
Net interest income (GAAP)	\$ 572	\$ 538	\$ 549
Plus: Taxable-equivalent adjustment	6	6	6
Noninterest income	544	485	483
Total taxable-equivalent revenue (non-GAAP)	\$ 1,122	\$ 1,029	\$ 1,038
Cash efficiency ratio (non-GAAP)	64.62 %	69.29 %	66.57 %

Table of Contents**Figure 7. GAAP to Non-GAAP Reconciliations, continued**

<i>dollars in millions</i>	Three months ended	
	9-30-12	6-30-12
Tier 1 common equity under Basel III (estimates)		
Tier 1 common equity under Basel I	\$ 8,969	\$ 8,985
Adjustments from Basel I to Basel III:		
Cumulative other comprehensive income ^(e)	(145)	(119)
Deferred tax assets ^(f)	(72)	(100)
Tier 1 common equity anticipated under Basel III ^(d)	\$ 8,752	\$ 8,766
Total risk-weighted assets under Basel I	\$ 79,363	\$ 77,236
Adjustments from Basel I to Basel III:		
Market risk impact	579	477
Loan commitments less than one year	1,127	1,110
Residential mortgage and home equity loans	1,855	1,324
Other	1,119	
Total risk-weighted assets under Basel III ^(g)	\$ 84,043	\$ 80,147
Tier 1 common equity ratio under Basel III ^(d)	10.41 %	10.94 %
<i>dollars in millions</i>	Nine months ended	
	9-30-12	9-30-11
Average tangible common equity		
Average Key shareholders' equity	\$ 10,105	\$ 10,197
Less:		
Intangible assets (average) ^(a)	964	936
Preferred Stock, Series B (average)		789
Preferred Stock, Series A (average)	291	291
Average tangible common equity (non-GAAP)	\$ 8,850	\$ 8,181
Return on average tangible common equity from continuing operations		
Income (loss) from continuing operations attributable to Key common shareholders	\$ 634	\$ 656
Average tangible common equity (non-GAAP)	8,850	8,181
Return on average tangible common equity from continuing operations (non-GAAP)	9.57 %	10.72 %
Return on average tangible common equity consolidated		
Net income (loss) attributable to Key common shareholders	\$ 639	\$ 619
Average tangible common equity (non-GAAP)	8,850	8,181
Return on average tangible common equity consolidated (non-GAAP)	9.64 %	10.12 %
Cash efficiency ratio		
Noninterest expense (GAAP)	\$ 2,151	\$ 2,073
Less:		
Intangible asset amortization on credit cards	6	
Other intangible asset amortization	5	3
Adjusted noninterest expense (non-GAAP)	\$ 2,140	\$ 2,070
Net interest income (GAAP)	1,663	1,710

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Plus:	Taxable-equivalent adjustment	18	19
	Noninterest income	1,501	1,394
	Total taxable-equivalent revenue (non-GAAP)	\$ 3,182	\$ 3,123
	Cash efficiency ratio (non-GAAP)	67.25 %	66.28 %

- (a) Three months ended September 30, 2012 excludes \$130 million of period end and \$86 million of average ending purchased credit card receivable intangible assets that are not fully excludable for capital purposes. Nine months ended September 30, 2012 excludes \$29 million of average ending purchased credit card receivable intangible assets that are not fully excludable for capital purposes.

- (b) Includes net unrealized gains or losses on securities available for sale (except for net unrealized losses on marketable equity securities), net gains or losses on cash flow hedges, and amounts resulting from the application of the applicable accounting guidance for defined benefit and other postretirement plans.

- (c) Other assets deducted from Tier 1 capital and risk-weighted assets consist of disallowed intangible assets (excluding goodwill) and deductible portions of nonfinancial equity investments. There were no disallowed deferred tax assets at September 30, 2012, June 30, 2012 and September 30, 2011.

- (d) Tier 1 common equity is a non-generally accepted accounting principle (GAAP) financial measure that is used by investors, analysts and bank regulatory agencies to assess the capital position of financial services companies. Management reviews Tier 1 common equity along with other measures of capital as part of its financial analyses.

