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DYNEX CAPITAL INC

Form 10-K

February 27, 2019

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 stock -- -- -- Discount on preferred stock related to warrants issued -- -- -- Interest receivable on stock
 subscription receivable -- -- (49,989) -- Warrants issued: Preferred stock -- -- 324,324 Common stock -- -- --
 575,119 Debt -- -- -- 879,382 Deferred compensation expense related to stock options issued below fair market value
 -- 53,745 -- (53,345) Deferred compensation expense -- -- -- Restricted stock: Issued and outstanding 22,434 21,255
 -- -- Forfeited (19,597) (65,710) -- -- Amortization expense -- -- -- Embedded value with Pyramid Trading warrants
 -- -- -- (32,503) Preferred stock dividends -- -- -- Net loss -- -- -- -----
 BALANCES, December 31, 2002 13,110,477 4,465,832 (633,195) 26,632,299 Stock issued: Cash 4,477,279
 1,947,197 -- -- Exercise of warrants 258,790 262,030 -- -- Cashless exercise of warrants 141,529 -- -- -- Exercise of
 stock options 3,000 3,750 -- -- Reduction of stock subscriptions receivable -- (36,977) 36,977 -- for fees related to
 equity transactions Acquisition of assets -- -- -- Conversion of accounts payable 85,000 120,690 -- -- Conversion of
 notes payable 654,202 762,000 -- -- Conversion of accrued interest 63,539 66,172 -- -- Conversion of preferred stock
 66,666 40,000 -- -- Conversion of dividends payable 187,164 113,209 -- -- Redemption of preferred stock -- -- --
 Intrinsic value of convertible feature -- -- -- Discount on preferred stock related to warrants -- -- -- issued Stock
 subscriptions receivable: Cash payments -- -- 105,806 -- Increase reserve -- -- 71,000 -- Interest collected -- -- 1,327 --
 Warrants issued: Preferred stock -- -- -- 58,314 Common stock -- -- -- 2,050,507 Debt -- -- -- 883,711 Services
 rendered -- -- -- 321,920 Deferred compensation expense related to stock options issued below fair market value -- --
 -- -- Deferred compensation expense -- -- -- Restricted stock: Unamortized Accumulated Compensation Deficit
 Total ----- ----- ----- Conversion of preferred stock -- -- -- Redemption of preferred stock -- -- (84,000)
 Discount on preferred stock related to warrants issued -- (9,295) (357,262) Interest receivable on stock subscription

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receivable -- (49,989) Warrants issued: Preferred stock -- 324,324 Common stock -- 575,119 Debt -- 879,382
 Deferred compensation expense related to stock options issued below fair market value 4,307 -- 4,707 Deferred
 compensation expense 78,292 -- 78,292 Restricted stock: Issued and outstanding (21,255) -- Forfeited 65,710 --
 Amortization expense 400,000 -- 400,000 Embedded value with Pyramid Trading warrants -- (32,503) Preferred
 stock dividends -- (153,578) (153,578) Net loss -- (4,438,059) (4,438,059) ----- BALANCES,
 December 31, 2002 (682,089) (29,715,999) 2,642,285 Stock issued: Cash -- 1,973,197 Exercise of warrants --
 262,030 Cashless exercise of warrants -- -- Exercise of stock options -- 3,750 Reduction of stock subscriptions
 receivable -- -- for fees related to equity transactions Acquisition of assets -- 76,500 Conversion of accounts
 payable -- 192,690 Conversion of notes payable -- 762,000 Conversion of accrued interest -- 66,172
 Conversion of preferred stock -- -- Conversion of dividends payable -- 113,209 Redemption of preferred stock --
 (93,100) Intrinsic value of convertible feature -- (500) (27,202) Discount on preferred stock related to warrants --
 (58,314) issued Stock subscriptions receivable: Cash payments -- 105,806 Increase reserve -- 71,000 Interest
 collected -- 1,327 Warrants issued: Preferred stock -- 58,314 Common stock -- 2,050,507 Debt -- 883,711
 Services rendered -- 321,920 Deferred compensation expense related to stock options issued below fair market
 value 367 -- 367 Deferred compensation expense 47,114 -- 47,114 Restricted stock: See accompanying notes to
 consolidated financial statements. Page 8 VICOM, INCORPORATED AND SUBSIDIARIES CONSOLIDATED
 STATEMENTS OF STOCKHOLDERS' EQUITY Years Ended December 31, 2003, 2002, and 2001

----- Common Stock Stock Options
 ----- Subscriptions and Shares Amount Receivable Warrants -----
 ----- Forfeited (10,841) (17,398) -- Amortization expense -- -- Embedded value with Laurus warrants -- --
 -- 568,121 Preferred stock dividends -- -- Net loss -- -- -----
 BALANCES, December 31, 2003 19,036,805 \$ 7,726,505 \$ (418,085) \$ 30,514,872 =====
 ===== Unamortized Accumulated Compensation Deficit Total
 ----- Forfeited 17,398 -- Amortization expense 400,000 -- 400,000 Embedded value with
 Laurus warrants -- 568,121 Preferred stock dividends -- (248,689) (248,689) Net loss -- (4,365,004) (4,365,004)
 ----- BALANCES, December 31, 2003 \$ (217,210) \$(34,330,192) \$ 5,807,711

===== See accompanying notes to consolidated financial statements.
 Page 9 VICOM, INCORPORATED AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF CASH FLOWS
 Years Ended December 31, 2003, 2002, and 2001 -----
 2003 2002 2001 ----- CASH FLOWS FROM OPERATING ACTIVITIES Net loss
 \$(4,365,004) \$(4,438,059) \$(5,325,552) Adjustments to reconcile net loss to cash flows from operating activities:
 Depreciation 948,796 981,985 1,019,581 Amortization 47,583 133,472 391,183 Amortization of deferred
 compensation 447,481 482,999 332,210 Amortization of original issue discount 405,248 1,103,314 797,169 Write off
 of notes receivable and investment 19,069 60,000 -- Reserve for stock subscriptions and interest receivable 71,000 --
 -- Impairment reserve on property and equipment -- 119,480 -- Common stock issued for services -- 27,700 -- Loss on
 sale of property and equipment 79,394 31,412 846 Interest receivable on stock subscription receivable 1,327 (49,989)
 (21,619) Warrants issued for services 321,920 -- 87,403 Warrants issued with debt conversion -- 183,903 -- Discount
 on preferred stock related to warrants -- (33,178) Minority interest in subsidiary (33,366) -- Changes in operating
 assets and liabilities: Accounts receivable, net 289,890 576,509 3,087,313 Inventories, net (509,762) 182,783 705,050
 Other current assets 70,264 (205,483) 47,031 Other assets (143,101) 43,210 -- Wholesale line of credit (314,069)
 (34,424) (708,533) Accounts payable and accrued liabilities 122,403 38,344 (978,479) Deferred service obligations
 and revenue (39,321) (106,877) 97,465 ----- Net Cash Flows from Operating Activities
 (2,580,248) (869,721) (502,110) ----- CASH FLOWS FROM INVESTING ACTIVITIES
 Proceeds from sale of property and equipment 15,492 1,239,313 60,019 Purchases of property and equipment
 (526,936) (1,275,434) (1,884,945) Payments received on notes receivable -- 59,084 Payments for investment in
 joint venture (64,878) -- Purchase of certificate of deposit (250,000) -- ----- Net Cash
 Flows from Investing Activities (826,322) (36,121) (1,765,842) ----- CASH FLOWS FROM
 FINANCING ACTIVITIES Increase in checks issued in excess of cash in bank 147,398 -- Proceeds from long-term
 debt and warrants issued with long-term debt 1,659,726 1,172,064 1,919,650 Proceeds from note payable -
 stockholder 124,000 -- Payments received on stock subscriptions receivable 105,806 6,786 -- Payments on
 long-term debt (200,768) (131,605) (461,808) Payments on note payable - stockholder (9,609) -- Payments on

capital lease obligations (75,301)	(937,828)	(315,770)	Proceeds from issuance of stock and warrants	4,023,704
949,533	1,270,612	Redemption of preferred stock (93,100)	(84,000)	(538,199)
Preferred dividends (135,481)	(153,578)	(143,167)	Exercise of stock options	3,750
			Exercise of warrants	262,030

