

FIRST DATA CORP  
Form 10-Q  
October 31, 2018

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended September 30, 2018

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission file number 001-11073

FIRST DATA CORPORATION  
(Exact name of registrant as specified in its charter)  
www.firstdata.com

DELAWARE 47-0731996  
(State or other jurisdiction of incorporation or organization) (I.R.S. Employer Identification No.)  
225 LIBERTY STREET, 29th FLOOR, NEW YORK, NEW YORK 10281  
(Address of principal executive offices) (Zip Code)  
Registrant's telephone number, including area code (800) 735-3362

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Website, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See definitions of "large accelerated filer," "accelerated filer" "smaller reporting company" and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer  Accelerated filer  Smaller reporting company

Non-accelerated filer  (Do not check if a smaller reporting company) Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

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Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date

| Class  | Outstanding at September 30, 2018 |
|--|-----------------------------------|
| Class A Common Stock, \$0.01 par value per share | 567,013,360 shares                |
| Class B Common Stock, \$0.01 par value per share | 369,503,473 shares                |

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Unless otherwise indicated or the context otherwise requires, financial data in this Form 10-Q reflects the consolidated business and operations of First Data Corporation and its consolidated subsidiaries. Unless the context otherwise requires, all references herein to “First Data,” “FDC,” the “Company,” “we,” “our,” or “us” refer to First Data Corporation and consolidated subsidiaries.

Amounts in this Form 10-Q and the unaudited consolidated financial statements included in this Form 10-Q are presented in U.S. Dollars rounded to the nearest million, unless otherwise noted.

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Forward-Looking Statements

Certain matters we discuss in this Form 10-Q and in other public statements may constitute forward-looking statements. You can identify forward-looking statements because they contain words such as “believes,” “expects,” “may,” “will,” “should,” “seeks,” “intends,” “plans,” “estimates,” or “anticipates” or similar expressions which concern our strategy, projections or intentions. Examples of forward-looking statements include, but are not limited to, all statements we make relating to revenue, earnings before net interest expense, income taxes, depreciation, and amortization (EBITDA), earnings, margins, growth rates, and other financial results for future periods. By their nature, forward-looking statements speak only as of the date they are made; are not statements of historical fact or guarantees of future performance; and are subject to risks, uncertainties, assumptions or changes in circumstances that are difficult to predict or quantify. Actual results could differ materially and adversely from our forward-looking statements due to a variety of factors, including the following: (1) adverse impacts from global economic, political, and other conditions affecting trends in consumer, business, and government spending; (2) our ability to anticipate and respond to changing industry trends, including technological changes and increasing competition; (3) our ability to successfully renew existing client contracts on favorable terms and obtain new clients; (4) our ability to prevent a material breach of security of any of our systems; (5) our ability to implement and improve processing systems to provide new products, improve functionality, and increase efficiencies; (6) the successful management of our merchant alliance program which involves several alliances not under our sole control and each of which acts independently of the others; (7) our successful management of credit and fraud risks in our business units and merchant alliances, particularly in the context of eCommerce and mobile markets; (8) consolidation among financial institution clients or other client groups that impacts our client relationships; (9) our ability to use our net operating losses without restriction to offset income for US tax purposes; (10) our ability to improve our profitability and maintain flexibility in our capital resources through the implementation of cost savings initiatives; (11) the acquisition or disposition of a material business or assets; (12) our ability to successfully value and integrate acquired businesses; (13) our high degree of leverage; (14) adverse impacts from currency exchange rates or currency controls imposed by any government or otherwise; (15) changes in the interest rate environment that increase interest on our borrowings or the interest rate at which we can refinance our borrowings; (16) the impact of new or changes in current laws, regulations, credit card association rules, or other industry standards; and (17) new lawsuits, investigations, or proceedings, or changes to our potential exposure in connection with pending lawsuits, investigations or proceedings, and various other factors set forth in our Annual Report on Form 10-K for the year ended December 31, 2017, including but not limited to, Item 1 - Business, Item 1A - Risk Factors, and Item 7 - Management’s Discussion and Analysis of Financial Condition and Results of Operations. Except as required by law, we do not intend to revise or update any forward-looking statement as a result of new information, future developments or otherwise.

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## PART I. FINANCIAL INFORMATION

## ITEM 1. FINANCIAL STATEMENTS

## FIRST DATA CORPORATION

## CONSOLIDATED STATEMENTS OF INCOME

(Unaudited)

|  | Three months ended |                    | Nine months ended  |                    |
|--|--------------------|--------------------|--------------------|--------------------|
| (in millions, except per share amounts)  | September 30, 2018 | September 30, 2017 | September 30, 2018 | September 30, 2017 |
| Revenues:  |                    |                    |                    |                    |
| Revenues excluding reimbursable items <sup>(a)</sup>   | \$2,158            | \$2,081            | \$6,486            | \$5,998            |
| Reimbursable items   | 211                | 995                | 613                | 2,904              |
| Total revenues   | 2,369              | 3,076              | 7,099              | 8,902              |
| Expenses:  |                    |                    |                    |                    |
| Cost of revenues (exclusive of items shown below)  | 741                | 794                | 2,271              | 2,356              |
| Selling, general, and administrative   | 665                | 565                | 1,995              | 1,611              |
| Depreciation and amortization  | 248                | 248                | 753                | 713                |
| Other operating expenses, net  | 29                 | 57                 | 106                | 108                |
| Total expenses excluding reimbursable items  | 1,683              | 1,664              | 5,125              | 4,788              |
| Reimbursable items   | 211                | 995                | 613                | 2,904              |
| Total expenses   | 1,894              | 2,659              | 5,738              | 7,692              |
| Operating profit   | 475                | 417                | 1,361              | 1,210              |
| Interest expense, net  | (231 )             | (233 )             | (698 )             | (702 )             |
| Loss on debt extinguishment  | (2 )               | (1 )               | (3 )               | (72 )              |
| Other income (expense)   | 202                | (4 )               | 201                | (7 )               |
| Income before income taxes and equity earnings in affiliates                                     | 444                | 179                | 861                | 429                |
| Income tax expense (benefit)   | 54                 | (106 )             | 44                 | (66 )              |
| Equity earnings in affiliates  | 58                 | 55                 | 167                | 167                |
| Net income   | 448                | 340                | 984                | 662                |
| Less: Net income attributable to noncontrolling interests and redeemable noncontrolling interest | 47                 | 44                 | 141                | 145                |
| Net income attributable to First Data Corporation  | \$401              | \$296              | \$843              | \$517              |
| Net income attributable to First Data Corporation per share:                                     |                    |                    |                    |                    |
| Basic  | \$0.43             | \$0.32             | \$0.91             | \$0.57             |
| Diluted  | \$0.42             | \$0.31             | \$0.88             | \$0.55             |
| Weighted-average common shares outstanding:  |                    |                    |                    |                    |
| Basic  | 932                | 918                | 928                | 915                |
| Diluted  | 965                | 944                | 956                | 938                |

Includes processing fees, administrative service fees, and other fees charged to merchant alliances accounted for (a) under the equity method of \$56 million and \$159 million for the three and nine months ended September 30, 2018, respectively, and \$56 million and \$162 million for the comparable periods in 2017.

The 2018 results include the impact of adopting ASC 606 and ASC 340-40 (collectively, the New Revenue Standard). See note 1 "Basis of Presentation and Summary of Significant Accounting Policies" in the Company's unaudited consolidated financial statements included in Part I, Item 1 of this Form 10-Q for more information.

See notes to unaudited consolidated financial statements.

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FIRST DATA CORPORATION  
CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME  
(Unaudited)

|  | Three<br>months<br>ended |       | Nine<br>months<br>ended |       |
|--|--------------------------|-------|-------------------------|-------|
|  | September<br>30,         |       | September<br>30,        |       |
| (in millions)  | 2018                     | 2017  | 2018                    | 2017  |
| Net income   | \$448                    | \$340 | \$984                   | \$662 |
| Other comprehensive income, net of tax:  |                          |       |                         |       |
| Foreign currency translation adjustment  | 18                       | 105   | (66 )                   | 213   |
| Pension liability adjustments  | 2                        | —     | 2                       | 19    |
| Derivative instruments   | 4                        | 1     | 4                       | —     |
| Total other comprehensive income (loss), net of tax  | 24                       | 106   | (60 )                   | 232   |
| Comprehensive income   | 472                      | 446   | 924                     | 894   |
| Less: Comprehensive income attributable to noncontrolling interests and redeemable noncontrolling interest | 49                       | 50    | 139                     | 158   |
| Comprehensive income attributable to First Data Corporation  | \$423                    | \$396 | \$785                   | \$736 |

See notes to unaudited consolidated financial statements.

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FIRST DATA CORPORATION  
CONSOLIDATED BALANCE SHEETS  
(Unaudited)

| (in millions, except par value)   | As of<br>September 30,<br>2018 | As of<br>December 31,<br>2017 |
|---|--------------------------------|-------------------------------|
| <b>ASSETS</b>   |                                |                               |
| Current assets:   |                                |                               |
| Cash and cash equivalents   | \$ 601                         | \$ 498                        |
| Accounts receivable, net of allowance for doubtful accounts of \$43 and \$45  | 2,065                          | 2,176                         |
| Settlement assets   | 20,735                         | 20,363                        |
| Prepaid expenses and other current assets   | 310                            | 335                           |
| Total current assets  | 23,711                         | 23,372                        |
| Property and equipment, net of accumulated depreciation of \$1,592 and \$1,588  | 890                            | 951                           |
| Goodwill  | 17,518                         | 17,710                        |
| Customer relationships, net of accumulated amortization of \$5,425 and \$5,940  | 1,860                          | 2,184                         |
| Other intangibles, net of accumulated amortization of \$2,277 and \$2,665   | 1,906                          | 1,935                         |
| Investment in affiliates  | 1,040                          | 1,054                         |
| Other long-term assets  | 678                            | 1,063                         |
| Total assets  | \$ 47,603                      | \$ 48,269                     |
| <b>LIABILITIES AND EQUITY</b>   |                                |                               |
| Current liabilities:  |                                |                               |
| Accounts payable and accrued liabilities  | \$ 1,630                       | \$ 1,659                      |
| Short-term and current portion of long-term borrowings  | 806                            | 1,271                         |
| Settlement obligations  | 20,735                         | 20,363                        |
| Total current liabilities   | 23,171                         | 23,293                        |
| Long-term borrowings  | 16,949                         | 17,927                        |
| Deferred tax liabilities  | 26                             | 77                            |
| Other long-term liabilities   | 513                            | 886                           |
| Total liabilities   | 40,659                         | 42,183                        |
| Commitments and contingencies (See note 12)   |                                |                               |
| Redeemable noncontrolling interest  | 78                             | 72                            |
| First Data Corporation stockholders' equity:  |                                |                               |
| Class A Common stock, \$0.01 par value; 1,600 shares authorized as of September 30, 2018 and December 31, 2017; 583 shares and 493 shares issued as of September 30, 2018 and December 31, 2017, respectively; and 567 shares and 482 shares outstanding as of September 30, 2018 and December 31, 2017, respectively | 6                              | 5                             |
| Class B Common stock, \$0.01 par value; 523 shares authorized as of September 30, 2018 and December 31, 2017, respectively; 370 and 443 shares issued and outstanding as of September 30, 2018 and December 31, 2017, respectively  | 4                              | 4                             |
| Preferred stock, \$0.01 par value; 100 shares authorized as of September 30, 2018 and December 31, 2017; no shares issued and outstanding as of September 30, 2018 and December 31, 2017  | —                              | —                             |
| Class A Treasury stock, at cost, 16 shares and 11 shares as of September 30, 2018 and December 31, 2017, respectively   | (243                           | ) (149                        |
| Additional paid-in capital  | 13,722                         | 13,495                        |
| Accumulated loss  | (8,229                         | ) (9,059                      |
| Accumulated other comprehensive loss  | (1,202                         | ) (1,144                      |



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|   |           |           |
|---|-----------|-----------|
| Total First Data Corporation stockholders' equity | 4,058     | 3,152     |
| Noncontrolling interests                          | 2,808     | 2,862     |
| Total equity                                      | 6,866     | 6,014     |
| Total liabilities and equity                      | \$ 47,603 | \$ 48,269 |

See notes to unaudited consolidated financial statements.

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FIRST DATA CORPORATION  
CONSOLIDATED STATEMENTS OF CASH FLOWS  
(Unaudited)

|  | Nine months<br>ended<br>September<br>30,<br>2018 2017 |         |
|--|---|---------|
| (in millions)  |   |         |
| <b>CASH FLOWS FROM OPERATING ACTIVITIES</b>  |   |         |
| Net income   | \$984   | \$662   |
| Adjustments to reconcile to net cash provided by operating activities:   |   |         |
| Depreciation and amortization (including amortization netted against equity earnings in affiliates and revenues)   | 816   | 806     |
| Deferred income taxes  | (22 )   | (130 )  |
| Charges related to other operating expenses, net and other income  | (95 )   | 115     |
| Loss on debt extinguishment  | 3   | 72      |
| Stock-based compensation expense   | 192   | 183     |
| Other non-cash and non-operating items, net  | 44  | 36      |
| Increase (decrease) in cash, excluding the effects of acquisitions and dispositions, resulting from changes in:    |   |         |
| Accounts receivable, current and long-term   | 92  | 60      |
| Other assets, current and long-term  | (48 )   | 8       |
| Accounts payable and other liabilities, current and long-term  | (163 )  | (186 )  |
| Income tax accounts  | 6   | (44 )   |
| Net cash provided by operating activities  | 1,809   | 1,582   |
| <b>CASH FLOWS FROM INVESTING ACTIVITIES</b>  |   |         |
| Proceeds from dispositions   | 549   | 88      |
| Additions to property and equipment  | (226 )  | (198 )  |
| Payments to obtain customer contracts, including outlays for conversion, and capitalized systems development costs | (226 )  | (192 )  |
| Acquisitions, net of cash acquired   | (17 )   | (848 )  |
| Proceeds from the maturity of net investment hedges  | 26  | 90      |
| Other investing activities, net  | (48 )   | —       |
| Net cash provided by (used in) investing activities  | 58  | (1,060) |
| <b>CASH FLOWS FROM FINANCING ACTIVITIES</b>  |   |         |
| Short-term (payments) borrowings, net  | (877 )  | 415     |
| Proceeds from issuance of long-term debt   | —   | 3,548   |
| Payment of call premiums and debt issuance cost  | —   | (63 )   |
| Principal payments on long-term debt   | (619 )  | (4,063) |
| Payment of taxes related to settlement of equity awards  | (107 )  | (87 )   |
| Distributions and dividends paid to noncontrolling interests and redeemable noncontrolling interest                | (193 )  | (203 )  |
| Other financing activities, net  | 57  | 43      |
| Net cash used in financing activities  | (1,739)   | (410 )  |
| Effect of exchange rate changes on cash, cash equivalents and restricted cash                                      | (24 )   | 2       |
| Change in cash, cash equivalents and restricted cash   | 104   | 114     |
| Cash, cash equivalents and restricted cash at beginning of period  | 525   | 415     |
| Cash, cash equivalents and restricted cash at end of period  | \$629   | \$529   |

NON-CASH TRANSACTIONS

|                                  |      |       |
|----------------------------------|------|-------|
| Capital leases, net of trade-ins | \$31 | \$57  |
| Other financing arrangements     | \$—  | \$102 |

See notes to unaudited consolidated financial statements.

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FIRST DATA CORPORATION  
CONSOLIDATED STATEMENTS OF EQUITY  
(Unaudited)

| (in millions)   | First Data Corporation Stockholders |         |                |         |                            |                  |   |                         |            |          |         |
|---|-------------------------------------|---------|----------------|---------|----------------------------|------------------|---|-------------------------|------------|----------|---------|
|   | Common Stock                        |         | Treasury Stock |         | Additional Paid-In Capital | Accumulated Loss | Accumulated Other Comprehensive Income (Loss) | Noncontrolling Interest | Total      |          |         |
|   | Class A                             | Class B | Class A        | Class A |                            |                  |   |                         |            |          |         |
| Shares  | Amount                              | Shares  | Amount         | Shares  | Amount                     |                  |   |                         |            |          |         |
| Balance, December 31, 2017  | 482                                 | \$ 5    | 443            | \$ 4    | 11                         | \$(149)          | \$13,495                                      | \$ (9,059)              | \$ (1,144) | \$ 2,862 | \$6,014 |
| Adoption of New Revenue Standard  | —                                   | —       | —              | —       | —                          | —                | —   | (13)                    | —          | —        | (13)    |
| Dividends and distributions paid to noncontrolling interests <sup>(a)</sup> | —                                   | —       | —              | —       | —                          | —                | —   | —                       | —          | (169)    | (169)   |
| Net income <sup>(b)</sup>   | —                                   | —       | —              | —       | —                          | —                | —   | 843                     | —          | 117      | 960     |
| Other comprehensive loss  | —                                   | —       | —              | —       | —                          | —                | —   | —                       | (58)       | (2)      | (60)    |
| Adjustment to redemption value of redeemable noncontrolling interest        | —                                   | —       | —              | —       | —                          | —                | (6)   | —                       | —          | —        | (6)     |
| Stock compensation expense  | —                                   | —       | —              | —       | —                          | —                | 192   | —                       | —          | —        | 192     |
| Stock activity under stock compensation plans and other                     | 85                                  | 1       | (73)           | —       | 5                          | (94)             | 41  | —                       | —          | —        | (52)    |
| Balance, September 30, 2018   | 567                                 | \$ 6    | 370            | \$ 4    | 16                         | \$(243)          | \$13,722                                      | \$ (8,229)              | \$ (1,202) | \$ 2,808 | \$6,866 |

| (in millions)   | First Data Corporation Stockholders |         |                |         |                            |                  |                                      |                         |            |          |         |
|---|-------------------------------------|---------|----------------|---------|----------------------------|------------------|--------------------------------------|-------------------------|------------|----------|---------|
|   | Common Stock                        |         | Treasury Stock |         | Additional Paid-In Capital | Accumulated Loss | Accumulated Other Comprehensive Loss | Noncontrolling Interest | Total      |          |         |
|   | Class A                             | Class B | Class A        | Class A |                            |                  |                                      |                         |            |          |         |
| Shares  | Amount                              | Shares  | Amount         | Shares  | Amount                     |                  |                                      |                         |            |          |         |
| Balance, December 31, 2016  | 368                                 | \$ 4    | 544            | \$ 5    | 5                          | \$(61)           | \$13,210                             | \$ (10,524)             | \$ (1,414) | \$ 2,911 | \$4,131 |
| Dividends and distributions paid to noncontrolling interests <sup>(a)</sup> | —                                   | —       | —              | —       | —                          | —                | —                                    | —                       | —          | (179)    | (179)   |
| Net income <sup>(b)</sup>   | —                                   | —       | —              | —       | —                          | —                | —                                    | 517                     | —          | 121      | 638     |
| Other comprehensive income  | —                                   | —       | —              | —       | —                          | —                | —                                    | —                       | 219        | 13       | 232     |
| Adjustment to redemption value of redeemable noncontrolling interest        | —                                   | —       | —              | —       | —                          | —                | 1                                    | —                       | —          | —        | 1       |
| Stock compensation expense  | —                                   | —       | —              | —       | —                          | —                | 183                                  | —                       | —          | —        | 183     |
|   | 113                                 | 1       | (101)          | (1)     | 5                          | (78)             | 36                                   | —                       | —          | —        | (42)    |

Stock activity under  
stock compensation plans  
and other

|                                |     |    |   |     |    |   |    |         |    |        |            |   |           |   |    |       |    |       |
|--------------------------------|-----|----|---|-----|----|---|----|---------|----|--------|------------|---|-----------|---|----|-------|----|-------|
| Balance, September 30,<br>2017 | 481 | \$ | 5 | 443 | \$ | 4 | 10 | \$(139) | \$ | 13,430 | \$(10,007) | ) | \$(1,195) | ) | \$ | 2,866 | \$ | 4,964 |
|--------------------------------|-----|----|---|-----|----|---|----|---------|----|--------|------------|---|-----------|---|----|-------|----|-------|

The total distribution presented in the unaudited consolidated statements of equity for the nine months ended (a) September 30, 2018 and 2017 excludes \$24 million and \$24 million, respectively, in distributions paid to redeemable noncontrolling interest not included in equity.