- (e) Includes AFS mark-to-market, cash flow hedges on items recognized at fair value on the balance sheet, and defined benefit pension liability.

- (f) Deferred tax asset subject to future taxable income for realization, primarily tax credit carryforwards.

- (g) The amount of regulatory capital and risk-weighted assets estimated under Basel III (as fully phased-in on January 1, 2019) is based upon the federal banking agencies' NPR, which implement Basel III and the Standardized Approach.

Table of Contents**Results of Operations****Net interest income**

One of our principal sources of revenue is net interest income. Net interest income is the difference between interest income received on earning assets (such as loans and securities) and loan-related fee income, and interest expense paid on deposits and borrowings. There are several factors that affect net interest income, including:

- the volume, pricing, mix and maturity of earning assets, and interest-bearing liabilities;
- the volume and value of net free funds, such as noninterest-bearing deposits and equity capital;
- the use of derivative instruments to manage interest rate risk;
- interest rate fluctuations and competitive conditions within the marketplace; and
- asset quality.

To make it easier to compare results among several periods and the yields on various types of earning assets (some taxable, some not), we present net interest income in this discussion on a taxable-equivalent basis (i.e., as if it were all taxable and at the same rate). For example, \$100 of tax-exempt income would be presented as \$154, an amount that if taxed at the statutory federal income tax rate of 35% would yield \$100.

Figure 8 shows the various components of our balance sheet that affect interest income and expense, and their respective yields or rates over the past five quarters. This figure also presents a reconciliation of taxable-equivalent net interest income to net interest income reported in accordance with GAAP for each of those quarters. The net interest margin is calculated by dividing annualized taxable-equivalent net interest income by average earning assets.

Taxable-equivalent net interest income was \$578 million for the third quarter of 2012, and the net interest margin was 3.23%. These results compare to taxable-equivalent net interest income of \$555 million and a net interest margin of 3.09% for the third quarter of 2011. The increase in net interest income and the net interest margin was primarily a result of a change in funding mix from the redemption of certain trust preferred securities and the continued maturity of higher-costing certificates of deposit and long-term debt during the third quarter of 2012. This funding was replaced with lower-cost deposits obtained through our branch acquisition, and an overall increase in demand deposits. The improvement in net interest income and the net interest margin was partially offset by a \$13 million reduction to net interest income from the write-off of capitalized loan origination costs due to the early termination of leveraged leases, resulting in a seven basis point decline in the net interest margin for the third quarter of 2012.

Compared to the second quarter of 2012, taxable-equivalent net interest income increased by \$34 million, and the net interest margin improved by 17 basis points. The improvement was driven largely by lower funding costs, the redemption of trust preferred securities, the maturity of long-term debt in both the second and third quarters of 2012, and the maturity of higher rate certificates of deposit. The favorable impact of our credit card portfolio acquisition in the third quarter was largely offset by lower reinvestment yields on investment securities and other loans. The write-off of fees and capitalized loan origination costs from the early termination of leveraged leases was \$13 million in both the second and third quarters of 2012.

Average earning assets for the third quarter of 2012, totaled \$71.8 billion, compared to \$72.3 billion for the third quarter of 2011. This slight decline was primarily due to decreases in our average available-for-sale securities, other investments and consumer other loans offset by increases in our average held-to-maturity securities, average commercial loans, home equity loans due and credit card loans.

As shown in Figure 8, the yield was impacted by the credit card acquisition and early termination of leveraged leases, which resulted in the write off of \$13 million of capitalized loan origination costs.