Net Cash Flows from Financing Activities	5,812,155	821,372	1,731,318	-----
NET CHANGE IN CASH AND CASH EQUIVALENTS				
2,405,585	(84,470)	(536,634)	CASH AND CASH EQUIVALENTS - Beginning of Year	540,375
624,845	1,161,479	-----	CASH AND CASH EQUIVALENTS - END OF YEAR	\$ 2,945,960
\$ 540,375	\$ 624,845	=====		

See accompanying notes to consolidated financial statements. Page 10 VICOM, INCORPORATED AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS December 31, 2003, 2002 and 2001
----- NOTE 1 - SUMMARY OF SIGNIFICANT

ACCOUNTING POLICIES ----- Nature of Business

Vicom, Inc. (the Company) was incorporated in Minnesota in September 1975. The Company provides voice, data and video services to business, government and multi-dwelling customers. The Company's products and services are sold to customers located throughout the United States of America. The accompanying consolidated financial statements have been prepared assuming the Company will continue as a going concern that contemplates the realization of assets and satisfaction of liabilities in the normal course of business. For the years ended December 31, 2003, 2002, and 2001, the Company incurred net losses of \$4,365,004, \$4,438,059 and \$5,325,552, respectively. At December 31, 2003, the Company had an accumulated deficit of \$34,330,192. The Company's ability to continue as a going concern is dependent on it ultimately achieving profitability and/or raising additional capital. Management intends to obtain additional debt or equity capital to meet all of its existing cash obligations and fund commitments on planned Multiband projects; however, there can be no assurance that the sources will be available or available on terms favorable to the Company. Management anticipates that the impact of the actions listed below will generate sufficient cash flows to pay current liabilities, long-term debt and capital lease obligations and fund the Company's future operations:

1. Continued reduction of operating expenses by controlling payroll, professional fees and other general and administrative expenses.
2. Solicit additional equity investment in the Company by either issuing preferred or common stock.
3. Continue to market Multiband services and acquire additional multi-dwelling unit customers.
4. Control capital expenditures by contracting Multiband services and equipment through a landlord-owned equipment program.
5. Establish market for wireless internet services.

Principles of Consolidation
The consolidated financial statements include the accounts of Vicom, Incorporated (Vicom) and its wholly owned subsidiaries, Corporate Technologies, USA, Inc. (CTU), and Multiband, Inc. (Multiband) which provides voice, data and video services to residential multi-dwelling units. In February 2003, the Company formed a 50% owned subsidiary, Multiband USA, Inc. (MB USA) with Pace Electronics, Inc. (PACE) a video wholesaler, and provides the same services as Multiband). As part of the subsidiary agreement, the Company has the right to elect two of the three board of directors and, at its sole option and discretion, shall have the right, but not the obligation to convert one Vicom common share for every ten shares of Multiband USA issued to PACE (Notes 2 and 17). Based on the Company's control of the subsidiary, the operating results have been consolidated. All significant intercompany transactions and balances have been eliminated in consolidation. On January 1, 2004, the Company merged Multiband into CTU.

Revenues and Cost Recognition
The Company earns revenues from five sources: 1) Video and computer technology products which are sold but not installed, 2) Voice, video and data communication products which are sold and installed, 3) Service revenues related to communication products which are sold and both installed and not installed 4) Multiband user charges to multiple dwelling units, and 5) MB USA user charges to timeshares. Page 11

VICOM, INCORPORATED AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS December 31, 2003, 2002 and 2001
Revenues from video and computer technology products, which are sold but not installed, are recognized when delivered and the customer has accepted the terms and has the ability to fulfill the terms. Product returns and customer discounts are netted against revenues. Customers contract for both the purchase and installation of voice and data networking technology products and certain video technologies products on one sales agreement, as installation of the product is essential to the functionality of the product. Revenues are recognized when the products are delivered and installed and the customer has accepted the terms and has the ability to fulfill the terms. Service revenues related to technology products including consulting, training and support are recognized when the services are provided. Service revenues accounted for less than 10% of total revenues for the years ended December 31, 2003, 2002 and 2001. The Company, if the customer elects, enters into equipment maintenance

agreements for products sold once the original manufacturer's warranty has expired. Revenues from all equipment maintenance agreements are recognized on a straight-line basis over the terms of each contract. Costs for services are expensed as incurred. Multiband and MB USA user charges are recognized as revenues in the period the related services are provided. Warranty costs incurred on new product sales are substantially reimbursed by the equipment suppliers.

Cash and Cash Equivalents The Company includes as cash equivalents, investments with original maturities of three months or less when purchased, which are readily convertible into known amounts of cash. The Company deposits its cash in high credit quality financial institutions. The balances, at times, may exceed federally insured limits.

Certificate of Deposit The Company has a certificate of deposit which matures in October 2004.

Accounts Receivable The Company reviews customers' credit history before extending unsecured credit and establishes an allowance for uncollectible accounts based upon factors surrounding the credit risk of specific customers and other information. Credit risk on accounts receivable is minimized as a result of the large and diverse nature of the Company's customer base. Invoices are due 30 days after presentation. Accounts receivable over 30 days are considered past due. The Company does not accrue interest on past due accounts receivable. Receivables are written off only after all collection attempts have failed and are based on individual credit evaluation and specific circumstances of the customer. Accounts receivable are shown net of an allowance for uncollectible accounts of \$223,000 and \$236,000 at December 31, 2003 and 2002, respectively. Accounts receivable over 90 days were \$433,000 and \$331,000 at December 31, 2003 and 2002, respectively.

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Inventories Inventories, consisting principally of purchased telecommunication, networking and computer equipment and parts, are stated at the lower of cost or market. Cost is determined using an average cost method for telecommunication and networking equipment and the first-in, first-out (FIFO) method for computer equipment. Nonmonetary exchanges of inventory items with third parties are recorded at the net book value of the items exchanged with no gains or losses recognized.

Property and Equipment Property, equipment and leasehold improvements are recorded at cost. Improvements are capitalized while repairs and maintenance costs are charged to operations when incurred. Property and equipment is depreciated or amortized using the straight-line method over estimated useful lives ranging from three to seven years. Leasehold improvements are amortized using the straight-line method over the shorter of the lease term or the estimated useful life of the assets.

Debt Issuance Costs Debt issuance costs are amortized over the life of the loan of approximately three years using the straight-line method, which approximates the interest method.

Goodwill and Other Intangible Assets Goodwill represents the excess of acquisition costs over the fair value of identifiable net assets acquired and was being amortized using the straight-line method over ten years. Accumulated amortization was \$782,278 at December 31, 2003 and 2002. In June 2001, the Financial Accounting Standards Board (FASB) issued Statement of Financial Accounting Standards (SFAS) No. 141, "Business Combinations", effective for acquisitions initiated on or after July 1, 2001, and No. 142, "Goodwill and Other Intangible Assets", effective for fiscal years beginning after December 15, 2001. SFAS No. 141 requires that the purchase method of accounting be used for all business combinations initiated after June 30, 2001, and includes guidance on the initial recognition and measurement of goodwill and other intangible assets arising from business combinations. SFAS No. 142 indicates that goodwill (and intangible assets deemed to have indefinite lives) will no longer be amortized but will be subject to annual impairment tests. Other intangible assets will continue to be amortized over their useful lives. The Company adopted SFAS No. 142 effective January 1, 2002. The Company performed the required goodwill impairment test during the years ended December 31, 2003 and 2002.