The total net income presented in the unaudited consolidated statements of equity for the nine months ended (b) September 30, 2018 and 2017 is \$24 million and \$24 million different, respectively, than the amounts presented in the unaudited consolidated statements of income due to the net income attributable to the redeemable noncontrolling interest not included in equity.

See notes to unaudited

consolidated financial statements.

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FIRST DATA CORPORATION  
 NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS  
 (Unaudited)

Note 1: Basis of Presentation and Summary of Significant Accounting Policies

Business Description

FDC is a global leader in commerce-enabling technology and solutions for merchants, financial institutions, and card issuers. The Company provides merchant transaction processing and acquiring; credit, retail, and debit card processing; prepaid and payroll services; check verification; settlement and guarantee services; and statement printing as well as solutions to help clients grow their businesses including the Company's Clover line of payment solutions and related applications.

Basis of Presentation

The accompanying unaudited consolidated financial statements of the Company should be read in conjunction with the Company's Annual Report on Form 10-K for the year ended December 31, 2017 and the Company's Form 8-K filed August 13, 2018. Significant accounting policies disclosed therein have not changed, except for those disclosed below in the recently adopted section.

The accompanying consolidated financial statements are unaudited; however, in the opinion of management, they include all normal recurring adjustments necessary for a fair presentation of the consolidated financial position of the Company, the consolidated results of the Company's operations, comprehensive income, consolidated cash flows and changes in equity as of and for the periods presented. Results of operations reported for interim periods are not necessarily indicative of results for the entire year due in part to the seasonality of certain business units.

Use of Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the amounts reported in the unaudited consolidated financial statements and accompanying notes. Actual results could differ from those estimates.

Presentation

Depreciation and amortization, presented as a separate line item on the Company's unaudited consolidated statements of income, does not include amortization of payments for customer contracts which is recorded as contra-revenue within "Revenues excluding reimbursable items." Also not included is amortization related to equity method investments which is netted within "Equity earnings in affiliates."

The following table presents the amounts associated with such amortization for the three and nine months ended September 30, 2018 and 2017:

|               | Three<br>months<br>ended | Nine<br>months<br>ended  |
|---------------|--------------------------|--------------------------|
| (in millions) | September<br>30,<br>2018 | September<br>30,<br>2017 |

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|   |       |       |       |       |
|---|-------|-------|-------|-------|
| Amortization of payments for customer contracts   | \$ 14 | \$ 20 | \$ 40 | \$ 58 |
| Amortization related to equity method investments | 8     | 12    | 23    | 35    |

Treasury Stock

In connection with the vesting of restricted stock awards or exercise of stock options, shares of Class A and Class B common stock are delivered to the Company by employees to satisfy tax withholding obligations. The Company accounts for treasury stock activities under the cost method whereby the cost of the acquired stock is recorded as treasury stock. Because Class B common stock converts automatically to Class A common stock upon any transfer, whether or not for value, except for certain transactions described in the Company's amended and restated certificate of incorporation, all shares of treasury stock are Class A common stock.

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FIRST DATA CORPORATION

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited)

Foreign Currency Translation

There has been a steady devaluation of the Argentine peso relative to the United States dollar in recent years, primarily due to inflation. A highly inflationary economy is defined as an economy with a cumulative inflation rate of approximately 100 percent or more over a three-year period. If a country's economy is classified as highly inflationary, the financial statements of the foreign entity operating in that country must be remeasured to the functional currency of the reporting entity. As of June 30, 2018, the Argentine economy was designated as highly inflationary for accounting purposes. Accordingly, beginning July 1, 2018 the Company began reporting the financial results of its operations in Argentina at the functional currency of the parent, which is the U.S. dollar. Exchange gains and losses from the remeasurement of monetary assets and liabilities for the three months ended September 30, 2018 are reflected in "Other income (expense)" on the unaudited consolidated statements of income rather than "Accumulated other comprehensive loss" on the unaudited consolidated balance sheet. The Company recognized \$3 million in foreign currency exchange losses for the three months ended September 30, 2018 from remeasurement of the operations in Argentina to the parent functional currency.

Reclassifications

Certain amounts for prior years have been reclassified to conform with the current year financial statement presentation.

New Accounting Guidance

Recently Adopted Accounting Guidance

Stock-based Compensation

In May 2017, the FASB issued guidance that clarifies when changes to terms or conditions of a stock-based payment award must be accounted for as a modification. Under the new guidance, companies only apply modification accounting guidance if the fair value, vesting conditions or classification of an award changes. The guidance was adopted prospectively to awards modified on or after the adoption date. The Company adopted the new guidance on January 1, 2018. The impact of adoption on the Company's consolidated financial statements is dependent on future changes to share-based compensation awards.

In June 2018, the FASB issued guidance that simplifies the accounting for share-based payments to nonemployees in exchange for goods and services by aligning with the accounting for share-based payments to employees, with certain exceptions. The standard is effective for financial statements issued for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2018, with early adoption is permitted. The Company adopted the new guidance on July 1, 2018, using the modified retrospective approach, with an immaterial impact to the Company's consolidated financial statements.

Statement of Cash Flows

In November 2016, the FASB issued guidance that changes the presentation of restricted cash and restricted cash equivalents on the statement of cash flows. Under the new guidance, companies are required to include restricted cash and restricted cash equivalents with the cash and cash equivalents line item when reconciling beginning-of-period and end-of-period total amounts shown on the statement of cash flows. Given this change, transfers between cash, cash equivalents, and restricted cash and cash equivalents are no longer reported as cash flow activities on the statement of



cash flows. The guidance was applied using a retrospective transition method to each period presented. The Company adopted the new guidance on January 1, 2018 with no material impact to its statement of cash flows. The Company held \$28 million, \$27 million, \$27 million and \$30 million in restricted cash within "Other long-term assets" in the unaudited consolidated balance sheets as of September 30, 2018, December 31, 2017, September 30, 2017, and December 31, 2016, respectively.

#### Pension Costs

In March 2017, the FASB issued guidance that requires employers that sponsor defined benefit plans for pensions and/or other post-retirement benefits to present the service cost component of net periodic benefit cost in the same income statement line item as other employee compensation costs arising from services rendered during the period. Only the service cost component will be eligible for capitalization in assets. Employers will present the other components of the net periodic benefit cost separately from the line item that includes the service cost and outside of any subtotal of operating income, if one is presented. These components will not be eligible for capitalization in assets. The Company adopted the new guidance on January 1, 2018, using a retrospective approach. The impact on the Company's consolidated financial statements for the three and nine months ended September 30,

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2018 was an increase in operating expense and a decrease in "Interest expense, net" of \$2 million and \$5 million, respectively, and \$1 million and \$4 million for the comparable periods in 2017.

#### Derivatives and Hedging

In August 2017, the FASB issued guidance to simplify the current application of hedge accounting. This standard is intended to better align a company's risk management strategies and financial reporting for hedging relationships through changes to both designation and measurement for qualifying hedging relationships and more accurately presenting the economic effects in the financial statements. In addition, the new guidance establishes flexibility in the requirements to qualify and maintain hedge accounting. The Company adopted the new guidance on January 1, 2018 with no material impact to the Company's consolidated financial statements.

#### Revenue Recognition

In May 2014, the FASB issued ASC 606 and ASC 340-40 (collectively, the New Revenue Standard) that requires companies to recognize revenue to depict the transfer of goods or services to customers in amounts that reflect the consideration to which the company expects to be entitled in an exchange for those goods or services. It also requires enhanced disclosures about revenue, provides guidance for transactions that were not previously addressed comprehensively, and improves guidance for multiple-element arrangements. The FASB has subsequently issued several amendments to the New Revenue Standard, including clarification on accounting for licenses, identifying performance obligations, and principal versus agent consideration (reporting revenue gross vs. net).

The Company adopted the New Revenue Standard using a modified retrospective basis on January 1, 2018 to all contracts that were not completed. The adoption resulted in an increase to accumulated loss of \$13 million for the cumulative effect of applying the New Revenue Standard. This impact was principally driven by certain software arrangements being recognized sooner; changes related to costs to obtain customers, including the related amortization period; and the release of deferred revenue associated with Clover terminals that had previously lacked standalone value. Under the modified retrospective basis, the Company did not restate its comparative consolidated financial statements for these effects.

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The following tables present the impact of adopting the New Revenue Standard on the Company's unaudited consolidated financial statements for the three and nine months ended September 30, 2018:

| (in millions, except per share amounts)  | Three months ended September 30, 2018 |             |                                     |
|--|---------------------------------------|-------------|-------------------------------------|
|  | As Reported                           | Adjustments | Amounts Without Adoption of ASC 606 |
| Revenues:  |                                       |             |                                     |
| Revenues excluding reimbursable items  | \$2,158                               | \$ (34 )    | \$ 2,124                            |
| Reimbursable items   | 211                                   | 919         | 1,130                               |
| Total revenues   | 2,369                                 | 885         | 3,254                               |
| Expenses:  |                                       |             |                                     |
| Total expenses excluding reimbursable items  | 1,683                                 | (33 )       | 1,650                               |
| Reimbursable items   | 211                                   | 919         | 1,130                               |
| Total expenses   | 1,894                                 | 886         | 2,780                               |
| Operating profit   | 475                                   | (1 )        | 474                                 |
| Interest expense, net  | (231 )                                | —           | (231 )                              |
| Loss on debt extinguishment  | (2 )                                  | —           | (2 )                                |
| Other income   | 202                                   | —           | 202                                 |
| Income before income taxes and equity earnings in affiliates                                     | 444                                   | (1 )        | 443                                 |
| Income tax expense   | 54                                    | —           | 54                                  |
| Equity earnings in affiliates  | 58                                    | —           | 58                                  |
| Net income   | 448                                   | (1 )        | 447                                 |
| Less: Net income attributable to noncontrolling interests and redeemable noncontrolling interest | 47                                    | —           | 47                                  |
| Net income attributable to First Data Corporation  | \$401                                 | \$ (1 )     | \$ 400                              |
| Net income attributable to First Data Corporation per share:                                     |                                       |             |                                     |
| Basic  | \$0.43                                | \$ —        | \$ 0.43                             |
| Diluted  | \$0.42                                | \$ —        | \$ 0.42                             |

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| (in millions, except per share amounts)  | Nine months ended September 30, 2018 |             |                                     |
|--|--------------------------------------|-------------|-------------------------------------|
|  | As Reported                          | Adjustments | Amounts Without Adoption of ASC 606 |
| <b>Revenues:</b>   |                                      |             |                                     |
| Revenues excluding reimbursable items  | \$6,486                              | \$ (119 )   | \$ 6,367                            |
| Reimbursable items   | 613                                  | 2,640       | 3,253                               |
| Total revenues   | 7,099                                | 2,521       | 9,620                               |
| <b>Expenses:</b>   |                                      |             |                                     |
| Total expenses excluding reimbursable items  | 5,125                                | (94 )       | 5,031                               |
| Reimbursable items   | 613                                  | 2,640       | 3,253                               |
| Total expenses   | 5,738                                | 2,546       | 8,284                               |
| Operating profit   | 1,361                                | (25 )       | 1,336                               |
| Interest expense, net  | (698 )                               | —           | (698 )                              |
| Loss on debt extinguishment  | (3 )                                 | —           | (3 )                                |
| Other income   | 201                                  | —           | 201                                 |
| Income before income taxes and equity earnings in affiliates                                     | 861                                  | (25 )       | 836                                 |
| Income tax expense   | 44                                   | (6 )        | 38                                  |
| Equity earnings in affiliates  | 167                                  | —           | 167                                 |
| Net income   | 984                                  | (19 )       | 965                                 |
| Less: Net income attributable to noncontrolling interests and redeemable noncontrolling interest | 141                                  | —           | 141                                 |
| Net income attributable to First Data Corporation  | \$843                                | \$ (19 )    | \$ 824                              |
| <b>Net income attributable to First Data Corporation per share:</b>                              |                                      |             |                                     |
| Basic  | \$0.91                               | \$ (0.02 )  | \$ 0.89                             |
| Diluted  | \$0.88                               | \$ (0.02 )  | \$ 0.86                             |

The adoption of the New Revenue Standard had an immaterial impact on the Company's unaudited consolidated balance sheet and unaudited consolidated statement of cash flows as of and for the three and nine months ended September 30, 2018. See note 3 "Revenue Recognition" for more information.

## Recently Issued Accounting Guidance

## Leases

In February 2016, the FASB issued guidance which requires lessees to recognize most leases on their balance sheets. The guidance also modifies the classification criteria and the accounting for sales-type and direct financing leases for lessors and provides new presentation and disclosure requirements for both lessees and lessors. The standard is effective for financial statements issued for fiscal years beginning after December 15, 2018, and interim periods within those fiscal years. The Company will adopt the new standard on January 1, 2019. While the Company continues to assess all of the effects of the adoption of the guidance, the Company does not believe that the adoption of the new standard will have a material impact on its consolidated financial statements.

Credit Losses

In June 2016, the FASB issued guidance that will change the accounting for credit loss impairment. Under the new guidance, companies are required to measure all expected credit losses for financial instruments held at the reporting date based on historical experience, current conditions and reasonable supportable forecasts. This replaces the existing incurred loss model and is applicable to the measurement of credit losses on financial assets measured at amortized cost and applies to some off-balance sheet credit exposures. This new guidance will be effective for public companies for fiscal years beginning after December 15, 2019, including interim periods within those fiscal years. Early adoption is permitted for fiscal years beginning after December 15, 2018. The Company is currently evaluating the impact of the new guidance on its consolidated financial statements.

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Internal-Use Software

In August 2018, the FASB issued guidance to align the requirements for capitalizing certain implementation costs incurred in a cloud computing arrangement that is a service contract with the requirements for capitalizing implementation costs incurred to develop or obtain internal-use software. The standard is effective for financial statements issued for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2019, with early adoption permitted. The guidance provides flexibility in adoption, allowing for either retrospective adjustment or prospective adjustment for all implementation costs incurred after the date of adoption. The Company is currently reviewing the new guidance to assess the impact to the consolidated financial statements.

Fair Value Measurements

In August 2018, the FASB issued guidance that modified the disclosures on fair value measurements by removing the requirement to disclose the amount and reasons for transfers between Level 1 and Level 2 of the fair value hierarchy and the policy for timing of such transfers. The new guidance also expands disclosure requirements for Level 3 fair value measurements, primarily focused on changes in unrealized gains and losses included in other comprehensive income. The standard is effective for financial statements issued for fiscal years beginning after December 15, 2019, with early adoption permitted. The Company is in the process of evaluating the impact of the guidance on its consolidated financial statements.

SEC Disclosure Requirements

In August 2018, the SEC issued a final rule that amends certain disclosure requirements that were duplicative, outdated or superseded. In addition, the final rule expanded the financial reporting requirements for changes in stockholders' equity for interim reporting periods. The Company will adopt this new rule beginning with its financing reporting for the quarter ended March 31, 2019. The Company is currently evaluating the impact of the final rule on its consolidated financial statements.

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## Note 2: Borrowings

| (in millions)  | As of<br>September 30,<br>2018 | As of<br>December 31,<br>2017 |
|--|--------------------------------|-------------------------------|
| Short-term borrowings:   |                                |                               |
| Foreign lines of credit and other arrangements   | \$ 76                          | \$ 205                        |
| Senior secured revolving credit facility due 2020 at LIBOR plus 3.50% or a base rate plus 2.50%  | —                              | 272                           |
| Receivable securitized loan at LIBOR plus 1.15% or a base rate equal to the highest of (i) the applicable lender's prime rate, or (ii) the federal funds rate plus 0.50% | 124                            | 600                           |
| Unamortized deferred financing costs <sup>(a)</sup>  | (3                             | ) (3 )                        |
| Total short-term borrowings  | 197                            | 1,074                         |
| Current portion of long-term borrowings:   |                                |                               |
| Senior secured term loan facility due 2020 at LIBOR plus 1.75% or a base rate plus 0.75%   | 500                            | 78                            |
| Other arrangements and capital lease obligations   | 109                            | 119                           |
| Total current portion of long-term borrowings <sup>(b)</sup>   | 609                            | 197                           |
| Total short-term and current portion of long-term borrowings   | 806                            | 1,271                         |
| Long-term borrowings:  |                                |                               |
| Senior secured term loan facility due 2024 at LIBOR plus 2.0% or a base rate plus 1.0%   | 3,892                          | 3,892                         |
| Senior secured term loan facility due 2022 at LIBOR plus 2.0% or a base rate plus 1.0%   | 3,293                          | 3,758                         |
| Senior secured term loan facility due 2020 at LIBOR plus 1.75% or a base rate plus 0.75%   | 923                            | 1,404                         |
| 5.375% Senior secured first lien notes due 2023  | 1,210                          | 1,210                         |
| 5.0% Senior secured first lien notes due 2024  | 1,900                          | 1,900                         |
| 5.75% Senior secured second lien notes due 2024  | 2,200                          | 2,200                         |
| 7.0% Senior unsecured notes due 2023   | 3,400                          | 3,400                         |
| Unamortized discount and unamortized deferred financing costs <sup>(a)</sup>   | (102                           | ) (123 )                      |
| Other arrangements and capital lease obligations   | 233                            | 286                           |
| Total long-term borrowings <sup>(b)</sup>  | 16,949                         | 17,927                        |
| Total borrowings <sup>(c)</sup>  | \$ 17,755                      | \$ 19,198                     |

Unamortized deferred financing costs and certain lenders' fees associated with debt transactions were capitalized as (a) discounts and are amortized on a straight-line basis, which approximates the effective interest method, over the remaining term of the respective debt.

As of September 30, 2018 and December 31, 2017, the fair value of the Company's long-term borrowings, excluding other arrangements and capital lease obligations, was \$17.5 billion and \$18.2 billion, respectively. The (b) estimated fair value of the Company's long-term borrowings was primarily based on market trading prices and is considered to be a Level 2 measurement.

(c) The effective interest rate is not substantially different than the coupon rate on any of the Company's debt tranches.

## Foreign Lines of Credit and Other Arrangements

As of September 30, 2018 and December 31, 2017, the Company had \$368 million and \$546 million, respectively, available under short-term lines of credit and other arrangements with foreign banks and alliance partners primarily to fund settlement activity. As of September 30, 2018 and December 31, 2017, this includes a \$165 million and \$355 million, respectively, committed line of credit for one of the Company's consolidated alliances. The remainder of these

arrangements are primarily associated with international operations and are in various functional currencies, the most significant of which are the Australian dollar, the Polish zloty, and the Euro. Of the amounts outstanding as of September 30, 2018 and December 31, 2017, \$0 million and \$15 million, respectively, were uncommitted. As of September 30, 2018 and December 31, 2017, the weighted average interest rate associated with foreign lines of credit and other arrangements was 2.7% and 2.9%, respectively.