Table of Contents**Figure 8. Consolidated Average Balance Sheets, Net Interest Income and Yields/Rates From Continuing Operations**

<i>dollars in millions</i>	Third Quarter 2012			Second Quarter 2012		
	Average Balance	Interest (a)	Yield/Rate (a)	Average Balance	Interest (a)	Yield/Rate (a)
ASSETS						
Loans (b), (c)						
Commercial, financial and agricultural	\$ 21,473 (h)	\$ 203	3.76 %	\$ 20,606	\$ 196	3.82 %
Real estate commercial mortgage	7,463	83	4.40	7,613	85	4.50
Real estate construction	1,116	12	4.55	1,216	14	4.64
Commercial lease financing	5,026	39	3.13	5,226	45	3.45
Total commercial loans	35,078	337	3.83	34,661	340	3.94
Real estate residential mortgage	2,092	25	4.80	1,990	24	4.91
Home equity:						
Key Community Bank	9,734	99	4.02	9,359	94	4.04
Other	468	9	7.73	493	9	7.66
Total home equity loans	10,202	108	4.19	9,852	103	4.23
Consumer other Key Community Bank	1,297	32	9.65	1,247	29	9.20
Credit Card	432	17	15.38			
Consumer other:						
Marine	1,493	22	6.28	1,595	26	6.29
Other	101	3	8.02	101	2	8.49
Total consumer other	1,594	25	6.39	1,696	28	6.42
Total consumer loans	15,617	207	5.26	14,785	184	4.99
Total loans	50,695	544	4.27	49,446	524	4.26
Loans held for sale	532	5	3.28	585	5	3.43
Securities available for sale (b), (c)	12,608	94	3.07	13,865	105	3.13
Held-to-maturity securities (b)	4,251	21	1.94	3,493	17	1.98
Trading account assets	693	4	2.10	768	5	3.01
Short-term investments	1,868	1	.24	2,608	2	.29
Other investments (c)	1,134	8	3.08	1,177	10	3.21
Total earning assets	71,781	677	3.78	71,942	668	3.74
Allowance for loan and lease losses	(883)			(928)		
Accrued income and other assets	9,957			9,906		
Discontinued assets education lending business	5,421			5,633		
Total assets	\$ 86,276			\$ 86,553		
LIABILITIES						
NOW and money market deposit accounts	\$ 30,176	14	.19	\$ 29,106	13	.18
Savings deposits	2,378	1	.06	2,085		.03
Certificates of deposit (\$100,000 or more) (f)	3,420	22	2.53	3,858	27	2.85
Other time deposits	5,158	23	1.76	5,645	30	2.13
Deposits in foreign office	666		.21	759	1	.24
Total interest-bearing deposits	41,798	60	.57	41,453	71	.69
Federal funds purchased and securities sold under repurchase agreements	1,822	1	.17	1,880	1	.20
Bank notes and other short-term borrowings	390	1	1.53	468	2	1.80
Long-term debt (f), (g)	3,793	37	4.43	5,463	50	4.01

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Total interest-bearing liabilities	47,803	99	0.83	49,264	124	1.02
Noninterest-bearing deposits	20,878			19,610		
Accrued expense and other liabilities	1,928			1,927		
Discontinued liabilities - education lending business (d), (g)	5,421			5,633		
Total liabilities	76,030			76,434		
EQUITY						
Key shareholders' equity	10,222			10,100		
Noncontrolling interests	24			19		
Total equity	10,246			10,119		
Total liabilities and equity	\$ 86,276			\$ 86,553		
Interest rate spread (TE)			2.95 %			2.72 %
Net interest income (TE) and net interest margin (TE)		578	3.23 %		544	3.06 %
TE adjustment ^(b)		6			6	
Net interest income, GAAP basis		\$ 572			\$ 538	

(a) Results are from continuing operations. Interest excludes the interest associated with the liabilities referred to in (d) below, calculated using a matched funds transfer pricing methodology.

(b) Interest income on tax-exempt securities and loans has been adjusted to a taxable-equivalent basis using the statutory federal income tax rate of 35%.

(c) For purposes of these computations, nonaccrual loans are included in average loan balances.

(d) Discontinued liabilities include the liabilities of the education lending business and the dollar amount of any additional liabilities assumed necessary to support the assets associated with this business.