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As part of compliance with this standard, the Company obtained an independent appraisal to assess the fair value of its business units to determine whether goodwill carried on its books was impaired and the extent of such impairment, if any for the years ended December 31, 2003 and 2002. For the year ended December 31, 2003, the independent appraisal used the discounted future returns method to measure the fair value of its business units rather than the income method which was used for 2002. The method of valuation was changed due to the Company changing its business model and historical results, which are used for the income method, would not accurately evaluate the value of future economic benefits. Under the discounted future returns method, future benefits over a period of time are estimated and then discounted back to present value. For the year ended December 31, 2002, the independent appraisal used the income method to measure the fair value of its business units. Under the income method, value is dependent on the present value of future economic benefits to be derived from ownership. Future net

cash flows available for distribution are discounted at market-based rates of return to provide indications of value. The independent appraiser used a discount factor of 16.8% and 18.35% for the years ended December 31, 2003 and 2002, respectively. Based upon this independent appraisal, the Company determined that its current goodwill balances were not impaired as of December 31, 2003 and 2002. Components of intangible assets are as follows: December 31, 2003
December 31, 2002 ----- Gross Gross Carrying Accumulated Carrying
Accumulated Amount Amortization Amount Amortization ----- Intangible
assets subject to amortization Domain name \$ 83,750 \$ 39,083 \$ 83,750 \$ 22,333 Access contracts 60,000 13,334 -- --
Debt issuance costs 115,500 3,208 -- -- Customer cable lists 300,000 -- -- -----
----- Total \$ 559,250 \$ 55,625 \$ 83,750 \$ 22,333 =====
===== Intangible assets not subject to amortization Goodwill \$ 3,531,157 \$ 782,278 \$ 3,531,157 \$
782,278 ===== Amortization of intangible
assets was \$33,291, \$16,750 and \$5,583 for the years ended December 31, 2003, 2002 and 2001, respectively.
Estimated amortization expense of intangible assets for the years ending December 31, 2004, 2005, 2006, 2007, and
2008 is \$135,250, \$135,250, \$113,125, \$60,000 and \$60,000, respectively. The Company's loss attributable to
common stockholders, excluding goodwill amortization expense, for the years ended December 31, 2003, 2002 and
2001 would have been as follows had we adopted SFAS No. 142 on January 1, 2000: 2003 2002 2001 -----
----- Loss attributable to common stockholders - as reported \$ (4,613,693) \$ (4,591,637) \$
(5,758,221) SFAS No. 142 amortization adjustment -- -- 345,600 Loss attributable to common stockholders - as
adjusted (4,613,693) (4,591,637) (5,412,621) Basic and diluted net loss per share - as reported (0.29) (0.39) (0.66)
Basic and diluted net loss per share - adjusted (0.29) (0.39) (0.62) Page 14 VICOM, INCORPORATED AND
SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS December 31, 2003, 2002 and 2001
Intangible Assets The Company amortizes a domain name acquired during the year ended December 31, 2001 over its
estimated useful life of five years using the straight-line method. The Company amortizes access contracts acquired
during the year ended December 31, 2003 over the estimate useful life of three years using the straight-line method.
The Company will amortize the customer cable lists acquired on December 31, 2003 over five years beginning
January 1, 2004. Advertising Costs Advertising costs are charged to expense as incurred. Advertising costs were
\$146,906, \$104,788 and \$230,629 for the years ended December 31, 2003, 2002 and 2001, respectively, and are
included in selling, general and administrative expenses in the consolidated statements of operations. Shipping and
Handling Costs In accordance with Emerging Issues Task Force (EITF) Issue 00-10, "Accounting for Shipping and
Handling Fees and Costs," the Company is including shipping and handling revenues in revenues and shipping and
handling costs in cost of products and services. Income Taxes The Company utilizes the liability method of
accounting for income taxes. Under this method, deferred tax assets and liabilities are recognized for the expected
future tax consequences attributable to temporary differences between the financial statement and income tax
reporting bases of assets and liabilities. Deferred tax assets are reduced by a valuation allowance to the extent that
realization is not assured. Stock-Based Compensation In accordance with Accounting Principles Board (APB)
Opinion No. 25 and related interpretations, the Company uses the intrinsic value-based method for measuring
stock-based compensation cost which measures compensation cost as the excess, if any, of the quoted market price of
the Company's common stock at the grant date over the amount the employee must pay for the stock. The Company's
general policy is to grant stock options at fair value at the date of grant. Options and warrants issued to nonemployees
are recorded at fair value, as required by SFAS No. 123 "Accounting for Stock-Based Compensation," (SFAS No.
123), using the Black Scholes pricing model. The Company has adopted the disclosure only provision of SFAS No.
148, "Accounting for Stock-Based Compensation." Pursuant to APB No. 25 and related interpretations, \$447,481,
\$482,999 and \$332,210 of compensation cost has been recognized in the accompanying consolidated statements of
operations for the years ended December 31, 2003, 2002 and 2001, respectively. Had compensation cost been
recognized based on the fair values of options at the grant dates consistent with the provisions of SFAS No. 123, the
Company's loss attributable to common stockholders and basic and diluted loss per common share would have
increased to the following pro forma amounts for the years ended December 31: Page 15 VICOM, INCORPORATED
AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS December 31, 2003, 2002 and
2001 2003 2002 2001 ----- Loss attributable to common stockholders \$
(4,613,693) \$ (4,591,637) \$ (5,758,221) Pro forma loss attributable to common shares \$ (5,363,381) \$ (4,915,649) \$
(6,131,692) Basic and diluted net loss per share: As reported \$ (0.29) \$ (0.39) \$ (0.66) Pro forma loss attributable to

common shares \$ (0.33) \$ (0.42) \$ (0.70) Stock-based compensation: As reported \$ 447,481 \$ 482,999 \$ 332,210 Pro forma \$ 749,688 \$ 324,012 \$ 373,471 In determining the compensation cost of the options granted during fiscal 2003, 2002, and 2001, as specified by SFAS No. 123, the fair value of each option grant has been estimated on the date of grant using the Black-Scholes option pricing model and the weighted average assumptions used in these calculations are summarized as follows: 2003 2002 2001 ----- Risk-free interest rate 3.00% 4.40% 5.00% Expected life of options granted 10 years 10 years 10 years Expected volatility range 170% 170% 110% Expected dividend yield 0% 0% 0% Net Loss per Common Share Basic net loss per common share is computed by dividing the loss attributable to common stockholders by the weighted average number of common shares outstanding for the reporting period. Diluted net loss per common share is computed by dividing loss attributable to common stockholders by the sum of the weighted average number of common shares outstanding plus all additional common stock that would have been outstanding if potentially dilutive common shares related to common share equivalents (stock options, stock warrants, convertible preferred shares, and issued but not outstanding restricted stock) had been issued. All options, warrants, convertible preferred shares, and restricted stock outstanding during the years ended December 31, 2003, 2002 and 2001 were anti-dilutive. Recently Issued Accounting Pronouncements In April 2003, the FASB issued SFAS No. 149, "Amendment of Statement 133 on Derivative Instruments and Hedging Activities," effective for contracts entered into or modified after June 30, 2003. This amendment clarifies when a contract meets the characteristics of a derivative, clarifies when a derivative contains a financing component and amends certain other existing pronouncements. The adoption of SFAS No. 149 did not have a material effect on the Company's consolidated financial statements. Page 16 VICOM, INCORPORATED AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS December 31, 2003, 2002 and 2001 In May 2003, the FASB issued SFAS No. 150, "Accounting for Certain Financial Instruments with Characteristics of both Liabilities and Equity." SFAS No. 150 is effective for financial instruments entered into or modified after May 31, 2003, and otherwise is effective at the beginning of the first interim period beginning after June 15, 2003. SFAS No. 150 requires the classification as a liability of any financial instruments with a mandatory redemption feature, an obligation to repurchase equity shares, or a conditional obligation based on the issuance of a variable number of its equity shares. The Company does not have any financial instruments as defined by SFAS No. 150. The adoption of SFAS No. 150 did not have a material effect on the Company's consolidated financial statements. In November 2002, the FASB issued FASB Interpretation No. 45, "Guarantor's Accounting and Disclosure Requirements for Guarantees, Including Indirect Guarantees of Indebtedness of Others" (FIN 45). FIN 45 clarifies the requirements for a guarantor's accounting for and disclosure of certain guarantees issued and outstanding. The initial recognition and initial measurement provisions of FIN 45 are applicable to guarantees issued or modified after December 31, 2002. The disclosure requirements of FIN 45 are effective for financial statements for periods ending after December 15, 2002. The adoption of FIN 45 did not effect the Company's consolidated financial statements. In December 2003, the Financial Accounting Standards Board (FASB) issued FASB Interpretation No. 46 (Revised December 2003), "Consolidation of Variable Interest Entities, an Interpretation of ARB No. 51" (FIN 46R). This standard replaces FIN 46, Consolidation of Variable Interest Entities" that was issued in January 2003. FIN 46R modifies or clarifies various provisions of FIN 46. FIN 46R addresses the consolidation of business enterprises of variable interest entities (VIEs), as defined by FIN 46R. FIN 46R exempts certain entities from its requirements and provides for special effective dates for entities that have fully or partially applied FIN 46 prior to issuance of FIN 46R. Otherwise, application of FIN 46R is required in financial statements of public entities that have interest in structures commonly referred to as special purpose entities for periods ending after December 15, 2003. Application by the Company for all other types of VIEs is required in financial statements for periods ending no later than the quarter ended January 31, 2005. The Company does not expect the adoption of FIN 46R to have a material effect on the Company's consolidated financial statements. Management's Use of Estimates The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates. Significant management estimates relate to the allowances for doubtful accounts, inventory obsolescence, and stock subscriptions and interest receivable, property and equipment estimated useful lives, goodwill carrying value and the valuation of deferred income tax assets. Financial Instruments The carrying amounts for all financial instruments approximates fair value. The carrying amounts for cash and cash