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Senior Secured Revolving Credit Facility

The Company has a \$1.25 billion senior secured revolving credit facility maturing on June 2, 2020. Up to \$250 million of the senior secured revolving credit facility is available for letters of credit, of which \$4 million and \$29 million of letters of credit were issued under the facilities as of September 30, 2018 and December 31, 2017, respectively. As of September 30, 2018, \$1.25 billion remained available.

Senior Unsecured Revolving Credit Facility

The Company has a \$33 million senior unsecured revolving credit facility maturing December 20, 2019, available for letters of credit. As of September 30, 2018 and December 31, 2017, the Company had \$31 million and \$0 million of outstanding letters of credit with an interest rate of 1.85%.

Receivable Securitization Agreement

The Company has a consolidated wholly-owned subsidiary, First Data Receivables, LLC (FDR). FDR and FDC entered into an agreement where certain wholly-owned subsidiaries of FDC agreed to transfer and contribute receivables to FDR. FDR's assets are not available to satisfy obligations of any other entities or affiliates of FDC. FDR's creditors will be entitled, upon its liquidation, to be satisfied out of FDR's assets prior to any assets or value in FDR becoming available to FDR's equity holders. As of September 30, 2018, the maximum borrowing capacity, subject to collateral availability, under the agreement is \$600 million. The term of the receivables securitization agreement is through July 2021. The receivables held by FDR are recorded within "Accounts receivable, net" in the Company's unaudited consolidated balance sheets.

In July 2018, the Company amended its Receivable Securitization Program ("Securitization") to extend the maturity from June to July 2021. In addition, under the amended terms, loans under the Securitization will accrue interest at a rate that is 1.15% higher than either LIBOR, down from LIBOR plus 1.5% under the previous agreement, base rate equal to the highest of (i) the applicable lender's "reference" or "prime" rate, or (ii) the federal funds rate plus 0.50%. The Securitization also includes an unused fee at a rate that ranges from 45 to 90 basis points depending on the level of utilization under securitization.

Note 3: Revenue Recognition

Revenues are recognized when control of the promised goods or services is transferred to the Company's customers, in an amount that reflects the consideration the Company expects to be entitled to in exchange for those goods or services. To achieve this core principle, the Company applies the following five steps:

1. Identify the contract with a customer
2. Identify the performance obligations in the contract
3. Determine the transaction price
4. Allocate the transaction price to the performance obligations in the contract
5. Recognize revenue when or as the entity satisfies a performance obligation

Revenue is recognized net of taxes collected from customers, which are subsequently remitted to governmental authorities. The Company has elected to present shipping and handling costs associated with its products as a cost of fulfilling the Company's promise to transfer its products and services.

Nature of Products and Services

Transaction and Processing Services

The vast majority of the Company's revenues are comprised of: 1) fees calculated based on a percentage of the monetary value of transactions processed; 2) fees calculated based on number of transactions processed; 3) fees

calculated based on number of accounts on file during a period; or 4) some combination thereof that are associated with transaction and processing services.

The Company typically contracts with financial institutions, merchants, or affiliates of those parties. Contracts stipulate the types of processing services and articulate how fees will be incurred and calculated.

The Company's performance obligations are to stand ready to provide holistic electronic payment processing services consisting of a series of distinct elements that are substantially the same and have the same pattern of transfer over time. The Company's

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promise to its customers is to perform an unknown or unspecified quantity of tasks and the consideration received is contingent upon the customers' use (i.e., number of payment transactions processed, number of cards on file, etc.); as such, the total transaction price is variable. The Company allocates the variable fees charged to the day in which it has the contractual right to bill under the contract.

Revenue is comprised of fees charged to the Company's customers, net of interchange fees and assessments charged by the credit card associations and debit networks, which are pass-through charges collected on behalf of the card issuers and payment networks. Interchange fees and assessments charged by credit card and debit networks to the Company's consolidated subsidiaries were as follows for the three and nine months ended September 30, 2018 and 2017.

|                                   | Three months ended |                    | Nine months ended  |                    |
|-----------------------------------|--------------------|--------------------|--------------------|--------------------|
| (in millions)                     | September 30, 2018 | September 30, 2017 | September 30, 2018 | September 30, 2017 |
| Interchange fees and assessments  | \$7,113            | \$6,598            | \$20,753           | \$19,229           |
| Debit network fees <sup>(a)</sup> | 919                | 820                | 2,640              | 2,384              |

<sup>(a)</sup> Prior to the adoption of the New Revenue Standard, debit network fees were reported on a gross basis in revenues and expenses.

**Hardware Revenues**

The Company may sell or lease hardware (POS devices) and other peripherals as part of its contract with customers. Hardware typically consists of terminals or Clover devices. The Company does not manufacture hardware, but purchases hardware from third-party vendors and holds the hardware in inventory until purchased by a customer. The Company accounts for sales of hardware as a separate performance obligation and recognizes the revenue at its standalone selling price when the customer obtains control of the hardware.

**Professional Services Revenues**

The Company's professional services generally consist of professional services sold as part of a new or existing agreement or sold as a separate service. The Company's professional services may or may not be considered distinct based on the nature of the services being provided. Professional services are recognized over time as control is transferred to the customer, either as the professional services are performed or as the services from a combined performance obligation are transferred to the customer (over the term of the related transaction and processing agreement).

**Other**

Other revenues principally include software licensing (fixed and usage based) and maintenance. The Company's software licensing and maintenance are considered distinct and are generally recognized at their standalone selling prices when the software code is delivered to the client and over the maintenance period, respectively.

**Contracts with Multiple Performance Obligations**

The Company's contracts with its customers can consist of multiple performance obligations, for example in the case of hardware sold with transaction and processing services. For these contracts, the Company accounts for individual performance obligations separately if they are distinct. The transaction price is allocated to the separate performance obligations on a relative standalone selling price basis. The Company determines the standalone selling prices based on its overall pricing objectives, taking into consideration market conditions and other factors, including the customer class.

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## Disaggregation of Revenue

The following tables present revenues disaggregated by primary geographical regions and product types for the three and nine months ended September 30, 2018:

| (in millions)                   | Three months ended September 30, 2018 |                            |                              | Total    |
|---------------------------------|---------------------------------------|----------------------------|------------------------------|----------|
|                                 | Global Business Solutions             | Global Financial Solutions | Network & Security Solutions |          |
| North America                   | \$ 1,094                              | \$ 440                     | \$ 355                       | \$ 1,889 |
| EMEA                            | 173                                   | 116                        | 3                            | 292      |
| LATAM                           | 76                                    | 33                         | —                            | 109      |
| APAC                            | 49                                    | 28                         | 2                            | 79       |
| Total Revenue <sup>(a)(b)</sup> | \$ 1,392                              | \$ 617                     | \$ 360                       | \$ 2,369 |

| (in millions)                   | Nine months ended September 30, 2018 |                            |                              | Total    |
|---------------------------------|--------------------------------------|----------------------------|------------------------------|----------|
|                                 | Global Business Solutions            | Global Financial Solutions | Network & Security Solutions |          |
| North America                   | \$ 3,288                             | \$ 1,295                   | \$ 1,065                     | \$ 5,648 |
| EMEA                            | 507                                  | 349                        | 10                           | 866      |
| LATAM                           | 247                                  | 101                        | 1                            | 349      |
| APAC                            | 147                                  | 84                         | 5                            | 236      |
| Total Revenue <sup>(a)(b)</sup> | \$ 4,189                             | \$ 1,829                   | \$ 1,081                     | \$ 7,099 |

| (in millions)                              | Three months ended | Nine months ended  |
|--|--------------------|--------------------|
|  | September 30, 2018 | September 30, 2018 |
| Transaction and processing services        | \$ 2,106           | \$ 6,277           |
| Hardware, Professional Services, and Other | 263                | 822                |
| Total Revenue <sup>(a)</sup>               | \$ 2,369           | \$ 7,099           |

(a) See note 6 "Segment Information" for the reconciliation to segment revenues.

(b) Global Business Solutions includes non wholly-owned entities and Global Financial Solutions includes reimbursable items, which includes postage and customized orders.

## Contract Balances

## Accounts Receivable and Leasing Receivables

Accounts receivable balances are stated net of allowance for doubtful accounts. The Company records allowances for doubtful accounts when it is probable that the accounts receivable balance will not be collected. Long-term accounts receivable balances are included in "Other long-term assets" in the unaudited consolidated balance sheets.

The Company has receivables associated with its POS terminal leasing businesses. Leasing receivables are included in "Accounts receivable" and "Other long-term assets" in the unaudited consolidated balance sheets. The Company recognizes interest income on its leasing receivables using the effective interest method. For direct financing leases,

the interest rate used incorporates initial direct costs included in the net investment in the lease. For sales type leases, initial direct costs are expensed as incurred.

As of September 30, 2018 and December 31, 2017, long-term accounts receivable, net of allowance for doubtful accounts, included within "Other long-term assets" in the unaudited consolidated balance sheets was \$250 million and \$272 million, respectively.

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## Contract Liabilities

The Company records deferred revenue when it receives payments or invoices in advance of delivery of products or the performance of services. A significant portion of this balance relates to service contracts where the Company received payments from customers for upfront conversions/implementation type activities which do not transfer a service to the customer but rather are used in fulfilling the related performance obligations that transfer over time. The advance consideration received from customers is deferred over the contract term or a longer period if it provides the customer with a material right.

The following table presents the changes in deferred revenue for the nine months ended September 30, 2018:

| (in millions)                                  | Nine<br>months<br>ended |
|--|-------------------------|
|  | September<br>30, 2018   |
| Balance, beginning of the period               | \$ 344                  |
| New Revenue Standard adjustments               | (39 )                   |
| Deferral of revenue                            | 169                     |
| Recognition of unearned revenue                | (159 )                  |
| Other (primarily foreign currency translation) | (11 )                   |
| Balance, end of period                         | \$ 304                  |

## Remaining Performance Obligation

Over 95% of the Company's performance obligations relate to transaction and processing services or hardware that are subject to a practical expedient (e.g., variable consideration) or point in time recognition, respectively. The Company's contracts with customers typically do not specify fixed revenues to be realized. Certain customer contracts contain fixed minimums and non-refundable up-front fees (fixed price guarantees). However, the amounts which are considered fixed price guarantees are not material to total consolidated revenue. The Company's contracts with Small Medium Business (SMB) merchants within the Global Business Solutions segment typically have a contractual duration of less than one year. Larger contracts in the Global Business Solutions, Global Financial Solutions, and Network & Security Solutions segments typically have contractual terms ranging from one to fifteen years with variability being resolved on a daily basis.

## Costs to Obtain and Fulfill a Contract

The Company capitalizes incremental costs to obtain new contracts and contract renewals and amortizes these costs on a straight-line basis as a reduction of revenue over the benefit period, which is generally the contract term, unless a commensurate payment is not expected at renewal. As of September 30, 2018 and December 31, 2017, the Company had \$155 million and \$145 million, respectively, of capitalized contract costs included within "Other intangibles, net" on the unaudited consolidated balance sheets. For the three and nine months ended September 30, 2018, the Company had \$14 million and \$40 million, respectively, of contra-revenue related to these costs and \$20 million and \$58 million for the comparable periods in 2017.

The Company expenses sales commissions as incurred for the Company's sales commission plans that are paid on recurring monthly revenues, portfolios of existing customers, or have a substantive stay requirement prior to payment. The Company capitalizes conversion related costs associated with enabling customers to receive its processing services. These costs are amortized straight-line over the expected benefit period of seven years based on the related services being provided, and are reflected within "Depreciation and amortization" in the Company's unaudited consolidated statement of income. As of September 30, 2018 and December 31, 2017, the Company had \$173 million and \$160 million, respectively, of capitalized conversion costs, net of amortization, included within "Other intangibles, net" on the unaudited consolidated balance sheets. For the three and nine months ended September 30,

2018, the Company had \$10 million and \$30 million, respectively, of amortization expense related to these costs and \$7 million and \$21 million for the comparable periods in 2017.

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## Note 4: Stock Compensation Plans

The Company provides stock-based compensation awards to its employees. Total stock-based compensation expense recognized in the "Cost of revenues" and "Selling, general, and administrative" line items of the unaudited consolidated statements of income resulting from stock options, non-vested restricted stock awards, and non-vested restricted stock units was as follows for the three and nine months ended September 30, 2018 and 2017:

|  | Three<br>months<br>ended<br>September<br>30, |       | Nine<br>months<br>ended<br>September<br>30, |        |
|--|--|-------|---|--------|
| (in millions)                          | 2018   | 2017  | 2018  | 2017   |
| Cost of revenues                       | \$ 9   | \$ 19 | \$ 36                                       | \$ 54  |
| Selling, general, and administrative   | 50   | 43    | 156   | 129    |
| Total stock-based compensation expense | \$ 59  | \$ 62 | \$ 192                                      | \$ 183 |

The Company's employees are granted restricted stock awards or units on an annual basis, which generally vest 20% on the first anniversary, 40% on the second anniversary, and the remaining 40% on the third anniversary. For the nine months ended September 30, 2018, 11 million restricted stock awards and units were granted at a weighted average price per share of \$16.34. For the nine months ended September 30, 2017, 21 million restricted stock awards and units were granted at a weighted average price per share of \$16.98.

As of September 30, 2018, there was \$29 million and \$305 million of total unrecognized compensation expense related to non-vested stock options and restricted stock awards and units, respectively.

The Company paid approximately \$28 million and \$4 million for the three months ending September 30, 2018 and 2017 and \$107 million and \$87 million for the nine months ended September 30, 2018 and 2017, respectively; for taxes related to the settlement of vested stock-based awards.

For additional information on the Company's stock compensation plans, see note 4 "Stock Compensation Plans" in "Item 8. Financial Statements and Supplementary Data" in the Company's Annual Report on Form 10-K for the year ended December 31, 2017.

## Note 5: Net Income Per Share Attributable to First Data Corporation

Basic net income per share is calculated by dividing net income attributable to FDC by the weighted-average shares outstanding during the period, without consideration for any potential dilutive shares. Diluted net income per share has been computed to give effect to the impact, if any, of shares issuable upon the assumed exercise of the Company's common stock equivalents, which consist of outstanding stock options and unvested restricted stock. The dilutive effect of potentially dilutive securities is reflected in net income per share by application of the treasury stock method. Under the treasury stock method, an increase in the fair value of the Company's common stock can result in a greater dilutive effect from potentially dilutive securities. Both Class A and B common stock are included in the net income per share attributable to First Data Corporation calculation because they have the same rights other than voting.



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The following table sets forth the computation of the Company's basic and diluted net income attributable to First Data Corporation per share for the three and nine months ended September 30, 2018 and 2017:

|  | Three<br>months<br>ended<br>September<br>30, |        | Nine months<br>ended<br>September<br>30, |        |
|--|--|--------|--|--------|
| (in millions, except per share amounts)  | 2018   | 2017   | 2018                                     | 2017   |
| Numerator:   |  |        |  |        |
| Net income attributable to First Data Corporation                              | \$401  | \$296  | \$843                                    | \$517  |
| Denominator:   |  |        |  |        |
| Weighted average shares used in computing net income per share, basic          | 932  | 918    | 928                                      | 915    |
| Effect of dilutive securities  | 33   | 26     | 28                                       | 23     |
| Total dilutive securities  | 965  | 944    | 956                                      | 938    |
| Net income attributable to First Data Corporation per share:                   |  |        |  |        |
| Basic  | \$0.43                                       | \$0.32 | \$0.91                                   | \$0.57 |
| Diluted  | \$0.42                                       | \$0.31 | \$0.88                                   | \$0.55 |
| Anti-dilutive shares excluded from diluted net income per share <sup>(a)</sup> | —  | 8      | 6  | 13     |

(a) Potentially dilutive securities whose effect would have been anti-dilutive are excluded from the computation of diluted earnings per share for all periods presented.

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## Note 6: Segment Information

For a detailed discussion of the Company's accounting principles and its reportable segments see note 7 "Segment Information" in the Company's consolidated financial statements in "Item 8. Financial Statements and Supplementary Data" and "Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations" in the Company's Annual Report on Form 10-K for the year ended December 31, 2017 and the Company's Form 8-K filed August 13, 2018.

Prior to January 1, 2018, the Company presented segment revenues net of certain items including revenue-based commission payments to Independent Sales Organizations (ISOs) and sales channels. The Company is no longer deducting ISO commissions from segment revenue as this change enhances the consistency of accounting methodologies among the Company's various distribution channels within the Global Business Solutions segment. This change in segment reporting has been applied retrospectively. Under the retrospective approach, the Company adjusted the prior period results presented in these unaudited consolidated financial statements.

The following tables present the Company's reportable segment results for the three and nine months ended September 30, 2018 and 2017:

|                               | Three months ended September 30, 2018 |                            |                              |           |          |
|-------------------------------|---------------------------------------|----------------------------|------------------------------|-----------|----------|
| (in millions)                 | Global Business Solutions             | Global Financial Solutions | Network & Security Solutions | Corporate | Total    |
| Revenues:                     |                                       |                            |                              |           |          |
| Total revenues                | \$ 1,376                              | \$ 407                     | \$ 366                       | \$ —      | \$ 2,149 |
| Equity earnings in affiliates | 8                                     | —                          | 1                            | —         | 9        |
| Total segment revenues        | \$ 1,384                              | \$ 407                     | \$ 367                       | \$ —      | \$ 2,158 |
| Depreciation and amortization | \$ 127                                | \$ 81                      | \$ 30                        | \$ 2      | \$ 240   |
| Segment EBITDA                | 503                                   | 161                        | 195                          | (44 )     | 815      |
|                               | Three months ended September 30, 2017 |                            |                              |           |          |
| (in millions)                 | Global Business Solutions             | Global Financial Solutions | Network & Security Solutions | Corporate | Total    |
| Revenues:                     |                                       |                            |                              |           |          |
| Total revenues                | \$ 1,247                              | \$ 416                     | \$ 395                       | \$ —      | \$ 2,058 |
| Equity earnings in affiliates | 9                                     | —                          | —                            | —         | 9        |
| Total segment revenues        | \$ 1,256                              | \$ 416                     | \$ 395                       | \$ —      | \$ 2,067 |
| Depreciation and amortization | \$ 122                                | \$ 89                      | \$ 34                        | \$ —      | \$ 245   |
| Segment EBITDA                | 465                                   | 179                        | 184                          | (42 )     | 786      |
|                               | Nine months ended September 30, 2018  |                            |                              |           |          |
| (in millions)                 | Global Business Solutions             | Global Financial Solutions | Network & Security Solutions | Corporate | Total    |
| Revenues:                     |                                       |                            |                              |           |          |

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|                               |         |          |          |        |         |
|-------------------------------|---------|----------|----------|--------|---------|
| Total revenues                | \$4,125 | \$ 1,221 | \$ 1,099 | \$ —   | \$6,445 |
| Equity earnings in affiliates | 26      | —        | 1        | —      | 27      |
| Total segment revenues        | \$4,151 | \$ 1,221 | \$ 1,100 | \$ —   | \$6,472 |
| Depreciation and amortization | \$377   | \$ 257   | \$ 89    | \$ 5   | \$728   |
| Segment EBITDA                | 1,481   | 503      | 563      | (138 ) | 2,409   |

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## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

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| (in millions)                 | Nine months ended September 30, 2017 |                            |                              |           |         |
|-------------------------------|--------------------------------------|----------------------------|------------------------------|-----------|---------|
|                               | Global Business Solutions            | Global Financial Solutions | Network & Security Solutions | Corporate | Total   |
| Revenues:                     |                                      |                            |                              |           |         |
| Total revenues                | \$3,575                              | \$ 1,211                   | \$ 1,137                     | \$ —      | \$5,923 |
| Equity earnings in affiliates | 26                                   | —                          | —                            | —         | 26      |
| Total segment revenues        | \$3,601                              | \$ 1,211                   | \$ 1,137                     | \$ —      | \$5,949 |
| Depreciation and amortization | \$334                                | \$ 264                     | \$ 95                        | \$ 5      | \$698   |
| Segment EBITDA                | 1,330                                | 498                        | 520                          | (128 )    | 2,220   |

The following table presents a reconciliation of reportable segment amounts to the Company's consolidated balances for the three and nine months ended September 30, 2018 and 2017:

| (in millions)                                     | Three months ended |                    | Nine months ended  |                    |
|---|--------------------|--------------------|--------------------|--------------------|
|   | September 30, 2018 | September 30, 2017 | September 30, 2018 | September 30, 2017 |
| Total segment revenues                            | \$2,158            | \$2,067            | \$6,472            | \$5,949            |
| Adjustments:                                      |                    |                    |                    |                    |
| Non wholly-owned entities <sup>(a)</sup>          | —                  | 14                 | 14                 | 49                 |
| Reimbursable items <sup>(b)</sup>                 | 211                | 995                | 613                | 2,904              |
| Consolidated revenues                             | \$2,369            | \$3,076            | \$7,099            | \$8,902            |
| Total segment EBITDA                              | \$815              | \$786              | \$2,409            | \$2,220            |
| Adjustments:                                      |                    |                    |                    |                    |
| Non wholly-owned entities <sup>(a)</sup>          | 7                  | 9                  | 29                 | 21                 |
| Depreciation and amortization                     | (248 )             | (248 )             | (753 )             | (713 )             |
| Interest expense, net                             | (231 )             | (233 )             | (698 )             | (702 )             |
| Loss on debt extinguishment                       | (2 )               | (1 )               | (3 )               | (72 )              |
| Other items <sup>(c)</sup>                        | 173                | (61 )              | 95                 | (120 )             |
| Stock-based compensation                          | (59 )              | (62 )              | (192 )             | (183 )             |
| Income tax expense                                | (54 )              | 106                | (44 )              | 66                 |
| Net income attributable to First Data Corporation | \$401              | \$296              | \$843              | \$517              |

Net adjustment to reflect the Company's proportionate share of the results of the Company's investments in businesses accounted for under the equity method and consolidated subsidiaries with noncontrolling ownership interests. Segment revenue for the Company's significant affiliates is reflected based on the Company's

(a) proportionate share of the results of the Company's investments in businesses accounted for under the equity method and consolidated subsidiaries with noncontrolling ownership interests. For other affiliates, the Company includes equity earnings in affiliates, excluding amortization expense, in segment revenue.