Table of Contents**Figure 8. Consolidated Average Balance Sheets, Net Interest Income and Yields/Rates From Continuing Operations**

First Quarter 2012				Fourth Quarter 2011				Third Quarter 2011			
Average Balance	Interest	Yield/Rate	(a)	Average Balance	Interest	Yield/Rate	(a)	Average Balance	Interest	Yield/Rate	(a)
\$ 20,031	\$ 198	3.99	%	\$ 18,590	\$ 183	3.90	%	\$ 17,381	\$ 175	3.98	%
7,993	89	4.48		8,090	92	4.48		7,978	89	4.47	
1,284	16	4.86		1,380	16	4.68		1,545	18	4.46	
5,453	54	3.94		5,715	65	4.58		6,045	72	4.80	
34,761	357	4.12		33,775	356	4.19		32,949	354	4.27	
1,950	25	5.04		1,918	24	5.15		1,853	25	5.23	
9,173	93	4.08		9,280	96	4.10		9,388	97	4.12	
521	10	7.68		553	11	7.68		582	11	7.69	
9,694	103	4.27		9,833	107	4.30		9,970	108	4.33	
1,193	28	9.61		1,191	30	9.62		1,169	28	9.60	
1,714	27	6.28		1,820	29	6.35		1,928	30	6.29	
118	2	7.79		127	2	7.87		139	3	7.89	
1,832	29	6.38		1,947	31	6.44		2,067	33	6.40	
14,669	185	5.07		14,889	192	5.12		15,059	194	5.14	
49,430	542	4.41		48,664	548	4.47		48,008	548	4.54	
581	5	3.62		440	4	3.36		341	3	3.75	
15,259	116	3.15		16,790	128	3.16		18,165	141	3.16	
2,251	12	2.08		1,648	9	2.12		354	2	2.59	
808	6	2.72		736	5	2.72		869	5	2.45	
1,898	1	.29		2,929	1	.26		3,348	3	.25	
1,169	8	2.78		1,181	9	2.98		1,190	9	2.94	
71,396	690	3.91		72,388	704	3.90		72,275	711	3.93	
(968)				(1,057)				(1,176)			
10,038				9,942				10,360			
5,757				5,912				6,079			
\$ 86,223				\$ 87,185				\$ 87,538			
\$ 28,328	15	.21		\$ 27,722	15	.22		\$ 26,917	18	.26	
1,997		.06		1,964		.06		1,980		.06	
4,036	29	2.91		4,275	32	2.97		4,762	36	3.03	
6,035	33	2.19		6,505	37	2.24		6,942	40	2.28	
769		.25		650	1	.25		675	1	.28	
41,165	77	.76		41,116	85	.82		41,276	95	.91	
1,850	1	.21		1,747	1	.25		1,724	1	.28	
490	2	1.53		471	2	1.87		598	3	1.85	
6,161	51	3.61		7,020	53	3.21		7,777	57	3.14	
49,666	131	1.07		50,354	141	1.12		51,375	156	1.21	
18,466				18,464				17,624			

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2,325		2,496		2,612
5,757		5,912		6,079
76,214		77,226		77,690
9,992		9,943		9,831
17		16		17
10,009		9,959		9,848
\$ 86,223		\$ 87,185		\$ 87,538
	2.84	%		2.78 %
				2.72 %
559	3.16	%	563	3.13 %
			555	3.09 %
6			6	
\$ 553			\$ 557	\$ 549

(e) Yield is calculated on the basis of amortized cost.

(f) Rate calculation excludes basis adjustments related to fair value hedges.

(g) A portion of long-term debt and the related interest expense is allocated to discontinued liabilities as a result of applying our matched funds transfer pricing methodology to discontinued operations.

(h) Commercial, financial, and agricultural average balance includes \$54 million of assets from commercial credit cards.

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Figure 9 shows how the changes in yields or rates and average balances from the prior year affected net interest income. The section entitled Financial Condition contains additional discussion about changes in earning assets and funding sources.