equivalents, accounts receivable, accounts payable and accrued liabilities approximate fair value because of the short maturity of these instruments. The fair value of capital lease obligations, note payable-stockholder and long-term debt approximates the carrying amounts based upon the Company's expected borrowing rate for debt with similar remaining maturities and comparable risk. Page 17 VICOM, INCORPORATED AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS December 31, 2003, 2002 and 2001 Reclassifications Certain accounts in the prior years' consolidated financial statements have been reclassified for comparative purposes to conform with the presentation in the current year consolidated financial statements. These reclassifications had no effect on net loss or stockholders' equity. ----- NOTE 2 -

BUSINESS ACQUISITIONS ----- During February 2003, the Company incorporated a new subsidiary, MB USA. This subsidiary was formed as a 50% owned joint venture agreement with PACE (Note 1). The reason for the joint venture with PACE is to continue to expand the Company's services related to multi-users of voice, data and video services. On April 25, 2003, the Company, through MB USA, purchased certain video equipment assets, related rights to video subscribers and rights of access agreements from Suncoast Automation, Inc. (Suncoast). The purchase price was allocated to the acquired assets and assumed certain liabilities based on the estimated fair values as of the acquisition date. The purchase price was allocated to assets and liabilities acquired as follows: Property and equipment \$ 504,224 Access contracts 60,000 Capital lease obligations (54,224) ----- Net purchase price \$ 510,000 ===== The net purchase price of \$510,000 consisted entirely of cash paid. The consolidated results of operations on an unaudited pro forma basis are not presented separately as the results do not differ significantly from historical amounts presented herein. On December 31, 2003, the Company purchased certain customer lists from Florida Cable, Inc. (Florida Cable) for \$300,000 which was paid to Florida Cable on January 2, 2004. In addition, the Company agreed to lease from Florida Cable equipment used in the operation of the cable television systems for six months for \$1.00. After the six month lease period has expired, the Company has agreed to purchase the equipment for \$165,000. If the Company fails to pay the \$165,000 in full, all rights and title of the customer lists mentioned above will revert back to Florida Cable. At December 31, 2003, the Company has recorded the \$165,000 liability associated with the contingent purchase of equipment. Page 18 VICOM, INCORPORATED AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS December 31, 2003, 2002 and 2001

----- **NOTE 3 - PROPERTY AND EQUIPMENT** ----- Property and equipment consisted of the following at December 31: 2003 2002 ----- Leasehold improvements \$ 764,064 \$ 732,931 Property and equipment - owned 5,318,243 4,230,560 Property and equipment under capital lease obligations 428,749 456,124 ----- 6,511,056 5,419,615 Less accumulated depreciation and amortization (2,921,352) (2,170,642) ----- \$ 3,589,704 \$ 3,248,973 ===== Depreciation and amortization expense on property and equipment was \$948,796, \$981,985 and \$1,019,581 for the years ended December 31, 2003, 2002 and 2001, respectively. ----- NOTE 4 - OTHER ASSETS

----- **NOTE 4 - OTHER ASSETS** ----- Other assets consisted of the following at December 31: 2003 2002 ----- Other current assets: Current portion of notes receivable \$ 2,983 \$ 52,977 Prepaid expenses and other 93,567 173,797 ----- Total other current assets \$ 96,550 \$226,774 ===== Noncurrent assets: Debt issuance costs, net \$112,292 \$ -- Access contracts, net 46,666 -- Domain name, net 44,667 61,417 Customer cable lists 300,000 -- Prepaid expenses and other 136,236 109,236 ----- Total other assets \$639,861 \$170,653 ===== At December 31, 2003 and 2002, the Company had notes receivable of \$2,983 and \$52,977, respectively. The remaining note was due in December 2003 with interest of 12% and was unsecured. Page 19 VICOM, INCORPORATED AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS December 31, 2003, 2002 and 2001

----- **NOTE 5 - ACCRUED LIABILITIES** ----- Accrued liabilities consisted of the following at December 31: 2003 2002 ----- Payroll and related taxes \$ 514,516 \$ 398,415 Accrued preferred stock dividends 277,928 138,288 Payable - Florida Cable 465,000 -- Other 202,261 177,776 ----- \$1,459,705 \$ 714,479 =====

----- **NOTE 6 - WHOLESALE LINE OF CREDIT** ----- At December 31, 2003, the Company has a \$1,750,000 wholesale line of credit agreement with a financial institution, which expires

on December 1, 2004, for the purchase of certain resale merchandise from certain suppliers. Interest is generally at 0% (if paid within certain terms of up to 45 days), and the wholesale line of credit is collateralized by the accounts receivable up to \$300,000 as well as all of the inventory financed and the \$1,450,000 letters of credit. The wholesale line of credit agreement is an agreement between the Company, financial institution, and certain vendors of the Company. The Company receives no funds from the financial institution, but pays the financial institution rather than certain vendors. The balance outstanding was \$976,314 at December 31, 2003. At December 31, 2002, the Company had a \$1,450,000 wholesale line of credit agreement with a different financial institution, which expired with 30 day notice by either party, for the purchase of certain resale merchandise from certain suppliers. Interest was generally at 0% (if paid within certain terms, generally 30 days), and the wholesale line of credit was collateralized by the related inventories, accounts receivable and the \$1,450,000 letters of credit. The wholesale line of credit agreement was an agreement between the Company, financial institution, and certain vendors of the Company. The Company received no funds from the financial institution, but paid the financial institution rather than certain vendors. The balance outstanding was \$1,290,383 at December 31, 2002. Page 20 VICOM, INCORPORATED AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS December 31, 2003, 2002 and 2001

----- NOTE 7 - LONG-TERM DEBT

----- Long-term debt consisted of the following at December 31: 2003 2002 ----- Note payable - Pyramid Trading Limited Partnership, net of unamortized original issue discount and beneficial conversion of note payable into common stock of \$59,557 and \$59,250 at December 31, 2003 and 2002, respectively, quarterly interest payments at 10% (effective interest rate of 54.2%) through May 2004, monthly principal payments of \$40,000, due May 2004, unsecured. \$ 140,443 \$ 902,971
 Debenture payable - Convergent Capital Partners I, L.P., net of original issue discount of \$432,504 and \$595,295 at December 31, 2003 and 2002, respectively, monthly interest only payments through July 2005, monthly installments of \$102,273 including interest at 14% (effective interest rate 18.4%) thereafter, due May 2007, secured by substantially all of the assets of the Company. 1,967,496 1,804,705
 Demand debenture payable - Convergent Capital Partners I, L.P., monthly interest only payments at 14% through May 2007, due on demand or May 2007, secured by substantially all of the assets of the Company. 100,000 100,000
 Note payable - Lexus Tower Limited Partnership, monthly installments of \$5,987 including interest at 8.4%, due November 2010, secured by certain assets of the Company. 379,332 418,872
 Note payable - Laurus Master Fund LTD, net of unamortized original issue discount and beneficial conversion of note payable into common stock of \$1,208,847 at December 31, 2003, monthly installments of \$45,455 beginning in March 2004, including interest at prime rate plus 3% but not less than 7% (7% at December 31, 2003) (effective interest rate of 174.6%), due through November 2006, secured by certain assets of the Company. 291,153 --
 Notes payable, interest at 5.25% to 20% due through May 2007, secured by certain assets of the Company. 207,545 209,047
 ----- Total long-term debt 3,085,969 3,435,595
 Less: current portion (998,813) (321,589)
 ----- Long-term debt, net \$ 2,087,156 \$ 3,114,006 =====