(b) Reimbursable items for the three and nine months ended September 30, 2018 reflect adoption of the New Revenue Standard.

(c) See "Other operating expenses, net" and "Other income (expense)" in the Company's unaudited consolidated statements of income.



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(Unaudited)

The following table presents a reconciliation of reportable segment depreciation and amortization expense to the amounts in the unaudited consolidated statements of cash flows and statements of income for the three and nine months ended September 30, 2018 and 2017:

|  | Three months ended |                    | Nine months ended  |                    |
|--|--------------------|--------------------|--------------------|--------------------|
|  | September 30, 2018 | September 30, 2017 | September 30, 2018 | September 30, 2017 |
| (in millions)  |                    |                    |                    |                    |
| Segment depreciation and amortization  | \$240              | \$245              | \$728              | \$698              |
| Adjustments for non wholly-owned entities  | 16                 | 15                 | 48                 | 50                 |
| Amortization of payments for customer contracts <sup>(a)</sup>                                       | 14                 | 20                 | 40                 | 58                 |
| Total consolidated depreciation and amortization per unaudited consolidated statements of cash flows | 270                | 280                | 816                | 806                |
| Amortization of equity method investments <sup>(b)</sup>   | (8 )               | (12 )              | (23 )              | (35 )              |
| Amortization of payments for customer contracts <sup>(a)</sup>                                       | (14 )              | (20 )              | (40 )              | (58 )              |
| Total consolidated depreciation and amortization per unaudited consolidated statements of income     | \$248              | \$248              | \$753              | \$713              |

(a) Included in "Revenues excluding reimbursable items" as contra-revenue in the Company's unaudited consolidated statements of income.

(b) Included in "Equity earnings in affiliates" in the Company's unaudited consolidated statements of income.

## Note 7: Income Taxes

The following table presents the Company's income tax expense and effective income tax rate for the three and nine months ended September 30, 2018 and 2017:

|                              | Three months ended |                    | Nine months ended  |                    |
|------------------------------|--------------------|--------------------|--------------------|--------------------|
|                              | September 30, 2018 | September 30, 2017 | September 30, 2018 | September 30, 2017 |
| (in millions)                |                    |                    |                    |                    |
| Income tax (benefit) expense | \$54               | \$(106)            | \$44               | \$(66)             |
| Effective income tax rate    | 11 %               | (45 )%             | 4 %                | (11 )%             |

The effective tax rates for the three and nine months ended September 30, 2018 were lower than the U.S. federal statutory rate of 21% primarily due to net benefits of \$52 million and \$172 million, respectively, that include reductions to the liability for unrecognized tax benefits and interest primarily associated with the closure of the 2005 through 2007 federal tax years (specifically impacting the nine month period), tax impacts associated with legal entity dispositions, equity compensation related tax benefits, tax benefits associated with current and prior year research and development credits, and not recording tax expense on income associated with noncontrolling interests from pass through entities. These benefits were partially offset by expenses associated with state income taxes, disallowed executive compensation deductions, and the current U.S. taxation on certain non-U.S. income.

The effective tax rates for the three and nine months ended September 30, 2017 differed from the U.S. federal statutory tax rate of 35% as a result of certain benefits including a \$132 million valuation allowance release from purchase accounting related deferred tax liabilities established upon the purchase of CardConnect and a \$10 million valuation allowance release in certain foreign jurisdictions due to improved financial performance. The nine months ended September 30, 2017 also included a \$10 million benefit from a valuation allowance release resulting from

purchase accounting related deferred tax liabilities established upon the purchase of Acculynk.

On December 22, 2017, the Tax Cuts and Jobs Act was signed into law and the Company made reasonable estimates of the effects on its existing deferred tax balances, valuation allowance assessment for certain tax assets, and the one-time transition tax at that time. These amounts recorded represent estimates under SEC guidance which provides a one-year measurement period to refine the estimates based on new information or the issuance of interpretive guidance. These estimates were further refined within the third quarter ended September 30, 2018, principally as a result of finalizing the 2017 income tax return. The Company may require additional adjustments during the fourth quarter as a result of the issuance of additional legislative or accounting guidance.

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## FIRST DATA CORPORATION

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The Company's liability for unrecognized tax benefits was approximately \$102 million as of September 30, 2018. The Company believes it is reasonably possible that the liability for unrecognized tax benefits may decrease by up to \$28 million over the next twelve months beginning October 1, 2018 as a result of possible closure of federal tax audits, potential settlements with certain states and foreign countries, the lapse of the statute of limitations in various state and foreign jurisdictions and other events.

## Note 8: Redeemable Noncontrolling Interest

One of the Company's noncontrolling interests is redeemable at the option of the holder and is presented outside of equity and carried at its estimated redemption value.

The following table presents a summary of the redeemable noncontrolling interest activity during the nine months ended September 30, 2018 and 2017:

| (in millions)  | 2018  | 2017  |
|--|-------|-------|
| Balance as of January 1,   | \$72  | \$73  |
| Distributions  | (24 ) | (24 ) |
| Share of income  | 24    | 24    |
| Adjustment to redemption value of redeemable noncontrolling interest | 6     | (1 )  |
| Balance as of September 30,  | \$78  | \$72  |

## Note 9: Other Operating Expenses, Net

The following table details the components of "Other operating expenses, net" in the unaudited consolidated statements of income for the three and nine months ended September 30, 2018 and 2017:

|                                 | Three months ended |                    | Nine months ended  |                    |
|---------------------------------|--------------------|--------------------|--------------------|--------------------|
| (in millions)                   | September 30, 2018 | September 30, 2017 | September 30, 2018 | September 30, 2017 |
| Restructuring, net              | \$ 20              | \$ 24              | \$ 68              | \$ 63              |
| Asset impairment                | —                  | 8                  | —                  | 14                 |
| Deal and deal integration costs | 1                  | 21                 | 4                  | 26                 |
| Merchant matters                | 1                  | —                  | 26                 | —                  |
| Other                           | 7                  | 4                  | 8                  | 5                  |
| Other operating expenses, net   | \$ 29              | \$ 57              | \$ 106             | \$ 108             |



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## Restructuring

During the three and nine months ended September 30, 2018 and 2017, the Company recorded restructuring charges in connection with ongoing expense management initiatives. The Company has ongoing initiatives, which are expected to result in \$10 million in additional restructuring costs over the next twelve months. The Company continues to evaluate operating efficiencies and could incur further restructuring costs beyond these initiatives.

A summary of net pretax charges incurred by segment was as follows for the three and nine months ended September 30, 2018 and 2017:

|                              | Three months ended |                    | Nine months ended  |                    |
|------------------------------|--------------------|--------------------|--------------------|--------------------|
|                              | September 30, 2018 | September 30, 2017 | September 30, 2018 | September 30, 2017 |
| (in millions)                |                    |                    |                    |                    |
| Global Business Solutions    | \$ 6               | \$ 14              | \$ 14              | \$ 29              |
| Global Financial Solutions   | 3                  | 4                  | 7                  | 12                 |
| Network & Security Solutions | 4                  | 1                  | 24                 | 4                  |
| Corporate                    | 7                  | 5                  | 23                 | 18                 |
| Restructuring, net           | \$ 20              | \$ 24              | \$ 68              | \$ 63              |

The following table summarizes the Company's utilization of restructuring accruals for the nine months ended September 30, 2018 :

| (in millions)                              | Employee Severance | Other | Total |
|--|--------------------|-------|-------|
| Remaining accrual as of January 1, 2018    | \$ 21              | \$ —  | \$ 21 |
| Employee expense                           | 51                 | —     | 51    |
| Exit costs                                 | —                  | 17    | 17    |
| Cash payments and other                    | (56 )              | (9 )  | (65 ) |
| Remaining accrual as of September 30, 2018 | \$ 16              | \$ 8  | \$ 24 |

## Note 10: Acquisitions and Dispositions

In September 2018, the Company divested its card processing business in Central and Southeastern Europe for proceeds of €387 million (the U.S. dollar equivalent is approximately \$449 million), subject to closing adjustments. The divestiture does not represent a strategic shift that will have a major effect on the Company's operations and financial statements. The card processing business in Central and Southeastern Europe is reported within the Global Financial Solutions segment and had revenue and operating income of \$79 million and \$15 million, respectively, for 2018 through the disposition date. The total gain on disposition recognized was \$175 million, which is included in "Other income (expense)" in the unaudited consolidated statement of income in the third quarter of 2018.

In August 2018, the Company divested 100% of its remittance processing business in the U.S. ("REMITCO") for proceeds of approximately \$100 million, subject to closing adjustments. The REMITCO business is reported within the Global Financial Solutions segment and had revenue and operating loss of \$50 million and \$1 million, respectively, for 2018 through the disposition date. The total gain on disposition recognized was \$31 million, which is

included in "Other income (expense)" in the unaudited consolidated statement of income in the third quarter of 2018.

In January 2018 the Company acquired 100% of GreekBill, a web-based billing and financial management company catering exclusively to fraternities and sororities. The purchase price was approximately \$17 million and GreekBill is reported as part of the Company's Global Business Solutions segment. The acquisition of GreekBill had an immaterial impact on revenue and operating income.

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## Note 11: Derivative Financial Instruments

The Company enters into the following types of derivatives:

**Interest rate contracts:** The Company uses a combination of floating to fixed interest rate swaps and collars to mitigate its exposure to interest rate fluctuations on interest payments related to variable rate debt. For the interest rate swaps, floating rate payments are received in exchange for fixed-rate payments. For interest rate collar contracts, no payments or receipts are exchanged unless interest rates rise or fall in excess of a predetermined ceiling or floor rate. The Company uses these contracts in a qualifying hedging relationship.

**Foreign exchange contracts:** The Company uses cross-currency swaps to protect the net investment in certain foreign subsidiaries and/or affiliates with respect to changes in foreign currency exchange rates. The Company uses these contracts in both qualifying and non-qualifying hedging relationships.

The Company held the following derivative instruments as of September 30, 2018 and December 31, 2017:

| (in millions)  | Notional<br>Currency | As of September 30,<br>2018 |  | As of December 31,<br>2017 |  |  |
|--|----------------------|-----------------------------|--|----------------------------|--|--|
|  |                      | Notional<br>Value           | Assets <sup>(a)</sup> Liabilities <sup>(a)</sup> | Notional<br>Value          | Assets <sup>(a)</sup> Liabilities <sup>(a)</sup> |  |
| Derivatives designated as hedges of net investments in foreign operations: |                      |                             |  |                            |  |  |
| Foreign exchange contracts <sup>(b)</sup>                                  | AUD                  | —                           | \$ — \$ —  | 100                        | \$ 28 \$ —                                       |  |
| Foreign exchange contracts   | EUR                  | 915                         | — 36   | 915                        | — 76   |  |
| Foreign exchange contracts   | GBP                  | 150                         | 2 —  | 150                        | — 6  |  |
| Foreign exchange contracts   | CAD                  | 95                          | — —  | 95                         | — 2  |  |
|  |                      |                             | 2 36   |                            | 28 84  |  |
| Derivatives designated as cash flow hedges:                                |                      |                             |  |                            |  |  |
| Interest rate collar contracts <sup>(c)</sup>                              | USD                  | 2,800                       | 17 —   | 4,300                      | 12 —   |  |
| Interest rate swap contracts <sup>(d)</sup>                                | USD                  | 2,500                       | — 1  | —                          | — —  |  |
|  |                      |                             | 17 1   |                            | 12 —   |  |
|  |                      |                             | \$ 19 \$ 37                                      |                            | \$ 40 \$ 84                                      |  |

The Company's derivatives are subject to master netting agreements to the extent that the swaps are with the same (a) counterparty. The terms of those agreements require that the Company net settle the outstanding positions at the option of the counterparty upon certain events of default.

(b) The cross-currency swap with a notional value of AUD \$100 million matured on January 18, 2018 and the Company received \$26 million.

(c) The interest rate collar with a notional value of \$1.5 billion matured on September 24, 2018.

(d) The Company entered into new interest rate swaps with a notional value of \$2.5 billion in May 2018 which expire May 2021.

The maximum length of time over which the Company is hedging its currency exposure of net investments in foreign operations, through utilization of foreign exchange contracts, is through June 2020.

The maximum length of time over which the Company is hedging its exposure to the variability in future cash flows for forecasted transactions related to the payment of variable interest on existing financial instruments is through May 2021.

As of September 30, 2018, the Company has not posted any collateral related to any of its derivative financial instruments.

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## Fair Value Measurement

The carrying amounts for the Company's derivative financial instruments are the estimated fair value of the financial instruments. The Company's derivatives are not exchange listed and therefore the fair value is estimated under an income approach using Bloomberg analytics models that are based on readily observable market inputs. These models reflect the contractual terms of the derivatives, such as notional value and expiration date, as well as market-based observables including interest and foreign currency exchange rates, yield curves, and the credit quality of the counterparties. The models also incorporate the Company's creditworthiness in order to appropriately reflect non-performance risk. Inputs to the derivative pricing models are generally observable and do not contain a high level of subjectivity and, accordingly, the Company's derivatives were classified within Level 2 of the fair value hierarchy. While the Company believes its estimates result in a reasonable reflection of the fair value of these instruments, the estimated values may not be representative of actual values that could have been realized or that will be realized in the future.

## Effect of Derivative Instruments on the Unaudited Consolidated Financial Statements

Derivative gains and (losses) were as follows for the three and nine months ended September 30, 2018 and 2017:

| (in millions, pretax)  | Three months ended      |                            | Nine months ended       |                            |
|--|-------------------------|----------------------------|-------------------------|----------------------------|
|  | September 30, 2018      | September 30, 2017         | September 30, 2018      | September 30, 2017         |
|  | Interest Rate Contracts | Foreign Exchange Contracts | Interest Rate Contracts | Foreign Exchange Contracts |
| Derivatives designated as hedging instruments:   |                         |                            |                         |                            |
| Gain (Loss) recognized in "Foreign currency translation adjustment" in the unaudited consolidated statements of comprehensive income (effective portion) | \$ 14                   | \$ (42 )                   | \$ 70                   | \$ (85 )                   |
| Gain recognized in "Derivative instruments" in the unaudited consolidated statements of comprehensive income (effective portion)                         | 4                       | 1                          | 4                       | —                          |
| Derivatives not designated as hedging instruments:   |                         |                            |                         |                            |
| Gain recognized in "Other (expense) income" in the unaudited consolidated statements of income <sup>(a)</sup>  | —4                      | —                          | —                       | —                          |

(a) The Company entered into a deal contingent foreign exchange contract with a notional value of €375 million in June 2018 which settled in September 2018.

## Accumulated Derivative Gains and Losses

The following table summarizes activity in other comprehensive income related to derivative instruments classified as cash flow hedges and net investment hedges held by the Company for the three and nine months ended September 30, 2018 and 2017:

|  | Three months ended September 30, | Nine months ended September 30, |
|--|----------------------------------|---------------------------------|
|--|----------------------------------|---------------------------------|

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| (in millions, after tax)   | 2018  | 2017  | 2018  | 2017  |
|--|-------|-------|-------|-------|
| Accumulated gain included in other comprehensive income at beginning of period   | \$163 | \$133 | \$121 | \$177 |
| Increase (Decrease) in fair value of derivatives that qualify for hedge accounting, net of tax <sup>(a)</sup> <sup>(b)</sup> | 13    | (41 ) | 55    | (85 ) |
| Accumulated gain included in other comprehensive income at end of period   | \$176 | \$92  | \$176 | \$92  |

(a) Gains (losses) are included in "Derivative instruments" and "Foreign currency translation adjustment" in the unaudited consolidated statements of comprehensive income.

(b) Net of tax of \$5 million and \$0 million for the three months ended September 30, 2018 and 2017, respectively, and \$19 million and \$0 million for the nine months ended September 30, 2018 and 2017, respectively.

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## Note 12: Commitments and Contingencies

The Company is involved in various legal proceedings. Accruals have been made with respect to these matters, where appropriate, which are reflected in the Company's unaudited consolidated financial statements. The Company may enter into discussions regarding settlement of these matters and may enter into settlement agreements, if it believes settlement is in the best interest of the Company. The matters discussed below, if decided adversely to or settled by the Company, individually or in the aggregate, may result in liability material to the Company's financial condition and/or results of operations.

There are asserted claims against the Company where an unfavorable outcome is considered to be reasonably possible. These claims can generally be categorized in the following areas: (1) patent infringement which results from claims that the Company is using technology that has been patented by another party; (2) merchant matters often associated with alleged processing errors or disclosure issues and claims that one of the subsidiaries of the Company has violated a federal or state requirement regarding credit reporting or collection in connection with its check verification guarantee and collection activities or other claims arising from its merchant business; and (3) other matters which may include issues such as employment and indemnification obligations to purchasers of former subsidiaries. The Company's estimates of the possible ranges of losses in excess of any amounts accrued are \$0 to \$3 million for patent infringement, \$0 to \$100 million for merchant matters, and \$0 to \$5 million for other matters, resulting in a total estimated range of possible losses of \$0 to \$108 million for all of the matters described above.