Figure 9. Components of Net Interest Income Changes from Continuing Operations

<i>in millions</i>	From three months ended September 30, 2011			From nine months ended September 30, 2011				
	to three months ended September 30, 2012			to nine months ended September 30, 2012				
	Average	Yield/	Net	Average	Yield/	Net		
	Volume	Rate	Change	(a)	Volume	Rate	Change	(a)
INTEREST INCOME								
Loans	\$ 30	\$ (34)	\$ (4)		\$ 43	\$ (115)	\$ (72)	
Loans held for sale	2		2		5		5	
Securities available for sale	(42)	(5)	(47)		(126)	(15)	(141)	
Held-to-maturity securities	19		19		48	(1)	47	
Trading account assets	(1)		(1)		(4)	(2)	(6)	
Short-term investments	(1)	(1)	(2)		(1)		(1)	
Other investments		(1)	(1)		(3)	(4)	(7)	
Total interest income (TE)	7	(41)	(34)		(38)	(137)	(175)	
INTEREST EXPENSE								
NOW and money market deposit accounts	2	(6)	(4)		5	(19)	(14)	
Savings deposits		1	1					
Certificates of deposit (\$100,000 or more)	(9)	(5)	(14)		(29)	(10)	(39)	
Other time deposits	(9)	(8)	(17)		(29)	(14)	(43)	
Deposits in foreign office		(1)	(1)			(1)	(1)	
Total interest-bearing deposits	(16)	(19)	(35)		(53)	(44)	(97)	
Federal funds purchased and securities sold under repurchase agreements						(1)	(1)	
Bank notes and other short-term borrowings	(1)	(1)	(2)		(3)	(1)	(4)	
Long-term debt	(35)	15	(20)		(56)	31	(25)	
Total interest expense	(52)	(5)	(57)		(112)	(15)	(127)	
Net interest income (TE)	\$ 59	\$ (36)	\$ 23		\$ 74	\$ (122)	\$ (48)	

(a) The change in interest not due solely to volume or rate has been allocated in proportion to the absolute dollar amounts of the change in each.

Noninterest income

Our noninterest income was \$544 million for the third quarter of 2012, compared to \$483 million for the year-ago quarter, an increase of \$61 million, or 12.6%. Gains on leased equipment increased \$39 million due primarily to early terminations in the leverage lease portfolio, net gains from loan sales increased by \$21 million, investment banking and capital markets income increased by \$13 million due primarily to increased equity originations income, other income increased \$48 million due primarily to an increase in gains on the redemption of trust preferred securities as well as increases in various other items. These increases were partially offset by a \$13 million decrease in operating lease income, a \$15 million decline in electronic banking fees as a result of government pricing controls on debit transactions that went into effect on October 1, 2011, and a \$23 million decrease from principal investing (including results attributable to noncontrolling interests).

For the nine months ended September 30, 2012, noninterest income increased \$107 million, or 7.7%, from the same period one year ago. Gains on leased equipment increased \$93 million due primarily to early terminations in the leveraged lease portfolio, net gains from loan sales

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increased \$45 million, and other income increased \$71 million due primarily to an increase in gains on the redemption of trust preferred securities. These increases were partially offset by a \$38 million decrease in operating lease income, and a \$42 million decline in electronic banking fees as a result of government pricing controls on debit transactions that went into effect on October 1, 2011 as well as a \$13 million decrease in trust and investment services income and a \$16 million decrease from principal investing (including results attributable to noncontrolling interests).

Table of Contents**Figure 10. Noninterest Income**

<i>dollars in millions</i>	Three months ended				Nine months ended			
	September 30,		Change		September 30,		Change	
	2012	2011	Amount	Percent	2012	2011	Amount	Percent
Trust and investment services income	\$ 106	\$ 107	\$ (1)	(.9) %	\$ 317	\$ 330	\$ (13)	(3.9) %
Service charges on deposit accounts	74	74			212	211	1	.5
Operating lease income	17	30	(13)	(43.3)	59	97	(38)	(39.2)
Letter of credit and loan fees	52	55	(3)	(5.5)	162	157	5	3.2
Corporate-owned life insurance income	26	31	(5)	(16.1)	86	86		
Net securities gains (losses)						1	(1)	N/M
Electronic banking fees	18	33	(15)	(45.5)	54	96	(42)	(43.8)
Gains on leased equipment	46	7	39	557.1	109	16	93	581.3
Insurance income	13	13			36	42	(6)	(14.3)
Net gains (losses) from loan sales	39	18	21	116.7	93	48	45	93.8
Net gains (losses) from principal investing	11	34	(23)	(67.6)	70	86	(16)	(18.6)
Investment banking and capital markets income	38	25	13	52.0	118	110	8	7.3
Other income	104	56	48	85.7	185	114	71	62.3
Total noninterest income	\$ 544	\$ 483	\$ 61	12.6 %	\$ 1,501	\$ 1,394	\$ 107	7.7 %