Page 21 VICOM, INCORPORATED AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS December 31, 2003, 2002 and 2001 Future maturities of long-term debt are as follows for the years ending December 31: 2004 \$ 998,813 2005 1,113,898 2006 1,838,008 2007 650,923 2008 59,072 Thereafter 126,163
 ----- Total future minimum payments 4,786,877
 Less: original issue discounts and beneficial conversion feature (1,700,908)
 ----- Total long-term debt 3,085,969
 Less: current portion (998,813)
 ----- Long-term debt, net \$ 2,087,156 =====

In 2000, the Company entered into a \$2,250,000 debenture agreement with Convergent Capital Partners I, L.P., with interest at 14% payable monthly and monthly payments of \$102,273 from August 1, 2003 through June 1, 2005. The timing of repayment was changed to August 2005 through May 2007 as part of the amendment made in 2002. The debenture is secured by substantially all Company assets. In connection with this debenture, the Company issued 150,000 five-year warrants to purchase common stock at prices ranging from \$1.50 to \$5.20 per share. The proceeds of \$2,250,000 were allocated between the debenture and the warrant based on the relative fair values of the securities at the time of issuance. The warrants were valued using the Black Scholes pricing model. The resulting original issue discount, the fair value of the warrants, is being amortized over the life of the debenture using the straight-line method, which approximates the interest method. In 2002, the Company amended the debenture agreement with Convergent Capital Partners I, L.P., and borrowed an additional \$150,000 with interest at 14% payable monthly and monthly principal payments from August 2005 through May 2007. In connection with this debenture, the Company issued an additional 500,000 seven-year warrants to purchase

common stock at \$1.10 per share. The additional warrants were valued using the Black Scholes pricing model. The resulting original issue discount, the fair value of the warrants, is being amortized over the life of the debenture using the straight-line method, which approximates the interest method. The Company was in violation of certain covenants of this debt agreement. A waiver was obtained from the lender. The debenture payable may be redeemed at the Company's option at a premium declining ratably thereafter to par value in April 2005. In January 2001, the Company borrowed \$1,500,000 from Pyramid Trading Limited Partnership and issued a five-year warrant to the lender to purchase 375,000 common shares at \$4.00 per share through January 2003. The debt is also convertible into common stock of the Company at a conversion rate of \$4.75 per share through January 2003. The proceeds of \$1,500,000 were allocated between the note and the fair value of the warrants using the Black Scholes pricing model. An additional 375,000 five-year warrants were issued in April 2002 and the fair value of the warrants was expensed as additional interest expense as of December 31, 2002. The resulting original issue discount, the fair value of the warrants, and the beneficial conversion of the note payable into common stock as defined in EITF 00-27 "Application of Issue No. 98-5 to Certain Convertible Instruments"(EITF 00-27), is being amortized over the life of the note using the straight-line method, which approximates the interest method. Page 22 VICOM, INCORPORATED AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS December 31, 2003, 2002 and 2001 In February 2003, the Company reached an agreement to convert \$962,000 of its note payable with Pyramid Trading Limited Partnership to equity and to extend the due date to May 2004. Terms of the conversion state that the note will be converted to equity over a 14 month period at a price generally equivalent to a 10% discount to market price. The Company issued an additional 253,000 five-year warrants at an exercise price of \$1.00 with the note payable extension. These warrants, valued at \$208,447 using the Black Scholes pricing model, are being expensed over the remaining term of the note agreement. During the year ended December 31, 2003, the Company converted principal and accrued interest totaling \$828,172 into 717,741 shares of common stock. During 2002, the Company borrowed \$600,000 and issued a five-year warrant to one of its directors to purchase 120,000 common shares at \$1.50 per share. The proceeds of \$600,000 were allocated between the note and the fair value of the warrants using the Black Scholes pricing model. The resulting original issue discount, the fair value of the warrants, was being amortized over the life of the note using the straight-line method which approximates the interest method. In December 2002, the lender converted the note payable into 60,000 shares of Class E convertible preferred stock. The remaining unamortized original issue discount amount was expensed at the time of the conversion. In November 2003, the Company borrowed \$1,500,000 and issued a three-year warrant to the lender to purchase 535,000 common shares at \$2.21 per share through November 2006. The debt is also convertible into common stock of the Company at a conversion rate of \$1.40 per share through November 2006. The proceeds of \$1,500,000 were allocated between the note, the intrinsic value of the conversion option, and the fair value of the warrants using the Black Scholes pricing model. The resulting original issue discount, the fair value of the warrant, and the beneficial conversion of the note payable into common stock as defined in EITF 00-27 is being amortized over the life of the note using the straight-line method, which approximates the interest method. Interest expense related to long-term debt with related parties for the years ended December 31, 2003, 2002, and 2001 was approximately \$0, \$228,000 and \$3,000, respectively.

----- NOTE 8 - CAPITAL LEASE OBLIGATIONS

----- The Company has lease financing facilities for property, equipment and leasehold improvements. Leases outstanding under these agreements bear interest at an average rate of 8.25% and expires through October 2007. The obligations are secured by the property under lease. Total cost and accumulated amortization of the leased equipment was \$428,749 and \$221,432 at December 31, 2003 and \$456,124 and \$219,332 at December 31, 2002. Amortization expense related to these obligations is included in depreciation expense. Page 23 VICOM, INCORPORATED AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS December 31, 2003, 2002 and 2001 Future minimum capital lease payments are as follows for the years ending December 31: 2004 \$ 69,556 2005 69,556 2006 56,457 2007 34,610 ----- Total 230,179 Less: amounts representing interest (32,342) ----- Present value of future minimum lease payments 197,837 Less: current portion (54,939) ----- Capital lease obligations, net of current portion \$ 142,898

===== NOTE 9 - NOTE PAYABLE - STOCKHOLDER ----- On June 30, 2003, the Company borrowed \$124,000 from a stockholder of the Company with monthly payments of \$5,600 including interest at 7.85%, due in June 2005, and unsecured. The balance due at December 31, 2003 is \$114,391 of which

\$81,554 is due in 2004 and \$32,837 is due in 2005. Interest expense related to this note payable - stockholder for the year ended December 31, 2003 was approximately \$1,600.

----- NOTE 10 - STOCKHOLDERS' EQUITY

----- Capital Stock Authorized The articles of incorporation authorize the Company to issue 50,000,000 shares of no par capital stock. Authorization to individual classes of stock are determined by a Board of Directors resolution. The authorized classes of stock at December 31, 2003 are the following: 275,000 shares of Class A cumulative convertible preferred stock, 60,000 shares of Class B cumulative convertible preferred stock, 250,000 shares of Class C cumulative convertible preferred stock, 250,000 shares of Class D cumulative convertible preferred stock, and 400,000 shares of Class E cumulative convertible preferred stock. Page 24 VICOM, INCORPORATED AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS December 31, 2003, 2002 and 2001 Cumulative Convertible Preferred Stock Dividends on Class A, Class B, Class C, Class D, and Class E cumulative convertible preferred stock are cumulative and payable quarterly at 8%, 10%, 10%, 14%, and 15% per annum, respectively. Cumulative convertible preferred stock can be converted into common shares at any time as follows: Class A and Class B - five shares, Class C - two shares, Class D - two and one-half shares, and Class E - eight shares. The intrinsic value of any beneficial conversion option is recorded as preferred stock dividends at the time of preferred stock issuance. Dividends on Class B preferred are cumulative and payable monthly at 10% per annum. The dividends are based on \$10 per share for all preferred shares. The Class B preferred was offered to certain note payable holders at a conversion of \$10 per Class B preferred share. All preferred stock is non-voting. Warrants to purchase shares of the Company's common stock were given with the issuance of Class A, Class B, Class D, and Class E preferred stock and were valued at fair value using the Black Scholes pricing model. The Company may, but is not obligated to, redeem the preferred stock at \$10.50 per share for Class A and Class B and \$10.00 per share for Class C, Class D, and Class E, whenever the Company's common stock price exceeds certain defined criteria as defined in the preferred stock agreements. Upon the Company's call for redemption, the holders of the preferred stock called for redemption have the option to convert each preferred share into shares of the Company's common stock. Holders of preferred stock cannot require the Company to redeem their shares. The liquidation preference is the same as the redemption price for each class of preferred stock. Stock Compensation Plans The Company has a 1999 Stock Compensation Plan, which permits the issuance of restricted stock and stock options to key employees and agents. All outstanding incentive stock options granted under the prior 1997 Stock Options Plan continue until all agreements have expired. There are 2,500,000 shares of common stock reserved for issuance through restricted stock, non-qualified stock option awards and incentive stock option awards. The Plans also provide that the term of each award be determined by the Board of Directors. Under the Plans, the exercise price of incentive stock options may not be less than the fair market value of the stock on the award date, and the options are exercisable for a period not to exceed ten years from award date. The Company also has a 2000 Non-employee Director Stock Compensation Plan, which permits the issuance of stock options for 300,000 shares of common stock to non-employee directors. The exercise price of the stock options is the fair market value of the stock on the award date, and the options are exercisable for a period not to exceed ten years from award date. Employee Stock Purchase Plan The Company has a 2000 Employee Stock Purchase Plan, which allows for the sale of 400,000 shares of Company common stock to qualified employees. At December 31, 2003, no shares were issued under the Plan. Page 25 VICOM, INCORPORATED AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS December 31, 2003, 2002 and 2001 Stock Subscriptions Receivable The Company has stock subscriptions receivable including interest receivable totaling \$418,085 and \$633,195 due to the Company at December 31, 2003 and 2002, respectively, from the issuance of common stock. Monthly interest only payments at interest ranging from 9% to 10% were required through December 2003 at which time any unpaid stock subscription receivable was due. The receivables are secured by the common stock issued. At December 31, 2003, the Company has reserved \$71,000 related to stock subscriptions and interest receivable deemed to be uncollectible. The Company does not record interest receivable on the outstanding receivable balance once they have determined it to be uncollectible. Restricted Stock The Company awards restricted common shares to selected employees. Recipients are not required to provide any consideration other than services. Company share awards are subject to certain restrictions on transfer, and all or part of the shares awarded may be subject to forfeiture upon the occurrence of certain events, including employment termination. The intrinsic value at the date of grant related to the shares awarded is generally amortized over three years, the vesting term of the awards. Compensation expense recorded during the years ended

