

APAC CUSTOMER SERVICE INC  
Form 8-K  
August 25, 2004

**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION**

Washington, DC 20549

**FORM 8-K**

**CURRENT REPORT**

**Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934**

Date of Report (Date of earliest event reported): **August 23, 2004**

**APAC CUSTOMER SERVICES, INC.**

(Exact name of registrant as specified in its charter)

|  |   |   |
|--|---|---|
| <b>Illinois</b><br>(State or other jurisdiction<br>of incorporation)                             | <b>0-26786</b><br>(Commission<br>File Number) | <b>36-2777140</b><br>(IRS Employer<br>Identification No.) |
| <b>Six Parkway North, Deerfield,<br/>Illinois</b><br>(Address of principal executive<br>offices) |   | <b>60015</b><br>(Zip Code)                                |

Registrant's telephone number, including area code: **(847) 374-4980**

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**Item 5.02 Departure of Directors or Principal Officers; Election of Directors; Appointment of Principal Officers.**

Effective August 23, 2004, the Board of Directors of APAC Customer Services, Inc. (the Registrant ) appointed John J. Park to the Registrant s Board of Directors to fill the vacancy resulting from the previously announced resignation of Paul J. Liska. Mr. Park was also appointed to the Audit Committee of the Registrant s Board of Directors.

Mr. Park is the Chief Financial Officer of Orbitz, Inc. (Nasdaq: ORBZ).

**Item 7.01 Regulation FD Disclosure.**

On August 25, 2004, the Registrant issued a press release announcing the events described in Item 5.02. A copy of this press release is attached hereto as Exhibit 99.1. The information set forth in this Item 7.01, including the exhibit hereto, shall not be deemed filed for purposes of Section 18 of the Securities Exchange Act of 1934, nor shall it be deemed incorporated by reference into any filings made under the Securities Act of 1933, except as expressly set forth by specific reference in any such filing.

**SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

APAC Customer Services, Inc.  
(Registrant)

Date: August 25, 2004

By: */s/ Marc T. Tanenberg*  
Marc T. Tanenberg  
Senior Vice President and Chief Financial Officer

**EXHIBIT INDEX**

| <b>Exhibit<br/>Number</b> | <b>Description</b>   |
|---------------------------|--|
| 99.1                      | Press Release issued by APAC Customer Services, Inc. on August 25, 2004. |