The following discussion explains the composition of certain elements of our noninterest income and the factors that caused those elements to change.

Table of Contents**Trust and investment services income**

Trust and investment services are our largest source of noninterest income. The primary components of revenue generated by these services are shown in Figure 11. During the third quarter of 2012, income generated by these services remained essentially flat. For the nine months ended September 30, 2012, trust and investment services income decreased \$13 million as compared to the same period one year ago due primarily to lower income from institutional asset management and custody fees.

Figure 11. Trust and Investment Services Income

<i>dollars in millions</i>	Three months ended				Nine months ended			
	September 30, 2012	September 30, 2011	Amount	Change Percent	September 30, 2012	September 30, 2011	Amount	Change Percent
Brokerage commissions and fee income	\$ 34	\$ 34			\$ 102	\$ 99	\$ 3	3.0 %
Personal asset management and custody fees	41	37	\$ 4	10.8 %	119	115	4	3.5
Institutional asset management and custody fees	31	36	(5)	(13.9)	96	116	(20)	(17.2)
Total trust and investment services income	\$ 106	\$ 107	\$ (1)	(.9) %	\$ 317	\$ 330	\$ (13)	(3.9) %

A significant portion of our trust and investment services income depends on the value and mix of assets under management. At September 30, 2012, our bank, trust and registered investment advisory subsidiaries had assets under management of \$49.7 billion, compared to \$51.6 billion at September 30, 2011. As shown in Figure 12, the decrease was primarily attributable to reductions in the securities lending and money market portfolios, partially offset from growth in equity and fixed income assets under management. The previously announced plan to liquidate the Victory Money Market Mutual Funds was completed in late April 2012. The assets in these funds were transferred back to Key in the form of non-time deposits, alternative investments, other Money Market Mutual Funds, or the assets were transferred back to the clients. Our securities lending business has been declining due to our de-emphasis of this business resulting in lower transaction volumes, client departures, and fewer assets under management. The liquidation of our portfolio of hedge funds is attributable to our second quarter 2009 decision to wind down the operations of Austin (results included in discontinued operations).

Figure 12. Assets Under Management

<i>in millions</i>	Third	2012 Second	First	2011 Fourth	Third
Assets under management by investment type:					
Equity	\$ 30,692	\$ 30,366	\$ 33,306	\$ 30,086	\$ 29,176
Securities lending	3,900	4,292	4,640	4,950	5,622
Fixed income	12,270	11,814	11,561	10,684	10,359
Money market	2,808	2,677	3,126	5,850	6,231
Hedge funds ^(a)				162	196
Total	\$ 49,670	\$ 49,149	\$ 52,633	\$ 51,732	\$ 51,584
Proprietary mutual funds included in assets under management:					
Money market			\$ 514	\$ 3,503	\$ 3,936
Equity	\$ 5,848	\$ 5,692	6,339	6,014	5,870
Fixed income	1,831	1,736	1,524	1,096	1,219
Total	\$ 7,679	\$ 7,428	\$ 8,377	\$ 10,613	\$ 11,025

(a) Hedge funds are related to the discontinued operations of Austin.

Operating lease income

Operating lease income decreased \$13 million, or 43.3%, for the third quarter of 2012 and decreased \$38 million, or 39.2%, for the nine months ended September 30, 2012 in our Equipment Finance line of business due to product run-off. Accordingly, as shown in Figure 14, operating lease expense also declined.