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December 31, 2003, 2002, and 2001 in connection with the amortization of the award cost was \$47,119, \$78,292 and \$92,749, respectively. Restricted stock activity is as follows for the years ended December 31: 2003 2002 2001
 ----- Outstanding, January 1 45,066 75,337 113,829 Issued -- 22,434 83,000
 Vested (17,204) (33,107) (38,781) Forfeited (10,843) (19,598) (82,711) -----
 Outstanding, December 31 17,019 45,066 75,337 =====

===== Stock Options Stock option activity is as follows for the years ended December 31: Options
 Weighted-Average Exercise Price ----- 2003 2002 2001 -----
 2001 2003 2002 2001 ----- Outstanding, January 1
 1,093,157 1,050,024 1,145,507 \$ 2.45 \$ 2.55 \$ 2.31 Granted 747,775 249,300 839,500 1.35 0.96 1.20 Exercised
 (3,000) -- (615,933) 1.25 -- 0.51 Forfeited (180,500) (206,167) (319,050) 4.49 1.86 2.11 -----
 ----- Outstanding, December 31 1,657,432 1,093,157 1,050,024 \$ 1.81 \$ 2.45 \$
 2.55 =====

The weighted-average grant-date fair value of options granted during the years ended December 31, 2003, 2002, and 2001 was \$1.20, \$0.86 and \$2.94, respectively. Page 26 VICOM, INCORPORATED AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS December 31, 2003, 2002 and 2001 Options outstanding and exercisable as of December 31, 2003, are as follows: Outstanding Exercisable

----- Weighted - Average
 ----- Remaining Weighted- Range of Exercise Exercise Contractual Average Price Options Price
 Life-Years Options Exercise Price -----
 ----- \$.60 255,000 \$ 0.60 6.43 255,000 \$ 0.60 \$.93 to \$1.38 409,800 1.15 9.18 256,433 1.24 \$1.43 to \$2.08
 688,766 1.67 7.90 620,658 1.68 \$2.50 to \$2.88 140,000 2.67 6.81 140,000 2.67 \$3.98 to \$5.38 109,666 4.48 6.67
 92,166 4.57 \$6.00 to \$6.75 54,200 6.60 6.24 46,900 6.57 -----
 ----- \$.60 to \$6.75 1,657,432 \$ 1.81 7.76 1,411,157 \$ 1.85 =====

===== Stock Warrants Stock warrants activity is as follows
 for the years ended December 31: Outstanding Weighted - Average Exercise Price
 ----- 2003 2002 2001 2003 2002 2001 -----
 ----- Outstanding, January 1 4,327,396 9,564,450 8,093,464 \$ 2.05 \$
 2.37 \$ 8.71 Granted 3,687,447 2,546,690 9,483,530 1.53 1.46 2.32 Exercised (556,881) -- -- 1.53 -- -- Forfeited
 (36,088) (7,783,744) (8,012,544) 3.59 2.25 8.75 -----
 Outstanding, December 31 7,421,874 4,327,396 9,564,450 \$ 1.83 \$ 2.05 \$ 2.37 =====

===== The weighted-average grant-date fair value of warrants granted during the years ended December 31, 2003, 2002 and 2001 was \$1.10, \$1.00 and \$1.79, respectively. Warrants outstanding and exercisable as of December 31, 2003, are as follows: Weighted - Average

----- Remaining Range of Exercise Exercise Price Contractual Prices Warrants Life-Years
 ----- \$.85 to \$1.25 2,465,997 \$ 1.02 4.13 \$1.50 to \$2.25
 3,946,432 1.90 2.49 \$2.40 to \$3.56 501,025 2.52 3.15 \$4.00 to \$5.20 508,420 4.16 2.45 -----
 ----- \$.85 to \$5.20 7,421,874 \$ 1.83 3.08 =====

===== Page 27 VICOM, INCORPORATED AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS December 31, 2003, 2002 and 2001 Stock warrants issued for the years ended December 31 were awarded for: 2003 2002 2001 ----- Warrant repricing -- -- 8,012,544 Common stock 1,812,259 728,357 441,642 Services rendered 941,288 103,333 455,756 Preferred stock 145,900 420,000 48,588 Debt issuance and guarantees 788,000 1,295,000 525,000 -----

3,687,447 2,546,690 9,483,530 ===== During the year ended December 31, 2003, 298,091 warrants were exercised with a weighted average exercise price of \$1.05. Based on the warrant agreements, these warrants were exercised in lieu of cash with the warrant holder receiving 141,529 shares of common stock. During the year ended December 31, 2003, the Company issued 400,000 five-year warrants with a weighted-average exercise price of \$0.85 for services related to investor relations. These warrants were valued at \$321,920 using the Black Scholes pricing model. During 2003, the Company issued 541,288 five-year warrants with a weighted-average exercise price of \$1.02 for services related to equity financing. During the year ended December 31, 2002, the Company issued 103,333 three-to five-year warrants with a weighted-average exercise price of \$1.56 for services related to equity financing. During the year ended December 31, 2001, the Company issued

covering substantially all full-time employees. Employee contributions are limited to the maximum amount allowable by the Internal Revenue Code. The Company made no discretionary contributions for any of the years presented. Page 31 VICOM, INCORPORATED AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS December 31, 2003, 2002 and 2001

----- NOTE 14 - COMMITMENTS AND CONTINGENCIES ----- Operating leases Office space was leased from an LLC which an officer of the Company was partial owner of through August 2003. In addition to basic monthly rents ranging from \$16,640 to \$17,653, the Company paid building maintenance costs, real estate taxes and assessments. During 2003, the Company converted \$72,000 of accrued rent into 7,200 shares of Class C preferred stock. At December 31, 2003 and 2002, accrued rent of \$56,560 and \$141,060, respectively, was owed to this related party. In August 2003, the Company signed a new lease agreement with an unrelated party disclosed below. The Company has various other operating leases for its corporate office space, vehicles and various equipment with lease terms expiring in August 2017. The monthly base rents range from \$69,736 to \$83,325, net of payments received from subleases. In July 2003, the Company entered into an agreement to sublease a portion of their office space through August 2008 for approximately \$5,000 per month. The leases contain provisions for payments of real estate taxes, insurance and common area costs. Total rent expense for the years ended December 31, 2003, 2002 and 2001 including common area costs and real estate taxes was approximately \$578,000, \$566,000 and \$689,000, respectively. Rent expense with related parties for December 31, 2003, 2002, 2001 was approximately \$59,000, \$462,000 and \$561,000, respectively. Future minimum rental payments, net of payments received from subleases, are as follows for the years ending December 31: Year Amount ----- 2004 \$ 534,000 2005 512,000 2006 516,000 2007 541,000 2008 587,000 Thereafter 4,509,000 ----- \$ 7,199,000 ===== Legal proceedings The Company is involved in legal actions in the ordinary course of its business. Although the outcome of any such legal actions cannot be predicted, management believes that there is no pending legal proceedings against or involving the Company for which the outcome is likely to have a material adverse effect upon the Company's consolidated financial position, results of operations, or cash flows. Page 32 VICOM, INCORPORATED AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS December 31, 2003, 2002 and 2001