The estimated range of reasonably possible losses is based on information currently available and involves elements of judgment and significant uncertainties. As additional information becomes available and the resolution of the uncertainties becomes more apparent, it is possible that actual losses may exceed the high end of the estimated range.

## Note 13: Investment in Affiliates

Segment results include the Company's proportionate share of income from affiliates, which consist of unconsolidated investments accounted for under the equity method of accounting. The most significant of these affiliates are related to the Company's merchant bank alliance program.

As of September 30, 2018, the Company had no unconsolidated significant subsidiaries that were not required to be consolidated, but represented more than 20% of the Company's pretax income. As of September 30, 2017, the Company had one unconsolidated significant subsidiary that was not required to be consolidated, but represented more than 20% of the Company's pretax income. Summarized unaudited financial information for this affiliate is presented below for the three and nine months ended September 30, 2018 and 2017:

|                        | Three<br>months<br>ended |       | Nine<br>months<br>ended  |       |
|------------------------|--------------------------|-------|--------------------------|-------|
|                        | September<br>30,<br>2018 |       | September<br>30,<br>2017 |       |
| (in millions)          | 2018                     | 2017  | 2018                     | 2017  |
| Net operating revenues | \$202                    | \$209 | \$610                    | \$631 |
| Operating expenses     | 101                      | 103   | 304                      | 304   |
| Operating income       | \$101                    | \$106 | \$306                    | \$327 |
| Net income             | \$103                    | \$106 | \$309                    | \$327 |
| FDC equity earnings    | 36                       | 36    | 109                      | 112   |

Note 14: Subsequent Events

On October 5, 2018, the Company made a prepayment of \$500 million for the senior secured term loan facility due 2020, utilizing \$156 million and \$344 million of borrowings from the receivable securitization facility and cash from operations, respectively.

On October 26, 2018, the Company refinanced its senior secured revolving credit facility and senior secured term loan facility with a \$6 billion senior secured credit facility which consists of a \$1.25 billion 5-year Revolver due October 2023 and \$4.75 billion 5-year Term Loan A due October 2023 with grid-based pricing opening at LIBOR plus 150 bps. The new senior secured credit facility is subjected to certain earlier springing maturity provisions under certain circumstances. A portion of the proceeds from the issuance of the new Term Loan A was used to repay the balance of the outstanding Term Loan A due June 2020 (approximately \$923 million), and the remainder will be used to redeem other existing indebtedness. Estimated annual interest cost savings resulting

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FIRST DATA CORPORATION

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited)

from these actions is \$90 million. The new senior secured credit facility is subjected to certain earlier springing maturity provisions under certain circumstances.

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ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

For an understanding of the significant factors that influenced our results, the following discussion should be read in conjunction with our unaudited consolidated financial statements and related notes appearing elsewhere in this report. This management's discussion and analysis should also be read in conjunction with the management's discussion and analysis and consolidated financial statements for the year ended December 31, 2017 included in our Annual Report on Form 10-K filed with the Securities and Exchange Commission on February 21, 2018 and the Company's Form 8-K filed with the Securities and Exchange Commission on August 13, 2018.

Year over year percent changes are calculated on whole-dollar values as management views this as a more accurate representation of our performance. As such, the values herein may not recalculate due to rounding.

Executive Overview

First Data Corporation sits at the center of global electronic commerce. We believe we offer our clients the most complete array of integrated solutions in the industry, covering their needs across next generation commerce technologies, merchant acquiring, issuing, and network solutions. We believe we have the industry's largest distribution network, driven by our partnerships with many of the world's leading financial institutions, our direct sales force, and a network of distribution partners. We are the largest merchant acquirer, issuer processor, and third largest network services provider in the United States, enabling businesses to accept electronic payments, helping financial institutions issue credit, debit and prepaid cards, and routing secure transactions between them.

Our business is characterized by transaction related fees, multi-year contracts, and a diverse client base, which allows us to grow alongside our clients. Our multi-year contracts allow us to achieve a high level of recurring revenues with the same clients. While the contracts typically do not specify fixed revenues to be realized thereunder, they do provide a framework for revenues to be generated based on volume of services provided during such contracts' terms. Our business also generally requires minimal incremental capital expenditures and working capital to support additional revenue within our existing business lines.

Components of Revenue

We generate revenue by providing commerce-enabling solutions. Our major components of revenue have not changed from those discussed within "Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations" in our Annual Report on Form 10-K for the year ended December 31, 2017 and Company's Form 8-K filed with the Securities and Exchange Commission on August 13, 2018.

Factors Affecting the Comparability of Our Results of Operations

As a result of a number of factors, our historical results of operations are not comparable from period to period and may not be comparable to our financial results of operations in future periods. Key factors affecting the comparability of our results of operations are summarized below.

Accounting Guidance

On January 1, 2018, we adopted ASC 606 and ASC 340-40 (collectively, the New Revenue Standard) which affected how we recognize revenue. The New Revenue Standard was adopted using the modified retrospective application beginning January 1, 2018. See note 3 "Revenue Recognition" in our unaudited consolidated financial statements in Part I of this Form 10-Q for additional information related to the adoption of the New Revenue Standard.

## Currency Impact

Although the majority of our revenue is earned in U.S. dollars, a portion of our revenues and expenses are in foreign currencies. As a result, changes in foreign currencies against the U.S. dollar can impact our results of operations. Additionally, we have intercompany debts in foreign currencies which impact our results of operations. In recent periods, the U.S. dollar has fluctuated versus most foreign currencies, which has impacted our revenues generated in foreign currencies as presented in U.S. dollars in our unaudited consolidated financial statements. We believe the presentation of constant currency provides relevant information and we use this non-GAAP financial measure to, among other things, evaluate our ongoing operations in relation to foreign currency

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fluctuations. The presentation of non-GAAP financial measures should not be considered in isolation or as a substitute for our related financial results prepared in accordance with Generally Accepted Accounting Principles (GAAP). For additional information on our constant currency calculation, see "Segment Results" within this Form 10-Q.

## Acquisitions and Divestitures

Acquisitions and divestitures over the past year have impacted the comparability of our financial results. The largest acquisitions in 2017, CardConnect and BluePay, were integrated into our Global Business Solutions segment and the results for the current period are reflected within segment results. The disposition of the remittance processing business in the U.S. ("REMITCO") is not reflected in Global Financial Solutions segment results subsequent to the closing date on August 15, 2018. The disposition of the card processing business in Central and Southeastern Europe, are reflected in our Global Financial Solutions segment results through the disposition date of September 28th, 2018. See note 10 "Acquisitions and Dispositions" in our unaudited consolidated financial statements in Part I of this Form 10-Q for additional information.

## Results of Operations

Consolidated results should be read in conjunction with note 6 "Segment Information" to our unaudited consolidated financial statements in Part I of this Form 10-Q, which provides more detailed discussions concerning certain components of our unaudited consolidated statements of income. All significant intercompany accounts and transactions have been eliminated within the consolidated results.

## Overview

The table below reconciles Net income attributable to First Data Corporation for the three and nine months ended September 30, 2017 to September 30, 2018:

| (in millions)  | Three months ended<br>September 30, | Nine months ended<br>September 30, |
|--|-------------------------------------|------------------------------------|
| Net income attributable to First Data Corporation ending September 30, 2017                | \$ 296                              | \$ 517                             |
| Better (worse):  |                                     |                                    |
| Revenues excluding reimbursable items <sup>(a)</sup>                                       | 51                                  | 416                                |
| Cost of revenues <sup>(a)</sup>  | 33                                  | 21                                 |
| Selling, general, and administrative <sup>(a)</sup>  | (51 )                               | (243 )                             |
| Depreciation and amortization <sup>(a)</sup>   | 2                                   | (34 )                              |
| Other operating expenses, net  | 28                                  | 2                                  |
| Loss on debt extinguishment  | (1 )                                | 69                                 |
| Net income attributable to noncontrolling interests and redeemable noncontrolling interest | (3 )                                | 4                                  |
| New revenue standard   | (1 )                                | (3 )                               |

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|   |      |     |      |     |
|---|------|-----|------|-----|
| Interest expense, net   | (2   | )   | (4   | )   |
| Income tax  | (160 | )   | (110 | )   |
| Equity earnings in affiliates   | 3    |     | —    |     |
| Other miscellaneous, net <sup>(b)</sup>                                     | 206  |     | 208  |     |
| Net income attributable to First Data Corporation ending September 30, 2018 | \$   | 401 | \$   | 843 |

(a) Exclusive of New Revenue Standard.

(b) Balance primarily driven by gain attributed to divestitures, see note 10 "Acquisitions and Dispositions" in our unaudited consolidated financial statements in Part I of this Form 10-Q for additional information.

Segment Results

We operate three reportable segments: Global Business Solutions (GBS), Global Financial Solutions (GFS), and Network & Security Solutions (NSS). Our segments are designed to establish global lines of businesses that work seamlessly with our teams in our regions of North America (United States and Canada), EMEA (Europe, Middle East, and Africa), LATAM (Latin America and Caribbean region), and APAC (Asia Pacific).

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The business segment measurements provided to and evaluated by the chief operating decision maker are computed in accordance with the principles listed below:

The accounting policies of the reportable segments are the same as those described in the summary of significant accounting policies.

Intersegment revenues are eliminated in the segment that sells directly to the end market.

Segment revenue excludes reimbursable items.

Segment EBITDA includes equity earnings in affiliates and excludes depreciation and amortization expense, net income attributable to noncontrolling interests, other operating expenses, net, other income (expense) and stock-based compensation.

For significant affiliates, segment revenue and segment EBITDA are reflected based on our proportionate share of the results of our investments in businesses accounted for under the equity method and consolidated subsidiaries with noncontrolling ownership interests. For other affiliates, we include equity earnings in affiliates, excluding amortization expense, in segment revenue and segment EBITDA.

Corporate operations include corporate-wide governance functions such as our executive management team, tax, treasury, internal audit, corporate strategy, and certain accounting, human resources and legal costs related to supporting the corporate function. Costs incurred by Corporate that are attributable to a segment are allocated to the respective segment.

Certain measures exclude the estimated impact of foreign currency changes (constant currency). To present this information, monthly results during the periods presented for entities with functional currencies other than U.S. dollars are translated into U.S. dollars at the average exchange rates in effect during the corresponding month of the prior fiscal year, rather than the actual average exchange rates in effect during the current fiscal year. Once translated, each month during the periods presented is added together to calculate the constant currency results for the periods presented.

## Operating revenues overview

| (in millions)             | Three months ended September 30, |         |                   | Organic<br>Constant<br>Currency<br>Percent<br>Change | Nine months ended September 30, |          |                   | Organic<br>Constant<br>Currency<br>Percent<br>Change |
|---------------------------|----------------------------------|---------|-------------------|--|---------------------------------|----------|-------------------|--|
|                           | 2018                             | 2017    | Percent<br>Change |  | 2018                            | 2017     | Percent<br>Change |  |
| Consolidated revenues     | \$2,369                          | \$3,076 |                   |  | \$7,099                         | \$8,902  |                   |  |
| Adjustments:              |                                  |         |                   |  |                                 |          |                   |  |
| Non wholly-owned entities | —                                | (14 )   |                   |  | (14 )                           | (49 )    |                   |  |
| Reimbursable items        | (211 )                           | (995 )  |                   |  | (613 )                          | (2,904 ) |                   |  |
| Total segment revenues    | \$2,158                          | \$2,067 | 4 %               | 5 %  | \$6,472                         | \$5,949  | 9 %               | 6 %  |
| (in millions)             | Three months ended September 30, |         |                   | Organic<br>Constant<br>Currency                      | Nine months ended September 30, |          |                   | Organic<br>Constant<br>Currency                      |
|                           | 2018                             | 2017    | Percent<br>Change |  | 2018                            | 2017     | Percent<br>Change |  |

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|                              |         |         |     |    | Percent<br>Change |    |         |         |     |    | Percent<br>Change |   |
|------------------------------|---------|---------|-----|----|-------------------|----|---------|---------|-----|----|-------------------|---|
| Segment revenues:            |         |         |     |    |                   |    |         |         |     |    |                   |   |
| Global Business Solutions    | \$1,384 | \$1,256 | 10  | %  | 6                 | %  | \$4,151 | \$3,601 | 15  | %  | 7                 | % |
| Global Financial Solutions   | 407     | 416     | (2) | )% | 6                 | %  | 1,221   | 1,211   | 1   | %  | 3                 | % |
| Network & Security Solutions | 367     | 395     | (7) | )% | (2)               | )% | 1,100   | 1,137   | (3) | )% | 2                 | % |
| Total segment revenues       | \$2,158 | \$2,067 | 4   | %  | 5                 | %  | \$6,472 | \$5,949 | 9   | %  | 6                 | % |

NM represents not meaningful

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## Global Business Solutions segment results

The following table displays total segment revenue by region and illustrates, on a percentage basis, the impact of foreign currency fluctuations on revenue growth for the periods presented:

| (in millions)            | Three months ended<br>September 30, 2017 |  |                |                             |                |                                   | Three<br>months<br>ended<br>September<br>30, 2018 | Organic                       |  |
|--------------------------|--|--|----------------|-----------------------------|----------------|-----------------------------------|---|-------------------------------|--|
|                          | As<br>Reported                           | New<br>Revenue<br>Standard<br>Adjustments <sup>(a)</sup> | As<br>Adjusted | Acquisitions <sup>(b)</sup> | Core<br>Growth | Currency<br>Impact <sup>(c)</sup> |   | Reported<br>Percent<br>Change | Constant<br>Currency<br>Percent<br>Change <sup>(d)</sup> |
| Revenues:                |  |  |                |                             |                |                                   |   |                               |  |
| North America            | \$973                                    | \$ 35  | \$ 1,008       | \$ 35                       | \$ 38          | (e) \$ (2 )                       | \$ 1,079  | 11 %                          | 4 %  |
| EMEA                     | 167                                      | 2  | 169            | —                           | 12             | (f) (1 )                          | 180   | 8 %                           | 8 %  |
| LATAM                    | 72                                       | 7  | 79             | —                           | 29             | (g) (32 )                         | 76  | 7 %                           | 37 %   |
| APAC                     | 44                                       | 1  | 45             | —                           | 5              | (h) (1 )                          | 49  | 12 %                          | 13 %   |
| Total segment<br>revenue | \$1,256                                  | \$ 45  | \$ 1,301       | \$ 35                       | \$ 84          | \$ (36 )                          | \$ 1,384  | 10 %                          | 6 %  |

Effective January 1, 2018, we adopted the New Revenue Standard using a modified retrospective basis. See

(a) Revenue Recognition in note 1 "Basis of Presentation and Summary of Significant Accounting Policies" to our unaudited consolidated financial statements in Part I of this Form 10-Q for additional information.

North America revenue was impacted by the acquisition of BluePay in December 2017. See note 12 "Acquisitions (b) and Dispositions" in Item 8. Financial Statements and Supplementary Data" in our Annual Report on Form 10-K for the year ended December 31, 2017 for additional information.

(c) Currency impact is the difference between the current year's actual results and the same year's results converted with the prior year's foreign exchange rate.

(d) Organic constant currency growth is defined as reported growth adjusted for the exclusion of the impacts of year-over-year currency rate changes in the current period, the results of significant dispositions and/or acquisitions impacting the periods presented, and is adjusted to retrospectively apply the New Revenue Standard to the prior year period.

(e) North America revenue increased due to transaction volume and blended yield of \$24 million and \$32 million, respectively, offset by declines in our alliances and hardware revenue.

(f) EMEA revenue increase was primarily due to growth in the United Kingdom.

(g) LATAM revenue increased \$13 million in Brazil due to sales volume, \$15 million in Argentina where \$6 million was driven by inflation and \$8 million by sales volume.

(h) APAC revenue increase was primarily due to growth in India.

| (in millions) | Nine months ended September<br>30, 2017 |  |                |                             |                |                                   | Nine<br>months<br>ended<br>September<br>30, 2018 | Organic                       |  |
|---------------|---|--|----------------|-----------------------------|----------------|-----------------------------------|--|-------------------------------|--|
|               | As<br>Reported                          | New<br>Revenue<br>Standard<br>Adjustments <sup>(a)</sup> | As<br>Adjusted | Acquisitions <sup>(b)</sup> | Core<br>Growth | Currency<br>Impact <sup>(c)</sup> |  | Reported<br>Percent<br>Change | Constant<br>Currency<br>Percent<br>Change <sup>(d)</sup> |
| Revenues:     |   |  |                |                             |                |                                   |  |                               |  |
| North America | \$2,818                                 | \$ 95  | \$ 2,913       | \$ 180                      | \$ 134         | (e) \$ —                          | \$ 3,227   | 15 %                          | 4 %  |
| EMEA          | 463                                     | 5  | 468            | —                           | 27             | (f) 33                            | 528  | 14 %                          | 6 %  |
| LATAM         | 195                                     | 18   | 213            | —                           | 96             | (g) (60 )                         | 249  | 28 %                          | 45 %   |
| APAC          | 125                                     | 1  | 126            | —                           | 19             | (h) 2                             | 147  | 18 %                          | 16 %   |



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|                       |         |        |          |        |        |          |          |      |     |
|-----------------------|---------|--------|----------|--------|--------|----------|----------|------|-----|
| Total segment revenue | \$3,601 | \$ 119 | \$ 3,720 | \$ 180 | \$ 276 | \$ (25 ) | \$ 4,151 | 15 % | 7 % |
|-----------------------|---------|--------|----------|--------|--------|----------|----------|------|-----|

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- Effective January 1, 2018, we adopted the New Revenue Standard using a modified retrospective basis. See
- (a) Revenue Recognition in note 1 "Basis of Presentation and Summary of Significant Accounting Policies" to our unaudited consolidated financial statements in Part I of this Form 10-Q for additional information.
  - (b) North America revenue was impacted by acquisitions of CardConnect in July 2017 and BluePay in December 2017. See note 12 "Acquisitions and Dispositions" in "Item 8. Financial Statements and Supplementary Data" in our Annual Report on Form 10-K for the year ended December 31, 2017 for additional information.
  - (c) Currency impact is the difference between the current year's actual results and the same year's results converted with the prior year's foreign exchange rate.
  - (d) Organic constant currency growth is defined as reported growth adjusted for the exclusion of the impacts of year-over-year currency rate changes in the current period, the results of significant dispositions and/or acquisitions impacting the periods presented, and is adjusted to retrospectively apply the New Revenue Standard to the prior year period.
  - (e) North America revenue increased due to transaction volume and blended yield of \$52 million and \$95 million, respectively, and the benefit associated with accelerating deferred revenue upon a customer termination of a dormant contract in the second quarter, offset primarily by declines in our alliances.
  - (f) EMEA revenue increased due to growth in the United Kingdom of \$22 million and existing business growth in the remainder of the region.
  - (g) LATAM revenue increased \$43 million in Brazil due to sales volume, \$44 million in Argentina split evenly between inflation and sales volume and an increase related to software revenue.
  - (h) APAC revenue increased due to growth in India of \$10 million and growth in Greater China/Southeast Asia.