Investment banking and capital markets income (loss)

As shown in Figure 13, income from investment banking and capital markets activities increased \$13 million, or 52.0%, from the year ago quarter and \$8 million, or 7.3%, from the nine-month period ended one year ago.

Investment banking income doubled compared to the year ago quarter due primarily to equity origination income, while it increased \$10 million, or 14.9%, when compared to the nine-month period ended one year ago, due primarily to advisory fees.

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Income from other investments decreased by \$4 million from the year-ago quarter and decreased \$7 million from the nine-month period ended one year ago due to fluctuations in asset sales made by our Funds Management Group.

Dealer trading and derivatives income increased \$3 million from the year-ago quarter and increased \$9 million from the nine-month period ended one year ago. The increase associated with proprietary activities is due primarily to volatility in fixed income sales, while the decrease in nonproprietary activities reflects volatility in fixed income trading as well as an increase in the provision for losses related to customer derivatives.

Foreign exchange income decreased by \$2 million from the year-ago quarter and decreased \$4 million from the nine-month period ended one year ago due to lower transaction volume.

Figure 13. Investment Banking and Capital Markets Income (Loss)

<i>dollars in millions</i>	Three months ended September 30,				Nine months ended September 30,			
	2012	2011	Change		2012	2011	Change	
			Amount	Percent			Amount	Percent
Investment banking income	\$ 32	\$ 16	\$ 16	100.0 %	\$ 77	\$ 67	\$ 10	14.9 %
Income (loss) from other investments	2	6	(4)	(66.7)	11	18	(7)	(38.9)
Dealer trading and derivatives income (loss), proprietary ^{(a), (b)}	4	(10)	14	N/M	(1)	(18)	17	N/M
Dealer trading and derivatives income (loss), nonproprietary ^(b)	(9)	2	(11)	N/M	3	11	(8)	(72.7)
Total dealer trading and derivatives income (loss)	(5)	(8)	3	N/M	2	(7)	9	N/M
Foreign exchange income (loss)	9	11	(2)	(18.2)	28	32	(4)	(12.5)
Total investment banking and capital markets income	\$ 38	\$ 25	\$ 13	52.0 %	\$ 118	\$ 110	\$ 8	7.3 %

(a) For the quarters ended September 30, 2012 and September 30, 2011, fixed income and equity securities trading comprised the vast majority of this amount. For the quarter ended September 30, 2012, income related to foreign exchange and interest rate derivative trading was less than \$1 million and was offset by losses from Key's credit portfolio management activities. For the quarter ended September 30, 2011, income related to foreign exchange and interest rate derivative trading was less than \$2 million and was offset by losses from Key's credit portfolio management activities.

(b) The allocation between proprietary and nonproprietary is made based upon whether the trade is conducted for the benefit of Key or Key's clients rather than based upon the proposed rulemaking under the Volcker Rule. The prohibitions and restrictions on proprietary trading activities contemplated by the Volcker Rule and the rules proposed thereunder are not yet final. Therefore, the ultimate impact of the rules proposed under the Volcker Rule is not yet known.

Other income

Other income increased \$48 million, or 85.7%, from the year-ago quarter and increased \$71 million, or 62.3%, from the nine-month period ended one year ago due primarily to a \$41 million increase in gains during the third quarter 2012, from the redemption of trust preferred securities as well as increases in various other items.

Noninterest expense

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As shown in Figure 14, noninterest expense was \$734 million for the third quarter of 2012, compared to \$692 million for the year-ago quarter representing an increase of \$42 million or 6.1%. The amount of this increase attributable to our acquisition of 37 branches in Western New York and our acquired credit card portfolio is \$26 million spread across several expense categories. Increases in personnel expense of \$29 million and other expense of \$14 million were partially offset by a \$10 million decrease in operating lease expense and a \$7 million decrease in the provision (credit) for losses on lending-related commitments. Included in the current quarter is amortization of the intangible assets related to the credit card portfolio acquisition of \$6 million and acquisition of 37 branches in Western New York of \$2 million.