----- NOTE 15 - SIGNIFICANT CUSTOMERS AND SUPPLIERS ----- One customer represented approximately 16%, 13%, and 15% of revenues for the years ended December 31, 2003, 2002, and 2001, respectively. The Company purchased materials from major suppliers approximately as follows for the years ended December 31: Supplier ----- A B C ----- 2003 61% 4% 8% 2002 58% 6% 12% 2001 38% 19% 12% The Company had revenues from companies that are associated with a director, who was elected to the board of directors during 2003, of approximately \$1,124,000, \$636,000, and \$0 for the years ended December 31, 2003, 2002, and 2001, respectively. In addition, the Company had accounts receivable outstanding from these companies of approximately \$142,000, \$171,000, and \$0 at December 31, 2003, 2002, and 2001, respectively. ----- NOTE 16 - BUSINESS

SEGMENTS ----- The CTU subsidiary functions as one segment for integrated voice, video, data networking and computer technologies products and services, under one management structure, with one management financial reporting system, and having one unified marketing name. With the start up of Multiband in February 2000, the Company added the segment providing voice, data, and video services to residential multi-dwelling units. MB USA's business model is similar to Multiband. Segment disclosures are as follows: Multiband/ Vicom CTU MB USA Total ----- Year Ended December 31, 2003: Revenues \$ -- \$ 21,199,303 \$ 1,441,118 \$ 22,640,421 Loss from operations (1,941,271) (339,369) (1,215,667) (3,496,307) Identifiable assets 5,691,867 5,254,221 2,956,797 13,902,885 Depreciation and amortization 45,789 432,364 518,226 996,379 Capital expenditures 13,342 424,047 89,547 526,936 Page 33 VICOM, INCORPORATED AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS December 31, 2003, 2002 and 2001 Vicom CTU Multiband Total ----- Year Ended December 31, 2002: Revenues \$ -- \$ 23,963,748 \$ 577,221 \$ 24,540,969 Income (loss) from operations (1,810,241) 172,689 (1,195,521) (2,833,073) Identifiable assets 3,151,891 5,282,233 1,913,192 10,347,316 Depreciation and amortization 142,426 482,390 490,641 1,115,457 Capital expenditures 2,126 814,464 458,844 1,275,434 Vicom CTU Multiband Total ----- Year Ended December 31, 2001: Revenues \$ -- \$ 32,011,187 \$ 249,590 \$ 32,260,777 Loss

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from operations (2,079,592) (299,553) (1,618,003) (3,997,148) Identifiable assets 3,171,968 5,786,796 3,250,917
 12,209,681 Depreciation and amortization 418,655 550,075 442,034 1,410,764 Capital expenditures 6,900 491,532
 1,386,513 1,884,945 Segment disclosures are provided by entity to the extent practicable under the Company's
 accounting system. ----- NOTE 17 - SUBSEQUENT

EVENTS ----- On January 1, 2004, the Company entered into a stock purchase agreement with URON, Inc. (URON) to purchase all of the outstanding capital stock of URON for a total purchase price of 350,000 shares of the Company's common stock to be issued in installments as follows: a) 180,000 shares issued at closing, b) 170,000 shares held in escrow. The common shares issued to URON were valued at fair market value on the date of the agreement which was \$1.31 per share for a purchase price of \$458,500. The terms of the escrow are as follows: 50,000 shares to be released upon URON providing the Company with documentation satisfactory to the Company of a release from a certain vendor or any related entity of all liabilities incurred to a certain vendor by URON; 120,000 shares to be released in 40,000 share increments upon the Company's receipt of distributable gross profits, generated by certain customers, in increments of \$75,000 cash. The escrow shall be terminated 24 months after the date of the agreement and any shares not released will be rescinded to the Company. The Company must register all shares issued within one year from the date of issuance. The reason for the purchase of URON is to continue to expand the Company's services related to voice, data and video services. The Company is acquiring the customer lists of URON and will be amortizing them over their estimated useful lives of three years. In January 2004, the Company purchased the remaining 50% ownership of MB USA from Pace, by issuing 30,000 shares of common stock valued at \$39,300 (Note 2). Page 34 REPORT OF INDEPENDENT AUDITORS ON SUPPLEMENTARY INFORMATION To Stockholders, Board of Directors, and Audit Committee Vicom, Incorporated and subsidiaries New Hope, Minnesota Our report on our audits of the basic consolidated financial statements of Vicom, Incorporated and subsidiaries for the years ended December 31, 2003, 2002 and 2001 appears on page 1. The audits were made for the purpose of forming an opinion on the basic consolidated financial statements taken as a whole. The supplementary information on page 36 is presented for purposes of additional analysis and is not a required part of the basic consolidated financial statements. Such information has been subjected to the auditing procedures applied in the audits of the basic consolidated financial statements and, in our opinion, is fairly stated in all material respects in relation to the basic consolidated financial statements taken as a whole. /s/ VIRCHOW, KRAUSE & COMPANY, LLP Minneapolis, Minnesota February 16, 2004 Page 35 VICOM, INCORPORATED AND SUBSIDIARIES VALUATION AND QUALIFYING ACCOUNTS YEARS ENDED DECEMBER 31, 2003, 2002 AND 2001

----- Column
 A Column B Column C Column D Column E -----

----- Additions Charged to Balance at Costs and Balance at End Description
 Beginning of Year Expenses Deductions of Year -----

----- ALLOWANCE DEDUCTED FROM ASSET TO WHICH IT APPLIES
 Allowance for doubtful accounts receivable: 2003 \$ 236,000 \$ -- \$ 13,000 (A) \$ 223,000 2002 178,000 58,000 --
 236,000 2001 159,000 141,000 122,000 (A) 178,000 Notes receivable: 2003 30,000 -- 30,000 (A) -- 2002 -- 30,000 --
 30,000 2001 -- -- -- -- Stock subscriptions and interest receivable 2003 -- 71,000 -- 71,000 2002 -- -- -- -- 2001 -- -- --

-- (A) Write-off uncollectible receivables Page 36 ITEM 9. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE None ITEM 9A. CONTROLS AND PROCEDURES. The Company, under the supervision and with the participation of its management, including the Chief Executive Officer, evaluated the effectiveness of the design and operation of the Company's "disclosure controls and procedures" (as defined in Rule 13a-15(e) under the Securities Exchange Act of 1934 (the Exchange Act)) as of the end of the period covered by this report. Based on that evaluation, the Chief Executive Officer concluded that the Company's disclosure controls and procedures are effective in timely making known to him material information relating to the Company and the Company's consolidated subsidiaries required to be disclosed in the Company's reports filed or submitted under the Exchange Act. There has been no change in the Company's internal control over financial reporting during the quarter ended December 31, 2003 that has materially affected, or is reasonably likely to materially affect, the Company's internal control over financial reporting. Management is aware that there is a lack of segregation of duties due to the small number of employees dealing with general administrative and financial matters. However, management has decided that considering the employees involved and the control procedures in place, risks

associated with such lack of segregation are insignificant and the potential benefits of adding employees to clearly segregate duties do not justify the expenses associated with such increases. PART III ITEM 10. DIRECTORS, EXECUTIVE OFFICERS, PROMOTERS AND CONTROL PERSONS OF THE REGISTRANT Information with respect to the directors and executive officers of the Company set forth under "Information Concerning Directors, Nominees and Executive Officers" and under "Compliance with Section 16 (a) "in the Company's definitive proxy statement for the annual meeting of shareholders to be held on or about June 19, 2004, is incorporated herein by reference. ITEM 11. EXECUTIVE COMPENSATION Information with respect to Executive Compensation set forth under "Executive Compensation" in the Company's definitive proxy statement for the annual meeting of shareholders to be held on or about June 19, 2004 is incorporated herein by reference. ITEM 12. SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT Information with respect to security ownership of certain beneficial owners and management, set forth under "Beneficial Ownership of Principal Shareholders and Management" in the Company's definitive proxy statement for the annual meeting of shareholders to be held on or about June 19, 2004, is incorporated herein by reference. ITEM 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS Information with respect to certain relationships and related transactions, set forth under "Information Concerning Directors, Nominees and Executive Officers" in the Company's definitive proxy statement for the annual meeting of shareholders to be held on or about June 19, 2004, is incorporated herein by reference. ITEM 14. PRINCIPAL ACCOUNTANT FEES AND SERVICES The Audit Committee of the Company selected Virchow, Krause & Company, LLP ("Virchow Krause"), certified public accountants with offices in Minneapolis, Minnesota, to audit the Company's financial statements for the years ended December 31, 2003, 2002 and 2001. The following table details the fees paid to Virchow Krause for the years ended December 31, 2003 and 2002.