The following table displays total merchant transactions for the periods presented:

| (in millions) | Three months ended |      |                | Nine months ended |      |                |
|---------------|--------------------|------|----------------|-------------------|------|----------------|
|               | September 30,      |      |                | September 30,     |      |                |
|               | 2018               | 2017 | Percent Change | 2018              | 2017 | Percent Change |

Key indicators:

|  |        |        |      |        |        |      |
|--|--------|--------|------|--------|--------|------|
| North America merchant transactions <sup>(a)</sup> | 13,606 | 12,517 | 9 %  | 39,209 | 36,494 | 7 %  |
| International merchant transactions <sup>(b)</sup> | 2,830  | 2,453  | 15 % | 8,075  | 7,173  | 13 % |

North American merchant transactions include acquired Visa and MasterCard credit and signature debit, American Express and Discover, PIN-debit, electronic benefits transactions, processed-only and gateway customer transactions at the Point of Sale (POS). North American merchant transactions reflect 100% of alliance transactions.

International transactions include Visa, MasterCard, and other payment network merchant acquiring transactions for clients outside the U.S. and Canada. Transactions include credit, signature debit, PIN-debit POS, POS gateway, and Automated Teller Machine (ATM) transactions.

North America transactions increased for the three and nine months ended September 30, 2018, compared to the same periods in 2017, driven by our alliances. The transaction volumes for the three months ended September 30, 2018 and 2017 were not impacted by the 2017 acquisitions of CardConnect and BluePay as the vast majority of their transactions were processed on the First Data platforms prior to the acquisitions. International transaction growth for the three and nine months ended September 30, 2018 compared to the same periods in 2017 was driven by significant transaction growth in our Brazil acquiring business and new portfolios of existing clients throughout all of our international regions.

Global Financial Solutions segment results

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The following table displays total segment revenue by region and illustrates, on a percentage basis, the impact of foreign currency fluctuations on revenue growth for the periods presented:

| (in millions)            | Three months ended<br>September 30, 2017 |  |                |                             |                             |                                   | Three<br>months<br>ended<br>September<br>30, 2018 | Reported<br>Percent<br>Change | Organic<br>Constant<br>Currency<br>Percent<br>Change <sup>(d)</sup> |
|--------------------------|--|--|----------------|-----------------------------|-----------------------------|-----------------------------------|---|-------------------------------|---|
|                          | As<br>Reported                           | New<br>Revenue<br>Standard<br>Adjustments <sup>(a)</sup> | As<br>Adjusted | Dispositions <sup>(b)</sup> | Core<br>Growth<br>(Decline) | Currency<br>Impact <sup>(c)</sup> |   |                               |   |
| Revenues:                |  |  |                |                             |                             |                                   |   |                               |   |
| North America            | \$238                                    | \$ (2 )  | \$ 236         | \$ (11 )                    | \$ 8                        | <sup>(e)</sup> \$ —               | \$ 233  | (2 )%                         | 4 %   |
| EMEA                     | 121                                      | (1 )   | 120            | (7 )                        | 2                           | <sup>(f)</sup> (1 )               | 114   | (6 )%                         | 1 %   |
| LATAM                    | 33                                       | —  | 33             | —                           | 6                           | <sup>(g)</sup> (6 )               | 33  | 2 %                           | 23 %  |
| APAC                     | 24                                       | (3 )   | 21             | —                           | 8                           | <sup>(h)</sup> (2 )               | 27  | 9 %                           | 30 %  |
| Total segment<br>revenue | \$416                                    | \$ (6 )  | \$ 410         | \$ (18 )                    | \$ 24                       | \$ (9 )                           | \$ 407  | (2 )%                         | 6 %   |

Effective January 1, 2018, we adopted the New Revenue Standard using a modified retrospective basis. See

(a) Revenue Recognition in note 1 "Basis of Presentation and Summary of Significant Accounting Policies" to our unaudited consolidated financial statements in Part I of this Form 10-Q for additional information.

Business disposition of Lithuania, Latvia and Estonia (the "Baltics") in September 2017 and REMITCO in August 2018. For additional information, see note 12 "Acquisitions and Dispositions" in Item 8. Financial Statements and

(b) Supplementary Data" in our Annual Report on Form 10-K for the year ended December 31, 2017 and note 10 "Acquisitions and Dispositions" in our unaudited consolidated financial statements in Part I of this Form 10-Q.

(c) Currency impact is the difference between the current year's actual results and the same year's results converted with the prior year's foreign exchange rate.

(d) Organic constant currency growth is defined as reported growth adjusted for the exclusion of the impacts of year-over-year currency rate changes in the current period, the results of significant dispositions and/or acquisitions impacting the periods presented, and is adjusted to retrospectively apply the New Revenue Standard to the prior year period.

(e) North America revenue increased due to growth in net new business of \$21 million (including a new student loan processing agreement that closed in July 2018), offset by compression due to client renewals of \$11 million and lower blended product usage rates in print and plastics.

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(f) EMEA revenue increased due to new business of \$8 million offset by volume attrition in Greece of \$3 million and prior year VisionPLUS license resolution fees.

(g) LATAM revenue increased due to growth in new and existing business in Argentina of \$4 million and growth in existing business in Colombia.

(h) APAC revenue increased due to strong growth across the region.

| (in millions)         | Nine months ended September 30, 2017 |   |             |                             |                       |                      | Currency Impact <sup>(c)</sup> | Nine months ended September 30, 2018 | Reported Percent Change | Organic Constant Currency Percent Change <sup>(d)</sup> |
|-----------------------|--------------------------------------|---|-------------|-----------------------------|-----------------------|----------------------|--------------------------------|--------------------------------------|-------------------------|---|
|                       | As Reported                          | New Revenue Standard Adjustments <sup>(a)</sup> | As Adjusted | Dispositions <sup>(b)</sup> | Core Growth (Decline) |                      |                                |                                      |                         |   |
| Revenues:             |                                      |   |             |                             |                       |                      |                                |                                      |                         |   |
| North America         | \$707                                | \$ (2 )   | \$ 705      | \$ (11 )                    | \$ —                  | <sup>(e)</sup> \$ —  | \$ 694                         | (2 )%                                | — %                     |   |
| EMEA                  | 332                                  | (1 )  | 331         | (19 )                       | 12                    | <sup>(f)</sup> 19    | 343                            | 3 %                                  | 4 %                     |   |
| LATAM                 | 100                                  | 6   | 106         | —                           | 7                     | <sup>(g)</sup> (13 ) | 100                            | 1 %                                  | 7 %                     |   |
| APAC                  | 72                                   | (9 )  | 63          | —                           | 21                    | <sup>(h)</sup> —     | 84                             | 16 %                                 | 31 %                    |   |
| Total segment revenue | \$1,211                              | \$ (6 )   | \$ 1,205    | \$ (30 )                    | \$ 40                 | \$ 6                 | \$ 1,221                       | 1 %                                  | 3 %                     |   |

Effective January 1, 2018, we adopted the New Revenue Standard using a modified retrospective basis. See

(a) Revenue Recognition in note 1 "Basis of Presentation and Summary of Significant Accounting Policies" to our unaudited consolidated financial statements in Part I of this Form 10-Q for additional information.

Business disposition of Lithuania, Latvia and Estonia (the "Baltics") in September 2017 and REMITCO in August 2018. For additional information, see note 12 "Acquisitions and Dispositions" in Item 8. Financial Statements and (b) Supplementary Data" in our Annual Report on Form 10-K for the year ended December 31, 2017 and note 10 "Acquisitions and Dispositions" in our unaudited consolidated financial statements in Part I of this Form 10-Q.

(c) Currency impact is the difference between the current year's actual results and the same year's results converted with the prior year's foreign exchange rate.

(d) Organic constant currency growth is defined as reported growth adjusted for the exclusion of the impacts of year-over-year currency rate changes in the current period, the results of significant dispositions and/or acquisitions impacting the periods presented, and is adjusted to retrospectively apply the New Revenue Standard to the prior year period.

(e) North America revenue is flat due to growth in net new business of \$30 million (including a new student loan processing agreement that closed in July 2018), offset by compression due to client renewals of \$28 million and lower plastics revenue.

(f) EMEA revenue increased due to new business of \$11 million and net growth in license resolution fees of \$3 million, offset by volume attrition in Greece.

(g) LATAM revenue increased due to growth in new and existing business in Argentina and Colombia of \$10 million and \$4 million, respectively, offset by the non-recurrence of prior year license resolution fees.

(h) APAC revenue increased due to new and existing business growth of \$10 million, higher professional services revenue of \$6 million, and new license sales.

The following table displays accounts on file for the periods presented:

| (in millions) | As of September 30, 2018 | 2017 |
|---------------|--------------------------|------|
|---------------|--------------------------|------|

Percent  
Change

Key indicators:

|                                |       |     |    |   |
|--------------------------------|-------|-----|----|---|
| North America accounts on file | 1,012 | 894 | 13 | % |
| International accounts on file | 201   | 166 | 21 | % |

North America accounts on file increased compared to the same period in 2017 due to an agreement with a student loan processor and growth in other new and existing clients. Excluding the new student loan accounts, North America accounts on file grew 6%. International accounts on file increased compared to the same period in 2017 due to growth in existing clients and new business.

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## Network &amp; Security Solutions segment results

The following table displays total revenue by product. Our Network & Security Solutions segment is comprised of more than 95% domestic businesses with no material foreign exchange impact on reported results:

Three months ended September  
30, 2017

| (in millions)         | As<br>Reported | New Revenue<br>Standard<br>Adjustments <sup>(a)</sup> | As<br>Adjusted | Dispositions <sup>(b)</sup> | Core<br>Growth<br>(Decline) | Three<br>months<br>ended<br>September<br>30, 2018 | Reported<br>Percent<br>Change | Organic<br>Constant<br>Currency<br>Percent<br>Change <sup>(c)</sup> |
|-----------------------|----------------|---|----------------|-----------------------------|-----------------------------|---|-------------------------------|---|
| Revenues:             |                |   |                |                             |                             |   |                               |   |
| EFT Network           | \$122          | \$ 1  | \$ 123         | \$ —                        | \$ 4                        | <sup>(d)</sup> \$ 127                             | 4 %                           | 4 %   |
| Stored Value Network  | 106            | (15 )   | 91             | —                           | (7 )                        | <sup>(e)</sup> 84                                 | (21 )%                        | (8 )%   |
| Security and Fraud    | 115            | 1   | 116            | —                           | (4 )                        | <sup>(f)</sup> 112                                | (3 )%                         | (3 )%   |
| Other                 | 52             | —   | 52             | (7 )                        | (1 )                        | 44  | (15 )%                        | (2 )%   |
| Total segment revenue | \$395          | \$ (13 )  | \$ 382         | \$ (7 )                     | \$ (8 )                     | \$ 367  | (7 )%                         | (2 )%   |

Effective January 1, 2018, we adopted the New Revenue Standard using a modified retrospective basis. See

(a) Revenue Recognition in note 1 "Basis of Presentation and Summary of Significant Accounting Policies" to our unaudited consolidated financial statements in Part I of this Form 10-Q for additional information.

Represents adjustment to exclude net revenue associated with business that was contributed to our digital banking joint venture with Live Oak on October 2, 2017 offset by our 50% of the joint venture's revenue. See note 12 (b) "Acquisitions and Dispositions" in "Item 8. Financial Statements and Supplementary Data" in our Annual Report on Form 10-K for the year ended December 31, 2017 for additional information.

Organic constant currency growth is defined as reported growth adjusted for the following: excludes the results of (c) significant dispositions in the prior year period and is adjusted to retrospectively apply New Revenue Standard to the prior year period.

(d) EFT Network revenue increased due to transaction growth.

(e) Stored Value Network revenue decreased due to non-renewal of a low-margin plastics' client and lower blended yields of \$2 million.

(f) Security and Fraud revenue decreased due to declines within the TeleCheck business.

Nine months ended September  
30, 2017

| (in millions)         | As<br>Reported | New Revenue<br>Standard<br>Adjustments <sup>(a)</sup> | As<br>Adjusted | Dispositions <sup>(b)</sup> | Core<br>Growth<br>(Decline) | Nine<br>months<br>ended<br>September<br>30, 2018 | Reported<br>Percent<br>Change | Organic<br>Constant<br>Currency<br>Percent<br>Change <sup>(c)</sup> |
|-----------------------|----------------|---|----------------|-----------------------------|-----------------------------|--|-------------------------------|---|
| Revenues:             |                |   |                |                             |                             |  |                               |   |
| EFT Network           | \$359          | \$ 1  | \$ 360         | \$ —                        | \$ 14                       | <sup>(d)</sup> \$ 374                            | 4 %                           | 4 %   |
| Stored Value Network  | 288            | (46 )   | 242            | —                           | 9                           | <sup>(e)</sup> 251                               | (13 )%                        | 4 %   |
| Security and Fraud    | 333            | 4   | 337            | —                           | —                           | <sup>(f)</sup> 337                               | 1 %                           | — %   |
| Other                 | 157            | —   | 157            | (21 )                       | 2                           | 138  | (12 )%                        | 1 %   |
| Total segment revenue | \$1,137        | \$ (41 )  | \$ 1,096       | \$ (21 )                    | \$ 25                       | \$ 1,100   | (3 )%                         | 2 %   |

Effective January 1, 2018, we adopted the New Revenue Standard using a modified retrospective basis. See

(a) Revenue Recognition in note 1 "Basis of Presentation and Summary of Significant Accounting Policies" to our unaudited consolidated financial statements in Part I of this Form 10-Q for additional information.

(b)

Represents adjustment to exclude net revenue associated with business that was contributed to our digital banking joint venture with Live Oak on October 2, 2017 offset by our 50% of the joint venture's revenue. See note 12 "Acquisitions and Dispositions" in "Item 8. Financial Statements and Supplementary Data" in our Annual Report on Form 10-K for the year ended December 31, 2017 for additional information.

- Organic constant currency growth is defined as reported growth adjusted for the following: excludes the results of
- (c) significant dispositions in the prior year period and is adjusted to retrospectively apply New Revenue Standard to the prior year period.
  - (d) EFT Network revenue increased due to transaction growth.
  - (e) Stored Value Network revenue increased due to volume and blended yield of \$8 million and \$6 million, respectively, partially offset by the non-renewal of a low-margin plastics' client.
  - (f) Security and Fraud revenue was flat due to growth in our Security and Fraud product categories of \$13 million, offset by declines within the TeleCheck business.

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The following table displays total network transactions for the periods presented:

| (in millions) | Three months ended<br>September 30, |      |                   | Nine months ended<br>September 30, |      |                   |
|---------------|-------------------------------------|------|-------------------|------------------------------------|------|-------------------|
|               | 2018                                | 2017 | Percent<br>Change | 2018                               | 2017 | Percent<br>Change |

Key indicators:

Network transactions (EFT Network and Stored Value)<sup>(a)</sup> 6,205 5,539 12 % 18,450 16,005 15 %

<sup>(a)</sup> Network transactions include the debit issuer processing transactions, STAR Network issuer transactions, Payroll and Gift Solutions and POS transactions.

Operating expenses overview

| (in millions)  | Three months ended September<br>30, |         |                   |   | Nine months ended September 30, |         |                   |   |
|--|-------------------------------------|---------|-------------------|---|---------------------------------|---------|-------------------|---|
|  | 2018                                | 2017    | Percent<br>Change | Constant<br>Currency<br>Percent<br>Change | 2018                            | 2017    | Percent<br>Change | Constant<br>Currency<br>Percent<br>Change |
| Cost of revenues (exclusive of items shown below)                  | \$741                               | \$794   | (7 )%             | (5 )%                                     | \$2,271                         | \$2,356 | (4 )%             | (4 )%                                     |
| Selling, general, and administrative                               | 665                                 | 565     | 18 %              | 19 %                                      | 1,995                           | 1,611   | 24 %              | 23 %                                      |
| Cost of revenues and selling, general, and administrative expenses | 1,406                               | 1,359   | 3 %               | 5 %                                       | 4,266                           | 3,967   | 8 %               | 7 %                                       |
| Depreciation and amortization                                      | 248                                 | 248     | — %               | 3 %                                       | 753                             | 713     | 6 %               | 7 %                                       |
| Other operating expenses, net                                      | 29                                  | 57      | (49 )%            | (49 )%                                    | 106                             | 108     | (2 )%             | (2 )%                                     |
| Total expenses (excluding reimbursable items)                      | 1,683                               | 1,664   | 1 %               | 2 %                                       | 5,125                           | 4,788   | 7 %               | 7 %                                       |
| Reimbursable items   | 211                                 | 995     | (79 )%            | (79 )%                                    | 613                             | 2,904   | (79 )%            | (79 )%                                    |
| Total expenses   | \$1,894                             | \$2,659 | (29 )%            | (28 )%                                    | \$5,738                         | \$7,692 | (25 )%            | (25 )%                                    |

Cost of revenues and Selling, general, and administrative expenses

| (in millions)  | Three<br>months<br>ended<br>September<br>30, 2017 | New<br>Revenue<br>Standard<br>Adjustments(a) | Acquisitions/Dispositions(b) | Core<br>Growth | Three<br>months<br>ended<br>September<br>30, 2018 | Constant<br>Currency<br>Percent<br>Change |
|--|---|--|------------------------------|----------------|---|---|
|  |   |  |                              |                |   |   |
| Sales and distribution incentives                                  | \$ 243  | \$ 48  | \$ 10                        | \$ 39 (c)      | \$ 340  |   |
| Salaries, wages, bonus, and outside professional fees              | 614   | (15 )  | 2                            | (17 ) (d)      | 584   |   |
| Stock-based compensation   | 62  | —  | —                            | (3 )           | 59  |   |
| Cost of products sold  | 96  | (10 )  | (1 )                         | (2 )           | 83  |   |
| Software, telecommunication infrastructure, and repairs            | 97  | —  | (1 )                         | 2              | 98  |   |
| Other  | 247   | 6  | (9 )                         | (2 )           | 242   |   |
| Cost of revenues and selling, general, and administrative expenses | \$ 1,359  | \$ 29  | \$ 1                         | \$ 17          | \$ 1,406  | 5 %                                       |

Effective January 1, 2018, we adopted the New Revenue Standard using a modified retrospective basis. See (a) Revenue Recognition in note 1 "Basis of Presentation and Summary of Significant Accounting Policies" to our unaudited consolidated financial statements in Part I of this Form 10-Q for additional information.

(b)



Expenses were impacted by the acquisition of BluePay in December 2017 and dispositions of Lithuania, Latvia and Estonia (the "Baltics") in September 2017, Live Oak in October 2017, and REMITCO in August 2018. For additional information, see note 12 "Acquisitions and Dispositions" in Item 8. Financial Statements and Supplementary Data" in our Annual Report on Form 10-K for the year ended December 31, 2017 and note 10 "Acquisitions and Dispositions" in our unaudited consolidated financial statements in Part I of this Form 10-Q.

(c) Increase related to growth in our merchant acquiring business.

(d) Decrease due to cost savings initiatives and lower incentive compensation of approximately \$50 million offset by annual compensation increases and outside professional fees of approximately \$30 million.

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| (in millions)  | Nine months ended September 30, 2017 | New Revenue Standard Adjustments(a) | Acquisitions/Dispositions(b) | Core Growth | Nine months ended September 30, 2018 | Constant Currency Percent Change |
|--|--------------------------------------|-------------------------------------|------------------------------|-------------|--------------------------------------|----------------------------------|
| Sales and distribution incentives                                  | \$ 669                               | \$ 144                              | \$ 65                        | \$ 107      | \$ 985                               | (c)                              |
| Salaries, wages, bonus, and outside professional fees              | 1,866                                | (46)                                | 25                           | (10)        | 1,835                                | (d)                              |
| Stock-based compensation   | 183                                  | —                                   | —                            | 9           | 192                                  |                                  |
| Cost of products sold  | 266                                  | (33)                                | (3)                          | 17          | 247                                  |                                  |
| Software, telecommunication infrastructure, and repairs            | 291                                  | —                                   | (1)                          | (4)         | 286                                  |                                  |
| Other  | 692                                  | 17                                  | (23)                         | 35          | 721                                  |                                  |
| Cost of revenues and Selling, general, and administrative expenses | \$ 3,967                             | \$ 82                               | \$ 63                        | \$ 154      | \$ 4,266                             | 7 %                              |

Effective January 1, 2018, we adopted the New Revenue Standard using a modified retrospective basis. See (a) Revenue Recognition in note 1 "Basis of Presentation and Summary of Significant Accounting Policies" to our unaudited consolidated financial statements in Part I of this Form 10-Q for additional information.