For the nine months ended September 30, 2012 noninterest expense increased \$78 million, or 3.8%, compared to the same period a year ago. The amount of this increase attributable to our acquisition of 37 branches in Western New York and our acquired credit card portfolio is \$30 million spread across several expense categories. Increases in personnel expense of \$52 million, the provision (credit) for losses on lending-related comments of \$15 million, and other expense of \$25 million were partially offset by a \$31 million decline in operating lease expense and a \$22 million decrease in FDIC assessments. Business services and professional fees also increased \$9 million, partially related to the company-wide efficiency initiatives. Marketing expense was \$12 million higher partially due to the spring home equity loan campaign and the branch acquisition. Included in the nine months ended September 30, 2012 is amortization of the intangible asset related to the credit card portfolio acquisition of \$6 million and acquisition of 37 branches in Western New York of \$2 million.

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Figure 14. Noninterest Expense

<i>dollars in millions</i>	Three months ended		Change		Nine months ended		Change	
	September 30, 2012	2011	Amount	Percent	September 30, 2012	2011	Amount	Percent
Personnel	\$ 411	\$ 382	\$ 29	7.6 %	\$ 1,185	\$ 1,133	\$ 52	4.6 %
Net occupancy	65	65			191	192	(1)	(.5)
Operating lease expense	13	23	(10)	(43.5)	45	76	(31)	(40.8)
Computer processing	43	40	3	7.5	127	124	3	2.4
Business services and professional fees	49	47	2	4.3	138	129	9	7.0
FDIC assessment	7	7			23	45	(22)	(48.9)
OREO expense, net	1	1			14	8	6	75.0
Equipment	27	26	1	3.8	80	78	2	2.6
Marketing	18	16	2	12.5	48	36	12	33.3
Provision (credit) for losses on lending-related commitments	(8)	(1)	(7)	N/M	(2)	(17)	15	N/M
Intangible asset amortization on credit cards	6		6	N/M	6		6	N/M
Other intangible asset amortization	3	1	2	200.0	5	3	2	66.7
Other expense	99	85	14	16.5	291	266	25	9.4
Total noninterest expense	\$ 734	692	\$ 42	6.1 %	\$ 2,151	\$ 2,073	\$ 78	3.8 %
Average full-time equivalent employees ^(a)	15,833	15,490	343	2.2 %	15,565	15,381	184	1.2 %

(a) The number of average full-time-equivalent employees has not been adjusted for discontinued operations.

The following discussion explains the composition of certain elements of our noninterest expense and the factors that caused those elements to change.

Personnel

As shown in Figure 15, personnel expense, the largest category of our noninterest expense, increased by \$29 million, or 7.6%, when compared to the year-ago quarter and increased \$52 million, or 4.6%, for the nine months ended September 30, 2012, compared to the same period a year ago due primarily to increased hiring of client-facing personnel, annual merit increases, our acquisition of 37 branches in Western New York, and higher levels of contract labor on technology initiatives. Incentive compensation increased \$11 million, or 14.1%, when compared to the year-ago quarter, yet remained essentially flat for the nine months ended September 30, 2012, compared to the same period a year ago. A \$6 million increase in stock-based compensation essentially offset a \$5 million decrease in severance for the nine months ended September 30, 2012, compared to the same period a year ago.

Figure 15. Personnel Expense

<i>dollars in millions</i>	Three months ended September 30,		Change		Nine months ended September 30,		Change	
	2012	2011	Amount	Percent	2012	2011	Amount	Percent
Salaries	\$ 251	\$ 233	\$ 18	7.7 %	\$ 732	\$ 685	\$ 47	6.9 %
Incentive compensation	89	78	11	14.1	226	224	2	.9
Employee benefits	55	54	1	1.9	176	174	2	1.1
Stock-based compensation	11	11			38	32	6	18.8
Severance	5	6	(1)	(16.7)	13	18	(5)	(27.8)

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Total personnel expense	\$	411	\$	382	\$	29	7.6 %	\$	1,185	\$	1,133	\$	52	4.6 %
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