	2003	2002
Audit Fees	\$60,929	\$66,181
Audit-Related Fees	2,150 (1)	750 (1)
Tax Fees	15,000	11,750
All Other Fees	1,705 (2)	155 (2)
Total	\$79,784	\$78,836

=====
 (1) Fees related to review of Form S-3 Filings (2) Fees related to miscellaneous research projects The Company's Audit committee consists of Frank Bennett, Jonathan Dodge and Donald Miller. All three are considered audit committee financial experts independent from managers. The Company's current audit committee charter is filed herewith as exhibit 3.5. The audit committee is responsible for engaging the audit firm and fees related to their services. The policy of the Company's audit committee is to review and pre-approve both audit and non-audit services to be provided by the independent auditors (other than with de minimis exceptions permitted by the Sarbanes-Oxley Act of 2002). This duty may be delegated to one or more designated members of the audit committee with such approval reported to the committee at its next regularly scheduled meeting. Approval of non-audit services shall be disclosed to investors in periodic reports required by section 13(a) of the Securities Exchange Act of 1934. Approximately 95 % of the fees paid to Virchow Krause were pre-approved by the audit committee. No services in connection with appraisal or valuations services, fairness opinions or contribution-in-kind reports were rendered by Virchow Krause. Furthermore, no work of Virchow Krause with respect to its services rendered to the Company was performed by anyone other than Virchow Krause. ITEM 15. EXHIBITS, FINANCIAL STATEMENT SCHEDULES AND REPORTS ON FORM 8-K. A. EXHIBITS Exhibit 3.5 states Vicom's code of ethics for its senior officers. A copy of said code will be provided upon written request. Any waivers or amendments to said code will be posted to Vicom's website or disclosed in an 8K filing. Exhibit 3.6 provides Vicom's Audit committee charter B. REPORTS ON FORM 8K The Company filed reports on Form 8K on September 24, 2003 and December 16, 2003. Exhibits See Index to Exhibits on page 51 of this report. SIGNATURES Pursuant to the requirements of Section 13 or Section 15(d) of Securities Exchange Act of 1934, the registrant has duly caused this 10-K Report to be signed on its behalf by the undersigned, thereunto duly authorized. VICOM, INC. Registrant Date: March 30, 2004 By: /s/ James L. Mandel Chief Executive Officer Date: March 30, 2004 By: /s/ Steven M. Bell Chief Executive Officer (Principal Financial and Accounting Officer) Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized. INDEX TO EXHIBITS EXHIBIT NO. DESCRIPTION 2.1 Asset Purchase Agreement and related documents with Enstar Networking Corporation dated December 31, 1998(1) 2.2 Agreement and Plan of Merger with Ekman, Inc. dated December 29, 1999(1) 3.1 Amended and Restated Articles of Incorporation of Vicom, Inc.(1) 3.2 Restated Bylaws of Vicom, Incorporated(1) 3.3 Articles of Incorporation of Corporate Technologies, USA, Inc.(1) 3.5 Audit Committee Charter (9) 4.1 Certificate of Designation of the Relative Rights, Restrictions and Preferences of 8% Class A Cumulative Convertible Preferred Stock and 10% Class B Cumulative Convertible Preferred Stock dated December 9, 1998(1) 4.2 Form of Warrant

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Agreement(1) 4.3 Warrant Agreement with James Mandel dated December 29, 1999(1) 4.4 Warrant Agreement with Marvin Frieman dated December 29, 1999(1) 4.5 Warrant Agreement with Pierce McNally dated December 29, 1999(1) 4.6 Warrant Agreement with Enstar, Inc. dated December 29, 1999(1) 4.7 Warrant Agreement with David Ekman dated December 29, 1999(1) 4.8 Certificate of Designation of the Relative Rights, Restrictions and Preferences of 10% Class C Cumulative Convertible Stock(2) 4.9 Certificate of Designation of the Relative Rights, Restrictions and Preferences of 14% Class D Cumulative Convertible Stock(2) 4.10 Certificate of Designation of the Relative Rights, Restrictions and Preferences of 15% Class E Cumulative Convertible Stock(2) 4.11 Securities Purchase Agreement Dated September 18, 2003 (6) 4.12 Secured Convertible Note Agreement (7) 4.13 Wholesale Services Agreement Dated March 4, 2004 (8) 5.1 Opinion of Steven M. Bell, Esq.(6) 10.1 Vicom Lease with Marbell Realty dated June 20, 1996(1) 10.2 Employment Agreement with Marvin Frieman dated October 1, 1996(1) 10.3 Employment Agreement with Steven Bell dated October 1, 1996(1) 10.4 Employment Agreement with James Mandel dated August 14, 1998(1) 10.5 Vicom Associate Agreement with NEC America, Inc. dated June 1999(1) 10.6 Loan Agreement with Wells Fargo dated June 17, 1999(1) 10.7 Employment Agreement with David Ekman dated December 29, 1999(1) 10.8 Debenture Loan Agreement with Convergent Capital dated March 9, 2000(1) 10.9 Corporate Technologies, USA, Inc. lease with David Ekman dated January 19, 2000(1) 10.10 Amendment dated July 11, 2000 to debenture loan agreement with Convergent Capital dated March 9, 2000.(2) 10.11 Corporate Technologies agreement with Siemens dated December 14, 2001(4) 10.12 Note with Pyramid Trading, L.P. (4) 10.14 Employment Agreement of Steven M. Bell dated January, 1, 2002(5) 10.15 Employment Agreement of James Mandel dated January 1, 2002(5) 14 Vicom Code of Ethics for Senior Officers (9) 19.1 2000 Non-Employee Director Stock Compensation Plan (3) 19.2 2000 Employee Stock Purchase Plan (3) 21.1 List of subsidiaries of the registrant(1) 23 Consent of Virchow, Krause & Company, LLP (9) 24.1 Power of Attorney (included on signature page of original registration statement) 31.1 Rule 13a-14 (s) Certification of Chief Executive Officer - James Mandel (9) 31.2 Rule 13a-14 (s) Certification of Chief Financial Officer - Steven Bell (9) 32.1 Section 1350 of Sarbanes-Oxley Act of 2002 - James Mandel (9) 32.2 Section 1350 of Sarbanes-Oxley Act of 2002 - Steven Bell (9) (1) Previously filed as the same exhibit to the Registrant's Registration Statement on Form 10, as amended. (2) Previously filed as the same exhibit to the original Registration Statement on Form S-1 filed on August 11, 2000 and declared effective on August 18, 2000. (3) Previously filed as the same exhibit to Registrant's Proxy Statement on Form 14A, filed on July 31, 2000. (4) Previously filed as the same exhibit to the original Registration Statement on Form S-1 filed on August 15, 2001 and declared effective on August 20, 2001. (5) Previously filed as the same exhibit to Registrant's Form 10-Q filed May 15, 2002 (6) Previously filed as the same exhibit to Registrant's Form 8-K filed September 24, 2003. (7) Previously filed as the same exhibit to Registrant's Form 8-k filed December 16, 2003. (8) Previously filed as the same exhibit to Registrant's Form 8-k filed March 17,2004. (9) Filed herewith