Expenses were impacted by the acquisition of BluePay in December 2017 and CardConnect in July 2018, and dispositions of Lithuania, Latvia and Estonia (the "Baltics") in September 2017, Live Oak in October 2017, and REMITCO in August 2018. For additional information, see note 12 "Acquisitions and Dispositions" in Item 8. (b) Financial Statements and Supplementary Data" in our Annual Report on Form 10-K for the year ended December 31, 2017 and note 10 "Acquisitions and Dispositions" in our unaudited consolidated financial statements in Part I of this Form 10-Q.

(c) Increase related to growth in our merchant acquiring business.

(d) Decrease due to cost savings initiatives, lower incentive compensation and lower fringe of approximately \$135 million offset by annual compensation increases and outside professional fees of approximately \$125 million.

## Depreciation and amortization

| (in millions)                    | Three months ended September 30, |       |                | Constant Currency Percent Change | Nine months ended September 30, |      |                | Constant Currency Percent Change |
|----------------------------------|----------------------------------|-------|----------------|----------------------------------|---------------------------------|------|----------------|----------------------------------|
|                                  | 2018                             | 2017  | Percent Change |                                  | 2018                            | 2017 | Percent Change |                                  |
| Depreciation expense             | \$78                             | \$81  | (4)%           | \$241                            | \$236                           | 2%   |                |                                  |
| Amortization expense             | 170                              | 167   | 2%             | 512                              | 477                             | 7%   |                |                                  |
| Depreciation and amortization(a) | \$248                            | \$248 | —%             | \$753                            | \$713                           | 6%   | 7%             |                                  |

The increase in the nine months ended September 30, 2018 includes \$56 million related to the acquisition of (a) BluePay and CardConnect partially offset by a reduction in amortization expense on intangibles that have been fully amortized.

## Other operating expenses, net

| (in millions) | Three months ended September 30, 2018 | 2017 | Nine months ended September 30, 2018 | 2017 |
|---------------|---------------------------------------|------|--------------------------------------|------|
|               |                                       |      |                                      |      |

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|  |      |      | Percent<br>Change | Constant<br>Currency<br>Percent<br>Change |       |       | Percent<br>Change | Constant<br>Currency<br>Percent<br>Change |
|--|------|------|-------------------|---|-------|-------|-------------------|---|
| Restructuring, net                           | \$20 | \$24 | (16 )%            |   | \$68  | \$63  | 8 %               |   |
| Deal and deal integration costs              | 1    | 21   | (94 )%            |   | 4     | 26    | (84 )%            |   |
| Asset impairment                             | —    | 8    | (100 )%           |   | —     | 14    | (100 )%           |   |
| Merchant matters                             | 1    | —    | NM                |   | 26    | —     | NM                |   |
| Other  | 7    | 4    | 75 %              |   | 8     | 5     | 60 %              |   |
| Other operating expenses, net <sup>(a)</sup> | \$29 | \$57 | (49 )%            | (49 )%                                    | \$106 | \$108 | (2 )%             | (2 )%                                     |

See note 9 "Other Operating Expenses, Net" in our unaudited consolidated financial statements in Part I of this Form 10-Q for additional information regarding other operating expenses, net.

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## Interest expense, net

| (in millions)                        | Three months ended September 30, |       |                |                                  | Nine months ended September 30, |       |                |                                  |
|--------------------------------------|----------------------------------|-------|----------------|----------------------------------|---------------------------------|-------|----------------|----------------------------------|
|                                      | 2018                             | 2017  | Percent Change | Constant Currency Percent Change | 2018                            | 2017  | Percent Change | Constant Currency Percent Change |
| Interest expense, net <sup>(a)</sup> | \$231                            | \$233 | (1 )%          | (1 )%                            | \$698                           | \$702 | (1 )%          | (1 )%                            |

(a) See note 2 "Borrowings" in our unaudited consolidated financial statements in Part I of this Form 10-Q for additional information.

## Loss on debt extinguishment

| (in millions)               | Three months ended September 30, |      |                |                                  | Nine months ended September 30, |      |                |                                  |
|-----------------------------|----------------------------------|------|----------------|----------------------------------|---------------------------------|------|----------------|----------------------------------|
|                             | 2018                             | 2017 | Percent Change | Constant Currency Percent Change | 2018                            | 2017 | Percent Change | Constant Currency Percent Change |
| Loss on debt extinguishment | \$2                              | \$1  | 100 %          | 100 %                            | \$3                             | \$72 | NM             | NM                               |

## Other income (expense)

| (in millions)                         | Three months ended September 30, |       |                |                                  | Nine months ended September 30, |       |                |                                  |
|---------------------------------------|----------------------------------|-------|----------------|----------------------------------|---------------------------------|-------|----------------|----------------------------------|
|                                       | 2018                             | 2017  | Percent Change | Constant Currency Percent Change | 2018                            | 2017  | Percent Change | Constant Currency Percent Change |
| Gain on deal contingent currency swap | \$4                              | \$—   |                |                                  | \$—                             | \$—   |                |                                  |
| Divestitures, net gain <sup>(a)</sup> | 204                              | —     |                |                                  | 202                             | —     |                |                                  |
| Non-operating foreign currency loss   | (6 )                             | (3 )  |                |                                  | (2 )                            | (6 )  |                |                                  |
| Other miscellaneous expense           | —                                | (1 )  |                |                                  | 1                               | (1 )  |                |                                  |
| Other income (expense)                | \$202                            | \$(4) | NM             | NM                               | \$201                           | \$(7) | NM             | NM                               |

(a) See note 10 "Acquisitions and Dispositions" in our unaudited consolidated financial statements in Part I of this Form 10-Q for additional information.

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## Income taxes

See note 7 "Income Taxes" in our unaudited consolidated financial statements in Part I of this Form 10-Q for additional information.

## Equity earnings in affiliates

| (in millions)                 | Three months ended<br>September 30, |      |                   |   | Nine months ended<br>September 30, |       |                   |   |
|-------------------------------|-------------------------------------|------|-------------------|---|------------------------------------|-------|-------------------|---|
|                               | 2018                                | 2017 | Percent<br>Change | Constant<br>Currency<br>Percent<br>Change | 2018                               | 2017  | Percent<br>Change | Constant<br>Currency<br>Percent<br>Change |
| Equity earnings in affiliates | \$58                                | \$55 | 5 %               | 7 %                                       | \$167                              | \$167 | -%                | -%  |

## Net income attributable to noncontrolling interests and redeemable noncontrolling interest

| (in millions)  | Three months ended<br>September 30, |      |                   |   | Nine months ended<br>September 30, |       |                   |   |
|--|-------------------------------------|------|-------------------|---|------------------------------------|-------|-------------------|---|
|  | 2018                                | 2017 | Percent<br>Change | Constant<br>Currency<br>Percent<br>Change | 2018                               | 2017  | Percent<br>Change | Constant<br>Currency<br>Percent<br>Change |
| Net income attributable to noncontrolling interests and redeemable noncontrolling interest | \$47                                | \$44 | 7 %               | 7 %                                       | \$141                              | \$145 | (3) %             | (3) %                                     |

## Segment EBITDA Overview

The following table displays total segment EBITDA by segment and illustrates, on a percentage basis, the impact of foreign currency fluctuations on revenue growth for the periods presented:

| (in millions)                      | Three months ended<br>September 30, |  |                |  |  |                                   |        | Three<br>months<br>ended<br>September<br>30, 2018 | Reported<br>Percent<br>Change | Organic<br>Constant<br>Currency<br>Percent<br>Change <sup>(d)</sup> |
|------------------------------------|-------------------------------------|--|----------------|--|--|-----------------------------------|--------|---|-------------------------------|---|
|                                    | 2017                                | New<br>Revenue<br>Standard<br>Adjustments <sup>(a)</sup> | As<br>Adjusted | Acquisitions/<br>Dispositions <sup>(b)</sup> | Core<br>Growth<br>(Decline) <sup>(c)</sup> | Currency<br>Impact <sup>(c)</sup> |        |   |                               |   |
| Segment EBITDA:                    |                                     |  |                |  |  |                                   |        |   |                               |   |
| Global Business Solutions          | \$465                               | \$ (2 )  | \$ 463         | \$ 12  | \$ 46                                      | \$(18)                            | \$ 503 | 8 %   | 10 %                          |   |
| Global Financial Solutions         | 179                                 | (4 )   | 175            | (4 )   | (5 )                                       | (5 )                              | 161    | (10) %  | (2) %                         |   |
| Network & Security Solutions       | 184                                 | —  | 184            | —  | 11   | —                                 | 195    | 6 %   | 6 %                           |   |
| Corporate                          | (42 )                               | —  | (42 )          | —  | (2 )                                       | —                                 | (44 )  | (5) %   | (5) %                         |   |
| Total Segment EBITDA<br>(Non-GAAP) | \$786                               | \$ (6 )  | \$ 780         | \$ 8   | \$ 50                                      | \$(23)                            | \$ 815 | 4 %   | 7 %                           |   |

## Nine months ended September 30,

| (in millions) | Nine months ended<br>September 30, |  |                |  |  |                                   |  | Nine<br>months<br>ended<br>September<br>30, 2018 | Reported<br>Percent<br>Change | Organic<br>Constant<br>Currency<br>Percent<br>Change <sup>(d)</sup> |
|---------------|------------------------------------|--|----------------|--|--|-----------------------------------|--|--|-------------------------------|---|
|               | 2017                               | New<br>Revenue<br>Standard<br>Adjustments <sup>(a)</sup> | As<br>Adjusted | Acquisitions/<br>Dispositions <sup>(b)</sup> | Core<br>Growth<br>(Decline) <sup>(c)</sup> | Currency<br>Impact <sup>(c)</sup> |  |  |                               |   |
|               |                                    |  |                |  |  |                                   |  |  |                               |   |

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Segment EBITDA:

|                                 |         |          |         |       |        |        |         |       |       |
|---------------------------------|---------|----------|---------|-------|--------|--------|---------|-------|-------|
| Global Business Solutions       | \$1,330 | \$ (13 ) | \$1,317 | \$ 51 | \$ 135 | \$(22) | \$1,481 | 11 %  | 10 %  |
| Global Financial Solutions      | 498     | —        | 498     | (8 )  | 16     | (3 )   | 503     | 1 %   | 4 %   |
| Network & Security Solutions    | 520     | —        | 520     | —     | 43     | —      | 563     | 8 %   | 8 %   |
| Corporate                       | (128 )  | —        | (128 )  | —     | (10 )  | —      | (138 )  | (8 )% | (8 )% |
| Total Segment EBITDA (Non-GAAP) | \$2,220 | \$ (13 ) | \$2,207 | \$ 43 | \$ 184 | \$(25) | \$2,409 | 9 %   | 8 %   |

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Effective January 1, 2018, we adopted the New Revenue Standard using a modified retrospective basis. See (a) Revenue Recognition in note 1 "Basis of Presentation and Summary of Significant Accounting Policies" to our unaudited consolidated financial statements in Part I of this Form 10-Q for additional information.

(b) EBITDA was impacted by acquisitions and dispositions. See acquisitions and dispositions previously discussed above.

Currency impact is the difference between the current year's actual results and the same year's results converted (c) with the prior year's foreign exchange rate. Constant currency percentage change is a measure of revenue growth before foreign currency impact.

Organic constant currency growth is defined as reported growth adjusted for the exclusion of the impacts of (d) year-over-year currency rate changes in the current period, the results of significant dispositions and/or acquisitions impacting the periods presented, and is adjusted to retrospectively apply the New Revenue Standard to the prior year period.

The following table displays Segment EBITDA margin by segment for the three and nine months ended September 30, 2018 and 2017:

|   | Three months ended |       |           | Nine months ended  |       |           |
|---|--------------------|-------|-----------|--------------------|-------|-----------|
|   | September 30, 2018 | 2017  | Change    | September 30, 2018 | 2017  | Change    |
| Segment EBITDA Margin:                      |                    |       |           |                    |       |           |
| Global Business Solutions                   | 36.3%              | 37.0% | (70 ) bps | 35.7%              | 36.9% | (120) bps |
| Global Financial Solutions <sup>(a)</sup>   | 39.6%              | 43.0% | (340) bps | 41.2%              | 41.1% | 10 bps    |
| Network & Security Solutions <sup>(b)</sup> | 53.1%              | 46.6% | 650 bps   | 51.2%              | 45.7% | 550 bps   |
| Total Segment EBITDA Margin (Non-GAAP)      | 37.8%              | 38.0% | (20 ) bps | 37.2%              | 37.3% | (10 ) bps |

(a) The decrease for the three months ended September 30, 2018 was primarily driven by added costs associated with the ramping up of new deals and compression on client renewals.

(b) The increase for the three months ended September 30, 2018 was primarily driven by lower revenue attributed to the New Revenue Standard, expense management, and the impact from the non-renewal of a low-margin plastics' client.

**Adjusted Net Income**

Adjusted net income is a non-GAAP financial measure used by management that provides additional insight on performance. Adjusted net income excludes amortization of acquisition-related intangibles, stock-based compensation, restructuring costs, certain discrete tax items and other items affecting comparability and, therefore, provides a more complete understanding of continuing operating performance. Management believes that the presentation of adjusted net income provides users of our financial statements greater transparency into ongoing results of operations allowing them to better compare our results from period to period. This non-GAAP measure is not in accordance with, or an alternative to, measures prepared in accordance with GAAP and may be different from non-GAAP measures used by other companies. In addition, adjusted net income is not based on any comprehensive set of accounting rules or principles. Non-GAAP measures have limitations in that they do not reflect all of the amounts associated with our results of operations as determined in accordance with GAAP. These measures should only be used to evaluate our results of operations in conjunction with the corresponding GAAP measures.

Prior to January 1, 2018, we excluded the impact of all discrete tax items from Adjusted Net Income and Diluted Adjusted Net Income per Share. We will no longer exclude certain discrete items which were deemed to be recurring in nature. We retrospectively adjusted the prior period results presented in these unaudited consolidated financial statements.





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The following table reconciles the reported Net income attributable to First Data Corporation presented in accordance with GAAP to the non-GAAP financial measure of adjusted net income for the periods presented:

| (in millions)   | Three months ended<br>September 30, |        |             | Nine months ended<br>September 30, |         |             |
|---|-------------------------------------|--------|-------------|------------------------------------|---------|-------------|
|   | 2018                                | 2017   | %<br>Change | 2018                               | 2017    | %<br>Change |
| Net income attributable to First Data Corporation                                   | \$401                               | \$296  | 36 %        | \$843                              | \$517   | 63 %        |
| Adjustments:  |                                     |        |             |                                    |         |             |
| Stock-based compensation  | 59                                  | 62     | (5 )%       | 192                                | 183     | 5 %         |
| Loss on debt extinguishment   | 2                                   | 1      | NM          | 3                                  | 72      | NM          |
| Amortization of acquisition intangibles and deferred financing costs <sup>(a)</sup> | 102                                 | 106    | (4 )%       | 312                                | 295     | 6 %         |
| Other <sup>(b)</sup>  | (173 )                              | 61     | NM          | (95 )                              | 115     | (182 )%     |
| Non wholly-owned entities   | —                                   | (3 )   | NM          | (9 )                               | 3       | NM          |
| Discrete tax adjustment <sup>(c)</sup>  | —                                   | 3      | NM          | —                                  | (1 )    | NM          |
| Discrete tax items <sup>(d)</sup>   | (15 )                               | (138 ) | 89 %        | (116 )                             | (145 )  | 20 %        |
| Income tax on above items <sup>(e)</sup>  | (36 )                               | (12 )  | (200 )%     | (140 )                             | (31 )   | NM          |
| Adjusted net income attributable to First Data Corporation <sup>(f)</sup>           | \$340                               | \$376  | (9 )%       | \$990                              | \$1,008 | (2 )%       |

NM represents not meaningful

Represents amortization of intangibles established in connection with the 2007 merger and acquisitions we have made since 2007, excluding the percentage of our consolidated amortization of acquisition intangibles related to non-wholly owned consolidated alliances equal to the portion of such alliances owned by our alliance partners. This line also includes amortization related to deferred financing costs of \$4 million and \$5 million for the three months ended September 30, 2018 and 2017, respectively, and \$13 million and \$13 for the nine months ended September 30, 2018 and 2017, respectively.

(a) See "Other operating expense, net" and "Other income (expense)" in our unaudited consolidated statements of income in Part I of this Form 10-Q.

(b) Prior to January 1, 2018, we excluded the impact of all discrete tax items from Adjusted Net Income and Diluted Adjusted Net Income per Share. We will no longer exclude certain discrete items which were deemed to be recurring in nature. We retrospectively adjusted the prior period results presented in these unaudited consolidated financial statements.

(c) We exclude from Adjusted net income certain discrete tax item, such as tax law changes, tax impact of mergers and acquisitions, valuation allowance releases, and tax reserves related to issues that arose before KKR acquired us within a quarter.

(d) The tax effect of the adjustments between our GAAP and adjusted results takes into account the tax treatment and related tax rate(s) that apply to each adjustment in the applicable tax jurisdiction(s). Generally, this results in a tax impact at the U.S. effective tax rate for certain adjustments, including the majority of amortization of intangible assets, deferred financing costs, stock compensation, and loss on debt extinguishment; whereas the tax impact of other adjustments, including restructuring expense, depends on whether the amounts are deductible in the respective tax jurisdictions and the applicable effective tax rate(s) in those jurisdictions.

(e) Adjusted net income for the three and nine months ended September 30, 2018 includes discrete tax benefits in the amount of \$12 million and \$43 million, respectively, and the comparable periods in 2017 included discrete tax benefit in the amount of \$2 million and \$6 million for the three and nine months ended September 30, 2017, respectively.

(f) Liquidity and Capital Resources

Our source of liquidity is principally cash generated from operating activities supplemented by our receivable securitization facility and, as necessary, on a short-term basis by borrowings against our senior secured revolving credit facility. We believe our current level of cash and short-term financing capabilities along with future cash flows from operations are sufficient to meet the ongoing needs of the business. To the extent future cash flows exceed the ongoing needs of the business, we expect to use all or a portion of the excess cash to reduce our debt balances.

On October 26, 2018, we refinanced our senior secured revolving credit facility and senior secured term loan facility with a \$6 billion senior secured credit facilities. See note 14 "Subsequent Events" in our unaudited consolidated financial statements in Part I of this Form 10-Q for additional information.

#### Total borrowings and net debt

The table below shows the net debt balances as of September 30, 2018 and December 31, 2017. Net debt is a non-GAAP measure defined as total long-term borrowings plus short-term and current portion of long-term borrowings at par value excluding lines of credit used for settlement purposes less cash and cash equivalents. We believe that net debt provides additional insight on the level and management of leverage. Net debt is not, and should not be viewed as, a substitute for total outstanding borrowings under GAAP.

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| (in millions)  | As of<br>September 30,<br>2018 | As of<br>December 31,<br>2017 |
|--|--------------------------------|-------------------------------|
| Total long-term borrowings   | \$ 16,949                      | \$ 17,927                     |
| Total short-term and current portion of long-term borrowings           | 806                            | 1,271                         |
| Total borrowings   | 17,755                         | 19,198                        |
| Unamortized discount and unamortized deferred financing costs          | 105                            | 126                           |
| Total borrowings at par  | 17,860                         | 19,324                        |
| Less: settlement lines of credit and other arrangements                | 76                             | 205                           |
| Gross debt excluding settlement lines of credit and other arrangements | 17,784                         | 19,119                        |
| Less: cash and cash equivalents  | 601                            | 498                           |
| Net debt   | \$ 17,183                      | \$ 18,621                     |

## Credit ratings

As of October 31, 2018, our long-term corporate family rating from Moody's was Ba3 (outlook positive). We were upgraded by Moody's during the second quarter which resulted in a 25 basis point reduction in interest rates on our term loans maturing in 2022 and 2024. During the third quarter our long-term local issuer credit rating from Standard and Poor's was upgraded to BB- (outlook stable) and the long-term issuer default rating from Fitch was upgraded to BB- (outlook positive). A decrease in our credit ratings could affect our ability to access future financing at current funding rates, which could result in increased interest expense in the future.

## Cash and cash equivalents

Investments (other than those included in settlement assets) with remaining maturities at acquisition of three months or less (that are readily convertible to cash) are considered to be cash equivalents and are stated at cost, which approximates market value. As of September 30, 2018 and December 31, 2017, we held \$601 million and \$498 million in cash and cash equivalents, respectively.

The table below details the cash and cash equivalents as of September 30, 2018 and December 31, 2017:

| (in millions) | As of September 30, 2018 |             |          | As of December 31, 2017 |             |          |
|---------------|--------------------------|-------------|----------|-------------------------|-------------|----------|
|               | Available                | Unavailable | Total    | Available               | Unavailable | Total    |
| Domestic      | \$66                     | \$ 187      | (a)\$253 | \$50                    | \$ 101      | (a)\$151 |
| International | 171                      | 177         | (b)348   | 174                     | 173         | (b)347   |
| Total         | \$237                    | \$ 364      | \$601    | \$224                   | \$ 274      | \$498    |

Represents cash held by two of our domestic entities that are not available to fund operations outside of these (a)entities unless the Board of Directors of those respective entities declare a dividend. Also, one of these entities is subject to regulatory capital requirements that must be satisfied before a dividend may be declared.

Consolidated foreign joint ventures held \$172 million and \$163 million in cash and cash equivalents until the joint ventures' Board of Directors authorize a distribution as of September 30, 2018 and December 31, 2017, (b)respectively. In addition, \$5 million and \$10 million of the remaining unavailable cash and cash equivalents in our international subsidiaries is held in countries that have currency controls as of September 30, 2018 and December 31, 2017, respectively.



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## Cash flows

The table below summarizes cash flows for the nine months ended September 30, 2018 and September 30, 2017:

| Source/(use) (in millions)                          | Nine months<br>ended September<br>30, |          |
|---|---------------------------------------|----------|
|   | 2018                                  | 2017     |
| Net cash provided by operating activities           | \$1,809                               | \$1,582  |
| Net cash provided by (used) in investing activities | 58                                    | (1,060 ) |
| Net cash used in financing activities               | (1,739 )                              | (410 )   |

## Cash flows from operating activities

The table below reconciles the change in operating cash flows for the nine months ended September 30, 2017 to September 30, 2018:

| Source/(use) (in millions)  | Nine<br>months<br>ended<br>September<br>30, 2018 |
|---|--|
| Net cash provided by operating activities, previous period                                    | \$ 1,582   |
| Increases in:   |  |
| Net income, excluding other operating expenses, net and other income (expense) <sup>(a)</sup> | 168  |
| Depreciation and amortization   | 10   |
| Working capital and other   | 49   |
| Net cash provided by operating activities, end of period                                      | \$ 1,809   |

<sup>(a)</sup> Excludes loss on debt extinguishment, stock-based compensation expense, deferred income tax (expense) benefit, and other non-cash items.

Our operating cash flow is impacted by our level of debt. Approximately \$689 million and \$668 million in cash interest was paid during the nine months ended September 30, 2018 and 2017, respectively.

See "Item 3. Quantitative and Qualitative Disclosures About Market Risk" for a detailed discussion on how a 100 basis point increase in the applicable London Interbank Offered Rate (LIBOR) index on an annualized basis would impact our annual interest expense.

## Cash flows from investing activities

The table below summarizes the changes in investing activities for the nine months ended September 30, 2018 and 2017:

| Source/(use) (in millions)                          | Nine months ended<br>September 30, |           |         |
|---|------------------------------------|-----------|---------|
|   | 2018                               | 2017      | Change  |
| Acquisitions <sup>(a)</sup>                         | \$(17)                             | \$(848 )  | \$831   |
| Dispositions <sup>(a)</sup>                         | 549                                | 88        | 461     |
| Capital expenditures <sup>(b)</sup>                 | (452 )                             | (390 )    | (62 )   |
| Other <sup>(c)</sup>                                | (22 )                              | 90        | (112 )  |
| Net cash provided by (used) in investing activities | \$58                               | \$(1,060) | \$1,118 |

<sup>(a)</sup> See note 10 "Acquisitions and Dispositions" in our unaudited consolidated financial statements in Part I of this Form 10-Q for additional information.

<sup>(b)</sup> Increase in capital expenditures is related to an increase in cash outlays for software and technology.

(c) Other represents proceeds from maturity of net investment hedges, purchase of investments, and other investing activities.

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## Cash flows from financing activities

The table below summarizes the changes in financing activities for the nine months ended September 30, 2018 and 2017:

| Source/(use) (in millions)            | Nine months ended |         |           |
|---------------------------------------|-------------------|---------|-----------|
|                                       | September 30,     |         |           |
|                                       | 2018              | 2017    | Change    |
| Net debt transactions <sup>(a)</sup>  | \$(1,496)         | \$(100) | \$(1,396) |
| Other <sup>(b)</sup>                  | (243 )            | (310 )  | 67        |
| Net cash used in financing activities | \$(1,739)         | \$(410) | \$(1,329) |

(a) Details regarding our debt structure are provided in note 2 "Borrowings" to our unaudited consolidated financial statements in Part I of this Form 10-Q for additional information.

(b) Other represents payment of call premiums and debt issuance cost, payment of taxes related to net settlement of equity awards, distributions and dividends paid to noncontrolling interests and redeemable noncontrolling interest and other financing activities. Change is related to \$63 million of debt modification payments incurred in the nine months ended September 30, 2017.

## Free Cash Flow

Free cash flow is a non-GAAP measure defined as cash flow provided by operating activities less capital expenditures and distributions to minority interests and other. We consider free cash flow to be a liquidity measure that provides useful information to management and users of our financial statements about the amount of cash generated by the business which can then be used to, among other things, reduce outstanding debt. Free cash flow is not, and should not be viewed as, a substitute for GAAP reported financial information.

The table below reconciles cash flow from operations to free cash flow for the nine months ended September 30, 2018 and 2017:

| Source/(use) (in millions)  | Nine months ended |         |        |
|---|-------------------|---------|--------|
|   | September 30,     |         |        |
|   | 2018              | 2017    | Change |
| Net cash provided by operating activities <sup>(a)</sup>  | \$1,809           | \$1,582 | \$ 227 |
| Capital expenditures <sup>(b)</sup>   | (452 )            | (390 )  | (62 )  |
| Distributions and dividends paid to noncontrolling interests and redeemable noncontrolling interest | (193 )            | (203 )  | 10     |
| Net investment hedges   | 26                | 90      | (64 )  |
| Free cash flow  | \$1,190           | \$1,079 | \$ 111 |

(a) Net cash provided by operating activities increased due to the items noted previously in the "Cash flows from operating activities" section above.

(b) Capital expenditures increased due to the items noted previously in the "Cash flows from investing activities" section above.

## Letters, lines of credit, and other

| (in millions)                            | Total Available <sup>(a)</sup> |              | Total Outstanding |              |
|--|--------------------------------|--------------|-------------------|--------------|
|  | As of                          | As of        | As of             | As of        |
|  | September 30,                  | December 31, | September 30,     | December 31, |
|  | 2018                           | 2017         | 2018              | 2017         |
| Letters of credit <sup>(b)</sup>         | \$ 283                         | \$ 283       | \$ 35             | \$ 29        |
| Lines of credit and other <sup>(c)</sup> | 368                            | 546          | 76                | 205          |

(a) Total available without giving effect to amounts outstanding.

(b) Outstanding letters of credit are held in connection with lease arrangements, bankcard association agreements and other security agreements. All letters of credit expire on or prior to December 20, 2019 with a one-year renewal

option.

As of September 30, 2018, represents \$368 million of committed lines of credit as well as certain uncommitted lines of credit and other agreements that are available in various currencies to fund settlement and other activity.

(c) We cannot use these lines of credit for general corporate purposes. Certain of these arrangements are uncommitted but, as of the dates presented, we had borrowings outstanding against them. Total available under lines of credit and other is highest at year-end due to seasonality of business.

In the event one or more of the aforementioned lines of credit becomes unavailable, we will utilize our existing cash, cash flows from operating activities or our senior secured revolving credit facility to meet our liquidity needs.



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We have a \$1.25 billion senior secured revolving credit facility maturing on June 2, 2020. Included in the table above in "Letters of credit" is \$250 million of the senior secured revolving credit facility available for letters of credit, of which \$4 million and \$29 million of letters of credit were issued under the facilities as of September 30, 2018 and December 31, 2017, respectively. On September 30, 2018 and December 31, 2017, we had \$0 million and \$272 outstanding on the senior secured revolving credit facility, respectively.

Covenant Compliance

Under the senior secured revolving credit and term loan facilities, certain limitations, restrictions, and defaults could occur if we are not able to satisfy and remain in compliance with specified financial ratios. We have agreed that we will not permit the Consolidated Senior Secured Debt to Covenant EBITDA (both as defined in the agreement) Ratio for any 12 month period (last four fiscal quarters) to be greater than 6.00 to 1.00.

The breach of this covenant could result in a default under the senior secured revolving credit facility and the senior secured term loan credit facility and the lenders could elect to declare all amounts borrowed due and payable. Any such acceleration could also result in a default under the indentures for the senior secured notes, senior notes, and senior subordinated notes. As of September 30, 2018, we were in compliance with all applicable covenants, including our sole financial covenant with Consolidated Senior Secured Debt of \$11.4 billion, Covenant EBITDA of \$3.6 billion and a Ratio of 3.15 to 1.00.

The calculation of Covenant EBITDA under our senior secured facilities was as follows:

| (in millions)  | Last twelve<br>months ended<br>September 30,<br>2018 |
|--|--|
| Net income attributable to First Data Corporation  | \$ 1,791   |
| Interest expense, net  | 929  |
| Income tax benefit   | (619 )   |
| Depreciation and amortization  | 1,083  |
| EBITDA   | 3,184  |
| Loss on debt extinguishment  | 11   |
| Stock-based compensation   | 254  |
| Net income attributable to noncontrolling interests and redeemable noncontrolling interest | 195  |
| Projected near-term cost savings and revenue enhancements <sup>(a)</sup>                   | 89   |
| Restructuring, net   | 88   |
| Non-operating foreign currency losses  | (3 )   |
| Equity entities taxes, depreciation and amortization <sup>(b)</sup>                        | 16   |
| Divestitures, net  | (219 )   |
| Other <sup>(c)</sup>   | 7  |
| Covenant EBITDA  | \$ 3,622   |

Reflects cost savings and revenue enhancements projected to be realized as a result of specific actions as if they were achieved on the first day of the period. Includes cost savings initiatives associated with the business optimization projects and other technology initiatives. We may not realize the anticipated cost savings pursuant to our anticipated timetable or at all.

(a) Represents our proportional share of income taxes, depreciation, and amortization on equity method investments.

(b) Includes items such as pension losses, litigation and regulatory settlements, impairments, deal and deal integration costs, acquisitions and dispositions, and other as applicable to the period presented.

Off-Balance Sheet Arrangements

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During the nine months ended September 30, 2018, there were no material changes outside the ordinary course of business in our off-balance sheet arrangements from those reported as of December 31, 2017 in our Annual Report on Form 10-K for the year ended December 31, 2017.

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Contractual Obligations

During the nine months ended September 30, 2018, there were no material changes outside the ordinary course of business in our contractual obligations and commercial commitments from those reported as of December 31, 2017 in our Annual Report on Form 10-K for the year ended December 31, 2017.

Critical Accounting Policies

Our critical accounting policies have not changed from those reported as of December 31, 2017 in “Management’s Discussion and Analysis of Financial Condition and Results of Operations” in our Annual Report on Form 10-K for the year ended December 31, 2017.

New Accounting Guidance

See note 1 “Basis of Presentation and Summary of Significant Accounting Policies” in our unaudited consolidated financial statements in Part I of this Form 10-Q for new accounting guidance.

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ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

Interest Rate Risk

We are exposed to market risk from changes in interest rates. Our interest rate-sensitive assets include cash equivalents as well as both fixed and floating rate interest-bearing securities. These investments arise primarily from settlement funds held by us, pending settlement. Our interest rate-sensitive liabilities include our senior secured credit facilities which are subject to variable interest rates. We use a combination of interest rate collars and swaps to mitigate our exposure to interest rate fluctuations.

As of September 30, 2018, we have \$8.7 billion in variable rate debt, which includes \$124 million on our accounts receivable securitization facility. We have \$2.8 billion in variable to fixed interest rate collars, which are subject to contractual ceilings and floors, and \$2.5 billion in interest rate step-up swaps. The \$1.3 billion and \$1.5 billion interest rate collars expiring January 2019 and September 2019, respectively, and have a ceiling of 1.50% and 1.75% for one month LIBOR, respectively. The \$2.5 billion of step-up swaps cover our exposure through May 2021.

Based on outstanding debt balances and interest rates as of September 30, 2018, a 1% increase in variable interest rates would result in a decrease to pretax income of \$25 million over the next twelve months. This decrease is due to a \$43 million increase in interest expense related to our balance of variable interest rate debt, net of interest rate collars and step-up swaps, partially offset by an \$18 million increase in interest income, primarily on settlement assets. A decrease in interest rates would result in an increase to pretax income. Actual interest rates could change significantly more than 1%. There are inherent limitations in the sensitivity analysis presented and as a result, the analysis is unable to reflect the potential effects of more complex market changes that could arise, which may positively or negatively affect income.

Foreign Currency Risk

We are exposed to changes in currency rates as a result of our investments in foreign operations and revenues and expenses generated in currencies other than the U.S. dollar. Revenue and profit generated by international operations will increase or decrease compared to prior periods as a result of changes in foreign currency exchange rates. See note 11 "Derivative Financial Instruments" to our unaudited consolidated financial statements in Part I of this Form 10-Q for additional information regarding the changes in foreign currency exchange rates.

A hypothetical 10% weakening in the value of the U.S. dollar relative to all the currencies in which our revenues and profits are denominated would result in an increase to pretax income of approximately \$54 million. This increase results from a \$52 million increase related to foreign exchange on foreign currency earnings and a \$2 million increase related to foreign exchange on intercompany loans. There are inherent limitations in the sensitivity analysis presented and as a result, the analysis is unable to reflect the potential effects of more complex market changes that could arise, which may positively or negatively affect income.

ITEM 4. CONTROLS AND PROCEDURES

Evaluation of Disclosure Controls and Procedures

We have evaluated, under the supervision of our Chief Executive Officer and our Chief Financial Officer, the effectiveness of disclosure controls and procedures as of September 30, 2018. This is done in order to ensure that information we are required to disclose in reports that are filed or submitted under the Securities Exchange Act of 1934 is recorded, processed, summarized, and reported within the time periods specified in SEC rules and forms. Based on this evaluation, our Chief Executive Officer and our Chief Financial Officer concluded that our disclosure

controls and procedures were effective as of September 30, 2018.

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Changes in Internal Control over Financial Reporting

In December 2017, we completed our acquisition of BluePay, which is being integrated into our Global Business Solutions segment. As part of our ongoing integration activities, we are continuing to augment our company-wide controls to reflect the risks inherent in the acquisition. Also, following the October 2017 announcement of the closure of our Denver and Houston locations, we commenced the migration of the majority of our tax and treasury activities and TeleCheck business as well as portions of other functions. This migration continues to present transitional risks to maintaining adequate internal controls over financial reporting. Additionally, due to the recently adopted New Revenue Standard, we have implemented changes to our internal controls over revenue recognition and related disclosures. Other than with respect to these items, there were no changes in our internal control over financial reporting during the last fiscal quarter that has materially affected, or is reasonably likely to materially affect our internal control over financial reporting.

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PART II. OTHER INFORMATION

ITEM 1. LEGAL PROCEEDINGS

From time to time, we are involved in various litigation matters arising in the ordinary course of our business. None of these matters, either individually or in the aggregate, currently are material to us.

ITEM 1A. RISK FACTORS

There are no material changes to the risk factors as reported in our Annual Report on Form 10-K for the year ended December 31, 2017.

ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

None.

ITEM 3. DEFAULTS UPON SENIOR SECURITIES

None.

ITEM 4. MINE SAFETY DISCLOSURES

Not applicable.

ITEM 5. OTHER INFORMATION

None.

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## ITEM 6. EXHIBITS

The following exhibits are filed as part of this Quarterly Report or, where indicated, were filed and are incorporated by reference:

| Exhibit Number             | Exhibit Description   | Incorporated by Reference |             |                |             |
|----------------------------|---|---------------------------|-------------|----------------|-------------|
|                            |   | Form                      | File Number | Exhibit Number | Filing Date |
| <u>31.1</u> <sup>(1)</sup> | <u>Certification of CEO pursuant to rule 13a-14(a) or 15d-14(a) of the Exchange Act, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002</u> |                           |             |                |             |
| <u>31.2</u> <sup>(1)</sup> | <u>Certification of CFO pursuant to rule 13a-14(a) or 15d-14(a) of the Exchange Act, as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002</u> |                           |             |                |             |
| <u>32.1</u> <sup>(1)</sup> | <u>Certification of CEO pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002</u>                          |                           |             |                |             |
| <u>32.2</u> <sup>(1)</sup> | <u>Certification of CFO pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002</u>                          |                           |             |                |             |
| 101.INS <sup>(1)</sup>     | XBRL Instance Document  |                           |             |                |             |
| 101.SCH <sup>(1)</sup>     | XBRL Taxonomy Extension Schema Document   |                           |             |                |             |
| 101.CAL <sup>(1)</sup>     | XBRL Taxonomy Extension Calculation Linkbase Document   |                           |             |                |             |
| 101.DEF <sup>(1)</sup>     | XBRL Taxonomy Extension Definitions Linkbase Document   |                           |             |                |             |
| 101.LAB <sup>(1)</sup>     | XBRL Taxonomy Extension Label Linkbase Document   |                           |             |                |             |
| 101.PRE <sup>(1)</sup>     | XBRL Taxonomy Extension Presentation Linkbase Document  |                           |             |                |             |

(1) Filed herewith



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Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

FIRST DATA CORPORATION

(Registrant)

Date: October 31, 2018 By/s/ Himanshu A. Patel

Himanshu A. Patel

Executive Vice President, Chief Financial Officer

(principal financial officer)

Date: October 31, 2018 By/s/ Matthew Cagwin

Matthew Cagwin

Senior Vice President, Corporate Controller and

Chief Accounting Officer

(principal accounting officer)